

	Date Of Receipt By OIC	Postmark Date	Insurance Company	Complainant/ Insured - Individual	Complainant/ Insured - Business	Complainant Attorney	Line of Ins	RCW/WAC	*Other	Unreasonable Denial of Claim	Notes
0001.19	1/2/2019	12/31/2018	Liberty Mutual Insurance		ABADI Inc.	Valerie Ann Lee Acadia Law PLLC	Property	RCW 48.30.010 RCW 48.30.015 WAC 284-30-330 WAC 284-30-350 WAC 284-30-380		X	
0002.19	1/2/2019	12/31/2018	PEMCO Mutual Insurance Company	Thomas Simmonds		Paul M Veillon Galileo Law PLLC	Auto UIM	WAC 284-30-330 WAC 284-30-350 RCW 48.30.015 WAC 284-30-395		X	
0003.19	1/2/2019	12/31/2018	Certain Underwriters at Lloyd's, London subscribing to Marine Cargo policy no. B0799MC030730k		Mills Bros. International, Inc. and Global Harvest Foods, Ltd.	Al Van Kampen Van Kampen & Crow PLLC	Property	RCW 48.30.015 (1) RCW 48.30.015 (a) through (f) RCW 48.30.010 (1) & (2)		X	2/12/2019 - received response from Matthew J. Sekits of Bullicant Houser and Bailey on behalf of Certain Underwriters
0004.19	1/2/2019	12/28/2018	Atlas Financial	Lemlem Naizgi		Lawrence M. Katz Lawrence M. Katz Attorney at Law	UM	WAC 284-30-360		X	
0005.19	1/2/2019	None	Allstate Insurance Company		Monaco Villa Condominium Owners Association	Jessica R. Burns Stein, Sudweeks, & Stein, PLLC	Property	RCW 48.30.015(1) RCW 48.30.015(5) RCW48.30.015(2)		x	1/24/19 - Received response from Alfred E. Donahue on behalf of Allstate Insurance Company
0006.19	1/3/2019	12/31/2018	Dairyland Auto Insurance	Anastasia Zorya		David Balint Balint and Associates	Auto	RCW 48.30.015(1) RCW 48.30.015(5), (a) through (f)			1/17/19 - Received reply from Patrick Paulich of BPM law representing Middlesex Insurance Company.
0007.19			Geico Choice Insurance Company	Khatantuu Chimedsteren		Paul Rietzke Law Offices of Anna R. Tseytlin	Auto				Received letter from Alfred E. Donohue of Wilson, Smith, Cochran, and Dickerson Attorneys at Law. He is representing Geico and sent a letter in response to a 20 day IFCA notification that the OIC has not received as of 1/4/19.
0008.19	1/4/2019	1/2/2019	ManhattanLife Assurance Company of America	David and Kathleen Them		Ian S. Birk Keller Rohrback LLP	Health	WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380 RCW 48.30.015		X	
0009.19	1/4/2019	1/2/2019	Liberty Mutual Insurance	Eric and Jeanette Brown		Ian S. Birk Keller Rohrback LLP	Property	WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380 RCW 48.30.015		x	See Also: 0133.19 See Also: 0202.19
0010.19	1/7/2019	1/3/2019	Geico	Sandra Puttmann		Brain M. Sullivan Sullivan Law Group	PIP	WAC 284-30-330 RCW 48.30.015		X	
0011.19	1/7/2019	1/4/2019	USAA	Jennifer Panattoni		Cydney Campbell Webster GLP Attorneys, P.S., Inc.	PIP	RCW 48.30.015(8)(a) RCW 48.30.015(1) RCW 48.30.015(a) through (f)		x	
0012.19	1/7/2019	1/4/2019	The Travelers Home and Marine Insurance Company	Kyle and Elin Teutsch		Ian S. Birk Keller Rohrback LLP	Homeowners	WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380 RCW 48.30.015		X	
0013.19	1/7/2019		Liberty Mutual Insurance	Eliseo Torres Molina		Eric Harrison Attorney West Seattle, P.S.	Auto	WAC 284-30-330 WAC 284-30-370 WAC 284-30-380 RCW 48.30.015		X	2/19/2019 - Received response letter dated February 13, 2019 from Morgan E. Smith of Wilson Smith Cochran Dickerson on behalf of Ohio Security Insurance Company
0014.19	1/9/2019	1/7/2019	Liberty Mutual Fire Insurance Company	Bradley F. Parker		Maridith E. Ramsey Davis Law Group P.S.	UIM	RCW 48.30 RCW 48.22.085 RCW 48.22.030 WAC 284-30-330 WAC 284-30-350 WAC 284-30-395 RCW 48.30.015(8)		X	
0015.19	1/9/2019	1/7/2019	Safeco Insurance Company	Ryan and Michael Fleisher		Gary N. Gosanko Gosanko & O'Halloran, PLLC	Property	RCW 48.30.015 WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380 RCW 48.30.010		X	
0016.19	1/10/2019	1/8/2019	Allstate Insurance Company	Mohammed Kashmiri		Kaitlin M. Roach GLP Attorneys, P.S., Inc.	auto			x	Received letter from Douglas F. Foley representing Allstate Insurance Company. Mr. Foley writes that Allstate did not violate any IFCA laws or regulations.
