

Medicare Plan Finder 101: Tips and Tricks for Navigating the Plan Finder

**Adapted from ACL Presentation
to SHIPS dated 10/6/2016**

Agenda

- It's about practice!
- Beneficiary Preparation
- Counselor Preparation
- Plan Finder Walk Through
- Reviewing Results for Beneficiaries
- Plan Finder FAQ
- Reporting Issues with MPF
- Resources

Using the Plan Finder takes Practice!

This material assumes you already:

- Have reviewed the Plan Finder training videos posted on the Medicare.gov web site
- OR, have used the Plan Finder in the past

We will be sharing some mock Plan Finder worksheets for you to get more practice!

Beneficiary Preparation

- It's important to be prepared when meeting with a beneficiary because preparations will save you and the beneficiary time and reduce stress.
 - Provide the beneficiary with a list of items to have ready or to bring for their appointment, whether it is in person or by phone.

List of items from the Beneficiary

- Medicare number and effective dates for Part A or Part B
- Date of birth
- Zip code
- List of drugs that includes dosage & quantity
- Name and address of their preferred pharmacy
- Name of their current Medicare plan (if applicable)
- Ask if they are currently receiving LIS/MSP or if they are dual eligible (Medicare & Medicaid)
 - If not, you can screen them to see if they are eligible.

Tips for the Counselor

- Have the client contact form ready
 - Do a complete intake
 - Make sure to write down the Drug List ID number and Drug List ID password.
- Use the personalized search on the Medicare Plan Finder (MPF)
 - The personalized search is specific to the beneficiary
 - The MPF will show if the beneficiary is dual eligible or LIS/MSP eligible
 - The plan finder will show the subsidy prices
 - If the personalized search doesn't work, don't panic. Do a general search using the information you have available.

Medicare.gov Home Page

Español | A A | Print About Us | Glossary | CMS.gov | MyMedicare.gov Login

Medicare.gov

The Official U.S. Government Site for Medicare

type search term here Search

Sign Up / Change Plans Your Medicare Costs What Medicare Covers Drug Coverage (Part D) Supplements & Other Insurance Claims & Appeals Manage Your Health Forms, Help, & Resources

Is my test, item, or service covered?

type your test, item, or service here Go

Find health & drug plans Apply for Medicare Get started with Medicare

Medicare Open Enrollment starts October 15 and ends December 7 [Review your health and prescription drug coverage options](#)

New quality measures for nursing homes [Learn more](#)

Address change/Medicare card issue?
Select your card issue... Go

Information for my situation
Select your situation... Go

Find someone to talk to
Select your state... Go

Find doctors, providers, hospitals, plans & suppliers

Find doctors & other health professionals

Find nursing homes

Blogs News Videos

Medicare Open Enrollment is coming soon—add it to your fall checklist

Don't forget your mammogram this year!

Get help with costs

Find out how Medicare works with other insurance


Mail you get about Medicare

Help Tab

Medicare.gov

The Official U.S. Government Site for Medicare

☒ Close window

 Print

Supporting Information

[Learn More About Plans](#)

[How Plans Work](#)

[FAQ](#)

[Help](#)

[» Search for Plan\(s\)](#)

[» Tips for printing](#)

[» Helpful Tips](#)

[Glossary](#)

Help

How to find and compare plans

General Search

Step 1: Enter a Zip Code

- To find a plan, enter a ZIP code in the "Zip Code" field.
- Select the "Find Plans" button to continue.

Step 2: Enter Medicare coverage and subsidy information

- Select the type of coverage you currently have.
- Select the subsidy you currently have.
- You can click on the "?" to find more details on the options listed.
- Select the "Continue to Plan Results" button to continue.

Step 3: Select Your Current Health Plan Page

- The Select Your Current Health Plan page displays only, if you select 'Medicare Health Plan (such as an HMO, PPO, or Private-Fee-for-Service plan)' and select any of the following options –
 - My plan covers health care AND drugs
 - My plan only covers health care, NOT drugs
 - 'I have TWO Medicare Plans – a health plan and a drug plan' as coverage option on the Enter Information page.
- Select a plan from the plans displayed and click "Continue".

Step 4: Select Your Current Drug Plan Page

- The My Current Profile widget is displayed with the currently selected plan and subsidy option.
- The system displays the following two screens, if you select 'Medicare Health Plan (such as an HMO, PPO, or Private-Fee-for-Service plan)' and 'I have TWO Medicare Plans – a health plan and a drug plan' as coverage option On the Enter Information page.
- Select a plan from the plans displayed and click "Continue".

Step 5: Enter Your Drugs Page

- The My Current Profile widget is displayed with the currently selected plan and subsidy option.
- Click on "I don't take any drugs" if you currently don't take any prescription drugs.

Plan Finder Search Options

You have the option to complete a general or personalized plan search. A personalized search may provide you with more accurate cost estimates and coverage information. To begin your plan search, please choose from one of these options below.

General Search

A general plan search only requires your zip code.

ZIP Code:

By selecting this button you are agreeing to the terms and conditions of the [User Agreement](#)

Find Plans

Personalized Search

A personalized plan search requires your zip code and complete Medicare information. This page is secured to protect your personal information. If you don't want to enter your Medicare information, you may use the general search option above.

ZIP Code:

Medicare Number:
Example: 123456789A

Where can I find my Medicare Number?

