

2024 Insurance Fair Conduct Act Notices

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0001.24	1/2/2024	12/29/2023	Homesite Insurance Company	Reginald Commodore		Rico Sanchez Campiche Andrews Horne	Homeowner's Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f)	Rec. duplicate of same IFCA cover sheet and letter 1/3/24
0002.24	1/2/2024	12/29/2023	State Farm Mutual Automobile Insurance Company	Erin Brant		Marye Scott Albrecht Law	Automobile Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0003.24	1/4/2024	1/2/2024	PEMCO	Abraham Ritter		Patrick Brown PCVA Attorneys at Law		48.30.015, 48.30.010; WAC 284-30-330, 284-30-370, 284-30-380	
0004.24	1/5/2024	1/3/2024	Certain Underwriters at Lloyd's, London Subscribing to Policy EQP-001519		Talisman Condominium Association	Todd Hayes Harper Hayes PLLC	Property	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0005.24	1/8/2024	1/4/2024	State Farm Fire and Casualty Company	Jared and Danielle Schaab		Clinton Tapper Tapper Law Firm	Property & Casualty	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0006.24	1/9/2024	1/5/2024	Global Aerospace, Inc.		Port of Seattle	Franklin D. Cordell Gordon Tilden Thomas & Cordell LLP	General Liability	48.30.015 (1), 48.30.015 (5), (a) through (f)	Rec. notice from law firm to withdraw the IFCA notice.
0007.24	1/9/2024	1/5/2024	State Farm Mutual Automobile Insurance Company	Shelly Johns		Matthew E. Van Gieson MVG-LAW PLLC	Underinsured Motorist Coverage	48.30.015 (1), 48.30.015 (5), (a) through (f)	rec. response from Tyson & Mendes on behalf of State Farm Mutual Automobile Insurance Company on 1/30/24
0008.24	1/9/2024	1/5/2024	Liberty Mutual Insurance	Tony Tan		Ryan J. Pauley Pauley Law Group pllc	Underinsured Motorist Coverage	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-390	
0009.24	1/9/2024	1/5/2024	State Farm Fire and Casualty Co.	Brian Haglund		Eric S. Chavez Axion Law Group, PLLC	Homeowners	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0010.24	1/9/2024	1/4/2024	USAA Casualty Insurance Company	Sharon Ballou		Robert F. Greer Etter, McMahon, Lamberson, Van Wert & Oreskovich, P.C.	Property and Casualty	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0011.24	1/9/2024	1/3/2024	Stillwater Insurance Company	Wei Chin Li / Drytime Restoration LLC as assignee of Wei Chin L		Scott A. MacLaren/Kyle A. Sturm Foreman Sturm Thede LLF	Personal Lines - Property	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0012.24	1/9/2024	1/6/2024	USAA Casualty Insurance Company	Laurel Boyd		Brian M. Sullivan Sullivan Law Group, PLLC	Underinsured motorist	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370	
0013.24	1/9/2024	1/5/2024	QBE Insurance Corporation	Yun Dong Han, Mee Bong Han		Katherine S. Wan Gordon Tilden Thomas & Cordell LLP	Liability	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0014.24	1/9/2024	1/4/2024	Progressive	Jessica and Tyson Kingrey		Beau D. Harlan Harlan Law Firm PS	Auto	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (6), 48.30.015 (8)(a)	Rec response from Progressive on 1/26/2024
0015.24	1/9/2024	1/2/2024	State Farm	Armando Corrales		Chris Jackman, Esq. The Jackman Law Firm, PLLC		48.30.015	rec. response from Crowley & Kay Inc. on behalf of State Farm Mutual Automobile Insurance Company on 1/16/24
0016.24	1/9/2024	1/5/2024	Blackboard Insurance Company		Costco Wholesale Corporation	Bradley W. Hoff Buchalter PC	General Liability	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0017.24	1/10/2024	1/9/2024	State Farm Fire & Casualty Company	James Won	dba Tapioca Express	Christopher Walsh Poli, Moon & Zane PLLC	Commercial "Food Shop" Policy	48.30.015(1), 48.30.015(5), (a) through (f), 48.30, 48.30.010; WAC 284-30-330	rec. response from State Farm (notice of return of correspondence) on 1/25/24