0017.19	1/10/2019	1/8/2019	Mutual of Enumclaw Insurance Company	Mark Reynaud		Ray Brooks Brooks Law Firm	auto	RCW 48.30.010 RCW 48.30.015 WAC 284-30-330 (2), (3), (4), (5), (6), (7), (8), (16)		X	
0018.19	1/10/2019	1/8/2019	Allstate Fire and Casualty Company	Evonda Tuon		Ralph Maimon Law Office of Ralph Maimon, P.S.	Auto	RCW 48.30.015 WAC 284-30-330 (4), (6), (7), (11), (13), (16) WAC 284-30-370	"Allstate is in violation of the duty of good faith under RCW 48.01.080 and its duty to conduct a full and fair investigation."	X	

0019.19	1/10/2019	1/8/2019	Safeco Insurance Company of Oregon	Revekka Osintsev		David Richardson David Richardson Attorney at Law	PIP	RCW 48.30.015		X	
0020.19	1/10/2019	1/8/2019	American Family Mutual Insurance Company	William H. Sodden		Adam C. Cox Law Offices of Harold D. Carr, P.S.	Property	WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380 WAC 284-30-390 RCW 48.30.015		X	
0021.19	1/11/2019	1/9/2019	USAA	Darren Michael McKowan		Angela Engstrom Bill Montecucco, Attorney at Law	PIP	WAC 284-30-30(4) WAC 284-30-395(1) WAC 284-30-395(2) WAC 284-30-395(3) RCW 48.30.015(1) RCW 48.30.015(a)-(f)		x	
0022.19	1/11/2019	1/9/2019	State Farm Mutual Insurance Company	Paula Terrell		Vonda M. Sargent Law Offices of Vonda M. Sargent	Auto + Umbrella	RCW 48.30.015(1) RCW 48.30.015(a)-(f)	Unreasonably denying claim; failing to acknowledge communications; failure to investigate claim; refusing to pay claims; no attempt in good faith to get equitable settlement; failing to provide explanation of denial; failing to timely respond to communications; failing to complete investigation within 30 days; failing to document denial in writing.	x	
0023.19	1/11/2019	1/9/2019	Nationwide Insurane Company of America	Russell Garrett		Ann H. Rosato Peterson, Wampold, Rosato, Feldman, Luna	auto	WAC 284-30-330 WAC 284-30-360 WAC 284-30-370 RCW 48.30.015(1) RCW 48.30.015(a) - (f)		x	2/5/19 - Received response from Stephanie Andersen on behalf of Nationwide Insurance Company of America
0024.19	1/11/2019	1/9/2019	The Hartford Insurance Company of the Midwest	Michele Ostwald		Talis Abolins Advocates Law Group, PLLC	Property	RCW 48.30.015(1) RCW 48.30.015 (a) - (f)		x	
0025.19	1/14/2019	1/10/2019	BITCO Insurance Companies/Old Republic Insurance Group		<i>Rod Anderson Construction, Inc.</i>	John C. Black Dunn & Black, P.S.	Business	RCW 48.30.015 WAC 284-30-330 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380		X	
0026.19	1/15/2019	1/11/2019	Liberty Mutual Insurance Company	Freedom Griegg		Tyler K. Firkins Van Siclen Stocks Firkins Attorneys At Law	auto	RCW 48.30.015 WAC 284-30-330		X	Complaint form attached to IFCA. Copies of IFCA and complaint sent to CAP for records.
0027.19	1/15/2019	1/11/2019	Travelers Property Casualty Company of America		<i>Kerr Contractors Oregon, Inc.</i>	Michael E. Farnell Parsons Farnell & Grein, LLP	Property	RCW 48.030.015 WAC 284-30-330 WAC 284-30-350 WAC 284-30-370 WAC 284-30-380		X	
0028.19	1/15/2019		USAA Insurance Company	Matthew Baker		Matthew G. Johnson, Esq Ron Meyers & Associates PLLC	PIP	WAC 284-30-360 RCW 48.30.015		X	
0029.19	1/15/2019	1/10/2019	Safeco Insurance Company of America	Michael and Dina Wampold		Charles Davis Harper I Hayes PLLC	Property	RCW 48.30.015 WAC 284-30-330(5) WAC 284-30-330(11) WAC 284-30-370 WAC 284-30-380		X	Received call from Laurie Cange. Changed attorney's name to Charles Davis. Ms. Cange is the legal assistant and accidentally put her name on IFCA cover sheet. 2/7/2019 - Received response letter from John M. Silk of Wilson, Smith, Cochran, and Dickerson on behalf of Safeco Insurance Company of America
0030.19	1/16/2019	1/14/2019	Umited of Omaha Life Insurance	Linda R. Friddle		Joseph Cunnane Cunnane Law	Long Term Disability	WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380 RCW 48.30.015		X	
0031.19	1/16/2019	1/15/2019	Liberty Mutual Insurance Company	Luis Maturino-Morales		Deola Lebron Lebron Law Group, PLLC	UIM/PIP	RCW 48.30.015 (1) RCW 48.30.015 (2) WAC 284-30-330 WAC 284-30-360 WAC 284-30-370		X	
0032.19	1/17/2019	1/15/2019	New York Marine and General Insurance Company	Mohammed Ebsa Mohammed		Yohannes K. Sium The Law Offices of Yohannes K. Sium PLLC	UIM-UM	WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 RCW 48.30.015		X	2/4/2019 - Received letter from Yohannes K. Sium
0033.19	1/17/2019	1/15/2019	Allstate Insurance Company		<i>97th Place Condominium Owners Association</i>	Daniel J. Houser Houser Law PLLC	Property	RCW 48.30.015		X	
0034.19	1/17/2019	1/15/2019	Western World Insurance Group		<i>Donogh Custome Homes, Inc.</i>	Tristan Swanson Ashbaugh Beal	Comeercian	RCW 48.30.015 (1) RCW 48.30.015 (a) through (f)		x	
0035.19	1/18/2019	1/16/2019	IDS Property Casualty Insurance Company and Ameriprise Auto & Home Insurance	Gerardo Pena and Liliana Uribe		Ian S. Birk Keller Rohrback LLP	Property	WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380 RCW 48.30.015		X	
0036.19	1/18/2019	1/16/2019	United Specialty Insurance Company		<i>J R Hayes & Sons, Inc.</i>	Jack Zahner Foster Pepper PLLC	Property	RCW 48.30.015			
0037.19	1/22/2019	1/17/2019	Western Heritage Insurance Company		<i>Martinez Auto Parts</i>	David B. Trujillo Law Offices of David B. Trujillo	Property	RCW 19.86.020 RCW 48.30.015 (1)(8) WAC 84-30-330 (4)(6)(7)(13)		X	
0038.19	1/22/2019	1/18/2019	Homesite Insurance Company of the Midwest	David Cole		Rick J Wathen Cole Wathen Leid Hall P.C.	Property	RCW 48.30.015 (1) 48.30.015 (5) (a) through (f)		x	

2019 Insurer Fair Conduct Act Notices

0039.19	1/22/2019	1/18/2019	Safeco Insurance Company of Illinois	Roxanne & Elias Tunison		Brian P. Russell Russell Law PLLC	UIM	RCW 48.30.010 RCW 48.30.015 WAC 284-30-330 (2), (4), (5), (6), (7), (8), (13), and (15) WAC 284-30-360 WAC 284-30-370 WAC 284-30-380	X	02/15/2019 - Received response letter from John M. Silk of Wilson Smith Cochran Dickerson on behalf of Safeco.