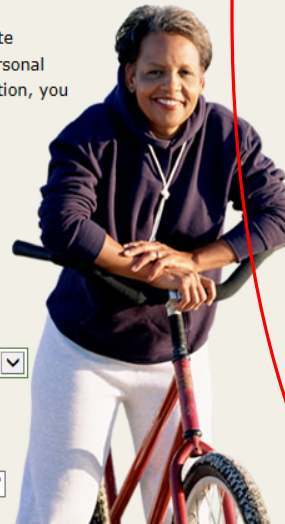
Last Name:

Effective Date for Part A:

[Not Part A? Select here.](#)

Date of Birth:

By selecting this button you are agreeing to the terms and conditions of the [User Agreement](#)

Find Plans 

~~Step by step overview on how to complete a plan search~~

Lesson 1- Getting Started

Getting to the Medicare Plan Finder

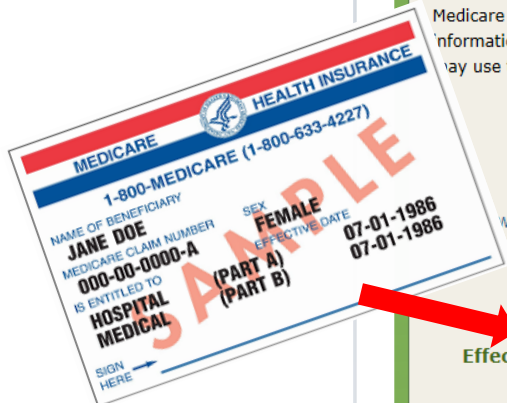


Additional Tools

- ◆ Find PACE Plan(s)
- ◆ Find and compare Medigap policies
- ◆ Search by plan name and/or ID
- ◆ Enroll now
- ◆ Check your enrollment
- ◆ Medicare complaint form

Related Resources

- ◆ Extra Help paying for Medicare prescription drug coverage
- ◆ Helpful contacts
- ◆ 6 ways to lower your drug costs
- ◆ Download Plan Finder databases
- ◆ Helpful Tips



Prescription Pop Up Box

[Home](#) → [Enter Information](#) → Enter Your Drugs

Step 2 of 4: Enter Your Drugs

Please select the information (e.g. dosing frequency) as prescribed by your doctor. Failure to enter information consistent with your prescription may result in the display of inaccurate pricing information. For example, if you select a frequency greater than that prescribed by your doctor, it may result in the display of the full drug cost rather than the appropriate cost-sharing amount. This will help us estimate your costs and allow you to see which plans cover your drugs. The site doesn't show pricing for most over the counter drugs or diabetic supplies. For more information, you may contact the plan.

[I don't take any drugs](#) [I don't want to add drugs now](#)

My Current Profile

Zip Code: 22151

Current Coverage: Original Medicare

Current Subsidy: No Extra Help [\[?\]](#)

[Important Coverage Information](#)

Type the name of your drug:

[Find My Drug](#) [➤](#)

Or Browse A-Z:

[A](#) [B](#) [C](#) [D](#) [E](#) [F](#) [G](#) [H](#) [I](#) [J](#) [K](#) [L](#) [M](#)
[N](#) [O](#) [P](#) [Q](#) [R](#) [S](#) [T](#) [U](#) [V](#) [W](#) [X](#) [Y](#) [Z](#)

[Help with common drug abbreviations](#)

[Hints on how to enter drug information](#)

[Why can't I find my drug?](#)

Retrieve My Saved Drug List:

Your drug list has been saved. You can retrieve your selected drugs and pharmacies on future visits using this Drug List ID and Password Date.

Your personal information cannot be accessed using your drug ID list. Medicare doesn't share the drug information you enter.

Drug List ID: 7129621472

Password Date: 10/3/2016 ([change date](#))

Zip Code: 22151

[Use a different drug list ID](#)

My Drug List (Maximum 25 Drugs)

Total Drugs in My Drug List: 1

[Print My Drug List](#)

MEDICINE NAME	QUANTITY	FREQUENCY & PHARMACY	GENERIC OPTIONS	ACTION
Metformin Hcl TAB 1000MG	60	Every 1 Month Retail Pharmacy	Already Generic	Change dose Add Remove

[My Drug List is Complete](#) [➤](#)

Prescription Pop Up Box

Type the name of your drug:

Or Browse A-Z:

ABCDEFGHIJKLM

NOPQRSTUVWXYZ

Help with common drug abbreviations
Hints on how to enter drug information
Why can't I find my drug?

Retrieve My Saved Drug List:

Your personal information cannot be accessed using your drug ID list. Medicare doesn't share the drug information you enter.

Drug List ID: What is this?

Password Date: What is this?
Oct 3 2016

Search Results:
12 drugs found with metformin

MEDICINE NAME
Metformin Hcl(Metformin HCl)
Fortamet(Metformin HCl)
Glucophage(Metformin HCl)
Glucophage XR(Metformin HCl)
Glumetza(Metformin HCl)
Riomet(Metformin HCl)
Metaform(Nutritional Supplement)
Metaproterenol Sulfate(Metaproterenol Sulfate)
Metipranolol(Metipranolol Ophth)
Metoprolol Succinate Er(Metoprolol Succinate)
Metoprolol Tartrate(Metoprolol Tartrate)
Metoprolol/Hydrochlorothiazide(Metoprolol & Hydrochlorothiazide)

Metformin Hcl

Dosages [?]

