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Washington State Office of the Insurance Commissioner Statewide Health Insurance Benefits Advisors
SHIBA Sponsor Directory for use by SHIBA Staff/Volunteer Coordinators

Revised 09/28/2021

COUNTY	REGIONAL TRAINING CONSULTANT	SPONSOR	PUBLIC PHONE NO.	VOLUNTEER COORDINATOR (Not for public use)	EXECUTIVE DIR./OTHER (Not for public use)
Adams	Kim McKenna (509) 568-3043 kimm@oic.wa.gov	Action Health Partners 230 Grant Road Suite A35 East Wenatchee WA 98802 communitychoice.us Mailing address: 595 Grant Rd. #3/325 East Wenatchee, WA 98002	(888) 452-0731	Yuriko Robles (800) 782-2115, Ext. 116 Cell: (509) 679-8322 yuriko.robles@cc-ahp.com	Deb Miller (509) 885-4374 (cell) deb.miller@cc-ahp.com
Asotin	Kim McKenna (509) 568-3043 kimm@oic.wa.gov	Aging & Long Term Care of Eastern WA 1222 N Post Spokane WA 99201-2096 altcew.org	(509) 625-4801	Monica Kudrna (509) 458-2509 ext 201 kudrnjm@dshs.wa.gov	Kari Stevens (509) 458-2509 ext 223 kari.stevens@dshs.wa.gov
Benton	Dale Ensign (360) 725-7108 dalee@oic.wa.gov	Tri-Cities Community Health Mail: 800 W. Court St. Pasco WA 99301-1223 Physical: 515 W. Court S. Pasco WA 99301 mytch.org	(509) 543-1952	Leslie Martinez (509) 543-1952 ext 1948 lmartinez@mytch.org For client referrals use: SHIBA@mytch.org	Katie Sears Marketing Director (509) 543-1906 ksears@mytch.org
Chelan	Kim McKenna (509) 568-3043 kimm@oic.wa.gov	Action Health Partners 230 Grant Road Suite A35 East Wenatchee WA 98802 communitychoice.us Mailing address: 595 Grant Rd. #3/325 East Wenatchee, WA 98002	(888) 452-0731	Yuriko Robles (800) 782-2115, Ext. 116 Cell: (509) 679-8322 yuriko.robles@cc-ahp.com	Deb Miller (509) 885-4374 (cell) deb.miller@cc-ahp.com
Clallam	Terri Osborne (360) 725-7084 terrio@oic.wa.gov	Olympic Area Agency on Aging 609 West Washington St Ste 16 Sequim WA 98382 o3a.org	(800) 801-0070 (360) 452-3221	Eva Bennett (360) 417-8555 eva.bennett@dshs.wa.gov	Jaci Hoyle (360) 301-1052 jaci.hoyle@dshs.wa.gov
Clark	Terri Osborne (360) 725-7084 terrio@oic.wa.gov		OIC (800) 562-6900		
Columbia	Dale Ensign (360) 725-7108 dalee@oic.wa.gov	Tri-Cities Community Health Mail: 800 W. Court St. Pasco WA 99301-1223 Physical: 515 W. Court S. Pasco WA 99301 mytch.org	(509) 543-1952	Leslie Martinez (509) 543-1952 ext 1948 lmartinez@mytch.org For client referrals use: SHIBA@mytch.org	Katie Sears Marketing Director (509) 543-1906 ksears@mytch.org
Cowlitz	Terri Osborne (360) 725-7084 terrio@oic.wa.gov		OIC (800) 562-6900		