0040.19	1/22/2019	1/18/2019	Safeco	Brooke Cassell		Bob Anderton Anderton Law Office-Washington Bike Law	Auto	RCW 48.30.015(1) RCW 48.30.015 (a) - (f)	X	
0041.19	1/22/2019	1/18/2019	USAA	John Brighton		Douglas M. Bragg Millard & Bragg Attorneys at Law P.C.	Auto	RCW 48.30.015 WAC 284-30-330 (1), (3), (4), (6), (7), and (13) RCW 48.01.030	X	
0042.19	1/23/2019	1/17/2019	Rain & Hail, Northwest Division		<i>Del Christensen & Tatoes, LLC</i>	Nathan J. Arnold Johnston Jacobowitz & Arnold, PC	Federally reinsured crop insurance	RCW 48.30.015 (1) RCW 48.30.015 (5), (a) through (f)	x	3/25/19 - Received response from Nathan J. Arnold on behalf of Del Christensen and Tatoes, LLC
0043.19	1/23/2019	1/17/2019	USAA GENERAL INDEMNITY COMPANY/AUTO INJURY SOLUTIONS	Torilynn Templin		Matthew G. Johnson, Esq Ron Meyers & Associates PLLC	PIP	WAC 284-30-360 RCW 48.30.015	X	
0044.19	1/23/2019	1/18/2019	Preferred Contractors Insurance Company, RAG		<i>A & P Construction and Development, Inc., Assigned</i>	David A. Kulisch Randall / Danskin, P.S.	Commercial General Liability Policy	RCW 48.01.010 RCW 48.30.010 RCW 19.86.090 WAC 284-30-300 RCW 48.30.015 (1) RCW 48.30.015 (5), (a) through (f)		
0045.19	1/24/2019	1/22/2019	Safeco Insurance Company of America/ Liberty Mutual Insurance	Robert Barnes		Neal Bonrud Law Offices of Neal Bonrud PLLC	Homeowners	WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380 RCW 48.30.015	X	
0046.19	1/24/2019	1/22/2019	Geico Insurance Company	Kim Johnson		Cleodis Floyd Law Offices of Cleodis Floyd	Auto	RCW 48.30.015(1) RCW 48.30.015(5) (a) through (f)	x	2/8/2019 - Received response from Alfred E. Donohue of Wilson, Smith, Cochran, and Dickerson on behalf of GEICO
0047.19	1/24/2019	1/23/2019	Philadelphia Indemnity Insurance Company		<i>Centralia School District</i>	Michael Tierney Tierney & Correa, PC	Property	RCW 48.30.015		
0048.19	1/24/2019	1/17/2019	USAA	Nathaniel Condreay		Kenneth Gorton Gorton Law PLLC	UM	WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380 RCW 48.30.015	x	
0049.19	1/28/2019	1/26/2019	Safeco Insurance	Patricia Gosch		Kenneth Gorton Gorton Law PLLC	PIP	WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380 RCW 48.30.015	X	
0050.19	1/28/2019	1/24/2019	The Hartford Property and Casualty Insurance Company	Carolyn Lepage and Douglas Brayton		Joseph Scuderi Cushman Law Offices PS	Property	RCW 48.30.015 (1) RCW 48.30.015 (5), (a) through (f)		
0051.19	1/28/2019	1/24/2019	State Farm	Karla Hurd (Ramos)		Carrie Coppinger Carter Coppinger Carter P.S.	auto - PIP	WAC 284-30-570 RCW 48.18.292		2/12/2019 - Received response from David Colucci of State Farm Mutual Automobile Insurance Company
0052.19	1/28/2019	1/24/2019	Standard Insurance Company	Cecilia Kolano		Steven P. Krafchick Krafchick Law Firm PLLC	Long Term Disability	RCW 48.30.015 (1) RCW 48.30.015 (5), (a) through (f)	X	
0053.19	1/28/2019	1/23/2019	Allstate Insurance Company	Richard Sabin		Ryan Castle Helios Law Group	Automobile	RCW 48.01.030 WAC 284-30-330(1), (3), (4), (6), (7), (13); WAC 284-30-350(1), (2); WAC 284-30-360(4); WAC 284-30-380(1);		
0054.19	1/29/2019	1/25/2019	Safeco Insurance Company	Lakshmi Shankar		Robert B. Kornfeld Kornfeld, Trudell, Bowen & Lingenbrink, PLLC	UM	284-30-330		
0055.19	1/29/2019	1/25/2019	American Family Insurance	Jami Hunting		Jack D. Thomas Casualty Loss Consultants Inc.	Property	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 284-30	X	
0056.19	1/29/2019	1/24/2019	Ohio Casualty Insurance Company		<i>DMH Industrial Electric</i>	Charles Davis Harper I Hayes PLLC	Commercial General Liability Policy	WAC 284-30-330 RCW 48.30.015 WAC 284-30-350	X	2/20/19 - Received response from John M. Silk of Wilson Smith and Cochran on behalf of Ohio Casualty Insurance Company
0057.19	1/30/2019	1/28/2019	Geico General Ins Co	David Bluhm		Kenneth Gorton Gorton Law PLLC	UIM	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 284-30 48.30.015	X	See also - 0408.18

2019 Insurer Fair Conduct Act Notices

0058.19	1/30/2019	1/25/2019	Hartford Steam Boiler Inspection and Insurance Company		Public Utility District No. 1 of Chelan County	Rebecca S. Ashbaugh Ashbaugh Beal LLP	Commercial	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015		X	
0059.19	1/30/2019	1/28/2019	State Farm	Alec Rowlands		Alec Rowlands Beresford Booth	Property	RCW 48.30.015 (1) (2) (3) (5) WAC 284-30-330 (1), (2), (4), (5), (13) WAC 284-30-360		X	
0060.19	1/31/2019	1/28/2019	Old Republic Insurance Company	Robert Logan		Jonathon E. Van Eck Ressler & Tesh, PLLC	UIM Commercial Vehicle	48.30.015(1) 48.30.015(5), (a) through (f)		X	
0061.19	1/31/2019	1/28/2019	Bankers Standard Insurance Company	Spencer Hawes		Thomas Lether Lether & Associates	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		X	2/22/2019 - received response letter dated February 19, 2019 from Craig H. Bennion on behalf of Bankers Standard Insurance Company