- ☐ Metformin Hcl TAB 500MG
- ☐ Metformin Hcl TAB 850MG
- ☒ Metformin Hcl TAB 1000MG
- ☐ Metformin Hcl TAB 500MG ER
- ☐ Metformin Hcl TAB 750MG ER
- ☐ Metformin Hcl TAB 1000MG (Osmotic)

Quantity [?]

Frequency [?]

- ☒ Every 1 Month
- ☐ Every 2 Months
- ☐ Every 3 Months
- ☐ Every 12 Months

Pharmacy Type [?]

- ☒ I get this medicine from a retail pharmacy.
- ☐ I get this medicine from a mail order pharmacy.

or

NAME	TYPE	ADD DRUG
ic		<input type="button" value="+ Add Drug"/>
		<input type="button" value="+ Add Drug"/>
		<input type="button" value="+ Add Drug"/>
		<input type="button" value="+ Add Drug"/>
		<input type="button" value="+ Add Drug"/>
		<input type="button" value="+ Add Drug"/>
		<input type="button" value="+ Add Drug"/>
		<input type="button" value="+ Add Drug"/>
		<input type="button" value="+ Add Drug"/>
		<input type="button" value="+ Add Drug"/>
		<input type="button" value="+ Add Drug"/>
		<input type="button" value="+ Add Drug"/>

My Drug List (Maximum 25 Drugs)

Total Drugs in My Drug List: 0

Generic Option

Type the name of your drug

Find

Or Browse A-Z:

A B C D E F G H I

N O P Q R S T U V

Help with common drug abbreviations

Hints on how to enter drug information

Why can't I find my drug?

Lipitor

A lower cost generic is available for the drug you selected.

☒ Use lower cost generic: Atorvastatin Calcium

☐ Use brand drug: Lipitor

Continue

Drug List ID: 7129621472

Password Date: 10/3/2016 (change date)

Zip Code: 22151

Use a different drug list ID

My Drug List (Maximum 25 Drugs)

Total Drugs in My Drug List:

Print My Drug List

MEDICINE NAME	QUANTITY	FREQUENCY & PHARMACY	GENERIC OPTIONS	ACTION
Metformin Hcl TAB 1000MG	60	Every 1 Month Retail Pharmacy	Already Generic	<div>Change dose</div> <div>Add</div> <div>Remove</div>

My Drug List is Complete

Drug List Printout

Medicare Plan Finder

My Drug List

Your Name: _____

Date: 10/3/2016

Drug List ID: 3457008128

Password Date: 10/3/2016

Zip Code: 22151

Total Drugs in My Drug List: 1

My Drug List


Medicine Name	Quantity	Frequency & Pharmacy	Generic Options
Metformin Hcl TAB 1000MG	60	Every 1 Month Retail Pharmacy	Already Generic

Adding Pharmacies

Home → Enter Information → Enter Your Drugs → Select Your Pharmacies

Step 3 of 4: Select Your Pharmacies

Please select up to two pharmacies to get a better estimate of how much your prescription drugs will cost. If your pharmacy isn't in a plan's network, the cost you will see is the full price of the drug with no insurance. Also note that some plans offer lower drug prices at preferred network pharmacies, compared to other pharmacies in the network.

 My Current Profile

Zip Code: 22151

Current Coverage: Original Medicare

Current Subsidy: No Extra Help [?]

Drug List ID: 7129621472

Password Date: 10/03/2016

[Important Coverage Information](#)

Continue to Plan Results 

We found 22 pharmacies within 3 miles of 22151

[Search New Location or by Pharmacy Name](#)

[Show/Hide Pharmacy Map](#)

Available Pharmacies

Add to Selected Pharmacies

A&D Pharmacy
6134 Brandon Ave
Springfield, VA 22150
1-703-644-0060
[Add Pharmacy](#)

Annandale Pharmacy
7004B Little River Tnpk
Annandale, VA 22003
1-703-992-8806
[Add Pharmacy](#)

CVS Pharmacy
8928 Burke Lake Rd
Springfield, VA 22151
1-703-978-8810
[Add Pharmacy](#)

CVS Pharmacy
7205 Little River Tpk
Annandale, VA 22003
1-703-256-4030
[Add Pharmacy](#)

CVS Pharmacy
7859 Heritage Drive
Annandale, VA 22003
1-703-941-5430
[Add Pharmacy](#)

CVS Pharmacy
6436 Springfield Plz
Springfield, VA 22150
1-703-644-6323
[Add Pharmacy](#)

Refining Plan Results

Step 4 of 4: Refine Your Plan Results

This is a summary of the types of plans available in your area. Use the checkboxes to select the types of plans you'd like to view. You may also use the filters on the left to narrow your search. Using filters may eliminate some options, including plans with the lowest estimated annual costs. You should also consider other factors, such as provider network and Part B premium amount which may be reduced for some plans.

My Current Profile

Update Search

Zip Code: 22151

Current Coverage: Original Medicare

Current Subsidy: No Extra Help [?]

Drug List ID: 7129621472

Password Date: 10/03/2016

Important Coverage Information

You are now viewing 2017 plan data. [View 2016 plan data.](#)

Refine Your Search

Update Plan Results

+ Limit Your Monthly Plan Premium

+ Limit Your Annual Drug Deductible

+ Select Drug Options

+ Select Coverage Options

+ Select Special Needs Plans

+ Change Health Status

+ Select Plans By Company

Update Plan Results

Summary of Your Search Results

There are a total of 39 plans available in your area including Original Medicare. Please select one or more plan types to continue.