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Douglas	Kim McKenna (509) 568-3043 kimm@oic.wa.gov	Action Health Partners 230 Grant Road Suite A35 East Wenatchee WA 98802 communitychoice.us Mailing address: 595 Grant Rd. #3/325 East Wenatchee, WA 98002	(888) 452-0731	Yuriko Robles (800) 782-2115, Ext. 116 Cell: (509) 679-8322 yuriko.robles@cc-ahp.com	Deb Miller (509) 885-4374 (cell) deb.miller@cc-ahp.com
Ferry	Kim McKenna (509) 568-3043 kimm@oic.wa.gov	Rural Resources 956 S Main Ste A Colville WA 99114 ruralresources.org	(509) 684-8421	Sonja Brooks (509) 684-8421 sbrooks@ruralresources.org	LeighAnn Brooks Supervisor (509) 684-8421 lbrooks@ruralresources.org
Franklin	Dale Ensign (360) 725-7108 dalee@oic.wa.gov	Tri-Cities Community Health Mail: 800 W. Court St. Pasco WA 99301-1223 Physical: 515 W. Court S. Pasco WA 99301 mytch.org	(509) 543-1952	Leslie Martinez (509) 543-1952 ext 1948 lmartinez@mytch.org For client referrals use: SHIBA@mytch.org	Rick Ballard Director of Facilities (509) 547-2204 RBallard@mytch.org
Garfield	Kim McKenna (509) 568-3043 kimm@oic.wa.gov	Aging & Long Term Care of Eastern WA 1222 N Post Spokane WA 99201-2096 altcew.org	(509) 625-4801	Monica Kudrna (509) 458-2509 Ext 201 kudrnjm@dshs.wa.gov	Kari Stevens (509) 458-2509 ext 223 kari.stevens@dshs.wa.gov
Grant	Kim McKenna (509) 568-3043 kimm@oic.wa.gov	Action Health Partners 230 Grant Road Suite A35 East Wenatchee WA 98802 communitychoice.us Mailing address: 595 Grant Rd. #3/325 East Wenatchee, WA 98002	(888) 452-0731	Yuriko Robles (800) 782-2115, Ext. 116 Cell: (509) 679-8322 yuriko.robles@cc-ahp.com	Deb Miller (509) 885-4374 (cell) deb.miller@cc-ahp.com
Grays Harbor	Terri Osborne (360) 725-7084 terrio@oic.wa.gov	Olympic Area Agency on Aging 2700 Simpson Ave Room 201 Aberdeen WA 98520 o3a.org	(360) 538-2443 (866) 582-1432	David Aldrich (360) 538-2444 (866) 582-1489 aldridl@dshs.wa.gov	Laura Cepoi (360) 3379-5064 laura.cepoi@dshs.wa.gov
Island - Camano Island	Jean-Marie Dymond (360) 725-7254 jean-mari@dymond@oic.wa.gov	Edmonds Waterfront Center 220 Railroad Ave PO Box 717 Edmonds WA 98020 edmondswaterfrontcenter.org	(206) 293-4823	Sue Shearer, RN (425) 954-2522 sue.shearer@edmondswaterfrontcenter.org For client referrals use: shibasnohomish@gmail.com	Daniel Johnson CEO of Edmonds Waterfront Center (425) 744-5555 daniel.johnson@edmondswaterfrontcenter.org
Island - Clinton - Coupeville - Langley - Oak Harbor - Whidbey Island	Sarah Clark (360) 250-7006 sarahc@oic.wa.gov	Island Senior Resources Mail: PO Box 939 Freeland WA 98249 Physical: 14594 SR 525 Langley WA 98260 senior-services.org	(360) 321-1600	Annette Barca (360) 678-8328 (cell) annetteb.shiba@islandseniorservices.org	Cheryn Weiser (360) 321-1614 cheryn@islandseniorservices.org
Jefferson	Terri Osborne (360) 725-7084 terrio@oic.wa.gov	Olympic Area Agency on Aging 609 West Washington St Ste 16 Sequim WA 98382 o3a.org	(800) 801-0070 (360) 452-3221	Eva Bennett (360) 417-8555 eva.bennett@dshs.wa.gov	Laura Cepoi (360) 3379-5064 laura.cepoi@dshs.wa.gov