0062.19	2/1/2019	1/29/2019	Western World Insurance Group	Mario Ruiz		Joseph Scuderi Cushman Law Offices PS	General Liability	48.30.015(1) 48.30.015(5), (a) through (f)		x	2/28/2019 - Received letter in response dated February 25, 2019 from Gregory Risco in correspondence to Western World Insurance Group
0063.19	2/1/2019	1/29/2019	Allstate Indemnity Company	Maria Duenas-Meza		Daniel R. Whitmore Law Offices of Daniel R. Whitmore	PIP	284-30-330(1) 284-30-330(4) 284-30-330(7)	284-30-305(1) 284-30-355(1)		See also 0231.19
0064.19	2/1/2019	1/30/2019	State Farm Mutual Automobile Insurance Company	Michele Wolski		David Beninger Luvera Law Firm	UIM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-370	48.30.010	x	
0065.19	2/1/2019	1/30/2019	Westchester Lines Insurance Company/Chubb North American Claims		Canyon Estates Condominium Association	Zachary O. McIsaac Ashbaugh Beal	Property	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0066.19	2/4/2019	1/31/2019	State Farm Mutual Automobile Insurance Company	Derrick and Millicent Rhoades		Pellegrino Certa Certa Law Group	Auto	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.015 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		x	
0067.19	2/4/2019	2/1/2019	Oregon Mutual Ins Co	Karen Brightwater		Steven M. McConnell Law Office of Steven M. McConnell	Auto/UM	284-30-330 284-30 48.30.015		x	2/20/2019 - Received response letter dated February 20, 2019 from John M. Silk of Wilson Smith Sochran Dickerson on behalf of Oregon Mutual Insurance Company
0068.19	2/4/2019	1/29/2019	Farmers Insurance Exchange		Canyon Estates Condominium Association	Zachary O. McIsaac Ashbaugh Beal	Property	48.30.015(1) 48.30.015(5), (a) through (f)			
0069.19	2/4/2019	1/31/2019	Nationwide	Jeannette Lee		Matthew G. Johnson, Esq Ron Meyers & Associates PLLC	PIP	284-30-330 284-30-350 284-30-380 48.30.015		x	
0070.19	2/4/2019	2/1/2019	USAA	Kay Stephens		Marcus Sweetser Sweetser Law Office	Auto/PIP	48.30.015(1) 48.30.015	284-30-395(1)		
0071.19	2/4/2019	2/1/2019	Sentinel Insurance Company, Ltd (The Hartford)	The Mayuga Living Trust Dr. Enriqueta Mayuga		David B. Trujillo Law Offices of David B. Trujillo	Property	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(4), (6), (7), (13)			
0072.19	2/4/2019	1/31/2019	Sav-On Agencies Inc/Agent of First National Insurance Company of America	Safia Abdulle		Yohannes K. Sium The Law Offices of Yohannes K. Sium PLLC	Auto	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 284-30 48.30.015		x	
0073.19	2/6/2019	2/4/2019	PEMCO Mutual Insurance Company	Farzana Wafai		Heather C. Shepherd Shepherd and Allan	Auto	284-30-330 284-30-370 284-30-380 284-30 48.30.015		x	
0074.19	2/7/2019	2/5/2019	USAA Indemnity Insurance Company	Mical DeGraaff		Bryan Prince-Olsen GLP Attorneys	PIP	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0075.19	2/7/2019	2/5/2019	Colony Insurance Company		J R Hayes & Sons, Inc.	Jack Zahner Foster Pepper PLLC	General Liability	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0076.19	2/12/2019	2/7/2019	State Farm Insurance	Henry J. Warner		Kim D. Zak Shiers Law Firm	Auto	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		x	
0077.19	2/12/2019	2/6/2019	Liberty Mutual		Same Day Electric, Inc.	Joseph Scuderi Cushman Law Offices PS	General Liability	48.30.015(1) 48.30.015(5), (a) through (f)		x	See also - 0880.18
0078.19	2/12/2019	2/7/2019	Farmers Insurance Company of Washington	Adam Schaefer		Paul L. Schneiderman Law offices of Paul L. Schneiderman	Auto	284-30-330 48.30.015	Inappropriate actions in merging PIP claim payments with UIM Claim		

2019 Insurer Fair Conduct Act Notices

0079.19	2/12/2019	2/7/2019	United Services Automobile Association (USAA)	Justin C. Clark		Aaron J. Atkission Wertjes Law Group, P.S.	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0080.19	2/12/2019	2/8/2019	USAA Property & Casualty	Julie Moore		Reed Yurchak Law Office of Reed Yurchak	PIP/Auto		284-30-395	x	
0081.19	2/12/2019	2/6/2019	Fireman's Fund Insurance Company		<i>Sego Herb Farm, LLC, Roger Sego, and Kathleen Sego</i>	Michael E. Farnell Parsons Farnell & Grein, LLP	Farm and Ranch/Liability - Casualty	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-360 284-30-370 284-30-380		x	02/28/2019 - Received response letter dated 02/26/2019 from Jodi a McDougall on behalf of
0082.19	2/12/2019	2/11/2019	Hudson Insurance Group/RSUI Indemnity Company		<i>Cle Elum Gateway Properties, LLC</i>	Edward F. St.Onge Jr. Goehler & Associates	Commercial General Liability				
0083.19	2/13/2019	2/6/2019	Steadfast/Zurich North America		<i>T-Mobile USA, Inc.</i>	Michael A. Moore Corr Cronin LLP		284-30-330 284-30-380 48.30.015			03/05/2019 - Received another letter from Michael A Moore about intended to sue under IFCA.