Select	Available Plans Based On Your Filters	Number of Plans Available: 38
All		
<input type="checkbox"/>	Prescription Drug Plans (with Original Medicare) [?]	23 plan(s) available
<input type="checkbox"/>	Medicare Health Plans with drug coverage [?]	10 plan(s) available
<input type="checkbox"/>	Medicare Health Plans without drug coverage [?]	5 plan(s) available

Continue To Plan Results

Plan Results Page

Your Plan Results

[« Return to previous page](#)

Your plan results are organized by plan type and are initially sorted by lowest estimated cost. To view more plans, select View 20 or View All. Select any plan name for details. Compare up to 3 plans by using the checkboxes and selecting Compare Plans. The costs displayed are estimates; your actual costs may vary.

[My Current Profile](#) [Update Search](#)

Zip Code: 50309

Current Coverage: Original Medicare (H0001-001-0)

Current Subsidy: No Extra Help [?]

Drug List ID: 1552541376

Password Date: 08/10/2015

[Important Coverage Information](#)

▼ Symbols



When you see this symbol near a plan name, it means that Medicare has given this plan a low summary rating for at least three years in a row.



When you see this symbol near a plan name, it means that Medicare has given the plan a 5-star rating (the highest rating). If a plan has a 5-star rating, people with Medicare can switch into that plan at any time during the year, even if it's not during an enrollment period.



Some Dental Coverage



Some Vision Coverage



Nationwide Coverage



Some Hearing Coverage

+ Your Current Plan(s)

+ Prescription Drug Plans

[Star Ratings](#)

+ Medicare Health Plans with Drug Coverage

[Star Ratings](#)

+ Medicare Health Plans without Drug Coverage

[Star Ratings](#)

Your Plan Results

[« Return to previous page](#)

Your plan results are organized by plan type and are initially sorted by lowest estimated cost. To view more plans, select View 20 or View All. Select any plan name for details. Compare up to 3 plans by using the checkboxes and selecting Compare Plans. The costs displayed are estimates; your actual costs may vary.

You are now viewing 2017 plan data. [View 2016 plan data.](#)

[My Current Profile](#)

[Update Search](#)

Zip Code: 22151

Current Coverage: Original Medicare

Current Subsidy: No Extra Help [?]

Drug List ID: 7129621472

Password Date: 10/03/2016

[Important Coverage Information](#)

[My Current Profile](#)

[Update Search](#)

♦ [View and Edit Drug and Pharmacies List](#)

♦ [Find and Compare Medigap Policies](#)

▼ Symbols

N Nationwide Coverage

[-] Your Current Plan(s)



Original Medicare (H0001-001-0)

Includes Part A (Hospital Insurance) and/or Part B (Medical Insurance) - Excludes Part D Drug Coverage

Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles: [?] and Drug Copay [?] / Coinsurance: [?]	Health Benefits: [?]	Drug Coverage [?], Drug Restrictions [?]	Estimated Annual Health and Drug Costs: [?]	Overall Star Rating: [?]
Retail Annual: \$2,112	Standard Part B: \$104.90	Part B Deductible: \$166	Doctor Choice: Any Willing Doctor Out of Pocket Spending Limit: Not Applicable N	N/A	\$5,470 Includes \$2,112 for drug costs	Coming Soon

[-] Prescription Drug Plans

[Star Ratings](#)

23 plans were found in **22151** based on your search criteria. View 10 [View 20](#) [View All](#)

[Compare Plans](#)



Sort Results By Lowest Estimated Annual Retail Drug Cost

[Sort](#)



[WellCare Classic \(PDP\) \(S4802-060-0\)](#)

Plan Comparison



MedicareBlue Rx Premier (PDP) (S5743-004-0) ★

Organization: MedicareBlue Rx

Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles: [?] and Drug Copay [?] / Coinsurance: [?]	Drug Coverage [?] , Drug Restrictions [?] and Other Programs:	Overall Star Rating: [?]	
Retail Pharmacy Status: Standard Cost-Sharing Cost as of Today: \$513 Mail Order Cost as of Today: \$513	\$124.20	Annual Drug Deductible: \$0 Drug Copay/ Coinsurance: \$1 - \$24, 33% - 50%	All Your Drugs on Formulary: Yes Drug Restrictions: Yes Lower Your Drug Costs MTM Program [?] : Yes	★ This plan got Medicare's highest rating (5 stars)	Enroll



AARP MedicareRx Preferred (PDP) (S5820-024-0)

Organization: UnitedHealthcare

Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles: [?] and Drug Copay [?] / Coinsurance: [?]	Drug Coverage [?] , Drug Restrictions [?] and Other Programs:	Overall Star Rating: [?]	
Retail Pharmacy Status: Preferred Cost-Sharing Cost as of Today: \$561 Mail Order Cost as of Today: \$713	\$51.20	Annual Drug Deductible: \$0 Drug Copay/ Coinsurance: \$2 - \$85, 33%	All Your Drugs on Formulary: Yes Drug Restrictions: Yes Lower Your Drug Costs MTM Program [?] : Yes N	★★★★★ 4 out of 5 stars	Enroll



AARP MedicareRx Saver Plus (PDP) (S5921-370-0)