0018.24	1/12/2024	12/30/2023	State Farm Insurance Company	Vinsent Moradi		Elizabeth Lunde Law Offices of Goldberg & Loren	Automobile	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	rec. response from Foley Sampson & Lewis on behalf of State Farm Mutual Automobile Insurance Company on 1/18/24
0019.24	1/12/2024	1/10/2024	Travelers	Seid Ali		Daniel P. Mallove Law Office of Daniel P. Mallove	Auto	48.30.015; WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	
0020.24	1/12/2024	1/10/2024	Garrison Property and Casualty Insurance Company	Aleksandra Petkovic, assignee of Sam Terpstra		Richard Dykstra Friedman Rubin PLLP	Casualty	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330, 284-30-350	rec. duplicate IFCA cover sheet in same envelope
0021.24	1/12/2024	1/10/2024	Claims Adjusting Group, Inc.		Rentals NW, LLC	Joshua A. Fensterbush Morton McGoldrick, PLLC	Commercial Property	48.30.015 (2), 48.30.015 (3), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	
0022.24	1/16/2024	1/12/2024	Chicago Title Insurance Company	Harter Family Partnership of 1997, Jean and Ken Campbell		John D. Cadagan Gordon Tilden Thomas & Cordell LLP	Title Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360, 284-30-370	
0023.24	1/16/2024	1/12/2024	Ohio Security Insurance Company		Seven Bays Estates Unlimited Association	Thomas M. Williams Harper Hayes PLLC	Commercial General Liability	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350	
0024.24	1/16/2024	1/12/2024	Berkshire Hathaway GUARD Insurance		Rodeway Inn	Ryan M. Best Best Law PLLC	Commercial	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	Rec reply from GUARD insurance 2/15/2024
0025.24	1/16/2024	1/11/2024	Granwest Property & Casualty Insurance Company	Ashley Huynh		Isaac Ruiz Denise Chen Ruiz & Smart PLLC	Underinsured Motorist	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330	Rec reply to IFCA from Granwest Property & Casualty Insurance Company 2/5/2024
0026.24	1/16/2024	1/13/2024	Grange Insurance Association		Dry Lime Restoration as assignees of Warren and Margaret Waznys	Scott MacLaren / Kyle Sturm Foreman Sturm & Thede LLF	Personal Lines - Property (Homeowners)	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-370	
0027.24	1/16/2024	1/12/2024	USAA	Kirsten Gausch & James Brock Allen		Lisa Benedetti Stritmatter Kessler Koehler Moore	Underinsured Motorist	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (6), 48.30.015 (8); WAC 284-30-330, 284-30-370	rec. copy of IFCA notice on 1/17/24
0028.24	1/17/2024	1/13/2024	Progressive Direct Insurance Company	Miranda and Mason Buergel		Brian P Russell Russell Law PLLC	Auto	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	rec. response from Progressive on 2/7/24
0029.24	1/17/2024	1/12/2024	Safeco Insurance Company of Illinois	Ronnie Hoglen Jr.		Andrew H. Fuller Thornton Mostul Fuller PLLC	Uninsured Motorist Coverage - Automobile Policy	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0030.24	1/17/2024	1/12/2024	Safeco Insurance Company of Illinois	Michele D. Mazzei		Andrew H. Fuller Thornton Mostul Fuller PLLC	Uninsured Motorist Coverage - Automobile Policy	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0031.24	1/17/2024	1/12/2024	USAA Insurance	Dietrich R. Baumgardt		Michael S. Clark Law Offices of Michael Clark	UIM	48.30.015 (1), (2), (3)	

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0032.24	1/17/2024	1/13/2024	Mutual of Enumclaw Insurance	Cecilia Hart		Thomas J. Farrell Farrell Law Office, PS	Personal Injury Protection Claim# 55000257898	48.30.015; WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0033.24	1/18/2024	1/16/2024	State Farm Ins. Co.	Rachel Prendergast		James Owen Owen I Vanderbrug Inc.	Auto	48.30.01048.30.015 (5), (a) through (f); WAC 284-30-360	
0034.24	1/18/2024	1/16/2024	Rockingham Casualty Company		Pacific NW Siding & Windows, Inc.	Blake Marks-Dias Corr Cronin LLP		48.30.015 (8)	