0084.19	2/13/2019	2/6/2019	American Family Mutual Insurance Company	Ivy Kim-Aguilar		Matthew G. Johnson, Esq Ron Meyers & Associates PLLC	UIM	284-30-330 48.30.015		x	
0085.19	2/13/2019	2/6/2019	Allstate	Chelsea Adams and Anthony Diodene		Ronald D. Richmond Richmond & Richmond Ltd	Property/Homeowners	48.30.015(1) 48.30.015(5), (a) through (f)			
0086.19	2/13/2019	2/7/2019	Safeco Insurance Company of America	Margaret Martin		Richard T. Wetmore Dunn & Black, P.S.	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330		x	2/26/19 - Received response from John M. Silk of Wilson Smith Cochran Dickerson on behalf of Safeco Insurance Company and Liberty Mutual Insurance Company.
0087.19	2/14/2019	2/12/2019	Safeco Insurance	Jan Morsman-Smith, Personal Representative of the Estate of Richard Morsman, represented by Ryan P. Kurtz		Ryan P. Kurtz Jackson, Jackson & Kurtzm Inc., P.S.	Automobile Insurance	284-30-330 284-30-380 48.30.015		x	6/5/2019 - Received response letter dated June 5, 2019 via email from John M. Silk of Wilson Smith Cochran Dickerson on behalf of Safeco Insurance And from such other violations as formal discovery in the underlying action otherwise discloses
0088.19	2/14/2019	2/12/2019	Travelers Indemnity Company of Connecticut	Harry Hosey and Judith Shulman		Dave von Beck Levy von Beck Comstock P.S.	Farm/Ranch Property & Liability Coverage	284-30-330			
0089.19	2/14/2019	First Class	United Services Automobile Association (USAA)	Caitlyn L. Casper		Steven M. Malek Clausen Law Firm PLLC	Personal Auto/PIP coverage for medical benefits	284-30-330 284-30-360 284-30-380 48.30.015	Violations of WAC 284-30-395 for continued denial of PIP medical benefits despite previous notice under RCW 48.30 and the submission of additional records; and including denials of claims for medical and hospital benefits for services rendered by St. Cloud Orthopedics based on faulty and uninformed documentary review. Insurer can cure these continuing violations by payment of all unpaid medical bills as previously submitted by Claimant's medical providers	x	See Also - 0421.18
0090.19	2/14/2019	2/12/2019	Country Mutual Insurance Company	Jeffrey Riley and Leanne Lehecka		Ian S. Birk Keller Rohrback LLP	Homeowners	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 284-30 48.30.015		x	
0091.19	2/15/2019	2/13/2019	State Farm Mutual Automobile Insurance Company	Barbara C. Fortin		Yohannes K. Sium The Law Offices of Yohannes K. Sium PLLC	Auto	284-30-360			
0092.19	2/15/2019	2/13/2019	The Standard Insurance Company	Anna Spencer		Joe Urbanski Roy Law Group	Long Term Disability	48.30.015(1)			
0093.19	2/15/2019	2/13/2019	American Family Insurance Company	Peter Bower		Sam Fogerty Sam Fogerty	PIP	48.30.015(1)			
0094.19	2/15/2019	First Class	Geico	William Wedekind		Glenn W. Kadish Kadish Twersky Law Firm	PIP/Collision	284-30-370 284-30-330(6)	284-30-395(1), (2)		3/4/2019 - Received response letter dated February 22, 2019 from Fiona Hunt of Geico
0095.19	2/15/2019	2/8/2019	Riversource Life Ins. Co	Elaine C. Roy		Kyle Singleton Michael J. Delay P.S.	Annuity	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-360		x	
0096.19	2/19/2019	2/13/2019	Chubb Insurance Company		<i>Kidder Mathews & Segner Inc.</i>	Greg D. Pendleton Gordon Tilden Thomas & Cordell LLP	EPL and D&O	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0097.19	2/19/2019	2/15/2019	American Family Insurance	Jose Miguel Magellon		Tamara Baldwin Allen Brecke Law Offices	Personal Injury Protection Benefits	48.30.015(1)	284-30-395		
0098.19	2/19/2019	2/12/2019	Northwest Farm Credit Services Rain and Hail	Ed Aguilar		J. Jay Carroll Halverson Northwest Law Group	Crop Insurance	284-30-330(1), (4), (7), (13) 284-30-350(1) 284-30-370 284-30-380(1), (2) 284-30-330(1), (3), (4), (7), (12), (13) 284-30-350(1) 284-30-380(1), (3), (7), 48.30.015(1), (2), (3), (5)		x	
0099.19	2/20/2019	First Class	Allied P&C Insurance Company	Michael Ross and Regina Hawkins		Gerald F. Robison Law Office of Gerald G. Robison	Other Structures coverage	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0100.19	2/20/2019	2/13/2019	Stillwater Insurance	Shelby Chalker		Rico Tessandore Law Offices of Rico Tessandore	Auto	48.30.015(1) 48.30.015(5), (a) through (f)		x	

0101.19	2/20/2019	2/11/2019	Enumclaw Property & Casualty Insurance Company	Klaus & Jeanne Peters		James A. Domanico Crary, Clark & Domanico PS	Property & Casualty	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(3), (4), (5), (6), (7), (13) 284-30-350(1), (2) 284-30-370 284-30-380	x	
0102.19	2/20/2019	2/13/2019	Travelers Casualty Insurance Company of America		<i>Francisco Cuevas d/b/a Futbol ERA 5 South Mission, Wenatchee</i>	Charles R. Steinberg Steinberg Law Firm, PS	Businessowners Coverage Accounts Receivable/Theft	48.30.015(1) 48.30.015(5), (a) through (f)	x	3/8/2019 - Received response letter dated February 26, 2019 from Erin Grunzke of USI Insurance Services. 3/12/2019 - Received response letter dated March 11, 2019 from Rafik Najem of Travelers Insurance 3/18/2019 - Received response letter dated March 11, 2019 from Rafik Najem of Travelers Insurance
0103.19	2/20/2019	2/15/2019	Homesite Ins. Co, a subsidiary of Progressive Casualty Co	Dalibor Kukoleca and Gwendolyn Kukoleca		Nathan Nanfelt Keller Rohrback LLP	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f)	x	3/8/2019 - Received response letter from Marissa Alkhozov and Matthew Munson on behalf of Homesite Insurance Company dated 3/5/2019
0104.19	2/20/2019	First Class	Allstate	Ana and Romero Mendoza		Clinton Tapper Taylor and Tapper	Property	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(1), (2), (4), (6), (7)	x	
0105.19	2/21/2019	2/19/2019	American Family Insurance Company	Daria Izvoznikova		Mark Potter Mark W. Potter, P.C.	Auto/Vehicle - PIP	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(3), (5) 284-30-370	x	3/5/2019 - Received response letter from Shelly Goin of American Family Insurance.
