

Setting up a Medicare Plan Finder online user account

Your SHIBA counselor can use your current MyMedicare.gov account user name and password – or help you create a new account to do your comparison(s). By having an online user account, you can:

- Get personalized results
- Store your drug list
- Make updates each year or as needed
- Quickly compare drug plans

If we're unable to create an account for you, we can still do an “anonymous” search.

The Plan Finder just won't let you save it, so you'll need to re-enter your information each time you search. Your current plan and costs information will not be visible.

If you have a MyMedicare.gov account complete this section:

If you already have a MyMedicare.gov account, you'll need your username and password for that account to do a personalized comparison using the Medicare Plan Finder. Please provide that information below. We will only use this information to do a Part D or Medicare Advantage comparison for you.

Your name: _____

Username: _____

Password: _____

If you DO NOT have a MyMedicare.gov account complete this section:

If you want a SHIBA counselor to run personalized comparisons for you, now and in the future, please provide a username and password below. Also answer ONE of the security questions.

Username: _____

We suggest using your email address or you can create a username. The username must be 8-30 characters; no spaces; include at least 4 letters; can include numbers and these characters: @ ! . - _ \$

Password: _____

Passwords ensure the security and confidentiality of your information. A password is unique to you. You need to create a password that is 8-16 characters long and it must include upper- and lower-case letters, numbers and one or more of these special characters @ ! \$ % ^ * ()

Example: Howdy19\$

Security Question:

Choose ONE of the following security questions and provide your answer.

Favorite vacation spot: _____

City where you first met your spouse: _____

Your user account information is confidential. SHIBA is not authorized to keep this information for you. We will give this document back to you once we've completed your comparison.

****KEEP WITH IMPORTANT PAPERS FOR DOING FUTURE COMPARISONS****

Create an Account for a Personalized Medicare Plan Finder Experience

When you create an account, you can:

- Build a better drug list. We'll make suggestions based on prescriptions you filled within the last 12 months.
- Modify your drug list and save changes.
- Compare benefits and costs in your current plan to other plans available in your area.
- See prices based on any help you get with drug costs.

Create your new account

If you want access to personalized information and features, you'll need to create an account. Visit [Medicare.gov/plan-compare](https://www.medicare.gov/plan-compare) and click "Log in or create account."

Have the following information ready (for yourself or the person you're helping):

1. Medicare Number – You can find this on your red, white, and blue Medicare card. If you're new to Medicare and don't have your Medicare card yet, you can get your Medicare number on the letter you get from Social Security after you enroll.
2. Last name
3. Date of birth
4. Current address with ZIP code or city
5. Part A or Part B coverage start date (find this on your Medicare card)



Once you add this information and select "Next," you can create a username and password and use your new Medicare account. You can write your username and a password hint below. Just remember to keep this sheet in a safe place to protect your privacy.

My Username:

My Password Hint:

Forgot your username or password?

If you have an existing account, but forgot the username or password, click "Trouble signing in?" under the Username box on the log in page. You'll need this information:

1. Medicare number
2. Last name