Organization: UnitedHealthcare

Estimated Annual Drug Costs: [?]	Monthly Premium: [?]	Deductibles: [?] and Drug Copay [?] / Coinsurance: [?]	Drug Coverage [?] , Drug Restrictions [?] and Other Programs:	Overall Star Rating: [?]	
Retail Pharmacy Status: Preferred Cost-Sharing Cost as of Today: \$564 Mail Order Cost as of Today: \$652	\$30.00	Annual Drug Deductible: \$320 Drug Copay/ Coinsurance: \$1 - \$40, 25%	All Your Drugs on Formulary: Yes Drug Restrictions: Yes Lower Your Drug Costs MTM Program [?] : Yes N	★★★ 2.5 out of 5 stars	Enroll

Plan Comparison Side-by-Side

[Medicare Plan Finder Home](#) [Learn More About Plans](#) [Help](#) [Glossary](#) [FAQ](#)

Home → Enter Information → Enter Your Drugs → Select Your Pharmacies → Refine Your Plan Results → Your Plan Results → Plan Comparison

Your Plan Comparison

[Return to previous page](#)

Select the tabs below for more detailed information about the plan health benefits, drug costs and coverage and star ratings.

My Current Profile

Update Search

Zip Code: 22151
Current Coverage: Original Medicare
Current Subsidy: No Extra Help [?]
Drug List ID: 7129621472
Password Date: 10/03/2016
Important Coverage Information

▼ Symbols

D

 Some Dental Coverage

V

 Some Vision Coverage

N

 Nationwide Coverage

H

 Some Hearing Coverage
* Estimated

Overview

Health Plan Benefits

Drug Costs & Coverage

Star Ratings

Manage Drugs

Original Medicare (H0001-001) Plan Type: Original Medicare Organization: N/A Members: 1-800-633-4227 1-877-486-2048(TTY/TDD) Non Members: 1-800-633-4227 1-877-486-2048(TTY/TDD) Coverage: Provides health coverage only (drug costs are retail estimates) <div>N</div>	Aetna Medicare Innovation Prime Plan (HMO) (H3931-096) ¹ Plan Type: HMO Organization: Aetna Medicare Members: 1-800-282-5366 711(TTY/TDD) Non Members: 1-855-338-7027 711(TTY/TDD) Coverage: Provides health and drug coverage <div>V H</div> Enrollment begins October 15, 2016	AARP MedicareComplete Plan 2 (HMO) (H5253-090) ¹ Plan Type: HMO Organization: UnitedHealthcare Members: 1-800-643-4845 711(TTY/TDD) Non Members: 1-800-555-5757 711(TTY/TDD) Coverage: Provides health and drug coverage <div>D V H</div> Enrollment begins October 15, 2016
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Additional Plan Information

Benefits at a Glance

Overview	Health Plan Benefits	Drug Costs & Coverage	Star Ratings	Manage Drugs
Original Medicare		Aetna Medicare Innovation Prime Plan (HMO)	AARP MedicareComplete Plan 2 (HMO)	
<div><div></div>Benefits</div>				
Original Medicare	Aetna Medicare Innovation Prime Plan (HMO)	AARP MedicareComplete Plan 2 (HMO)		
Ambulance	Ambulance	Ambulance		
20%	\$400	\$275		
Doctor's office visits	Doctor's office visits	Doctor's office visits		
Primary Physician 20% per visit	Primary Physician \$10 per visit	Primary Physician You pay nothing		
Specialist 20% per visit	Specialist \$40 per visit	Specialist \$25 per visit		
Durable medical equipment (wheelchairs, oxygen, etc.)	Durable medical equipment (wheelchairs, oxygen, etc.)	Durable medical equipment (wheelchairs, oxygen, etc.)		
20% per item	20% per item	20% per item		
Emergency care	Emergency care	Emergency care		
20%	\$75 per visit (always covered)	\$75 per visit (always covered)		
Home health care	Home health care	Home health care		
You pay nothing	You pay nothing	You pay nothing		
Mental health care	Mental health care	Mental health care		
Coming soon	\$318 for days 1 through 5 \$0 for days 6 through 90	\$195 for days 1 through 4 \$0 for days 5 through 90		
Renal dialysis	Renal dialysis	Renal dialysis		
20% per visit	20% per visit	20% per visit		
Inpatient hospital care	Inpatient hospital care	Inpatient hospital care		
Coming soon	\$300 for days 1 through 6 \$0 for days 7 through 90	\$195 for days 1 through 4 \$0 for days 5 through 90 \$0 for days 91 and beyond		
Skilled Nursing Facility (SNF)	Skilled Nursing Facility (SNF)	Skilled Nursing Facility (SNF)		