0106.19	2/21/2019	2/7/2019	Great American Insurance Company	Sydney Collins		Elizabeth LePley Lehmbecker Law	Auto	48.30.015(5), (a) through (f) 284-30-330 284-30-350 284-30-380	x	
0107.19	2/22/2019	2/19/2019	Transamerica Title Insurance Company		<i>Roberta M. Hickox Family Trust/Estate of Roberta M. Hickox</i>	Joseph Scuderi Cushman Law Offices PS	Title	48.30.015(1) 48.30.015(5), (a) through (f)	x	
0108.19	2/22/2019	2/19/2019	Pioneer National Title Insurance Company		<i>Roberta M. Hickox Family Trust/Estate of Roberta M. Hickox</i>	Joseph Scuderi Cushman Law Offices PS	Title	48.30.015(1) 48.30.015(5), (a) through (f)	x	
0109.19	2/22/2019	2/19/2019	State Farm	Joshua Earhart		Joseph Scuderi Cushman Law Offices PS	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f)	x	See also 0228.19
0110.19	2/22/2019	2/15/2019	Evanston Insurance Company		<i>Tri-City Railroad</i>	Ryan M. Best Best Law PLLC	Railroad			Letter states that there is a IFCA notice attached but there is no notice contained in the envelope. Letter also states that the claim was opened in November 2018 and their 20 days has passed but the OIC has no documentation of any IFCA being submitted in November 3/18/2019 - Received response letter dated March 12, 2019 from Kirk M Zapp of Markel Service, Inc.
0111.19	2/22/2019	First Class	Farmers Insurance Company of Washington	Kim Grieff and Jeffrey Grieff		Greg Colburn Colburn Law	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-350 284-30-380(4)	x	
0112.19	2/22/2019	2/19/2019	International Insurance Company of Hanover		<i>J&S Construction</i>	Matthew T. Ries Stamper Rubens P.S.	Commercial General Liability	48.30.015(5), (a) through (f)	x	5/6/19 - Received letter from Matthew T. Ries saying that J&S has resolved their claim. See also 0297.19
0113.19	2/22/2019	2/19/2019	Metropolitan Life Insurance Company	Karen Kempa		Ben Rascoff Winston + Cashatt	Disability	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-350 284-30-360 284-30-370	x	
0114.19	2/25/2019	2/22/2019	Kemper Financial Indemnity Company	Jan Dinges		Bruce A. Wolf Law Offices of Bruce A. Wolf P.S.	Property and Casualty	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330	x	
0115.19	2/25/2019	2/22/2019	Liberty Mutual Insurance Company	John Mayes		Jimmy Garg Seattle Litigation Group		48.30.015(5), (a) through (f) 284-30-330(2), (5), (11) 284-30-370 284-30-380(1), (3) 48.30.015(1)	x	3/13/2019 - Received follow up letter from Jimmy Garg of Seattle Litigation Group adding the violation of RCW 48.30.015(1) 3.18.19 - Received response from Mary R. DeYoung on behalf of American Casualty Insurance Company
0116.19	2/25/2019		American Casualty Insurance Company		<i>Armada Design & Build, Inc.</i>	Seth Millstein Pillar Law PLLC	Commercial General Liability	RCW 48.30.015 (1) RCW 48.30.015 (5), (a) through (f)		
0117.19	2/25/2019	2/22/2019	United Financial Casualty Service	Janice Noel		Joseph W. Moore Moore Law Group	Auto	48.30.015 284-30-350	x	
0118.19	2/27/2019	2/25/2019	PEMCO Mutual Insurance Company	Xueming Teng		Elizabeth LePley Lehmbecker Law	UIM/PIP	RCW 48.30.015 (1) RCW 48.30.015 (5), (a) through (f)	x	
0119.19	2/27/2019	2/25/2019	State Farm Insurance Company	Ying Lin		Michael L. Jacobs Jacobs Law Group	UIM	RCW 48.30.015 (1)	x	
0120.19	2/27/2019	2/25/2019	Great Northern Insurance Company	Calvin Tang		Tylor Laney, Esq Peterson Russell Kelly PLLC	Condominium Homeowners Policy	RCW 48.30.015 (1) RCW 48.30.015 (5), (a) through (f) WAC 284-30-330 WAC 284-30-350 WAC 284-30-370	X	

2019 Insurer Fair Conduct Act Notices

0121.19	2/28/2019	2/26/2019	GEICO	Alvin Whitmore		Marie Doctor Briggs & Briggs	Auto - PIP	48.30.015 (1) 48.30.015 (5), (a) through (f)		X	
0122.19	2/28/2019	2/26/2019	Geico Insurance Company	Amjad Karim		Cleodis Floyd Law Offices of Cleodis Floyd	Auto	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0123.19	2/28/2019	2/26/2019	USAA	Shani Hue		Mitchell A. Peterson Duce Bastian Peterson	automobile	48.30.015 (1) 48.30.015 (5), (a) through (f) WAC 284-30-330 WAC 284-30-360(3)	WAC 284-30-395 48.22.095 48.22.005(7)	x	
0124.19	2/28/2019	2/26/2019	Northern Assurance Company of America (through International Marine Underwriters)	Black Ball Transport, Inc		Donald B. Scaramastra Garvey Schubert Barer P.C.	Protection & Indemnity	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	4/4/2019 - Received response letter from Dustin Hamilton of Le Gros Buchanan & Paul on behalf of Black Ball Transport, Inc.