0035.24	1/19/2024	1/16/2024	State Farm Mutual Automobile Insurance Company	Lynda A. Poche		Bennett J.D. Brandenburg Brandenburg Law Firm	Property/Casualty	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330, 284-30- 360, 284-30-370	rec. response from Foley Sampson & Lewis on behalf of State Farm Mutual Automobile Insurance Company on 2/2/24
0036.24	1/19/2024	1/17/2024	Minnesota Life Insurance Company	Jimmie Dillingham Sr.		Floyd R. Chapman Law Office of Floyd Chapman, PLLC		48.30.015	
0037.24	1/19/2024	1/17/2024	Encompass Endemnity Company	Joseph Stockwell		Brian P Russell The Russell Law Firm PLLC	Auto	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	
0038.24	1/19/2024	1/19/2024	ARAG Insurance Company	William and Ronda McNae		Isaac Ruiz Ruiz & Smart PLLC	Legal	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015(8); WAC 284-30-330 to -380	
0039.24	1/19/2024	1/17/2024	Safeco Insurance Company of America	Amanda and Michael Hilyar		Kathryn Knudsen Ruiz & Smart LLP	OH2184578	48.30.015(1), 48.30.015(a) through (f), 48.30.015(8); WAC 284-30-330(3), (4), (5), (6), (7), 284-30-370, 284-30-380(7)	
0040.24	1/19/2024	1/17/2024	The Hartford	Marianne Wismer		Frank Shin Herrmann Law Group	Personal Auto Insurance - UIM Coverage	48.30.015(5), (a) through (f), 48.30.015; WAC 284-30-330(3), 284-30-330(13), 284- 309-330(16)	
0041.24	1/22/2024	1/18/2024	Mid-Century Insurance Company	Allen Baldaray		Matthew E. Van Gieson MVG-LAW PLLC	Underinsured Motorist Coverage	48.30.015(1), 48.30.015(5), (a) through (f); WAC 284-30-330(2-7), 284-30-360(1 & 3), 284-30-370, 284-30-380 (1 & 3)	rec. follow-up from MVG-LAW (issue resolved)
0042.24	1/22/2024	1/18/2024	USAA General Indemnity Company	Shuyao Gu		Paul Veillon Galileo Law PLLC	Auto - personal lines - property damage	48.30.015(1), 48.30.015(5), (a) through (f)	On IFCA cover letter it states "See also Daniels v State Farm, Kosovan v Omni"
0043.24	1/22/2024	1/19/2024	TIG Insurance Company	C.C., C.L.C., S.C., G.F., et al., as assignees of Guy Cornwell and Barbara Thompson, personal representative of the Estate of Charles McCarthy		Daniel R. Bentson Gordon Tilden Thomas & Cordell LLP	Liability	48.30.015(1), 48.30.015(a) through (f), 48.30.015(8)(a)	Rec reply from representative of Century Indemnity Company 2/15/24
0044.24	1/22/2024	1/19/2024	Fireman's Fund Insurance Company	C.C., C.L.C., S.C., G.F., et al., as assignees of Guy Cornwell and Barbara Thompson, personal representative of the Estate of Charles McCarthy		Daniel R. Bentson Gordon Tilden Thomas & Cordell LLP	Liability	48.30.015(1), 48.30.015(a) through (f), 48.30.015(8)(a)	rec. response from Seaman Leichenger Edson Hsu Newman Moore LLP on behalf of Fireman's Fund Insurance Company on 2/14/24
0045.24	1/22/2024	1/19/2024	United States Fidelity & Guaranty Company	C.C., C.L.C., S.C., G.F., et al., as assignees of Guy Cornwell and Barbara Thompson, personal representative of the Estate of Charles McCarthy		Daniel R. Bentson Gordon Tilden Thomas & Cordell LLP	Liability	48.30.015(1), 48.30.015(a) through (f), 48.30.015(8)(a)	
0046.24	1/22/2024	1/19/2024	Chubb, for Insurance Company of North America and Federal Insurance Company	C.C., C.L.C., S.C., G.F., et al., as assignees of Guy Cornwell and Barbara Thompson, personal representative of the Estate of Charles McCarthy		Daniel R. Bentson Gordon Tilden Thomas & Cordell LLP	Liability	48.30.015(1), 48.30.015(a) through (f), 48.30.015(8)(a)	
0047.24	1/22/2024	1/19/2024	Granite State Insurance Company	C.C., C.L.C., S.C., G.F., et al., as assignees of Guy Cornwell and Barbara Thompson, personal representative of the Estate of Charles McCarthy		Daniel R. Bentson Gordon Tilden Thomas & Cordell LLP	Liability	48.30.015(1), 48.30.015(a) through (f), 48.30.015(8)(a)	