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King	Sarah Clark (360) 250-7006 sarahc@oic.wa.gov	Solid Ground 1501 N. 45th Street Seattle, WA 98103-6708 solid-ground.org	206-753-4806	TBD	Jennifer Gahagan Volunteer Services Manager 206-694-6785 jeng@solid-ground.org
King	Dale Ensign (360) 725-7108 dalee@oic.wa.gov	Chinese Information and Service Center 611 South Lane St Seattle WA 98104 cisc-seattle.org	(206) 957-8555 ext 4175 (Chinese) ext 4176 (Vietnamese) ext 4183 (Tagalog)	Jasmine Chau 206-957-8539 jasminec@cisc-seattle.org	Michael Itti Executive Director (206) 957-8543 Fax: (206) 624-5634 michaeli@cisc-seattle.org
Kitsap	Terri Osborne (360) 725-7084 terrio@oic.wa.gov	Peninsula Community Health Services 400 Warren Avenue Ste 200 Bremerton WA 98337 pchsweb.org	(360) 475-3095 Mon - Fri 8 - 4:30 Call First	Kathryn Foley (360) 475-3095 kmfoley@pchsweb.org For client referrals use: shiba@pchsweb.org	Jennifer Kreidler Executive Director (360) 475-6707 jkreidler@pchsweb.org
Kittitas	Kim McKenna (509) 568-3043 kimm@oic.wa.gov	TBD	OIC (800) 562-6900	Kim McKenna (509) 568-3043 kimm@oic.wa.gov	
Klickitat	Jean-Marie Dymond (360) 725-7254 jean-maried@oic.wa.gov	Retired & Senior Volunteer Program of Yakima Yakima Valley Community College (YVCC) 107 S 7th Ave Ste 207 Yakima WA 98902 rsvp-wa.org	(509) 902-1114	Mary Pacheco (509) 902-1114 Send client referrals to both: mpacheco@yvcc.edu dwilson@yvcc.edu	Deborah Wilson (509) 902-1112 dwilson@yvcc.edu
Lewis	Terri Osborne (360) 725-7084 terrio@oic.wa.gov	TBD	OIC (800) 562-6900		
Lincoln	Kim McKenna (509) 568-3043 kimm@oic.wa.gov	Rural Resources 956 S Main Ste A Colville WA 99114 ruralresources.org	(509) 684-8421	Sonja Brooks (509) 684-8421 sbrooks@ruralresources.org	LeighAnn Brooks Supervisor (509) 684-8421 lbrooks@ruralresources.org
Mason	Dale Ensign (360) 725-7108 dalee@oic.wa.gov	Senior Services for South Sound 222 Columbia St Olympia WA 98501 southsoundseniors.org	(360) 586-6181 ext 134	Janis Rich (360) 586-6181 Ext 134 jrich@southsoundseniors.org	Brian Windrope Executive Director (360) 586-6181 ext 104 bwindrope@southsoundseniors.org

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Okanogan	Kim McKenna (509) 568-3043 kimm@oic.wa.gov	Action Health Partners 230 Grant Road Suite A35 East Wenatchee WA 98802 communitychoice.us Mailing address: 595 Grant Rd. #3/325 East Wenatchee, WA 98002	(888) 452-0731	Yuriko Robles (800) 782-2115, Ext. 116 Cell: (509) 679-8322 yuriko.robles@cc-ahp.com	Deb Miller (509) 885-4374 (cell) deb.miller@cc-ahp.com
Pacific	Terri Osborne (360) 725-7084 terrio@oic.wa.gov	Olympic Area Agency on Aging 1715A Pacific Ave N Long Beach WA 98631 o3a.org	(360) 642-3634 ext 14 (888) 571-6558 ext 14	Thomas Akerlund (360) 642-3634 thomas.akerlund@dshs.wa.gov	Jaci Hoyle (360) 301-1052 jaci.hoyle@dshs.wa.gov
Pend Oreille	Kim McKenna (509) 458-2509 ext 201 kimm@oic.wa.gov	Rural Resources 956 S Main Ste A Colville WA 99114 ruralresources.org	(509) 684-8421 Mon - Fri 8 - 4:30	Sonja Brooks (509) 684-8421 sbrooks@ruralresources.org	LeighAnn Brooks Supervisor (509) 684-8421 lbrooks@ruralresources.org
Pierce	Dale Ensign (360) 725-7108 dalee@oic.wa.gov	Sound Outreach 1106 S Martin Luther King Jr Way Tacoma WA 98405 www.soundoutreach.org	(253) 212-3519	Tami Wheeler (253) 593-2111 Ext 107 Cell: (253) 888-2019 tami@soundoutreach.org	Bryan Flint (253) 208-7496 bryan@soundoutreach.org
San Juan - San Juan Islands - Friday Harbor - Lopez Island - Orcas Island - San Juan Island	Jean-Marie Dymond (360) 725-7254 jean-maried@oic.wa.gov	Inter Island Healthcare Foundation PO Box 1715 Friday Harbor, WA 98520 islandhospital.org	(360) 299-4212	Pegi Groundwater (360) 376-5892 pegigshiba@yahoo.com	Evan Perrollaz Operations perrollaz@interisland.org
Skagit	Jean-Marie Dymond (360) 725-7254 jean-maried@oic.wa.gov	Edmonds Waterfront Center 220 Railroad Ave PO Box 717 Edmonds WA 98020 edmondswaterfrontcenter.org	(360) 826-8828	Sue Shearer, RN (425) 954-2522 sue.shearer@edmondswaterfrontcenter.org For client referrals use: shibasnomish@gmail.com	Daniel Johnson CEO of Edmonds Waterfront Center (425) 744-5555 daniel.johnson@edmondswaterfrontcenter.org