Drug Costs & Coverage Tab - Fixed Costs

Overview	Health Plan Benefits	Drug Costs & Coverage	Star Ratings	Manage Drugs	
<div>Original Medicare</div> <div>(H0001-001) Plan Type: Original Medicare</div> <div>Organization: N/A</div> <div>Members: 1-800-633-4227 1-877-486-2048(TTY/TDD)</div> <div>Non Members: 1-800-633-4227 1-877-486-2048(TTY/TDD)</div> <div>Coverage: Provides health coverage only (drug costs are retail estimates)</div> <div>N</div>		<div>Aetna Medicare Innovation Prime Plan (HMO)</div> <div>(H3931-096) Plan Type: HMO</div> <div>Organization: Aetna Medicare</div> <div>Members: 1-800-282-5366 711(TTY/TDD)</div> <div>Non Members: 1-855-338-7027 711(TTY/TDD)</div> <div>Coverage: Provides health and drug coverage</div> <div>VH</div> <div>Enrollment begins October 15, 2016</div>		<div>AARP MedicareComplete Plan 2 (HMO)</div> <div>(H5253-090) Plan Type: HMO</div> <div>Organization: UnitedHealthcare</div> <div>Members: 1-800-643-4845 711(TTY/TDD)</div> <div>Non Members: 1-800-555-5757 711(TTY/TDD)</div> <div>Coverage: Provides health and drug coverage</div> <div>DVH</div> <div>Enrollment begins October 15, 2016</div>	
<div><div></div>Fixed Costs</div>					
Monthly Drug Plan Premium [?]	N/A	Monthly Drug Plan Premium [?]	\$16.60	Monthly Drug Plan Premium [?]	\$31.10
Monthly Health Plan Premium [?]	\$0.00	Monthly Health Plan Premium [?]	\$42.40	Monthly Health Plan Premium [?]	\$54.90
Annual Drug Deductible [?]	\$0.00	Annual Drug Deductible [?]	\$300.00	Annual Drug Deductible [?]	\$0.00
Medicare costs at a glance		Medicare costs at a glance		Medicare costs at a glance	
<div><div></div>Estimate of What YOU Will Pay for Drug Plan Premium and Drug Costs</div>					
Cost at Annandale Pharmacy		Cost at CVS Pharmacy		Cost at Annandale Pharmacy	
January Enrollment [?]	\$2,112.12	January Enrollment [?]	\$438.72	January Enrollment [?]	\$421.20
Cost at CVS Pharmacy		Cost at Annandale Pharmacy		Cost at CVS Pharmacy	
January Enrollment [?]	\$2,112.12	January Enrollment [?]	\$439.20	January Enrollment [?]	\$421.20

Comparing Costs

Overview

Health Plan Benefits

Drug Costs & Coverage

Star Ratings

Manage Drugs

Original Medicare

Aetna Medicare Innovation Prime Plan (HMO)

AARP MedicareComplete Plan 2 (HMO)

-

Estimate of What YOU Will Pay for Drug Plan Premium and Drug Costs

Cost at Annandale Pharmacy

January Enrollment [?]

\$2,112.12

Cost at CVS Pharmacy

January Enrollment [?]

\$438.72

Cost at Annandale Pharmacy

January Enrollment [?]

\$421.20

Cost at CVS Pharmacy

January Enrollment [?]

\$2,112.12

Cost at Annandale Pharmacy

January Enrollment [?]

\$439.20

Cost at CVS Pharmacy

January Enrollment [?]

\$421.20

Cost at mail order pharmacy

This plan doesn't have mail order pharmacy coverage.

Lower your drug costs

Cost at mail order pharmacy

January Enrollment

\$231.20

Lower your drug costs

Cost at mail order pharmacy

January Enrollment

\$373.20

Lower your drug costs

+

Estimated Full Cost the Plan Charges Medicare for Your Drugs

-

Estimated Monthly Drug Costs

Monthly Drug Costs at Retail Pharmacies

View Drug Cost Summary

MILESTONES

MONTH

YOUR COST

1st

\$176.01

Monthly Drug Costs at Retail Pharmacies

View Drug Cost Summary

MILESTONES

MONTH

YOUR COST

1st

\$36.56

Monthly Drug Costs at Retail Pharmacies

View Drug Cost Summary

MILESTONES

MONTH

YOUR COST

1st

\$35.10

Monthly Cost Estimator

☐ Estimated Monthly Drug Costs

Monthly Drug Costs at Retail Pharmacies

[View Drug Cost Summary](#)

MILESTONES	MONTH	YOUR COST
	1st	\$41.40
	2nd	\$41.40
	3rd	\$41.40
	4th	\$41.40
	5th	\$41.40
	6th	\$41.40
	7th	\$41.40
	8th	\$41.40
	9th	\$41.40
	10th	\$41.40
	11th	\$41.40
	12th	\$41.40

Monthly Drug Costs Estimator

View monthly costs comparison charts.



[View monthly drug cost details by selected drugs](#)
Starting January 1, 2011, if you reach the coverage

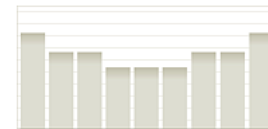
Monthly Drug Costs at Retail Pharmacies

[View Drug Cost Summary](#)

MILESTONES	MONTH	YOUR COST
	1st	\$27.29
	2nd	\$27.29
	3rd	\$27.29
	4th	\$27.29
	5th	\$27.29
	6th	\$27.29
	7th	\$27.29
	8th	\$27.29
	9th	\$27.29
	10th	\$27.29
	11th	\$27.29
	12th	\$27.29

Monthly Drug Costs Estimator

View monthly costs comparison charts.



