Start of Block: Block 1

Private Passenger Automobile insurance claim activity and COVID-19 premium refund, credits and reductions data call For Reporting Period: January 2016 through December 2020
Please select the correct options below:

Company Name -
NAIC Code -
Group Code -

Please enter the correct information below:

- Group Name ____________________________________________________________
- Address ______________________________________________________________
- City _________________________________________________________________
- State ________________________________________________________________
- Zip Code ____________________________________________________________
Please select the correct option:

- Admitted insurer
- Non-admitted and transacted through a Surplus Lines Broker

Please enter the correct information below:

- Name of the Officer ___________________________________________
- Title ________________________________________________
- Email address ________________________________________________
- Phone Number ________________________________________________

Under penalty of perjury, I declare that I have examined this report, and to the best of my knowledge and belief, it is true, correct, and complete.

End of Block: Block 1
Has your company written premium in Washington state in 2020 for Private Passenger Automobile insurance?

○ Yes
○ No

Skip To: End of Survey If Has your company written premium in Washington state in 2020 for Private Passenger Automobile ins... = No

Has your company taken action to refund any premium written in 2020 in response to COVID-19 for Private Passenger Automobile insurance? Please provide your explanation.

○ No (Please provide your explanation describing the types of risk exposures that are not subject to refund)

________________________________________________

○ Yes (Please provide a summary of your action plan to achieve the premium)

________________________________________________
How did your company accomplish its refund of premium to policyholders?

☐ Return of Premium - sending payment (checks, credit back to credit card, etc.) to policyholders for the amount of the premium adjustment.

☐ Premium Credit - giving a credit at the next installment or renewal equal to the amount of the premium adjustment.

☐ Premium Reduction - reducing the premium amount payable at the next renewal.

☐ Dividend - refunding an amount as a policyholder dividend.

☐ Other - please specify: ________________________________________________________________

Explain which of the following method(s) your company used to compute the premium refund.

☐ Methods (a) or (b) are adjustments that can be performed consistent with the approved rating plan in effect in 2020:
  a) Reclassification of exposures to comport with current exposure
  b) Reduction of the rated exposures to reflect actual or anticipated exposures

☐ Miles Driven

☐ Other please specify: ________________________________________________________________
Identify any and all other measures that your company has taken to help policyholders during the COVID-19 pandemic in 2020.

- Providing a grace period to pay insurance premium
- Waiving late fees.
- Suspending cancellation of policies
- Extending Coverage to Delivery Services
- 'Other, please specify: ________________________________________________

End of Block: Cover Page

Start of Block: Block 2

*
<table>
<thead>
<tr>
<th>NAIC CODE</th>
<th>OIC Filing No. applicable in 2020</th>
<th>Percentage of Refund Applied</th>
<th>Aggregate Premium Prior to and Subject to application of Refund</th>
<th>Aggregate Premium Refund</th>
<th>Average premium per policy before Refund</th>
<th>Average premium per policy after Refund</th>
<th>Average percentage of refund applied to each policy holder</th>
<th>Number of In-force policies that are subject to refund</th>
<th>Number of Policy holders receiving refund</th>
<th>Number of In-force policies that did not receive a refund</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
FOR Q2 2020 (April, May, June 2020)

<table>
<thead>
<tr>
<th>NAIC CODE</th>
<th>OIC Filing No. applicable in 2020</th>
<th>Percentage of Refund Applied</th>
<th>Aggregate Premium Prior to and Subject to application of Refund</th>
<th>Aggregate Premium Refund</th>
<th>Average premium per policy before Refund</th>
<th>Average premium per policy after Refund</th>
<th>Average percentage of refund applied to each policy holder</th>
<th>Number of In-force policies that are subject to refund at end of the period</th>
<th>Number of Policy holders receiving refund</th>
<th>Number of In-force policies that did not receive a refund</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*NOT FOR SUBMISSION - FOR REFERENCE ONLY*
FOR Q3 2020 (July, August, September 2020)

<table>
<thead>
<tr>
<th>NAIC CODE</th>
<th>OIC Filing No. applicable in 2020</th>
<th>Percentage of Refund Applied</th>
<th>Aggregate Premium Prior to and Subject to application of Refund</th>
<th>Aggregate Premium Refund</th>
<th>Average premium per policy before Refund</th>
<th>Average premium per policy after Refund</th>
<th>Average percentage of refund applied to each policy holder</th>
<th>Number of In-force policies that are subject to refund at end of the period</th>
<th>Number of Policy holders receiving refund</th>
<th>Number of In-force policies that did not receive a refund</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*NOT FOR SUBMISSION - FOR REFERENCE ONLY*
<table>
<thead>
<tr>
<th>NAIC CODE</th>
<th>OIC Filing No. applicable in 2020</th>
<th>Percentage of Refund Applied Prior to and Subject to Application of Refund</th>
<th>Aggregate Premium Prior to and Subject to Application of Refund</th>
<th>Aggregate Premium Refund</th>
<th>Average Premium per Policy before Refund</th>
<th>Average Premium per Policy after Refund</th>
<th>Average Percentage of Refund Applied to Each Policy Holder</th>
<th>Number of In-force Policies that are Subject to Refund at End of the Period</th>
<th>Number of Policy Holders Receiving Refund</th>
<th>Number of In-force Policies that Did Not Receive a Refund</th>
</tr>
</thead>
</table>

End of Block: Block 2