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Skamania	Terri Osborne (360) 725-7084 terrio@oic.wa.gov	TBD	OIC (800) 562-6900		
Snohomish	Jean-Marie Dymond (360) 725-7254 jean-mariéd@oic.wa.gov	Edmonds Waterfront Center 220 Railroad Ave PO Box 717 Edmonds WA 98020 edmondswaterfrontcenter.org	(425) 290-1276	Sue Shearer, RN (425) 954-2522 sue.shearer@edmondswaterfrontcenter.org For client referrals use: shibasnohomish@gmail.com	Daniel Johnson CEO of Edmonds Waterfront Center (425) 744-5555 daniel.johnson@edmondswaterfrontcenter.org
Spokane	Kim McKenna (509) 458-2509 ext 201 kimm@oic.wa.gov	Aging & Long Term Care of Eastern WA 1222 N Post Spokane WA 99201-2096 altcew.org	(509) 625-4801	Monica Kudrna (509) 458-2509 Ext 201 kudrnjm@dshs.wa.gov	Kari Stevens (509) 458-2509 ext 223 kari.stevens@dshs.wa.gov
Stevens	Kim McKenna (509) 458-2509 ext 201 kimm@oic.wa.gov	Rural Resources 956 S Main Ste A Colville WA 99114 ruralresources.org	(509) 684-8421	Sonja Brooks (509) 684-8421 sbrooks@ruralresources.org	LeighAnn Brooks Supervisor (509) 684-8421 lbrooks@ruralresources.org
Thurston	Dale Ensign (360) 725-7108 dalee@oic.wa.gov	Senior Services for South Sound 222 Columbia St Olympia WA 98501 southsoundseniors.org	(360) 586-6181 ext. 134	Janis Rich (360) 586-6181 Ext 134 jrich@southsoundseniors.org	Brian Windrope Executive Director (360) 586-6181 ext 104 bwindrope@southsoundseniors.org
Wahkiakum	Terri Osborne (360) 725-7084 terrio@oic.wa.gov	TBD	OIC (800) 562-6900		
Walla Walla	Dale Ensign (360) 725-7108 dalee@oic.wa.gov	Tri-Cities Community Health Mail: 800 W. Court St. Pasco WA 99301-1223 Physical: 515 W. Court S. Pasco WA 99301 mytch.org	(509) 543-1952	Leslie Martinez (509) 543-1952 ext 1948 lmartinez@mytch.org For client referrals use: SHIBA@mytch.org	Katie Sears Marketing Director (509) 543-1906 ksears@mytch.org
Whatcom	Jean-Marie Dymond (360) 725-7254 jean-mariéd@oic.wa.gov	Opportunity Council 1419 Cornwall Ave Bellingham WA 98225 oppco.org/shiba	(360) 788-2725	Michael Mosin (360) 734-5121 ext 342 Cell: (443) 221-3220 michael_mosin@oppco.org For client referrals use: shiba@oppco.org	Sheri Emerson (360) 734-5121 Ext 212 sheri_emerson@oppco.org

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Whitman	Kim McKenna (509) 458-2509 ext 201 kimm@oic.wa.gov	Aging & Long Term Care of Eastern WA 1222 N Post Spokane WA 99201-2096 altcew.org	(509) 625-4801	Monica Kudrna (509) 458-2509 Ext 201 kudrnjm@dshs.wa.gov	Kari Stevens (509) 458-2509 ext 223 kari.stevens@dshs.wa.gov
Yakima	Jean-Marie Dymond (360) 725-7254 jean-maried@oic.wa.gov	Retired & Senior Volunteer Program of Yakima Yakima Valley Community College (YVCC) 107 S 7th Ave Ste 207 Yakima WA 98902 rpecwa.org	(509) 902-1114	Mary Pacheco (509) 902-1114 Send client referrals to both: mpacheco@yvcc.edu dwilson@yvcc.edu	Deborah Wilson(retiring 8/2021) (509) 902-1112 dwilson@yvcc.edu