0048.24	1/22/2024	1/19/2024	USAA	Gary L. Robinson		Ryan M. Best Best Law PLLC	Homeowner's Insurance	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0049.24	1/22/2024	1/19/2024	Brighthouse Life Insurance	Sativa McGee, as beneficiary for Christopher McGee		Michael Farnell Patemoster Farnell & Grein LLP	Life	48.18.090, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360	rec. copy of IFCA on 1/23/24
0050.24	1/22/2024	1/19/2024	BITCO	City of Ridgefield		Adam Rosenberg Keller Rohrback, PLLC	Commercial General	48.30.015 (5), (a) through (f)	
0051.24	1/22/2024	1/19/2024	Progressive	Hipolito Casarez		John Louise Acken GLP Attorneys, PS, Inc	PIP	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8)	rec. update from GLP Attorneys on 2/13/24
0052.24	1/22/2024	1/18/2024	State Farm Fire & Casualty Insurance Company	Kristine E Woods		Charles P. Pearson Property Claims Attorneys PLLC		48.30.015 (1), 48.30.015 (5), (a) through (f)	
0053.24	1/23/2024	1/19/2024	Liberty Mutual	Katherine McCloskey		Ryan M. Best Best Law PLLC	Homeowners	48.30.015(1), 48.30.015(5), (a) through (f), 19.86; WAC 284-30-330(2), (3), (4), (7) (14) 284-30-370, 284-30-360, 284-30-380	
0054.24	1/23/2024	1/18/2024	Nationwide		Frame Factory Outlet, Inc.	Kacy Tellessen Riverside NW Law Group PLLC	Business Insurance	19.86.090, 19.86.093, 48.01.030, 48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330, 284-30-380	
0055.24	1/23/2024	1/19/2024	The Hartford	Richard Miller and Audrey Miller		Joe Scuderi Scuderi Law Offices, P.S.	Homeowners Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8)	
0056.24	1/24/2024	1/22/2024	PEMCO Insurance Company	Carl and Laura Shaw		Tyler K. Firkins Van Sclen, Stocks & Firkins		48.30.015(8)(a), 48.30.015 ; WAC 284-30- 330, 284-30-395,	rec. response from Corr Cronin on behalf of PEMCO Mutual Insurance Company on 2/6/24

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0057.24	1/24/2024	1/18/2024	Travelers Insurance	David Havens		Jeff Kruetz Tamaki Law	UIM	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015(1), 19.86.090; WAC 284-30-330(3), 284-30-330(4), 284-30-330(6), 284-30-330(7), 284-30-330(8), 284-30-330(13), 284-30-330	
0058.24	1/25/2024	1/23/2024	Community Association Underwriters of America, Inc. / American Family	Pam Lundquist and Brian Lundquist		Anthony V. Alfieri Law Office of Anthony V. Alfieri	Condominium Structure Insurance	48.30.010, 48.30.015 (1), 48.30.015 (2), 48.30.015 (3), 48.30.015 (4), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	rec phone call from insurance company the IFCA was sent to - said it's the incorrect address. Stated they will be sending the IFCA back to sender.
0059.24	1/25/2024	1/23/2024	GEICO Choice Insurance Company	Jacob Samuel Anderson		David W. Robinson Robinson & Kole		48.30.015(8), 48.30.010, 48.30.015, 48.30.010	Rec reply from GEICO 2/15/24
0060.24	1/26/2024	1/22/2024	Eagle West Insurance Co., a CIG company		Daily Properties LLC	Aaron M. Dunn Mix Sanders Thompson PLLC	Business Owner Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330-, 284-30-350, 284-30-360	
0061.24	1/26/2024	1/24/2024	United Financial Casualty Company and Progressive Commercial Casualty Company		SOFI Express LLC/Girma Gebreyesus	Zebeaman Chekol Aduigna Law, PLLC	UIM	48.30.010, 48.30.015 (5), 48.30.015 (8); WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	
0062.24	1/26/2024	1/124/24	Liberty Mutual Insurance, Ohio Security Insurance Company	Dwain Buck		Matthew J. Andersen Walstead Mertsching	UIM	48.30; WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	
0063.24	1/26/2024	1/24/2024	Safeco Insurance Company of Illinois	Ronnie Hoglen Jr.		Andrew H. Fuller Thornton Mostul Fuller PLLC	Uninsured Motorist Coverage - Automotice Policy	48.30.015(1), 48.30.015(5), (a) through (f)	Rec 2 copies of IFCA. This was logged on 1/17/2024, also. These IFCA cover letters have a date change of 1/24/2024.