0125.19	2/28/2019	2/26/2019	Atlantic Specialty Insurance Company	Black Ball Transport, Inc		Donald B. Scaramastra Garvey Schubert Barer P.C.	Protection & Indemnity	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0126.19	2/28/2019	2/26/2019	One Beacon Insurance	Black Ball Transport, Inc		Donald B. Scaramastra Garvey Schubert Barer P.C.	Protection & Indemnity	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0127.19	2/28/2019	2/26/2019	Commercial Union Insurance Company (through International Marine Underwriters)	Black Ball Transport, Inc		Donald B. Scaramastra Garvey Schubert Barer P.C.	Protection & Indemnity	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0128.19	3/1/2019	2/26/2019	Unitrin Auto and Home Ins. Co.	Todd and Hollie Burmester		Joseph Scuderi Cushman Law Offices PS	Homeowners/ Property	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0129.19	3/1/2019	2/26/2019	Old Republic Natinal Title Insurance Co.	Todd and Hollie Burmester		Joseph Scuderi Cushman Law Offices PS	Title Insurance	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0130.19	3/1/2019	2/26/2019	USAA	Shawn Lane		Michael David Myers Myers & Company, PLLC	PIP - Auto	48.30.010 284-30-330(4), (6)	284-30-395	x	3/1/2019 - A copy was also sent to Consumer Protection
0131.19	3/4/2019	2/28/2019	Liberty Mutual Insurance Company	Justin T. Skogen		Neal Bonrud Law Offices of Neal Bonrud PLLC	Homeowners	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015		x	
0132.19	3/4/2019	3/1/2019	American Family Mutual Insurance Company SI	Leslie R. Powell		Luigi Colombo Luigi Colombo, Attorney at Law	Vehicle	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(1), (2), (3), (4), (5), (6), (11) 284-30-350(1), (4), (5) 284-30-370		x	
0133.19	3/5/2019	2/28/2019	Liberty Insurance Corporation	Eric and Jeanette Brown		Ian S. Birk Keller Rohrback LLP	Homeowners	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015		x	See also: 0009.19 See also: 0202.19 3/27/2019 - Received correspondence from Matthew S. Adams of Forsburg & Umlauf, P.S., on behalf of Liberty Mutual.
0134.19	3/5/2019	2/27/2019	USAA	Carleinsa Caprice		Matthew G. Johnson, Esq Ron Meyers & Associates PLLC	PIP	48.30.015(5), (a) through (f)		x	
0135.19	3/5/2019	2/28/2019	Geico Insurance Company	Thomas Dewey		Sam J. Fogerty Sam J. Fogerty	UM	48.30.015(1) 48.30.015(5), (a) through (f)		x	3/25/19 - Received response from Fiona Hunt on behalf of Geico
0136.19	3/7/2019	3/5/2019	Geico Insurance Company	Jerry Ballantyne		Jerry Ballantyne Law Offices of Harold D Carr	Personal Lines	284-30-330 284-30-380 48.30		x	
0137.19	3/7/2019	3/5/2019	Allstate Insurance Company	David Pierson		Anthony Marsh Herrman Law Group	UIM/UM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-370		x	
0138.19	3/7/2019	First Class	Zurich Insurance	Shaine and Crystal Thompson		Spencer B. Clower Lowe Law Group	Auto	284-30-330 48.30.010		x	
0139.19	3/7/2019	3/5/2019	Geico General Insurance Company	Caitlyn L. Casper		Steven M. Malek Clausen Law Firm PLLC	Auto/PIP	284-30-330 284-30-380 48.30.015	Reference attorney correspondence of: 1/8/19, 1/21/19, 2/20/19, and 2/21/19	x	3/14/2019 - Received response letter from Alfred E. Donohue of Wilson Smith Cochran Dickerson on behalf of GEICO General Insurance Company
0140.19	3/7/2019	3/5/2019	State Farm	Chris Caffee		Tyler K. Firkins Van Siclen Stocks Firkins Attorneys At Law	PIP	284-30-330 48.30.015	284-30-395		
0141.19	3/7/2019	3/5/2019	Zurich American Insurance Co	Abdelwahab Kassa		Joseph W. Moore Moore Law Group	UM	48.30.010 48.30.015 284-30-350		x	
0142.19	3/7/2019	3/5/2019	American Guarantee & Liability Insurance Company		<i>Law Office of Jenny Cochrane</i>	Brendan Winslow-Nason Gordon Tilden Thomas & Cordell LLP	Lawyers Professional Liability	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0143.19	3/7/2019	3/4/2019	Safeco	Christine Weaver		Christine M. Weaver Law Office of Christine M. Weaver, PS	Auto	48.30.015(5), (a) through (f)		x	
0144.19	3/8/2019	3/6/2019	Safeco Insurance	David Johnson		Joe Scuderi Cushman Law Offices P.S.	Property	48.30.015(1) 48.30.015 (5), (a) through (f) 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380	48.10.030	x	
0145.19	3/8/2019	3/5/2019	Encompass Indemnity Company	Bruce and Pamela Otto		Robert B. Kornfeld Kornfeld, Trudell, Bowen & Lingenbrink, PLLC	UM/ Auto	284-30-330	19.86 284-30-395	x	
0146.19	3/8/2019	3/5/2019	USAA General Indemnity Company	Minjae Yun		Geoffrey C. Kim Amity Legal Associates PS	Auto	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(6), (7)		x	
0147.19	3/8/2019	3/6/2019	MetLife Auto and Home	Adam and April Rodgers		John E. Powell John Edward Duke Powell		284-30-330(3), (4), (6), (7) 284-30-370			

2019 Insurer Fair Conduct Act Notices

0148.19	3/11/2019	3/6/2019	Allstate	Clint Willard		Daniel P. Mallove Law Office of Daniel P. Mallove	Auto	284-30-330 284-30-370 284-30-380 48.30.015		x	
0149.19	3/11/2019	First Class	Travelers Insurance	Dana Bomgardner		Spencer B. Clower Lowe Law Group	Auto	284-30-330			See also 0150.19
0150.19	3/11/2019	First Class	The Hartford	Dana Bomgardner		Spencer B. Clower Lowe Law Group	Auto	284-30-330			See also 0149.19
0151.19	3/11/2019	First Class	Safeco Insurance	Kay and Carlos Perez		Jed Strong Lowe Law Group	Auto	48.30.015(5), (a) through (f)		x	4/19/2019 - received response letter dated April 19, 2019 from John M. Silk of Wilson Smith Cochran Dickerson on behalf of Safeco Insurance Company of Illinois
0152.19	3/11/2019	3/7/2019	Farmers Insurance Company of Washington	Walter Thompson, Jr		Carlos M Sosa Sosa Law Firm	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-380		x	
0153.19	3/11/2019	3/9/2019	Country Mutual Insurance Company		<i>Evernook Valley Milk LLC</i>	Neal Bonrud Law Offices of Neal Bonrud PLLC	Property and Casualty	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015		x	
0154.19	3/11/2019	First Class	USAA Property & Casualty	Mary McCledon		Paul C. Schneiderman Law Offices of Paul C. Schneiderman	PIP	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330			4/22/2019 - Received letter dated April 15, 2019 from Paul C. Schneiderman of the Law Offices of Paul C. Schneiderman on behalf of the complainant Mary McCledon. In the letter he indicated that USAA Insurance was having trouble processing his March 2019 letter so he enclosed a new letter.