[View monthly drug cost details by selected drugs](#)
Starting January 1, 2011, if you reach the coverage

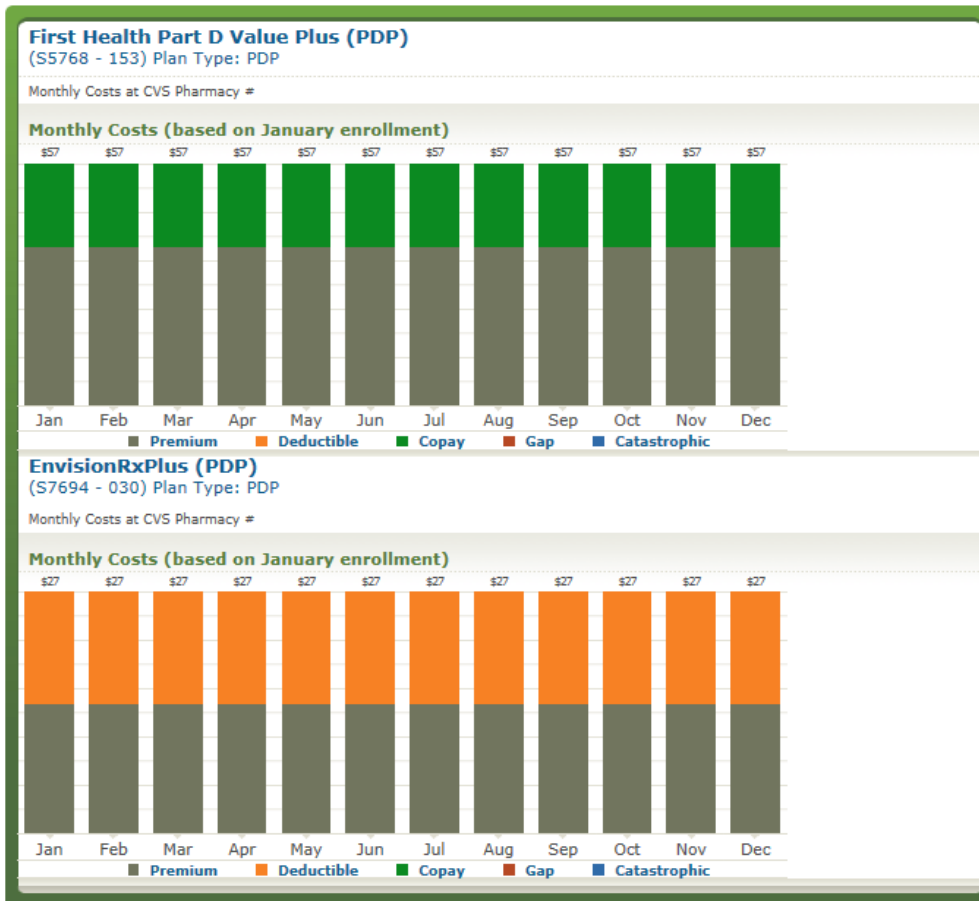


Monthly Cost Estimator

Monthly Cost Comparison

Show monthly cost chart for:

- ☒ CVS Pharmacy #
- ☐ Fred Meyer Pharmacy
- ☐ Mail Order Pharmacy
- ☒ January Enrollment ☐ Enrollment Today



Drug Coverage Information

☐ Drug Coverage Information

None of your drugs are covered on the plan's formulary. [?]	All of your drugs are covered on the plan's formulary. [?]	All of your drugs are covered on the plan's formulary. [?]
Atorvastatin Calcium TAB 10MG	Atorvastatin Calcium TAB 10MG	Atorvastatin Calcium TAB 10MG
No restrictions	Quantity Limit	No restrictions
NOT ON FORMULARY	Tier 1: Preferred Generic	Tier 1: Preferred Generic
Metformin Hcl TAB 1000MG	Metformin Hcl TAB 1000MG	Metformin Hcl TAB 1000MG
No restrictions	Quantity Limit	No restrictions
NOT ON FORMULARY	Tier 1: Preferred Generic	Tier 1: Preferred Generic

[Print My Drug List](#)

[Print Comparison Report](#)

☐ Pharmacy & Mail Order Information

Mail Order is not available.	Mail Order is available.	Mail Order is available.
Pharmacy Network [?]	Pharmacy Network [?]	Pharmacy Network [?]
0 network pharmacies in your ZIP code	2 network pharmacies in your ZIP code	2 network pharmacies in your ZIP code
	Preferred pharmacy network available [?]	Preferred pharmacy network available [?]

Pharmacy Type

Pharmacy List: AARP MedicareComplete Plan 2 (HMO)(H5253-090)

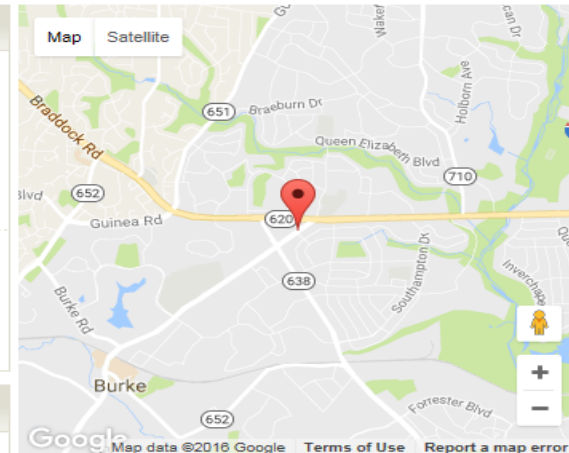
We found **2** network pharmacies within miles of 22151 for AARP MedicareComplete Plan 2 (HMO)(H5253-090)

If you make any changes to your selected pharmacies, please refresh the drug costs & coverage page to view updated pricing information.