0064.24	1/26/2024	1/22/2024	Nationwide General Insurance Company	Netasha and Cody Casey		Isaac Ruiz David Fadduol	Homeowners	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015(8); WAC 284-30-330(3), (4), (5), (6), (7), 284-30-370, 284-30-380(7)	
0065.24	1/26/2024		Progressive Insurance Company	Evan Strahl		Morgan L Lake Lake Law PLLC		48.30.015, 19.86.020, 19.86, 19.86.090; WAC 284-30-350(1), 284-30-370, 284-30-380, 284-30-250	Rec. 2nd copy of IFCA 1/26/2024
0066.24	1/26/2024	1/24/2024	The Travelers Home and Marine Insurance Company	Renee and Alphonso Niles		Chance B. Yager Ember Law PLLC	Homeowners	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.010; WAC 284-30-330(3), (4), (5), (6), (7), 284-30-350(1-2, 4), 284-30-360, 284-30-370, 284-30-380(1, 3, 7)	
0067.24	1/29/2024	1/25/2024	Stillwater Insurance Company	Uliana Hornostai		Simon Kvasnyuk Kvasnyuk Law Offices PS	UIM-PD	48.30.015(1), 48.30.015(5), (a) through (f)	
0068.24	1/29/2024	1/26/2024	Tokio Marine America Insurance Company		Costco Wholesale Corporation	Bradley W. Hoff Buchalter PC	General Liability	48.30.015(1), 48.30.015(5), (a) through (f)	IFCA Cover letter has note that says: "Please see attached November 27, 2023 letter to which no response has been received"
0069.24	1/29/2024	1/25/2024	CNA / Transportation Insurance Company		SCI Infrastructures, LLC	Khalid Aziz Ashbaugh Beal	Commercial	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015(8), 48.30.015(8)(a); WAC 284-30-370, 284-30-330(3), 284-30-350(1), 284-30-360(3), 284-30-370	
0070.24	1/29/2024	1/25/2024	QBE Insurance Corporation	Mary Gene Esselbach		Howard F. Jensen Veris Law Group PLLC		48.30.015(8)(a), 48.30	2/12/24 Rec. reply from Sedgewick forwarded from CAP division - letter dated 2/6/24.
0071.24	1/30/2024	1/24/2024	PEMCO	Rod and Margarita Maramba		Samantha Lin Myers & Company, PLLC	UIM	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0072.24	1/30/2024	1/24/2024	State Farm Insurance Company	Christy Stevens		Megan Price Driggs, Bills & Day, PLLC	Automobile	48.30.015 (5), (a) through (f)	
0073.24	1/30/2024	1/24/2024	Progressive Direct Insurance Company	Benjamin Segura		David R. Hevel Smart Law		48.30.015; WAC 284-30-360, 284-30-570	
0074.24	1/30/2024	1/26/2024	Travelers Insurance	Anna Kornish		Sara Maleki GLP Attorneys, P.S. Inc.	Personal Injury Protection	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-395	
0075.24	1/30/2024	1/26/2024	Travelers Insurance	Christopher Brester		Sara Maleki GLP Attorneys, P.S. Inc.	Personal Injury Protection	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-395	
0076.24	1/30/2024	1/26/2024	American Family Insurance	Nathan Foubert		Ryan M. Best Best Law PLLC	Homeowner's	19.86, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0077.24	1/29/2024	1/26/2024	Nationwide Insurance Company for Harleysville Preferred Insurance Company		Costco Wholesale Corporation	Bradley W. Hoff Buchalter PC	General Liability	48.30.015(1), 48.30.015(5), (a) through (f)	On IFCA cover letter it states "Please see attached January 26, 2024 letter"
0078.24	1/30/2024	1/27/2024	Allstate Fire and Casualty Insurance Company	Janine Clymin			Auto personal lines physical damage	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0079.24	1/31/2024	1/29/2024	Travelers Casualty and Surety Company of America		220 Towns Condominium Association	Jennifer Mullin De Winder Condominium Law Group PLLC	Fidelity	48.30.015(1), 48.30.015(5), (a) through (f), 64.34, 48.30.015, 19.86.020, 48.30.015(8), 64.90.410(1)(a), 19.86.170, 48.30.010, 64.38.015, 64.90.530(3); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370	
0080.24	1/31/2024	1/29/2024	Ohio Security Insurance Company	Max Swick Transport Inc.		Darrell M. Harber Harber Appraisal	Property Damage	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015(8)(a), 48.30.010, 48.30.015(6), 19.86	
