## 2019 Rules Agenda

Rulemaking the OIC is pursuing during the 2019 interim.

<table>
<thead>
<tr>
<th>Assigned Policy Analyst</th>
<th>Rule</th>
<th>Estimated Complexity Level</th>
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| David Forte              | **Adverse Notifications** *(R 2018-09)*  
To increase customer awareness, the OIC web address & hotline number is to be included on all adverse action notices for all insurance lines. | Complex |
| Mandy Weeks-Green        | **Improving Access to Reproductive Health** *(R 2018-10) and (R2019-03)*  
Requires coverage of over-the-counter reproductive health items without the need for a prescription. The 2019 legislation expands & clarifies the 2018 requirements. | Complex |
| Tabba Alam               | **Title Company Escrow Practices** *(R 2016-05)*  
Adoption of rules regulating the escrow practices of title insurance agents. | Complex |
| Bode Makinde             | **Service Contractor Providers** *(R 2016-23)*  
Update rules to be consistent with legislative amendments involving service contract and protection product guarantee providers, a change in solvency requirement and medium stockholder equity calculations and the basis for suspension, and clarifying wholly owned motor vehicle manufacturers. | Normal |
| Jim Tompkins             | **Medicare Supplement Plans (MACRA)** *(R 2019-01)*  
Seeking to prevent overutilization, rule aligns Washington law with recent changes in Medicare and the Children’s Health Insurance Program (CHIP). | Normal |
| Jim Tompkins             | **Internal Audit Requirements** *(R 2019-02)*  
Incorporates internal audit functions for large insurers writing more than $500 million or insurance groups writing more than $1 billion in annual premium. Part A accreditation requirement effective January 1, 2020. | Normal |
| Jane Beyer               | **Surprise Billing** *(R 2019-04)*  
Removes consumers from billing disputes between providers and insurance carriers for services involving emergency care and approved surgery at in-network hospitals or surgery centers. | Complex |
| Mandy Weeks-Green        | **Network Adequacy Notice to Consumers** *(R 2019-05)*  
New requirement: Health carriers must post specific information about network adequacy on their websites for consumers to review. | Complex |
| Mandy Weeks-Green        | **Reorganization of General Filing Instructions (GFI)** *(R 2019-06)*  
Modernizes the structure of general rules for the electronic filing of forms and rates in SERFF. | Normal |
| David Forte              | **Confidential Communications (EOBs)** *(R 2019-07)*  
Requires health carriers to direct all communications regarding sensitive services directly to the protected individual. | Normal |
| Bode Makinde             | **Books and Records Rules** *(R 2019-08)*  
Clarifies how producers should maintain their accounting systems. | Normal |
| Tabba Alam               | **Hospitalization coverage for mental illness** *(R 2019-09)*  
Clarifies requirements for coverage of hospitalization for mental illness. | Simple |
| Jane Beyer               | **ACA Protections** *(R 2019-10)*  
Incorporates into Washington law, several provisions of the ACA requirements and consumer protections, even if the federal ACA requirements are repealed. | Complex |
| Jim Tompkins             | **RX Drug Utilization** *(R 2019-11)*  
Requires health carriers and prescription drug utilization management entities to provide the patient and the prescribing practitioner access to clear, readily accessible, and timely exceptions processes. | Complex |