[Search New Location or by Pharmacy Name](#)

Selected Pharmacies	Pharmacy Type [?]	Preferred [?]
Annandale Pharmacy 7004b Little River Tnpk Annandale, VA 22003 1-703-992-8806 Remove Pharmacy	Retail	Not applicable
CVS Pharmacy 6436 Springfield Plz Springfield, VA 22150 1-703-644-6323 Remove Pharmacy	Retail	Not applicable

Pharmacy Name	Pharmacy Type [?]	Preferred [?]
CVS Pharmacy 8928 Burke Lake Rd Springfield, VA 22151 1-703-978-8810 Add Pharmacy	Retail	Not applicable
Rite Aid Pharmacy 03734 5230 Port Royal Road Springfield, VA 22151 1-703-321-8440 Add Pharmacy	Retail	Not applicable



Enrolling into a plan

Drug Costs & Coverage

Star Ratings

Manage Drug

Aetna Medicare Innovation Prime Plan (HMO)

(H3931-096) ¹ Plan Type: HMO
Organization: Aetna Medicare

Members: 1-800-282-5366
711(TTY/TDD)
Non Members: 1-855-338-7027
711(TTY/TDD)

Coverage: Provides health and drug coverage

V H

Enroll

Erickson Advantage Free (HMO-POS)

★ This plan got Medicare's highest rating (5 stars)

(H5652-006) ¹ Plan Type: HMO
Option
Organization: Erickson Advantage

Members: 1-866-314-8188
711(TTY/TDD)
Non Members: 1-866-774-9671
711(TTY/TDD)

Coverage: Provides health and drug coverage

V H

Enroll

on

Overall Star Rating: [?]

★★★★
4 out of 5 stars

Overall Star Rating: [?]

★★★★★
5 out of 5 stars
★ This plan got Medicare's highest rating

Medicare.gov

The Official U.S. Government Site for Medicare

Medicare Health and Drug Plan Enrollment Center

Start Enrollment

Continue Enrollment

ATTENTION: You are enrolling in a 2015 Plan. Your enrollment effective dates are as follows:

Election Period	Effective Date of Coverage
Open Enrollment (October 15 – December 7)	January 1 of the following year
Special Election Period (SEP)	Varies, generally the 1 st of the following month
New to Medicare (Initial Enrollment Period for Part D) – If you're new to Medicare, you can join during the period that starts three months before the month you get Medicare, and ends three months after you get Medicare.	<p>If you enroll during the first 3 months <u>before</u> the month you get Medicare—your effective date is the 1st day of the month you get Medicare.</p> <p>If you enroll <u>during</u> or <u>after</u> the month you get Medicare, your effective date will be the 1st of the month following the month you enrolled in your Medicare plan.</p>

If you have Medicare and get extra help paying for your prescriptions, you can join a plan at any time.

In all other cases, if you want to change plans you are generally limited to making changes between October 15 and December 7 each year. In special circumstances, Medicare may give you an opportunity to switch to another plan. For example, if you permanently move out of your plan's service area; if you qualify for extra help paying for prescription drugs; if the plan stops offering drug coverage; if you enter, live in, or leave a nursing home; or if the plan is a high performing plan and has received a 5-star overall plan rating from Medicare.

Unless one of the statements below matches your current situation you CANNOT enroll at this time. The plan you have selected will contact you to confirm whether you meet one of the items listed below. If you do not meet any of them, the plan will not process your enrollment. Please click the ⓘ next to the statements below for additional information about any of the criteria listed. By checking any of the following boxes you are certifying that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.

May be able to enroll at this time if:

More Info

Important note about results

- Plans send updated pricing info to CMS regularly.
 - Pricing is “frozen” in the Plan Finder during the month of September each year.
- **Plan Finder pricing results are an estimate and prices can change during the year.**
- It is still helpful as a basis of comparison and clients will learn:
 - If their current drugs are on the formulary and any restrictions
 - What tier level they are placed at by each plan

What to focus on for results

- **COST:** January or rest-of-year costs
 - Includes Premium, Deductible, Co-pay/Co-Insurance estimate, based upon Rx entered. See Slide 22
- **COVERAGE:** All drugs on the formulary?
 - Are there usage restrictions that will affect user?
- **CONVENIENCE:** Does it work with preferred pharmacy or mail order?
 - Or is beneficiary willing to change?

Reporting MPF Issues

- Please send any questions or issues to Liz Mercer
LizM@oic.wa.gov 360-725-7225
- Liz must report issues to ACL using a specific MPF Intake form
 - You MUST be able to give a lot of detail about what you are experiencing, such as exactly what you were doing in the MPF so we can re-create the problem for the tech people to review.
 - SHIBA will send out notifications to Volunteer Coordinators about known MPF issues. VC's will need to distribute to their local volunteers.

Online Resources

- Medicare Training Program Plan Finder Toolkit
<https://www.cms.gov/Outreach-and-Education/Training/CMSNationalTrainingProgram/Training-Library-Items/CMS1239988.html?DLPage=2&DLEntries=10&DLSort=0&DLSortDir=ascending>
- Understanding Medicare Part C & D Enrollment Periods
<https://www.medicare.gov/Pubs/pdf/11219.pdf>
- Plan Finder Multimedia (5 step-by-step videos on how to use the MPF, located on right side of screen)
<https://www.medicare.gov/find-a-plan/questions/home.aspx>
- My SHIBA <https://www.insurance.wa.gov/my-shiba>