0081.24	1/31/2024	1/29/2024	Allstate Fire & Casualty Company	Kori Hullin		Melissa Westberg GLP Attorneys	auto / casualty	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0082.24	1/31/2024	1/29/2024	Middlesex Insurance Company		Wig Properties, LLC	Khalid Aziz Ashbaugh Beal	Commercial	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8)(a); WAC 284-30-330, 284-30-350, 284-30-380	

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0083.24	2/1/2024	1/30/2024	USAA Casualty Insurance Co.	Silvia D. McClung		Darrell M. Harber Harber Appraisal	Property Damage	19.86, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (6), 48.30.015 (8)(a)	
0084.24	2/1/2024	1/30/2024	USAA Casualty Insurance Company	Jordan Rovig		Grant A. Gehrmann Law office of Grant A. Gehrmann	Uninsured motorist coverage	48.30.015(1), 48.30.015(5), (a) through (f); WAC 284-30-330(4), 284-30-330(6), 284-30-330(7), 284-30-330(12), 284-30-330(13)	
0085.24	2/2/2024	1/31/2024	State Farm Mutual Automobile Insurance Company	Luis Mora, as assignee of claims by first-party insured John Wagner		Jean Jorgensen Le & Kittleson	Automobile Liability	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	rec. copy of IFCA on 2/6/24
0086.24	2/2/2024	1/30/2024	First National Insurance Company of America	Deeqa A. Abdirahman and Adam G. Ali		Louis G. Hunter Law Offices of Louis G. Hunter LLP	Auto	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0087.24	2/2/2024	1/30/2024	Mutual of Enumclaw Insurance Company	Cecilia Hart		Kimberly Reppart Forsberg & Umlauf, P.S.		WAC 284-30-395	
0088.24	2/2/2024	2/1/2024	Progressive Direct Insurance Company	Lynette Beckley		David Duce Sullivan Law	PIP	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015; WAC 284-30-330, 284-30-350, 284-30-360, 284-20-300	
0089.24	2/2/2024	1/30/2024	Underwriter's at Lloyd's of London		<i>Pacific Pile & Marine, LP</i>	Jason R. Donovan Foster Garvey PC	Commercial Flood Insurance	48.30.015(1), 48.30.015(5), (a) through (f)	
0090.24	2/2/2024	1/31/2024	Continental Western Insurance Company		<i>Olympic Place Homeowners Association</i>	Daniel S Houser Houser Law PLLC		48.30.015	
0091.24	2/5/2024	1/31/2024	Metromile	Elizabeth Curran		Samantha Lin Myers & Company, PLLC	UIM/PIP	48.30.015(5), (a) through (f); WAC 284-30-330	
0092.24	2/5/2024	2/1/2024	First National Insurance Company of America, UIM insurer	Noah F Huth, named insured; and Shale Huth, daughter		Michael J. Delay, PS	Underinsured Motorist (UIM)/Auto	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015(8)(a), 48.22.005(7), 48.22.095, 48.22.100, 48.30.015(8)(b); WAC 284-30-330(1), (2), (3), (4), (6), 284-30-360(3), (4)	
0093.24	2/5/2024	1/30/2024	American Family Mutual Insurance Company, SI, and American Family Connect Insurance Agency	Danylo Sirenko		Egan P. Kibane Elk & Elk, Co. Ltd	Under Insured Motorist	48.30.015(1), 48.30.015(5), (a) through (f)	
0094.24	2/5/2024	1/31/2024	James River Insurance Company		<i>Holtzlander Roofing & Services, LLC</i>	James P. Murphy Murphy Armstrong & Felton LLP	Commercial General Liability	48.30.015(1), 48.30.015(5), (a) through (f); WAC 284-30-330(2), 284-30-360, 284-30-	
0095.24	2/6/2024	1/29/2024	Safeco Insurance Company of America	Kyle Trussell		Scott MacLaren / Kyle Sturm Foreman Sturm & Thede LLP	Property -- Homeowners Policy Nos. OH2221103 and OH2083337	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0096.24	2/6/2024	1/29/2024	Progressive Direct Auto	Monte Bracey		Marshall Casey Sweetser Law Office, PLLC	Auto	48.30.015 (1), 48.30.015 (5), (a) through (f)	rec. response from Progressive Direct Insurance Company on 2/16/24
0097.24	2/6/2024	2/2/2024	Geico	Teresa Cronin		Elena Rumiantseva Law Office of Cleodis Floyd	Auto	48.30.015 (1), 48.30.015 (5), (a) through (f)	for Claim No. 017058183-0101-207
0098.24	2/6/2024	2/2/2024	Geico	Teresa Cronin		Elena Rumiantseva Law Office of Cleodis Floyd	Auto	48.30.015 (1), 48.30.015 (5), (a) through (f)	for Claim No. 017058183-0101-208
0099.24	2/6/2024	1/30/2024	Safeco Insurance Company of America / Liberty Mutual Corporate Family Group Company	Russ and Michelle Wheat		Whitny L. Norton Piskel Yahne Kovarik PLLC		48.30.010(2), 48.30.010(1), 48.30.015(1), (2), (3), 19.86.020, 48.01.030; WAC 284-30-330(2), (4), (6), (11), (13), 284-30-360(3), 284-30-330(11), 284-30-330(4), 284-30-370	
0100.24	2/6/2024	2/1/2024	Regence Blue Cross Blue Shield of Oregon	Kim Jeter		David Lilienstein DL Law Group	Health	48.30.015(1), 48.30.015(5), (a) through (f), 19.86, 48.18.510, 48.30.015; WAC 284-30-300	
0101.24	2/6/2024	2/5/2024	Allstate Fire and Casualty Insurance Company	Cambyses Kenneth Roostai		Crystal Grace Rutherford Excelsior Law PLLC	Auto- collision and comprehensive	48.30.015; WAC284-30-330(2), (4), (5), 284-30-370, 284-30-350	
0102.24	2/7/2024	2/5/2024	State Farm Insurance	William Strange		Rico Tessandore Law Offices of Rico Tessandore	Auto / PIP claim	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360	
0103.24	2/8/2024	2/6/2024	Progressive (VanClark Insurance)	James Norris		James Norris Lombino Martino P.S.	Commercial Auto		
0104.24	2/8/2024	2/6/2024	Progressive Direct Insurance Company	Claire Last		Heather C. Shepherd Shepherd and Aller	Automobile	48.30.015; WAC 284-30-330, 284-30-370, 284-30-380	
0105.24	2/8/2024	2/6/2024	GEICO	Terri Nakamura Horsfall		Terri Nakamura Horsfall N/A	Auto	WAC 284-30-330	
0106.24	2/8/2024	2/6/2024	Oregon Mutual Insurance Company	Elizabeth Draper as an assignee of Ryan and Amber Leenders		Justin R. Boland Law Office of Justin R. Boland	Renters Insurance, Oregon Mutual Policy No. 753428	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0107.24	2/8/2024	2/6/2024	State Farm Insurance	Patrice Barnett		Joseph Scuderi Scuderi Law Offices, P.S.	Home Insurance	48.30.015	
0108.24	2/8/2024	2/6/2024	First National Insurance Company of Washington	Barbara Cusumano		Justin Elsner Elsner Law Firm, PLLC	auto insurance property damage	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0109.24	2/9/2024	2/6/2024	Safeco Insurance Company of America	Randolph Tefft		Scott W. Edwards Schauermann Thayer	UIM	48.30.015(1), 48.30.015(5), (a) through (f), 4.56.250(b); WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380, 284-30-330(16), 284-30-330(13)	
0110.24	2/9/2024	2/7/2024	United Financial Casualty Company	Christian Frazier		Darrell M. Harber Harber Appraisal	Property Damage	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015(8)(a), 48.30.010, 48.30.010, 48.30.015(6)	
0111.24	2/9/2024	2/6/2024	American Family Insurance Company	Ailynne A. Mendoza		Nicholas A. Thede / Scott A. MacLaren Foreman Sturm & Thede LLLP	Property - Homeowners Policy No. 01-006-205212	19.86, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0112.24	2/9/2024	2/5/2024	State Farm	Madisyn Kane		Scott W. Edwards Schauermann Thave	UIM	48.30.015 (1), 48.30.015 (5)	
0113.24	2/12/2024	2/8/2024	Transamerica Insurance Company	Charles McCarthy, Guy Cornwell	<i>Kiwanis International Inc</i>	Daniel R. Bentson Gordon Tilden Thomas & Cordell LLP		48.30.015	
0114.24	2/12/2024	2/7/2024	State Farm Mutual Automobile Insurance Company	Domingo Perea		Edwardo Morfin Morfin Law Firm PLLC	Auto Insurance / Under Insured Motorist Coverage	48.30.015(1), 48.30.015(5), (a) through (f)	

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0115.24	2/12/2024	2/1/2024	Geico	Zubar Abdi		Jeffrey D. Coats Law Offices of Jeffrey D. Coats	Auto	48.30.015(1), 48.30.015(5), (a) through (f), 11.88	
0116.24	2/12/2024	2/9/2024	Allstate Insurance Company	Jacob Gardiner		Beau D. Harlan Harlan Law Firm PS	UIM	48.30.010, 48.30.015 (6), 48.30.015 (8); WAC 284-30-330	
0117.24	2/12/2024	2/9/2024	Safeco Insurance Company of America	Ross Russell and Kirsten Rosman-Russell		Isaac Ruiz Ruiz & Smart PLLC	Homeowners	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30	
0118.24	2/12/2024	2/8/2024	United Services Automobile Association	Gary L. Robinson		Ryan M. Best Best Law PLLC		19.86, 48.30.010, 48.30.015 (1); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0119.24	2/12/2024	2/8/2024	Allstate Vehicle and Property Insurance Company	Brenda and Patrick Kuster		William A. Young Schlemlein Fick & Franklin, PLLC		48.30.015 (8); WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	
0120.24	2/12/2024	2/8/2024	Liberty Mutual Fire Insurance Company	Selkirk Pharma		John H. Guin Law Office of John H. Guin, PLLC	Builders Risk (Property) Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360, 284-30-370	
0121.24	2/12/2024	2/8/2024	Travelers	Seattle Economic Development Fund dba Business Impact NW		Brendan Winslow-Nason Gordon Tilden Thomas & Cordell LLP	Crime policy	1.80.060, 19.86.010, 48.30.015 (1), 48.30.015 (5), (a) through (f), 62A.3-103; WAC 284-30-330	
0122.24	2/13/2024	2/10/2024	State Farm Fire and Casualty Company, Brent Ward Insurance Agency, Inc.	Ben Shariati		Dennis J. McGlothir Western Washington Law Group, PLLC			
0123.24	2/13/2024	2/9/2024	Esurance Insurance Company	Makela Hatch		Heather C. Shepherd Shepherd and Aller	Automobile	48.30.015; WAC 284-30-330, 284-30-370, 284-30-380	
0124.24	2/13/2024	2/9/2024	Travelers Insurance	Travis T Hair		Robert D. Lloyd Law Offices of Greene & Lloyd, PLLC	UIM	48.30.015 (1), 48.30.015 (3), 48.30.015 (5); WAC 284-30-330	
0125.24	2/13/2024	2/10/2024	Allstate Fire and Casualty Insurance Company	Melinda Dreher		Erin C. Dyer Craig Swapp & Associates	Auto	48.30.015 (1), 48.30.015 (8); WAC 284-30-330	
0126.24	2/13/2024	2/9/2024	GEICO Advantage Insurance Company	LaReina Ramirez		Paul Veillon Galileo Law PLLC	Personal Lines Auto Property Damage	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0127.24	2/14/2024	2/6/2024	State Farm	Carlye A. Wilde		Samantha Lin Myers & Company	Underinsured Motorist Coverage	48.30.015 (5), (a) through (f); WAC 284-30-330	
0128.24	2/15/2024	2/13/2024	First National Insurance Company of America	Kevin and Breinne Breinholt		Brendan Winslow-Nason Gordon Tilden Thomas & Cordell LLP	Auto	48.30.015(1), 48.30.015(5), (a) through (f), 19.86.010, 48.30.010(1); WAC 284-30-330	
0129.24	2/15/2024	2/12/2024	Allstate Vehicle and Property Insurance Company	Shawna Abarca and Manuel Abaraca		Joseph Scuderi Scuderi Law Offices, P.S.	Homeowner/Property	48.30.015(1), 48.30.015(5), (a) through (f), 48.01.030; WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0130.24	2/15/2024	2/13/2024	Liberty Mutual Insurance	Bryan Hennagan (represented by James J. Dore of Dore Law Group PLLC)		James J Dore Dore Law Group PLLC	Automobile Insurance	48.30.015; WAC 284-30-330, 284-30-380	
0131.24	2/16/2024	2/14/2024	USAA Casualty Insurance Company	Justen Merrick		Marie Docter Briggs & Briggs	Underinsured motorist	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30	
0132.24	2/16/2024	delivered in person	GEICO Insurance	Letitia M. Scales		Daniel Haire Daniel H. Haire, Attorney at Law	Underinsured Motorist	48.30.010, 48.30.015; WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0133.24	2/16/2024	2/14/2024	The Hartford			Michael David Myers Myers & Company		WAC 284-30-330	
0134.24	2/16/2024	2/13/2024	Farmers Insurance	Noah and Alexandria Gonzalez		Jenny Mendoza Driggs, Bills and Dav PLLC		48.30.015(5), (a) through (f), 48.3.015(8)(a); WAC 284-30-395	
0135.24	2/16/2024	2/13/2024	USAA		Northwest Operating, Inc. d/b/a Restoration 1 of Spokane	William A. Gieri Campbell & Bissell PLLC		48.30.015(8)(a), 48.30.010, 48.30.015(1); WAC 284-30-330(2), 284-30-350(1), 284-30-380(3)	
0136.24	2/16/2024		USAA	Angela Nuevacamina		A. Troy Hunter Injury Law Group NW PLLC		48.30.015, 48.30, 48.30.010, 48.30.015(8), 4.12.020(1), 19.86; WAC 284-30-330, 284-30-395	
0137.24	2/16/2024	2/13/2024	The Charter Oak Fire Insurance Company	William Glaude		Courtney Hansen Davis Law Group PS		48.30, 48.30.015(8)(a); WAC 284-30-350	