0155.19	3/11/2019	3/7/2019	Austin Mutual Insurance Company		<i>Sunshine Motor Inn LLC</i>	Blaine T. Connaughton Connaughton Law Office	Property	284-30-330 48.30.015(1)		x	
0156.19	3/11/2019	3/7/2019	Safeco Insurance	Wendy Self		Nathan T. Dwyer Robinson & Kole Attorneys at Law	UIM	48.30.010 48.30.015 284-30-330(6)		x	
0157.19	3/11/2019	3/7/2019	Great Lakes Insurance SE		<i>Canyon Estates Condominium Association</i>	Zachary O. McIsaac Ashbaugh Beal	Property	48.30.015 (1) 48.30.015 (5), (a) through (f)			3/25/19 - Received response from Michael P. Hooks on behalf of Great Lakes Insurance SE
0158.19	3/11/2019	3/8/2019	Metropolitan Life Insurance Company	Debra Molgaard		Aaron I. Engle Nelson Langer Engle PLLC	Accidental death & dismemberment	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015		x	Failure to provide insured/beneficiary a copy of claim file related to Claim # 21803005453
0159.19	3/11/2019	3/7/2019	Unigard Insurance Company		<i>Terra Gold Farms, Inc.</i>	Matthew F. Pierce Gordon Tilden Thomas & Cordell LLP	Property	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(2), (3), (4), (5), (11), (13) 284-30-360 284-30-370		x	
0160.19	3/13/2019	3/8/2019	Progressive Casualty Insurance Company	Anna Yim		Adam C. Cox Law Offices of Harold D. Carr, P.S.	Auto	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.010 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380	19.86	x	
0161.19	3/14/2019	3/11/2019	State Farm Insurance Company	Justin Svendsen		Kyle Drinnon Driggs, Bills & Day, PLLC	PIP	48.30.015(5), (a) through (f)	Standards for prompt investigation of claims		
0162.19	3/14/2019	3/13/2019	Steadfast Insurance Company	Spencer 'Gabe' Mills		Tyler K. Firkins Van Siclen Stocks Firkins Attorneys At Law	Property	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015		x	
0163.19	3/14/2019	3/13/2019	AIG	Chee-Aun Lim		Elizabeth LePley Lehmbecker Law	UIM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		x	
0164.19	3/14/2019	3/13/2019	State Farm Mutual Automobile Insurance Company	Emmy Un-Khun		Maridith E. Ramsey Davis Law Group P.S.	UIM	48.30 284-30-330 284-30-350	48.22.085 48.22.030 284-30-395	x	4/1/19 - Received response from Eric S. Chavez on behalf of State Farm.
0165.19	3/15/2019	3/7/2019	State Farm Fire and Casualty Company	Silvano Medina Garcia		Benjamin I. Goodey Ritchie Reiersen	UM	48.30.015(5), (a) through (f)		x	
0166.19	3/15/2019	3/13/2019	American Fire & Casualty Company/ Liberty Mutual Northwest	Lance Cooper		Matthew J Daheim Robinson & Kole	UIM	284-30-330(6)			
0167.19	3/15/2019	3/12/2019	Allstate Fire and Casualty Insurance Company	Chere Dormier and Joshua Dormier		Autumn Countryman Autumn Countryman Law	UIM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-350	48.22.085 48.22.030 284-30-395		Sent copy to CAP for further review as there was a Complaint form sent along with the IFCA notice

0168.19	3/18/2019	3/14/2019	Allstate Insurance Company	Shirley Chittenden		Anthony Marsh Herrman Law Group	Property	48.30.015 (1) 48.30.015 (5) (a) through (f) 284-30-330(2) 284-30-330(3), (6), (13), (16)		x	
0169.19	3/18/2019	3/14/2019	Farmers Insurance Company of Washington	Burton Peterson and Clara Peterson		Neal E. Bonrud Jr. Law Offices of Neal Bonrud PLLC	Property and Casualty	48.30.015 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		x	
0170.19	3/18/2019	3/11/2019	State Farm Fire and Casualty Company	Eustolia Miranda Lopez		Ben Goodey Ritchie Reiersen	UIM	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0171.19	3/18/2019	3/15/2019	State Farm	Judith Brandt		Naomi R. Arin Max Meyers Law	UIM	48.30.015		x	See also 0728.18
0172.19	3/18/2019	3/15/2019	State Farm	Tina Brusseau		Devon Thurtle Anderson Skepsis Legal Solutions PLLC	Property	48.30.015(1) 48.30.015(5), (a) through (f) 284-30		x	
0173.19	3/18/2019	3/13/2019	Allstate Insurance (Fire and Casualty)	Amanda Baker		Benjamin I. Goodey Ritchie Reiersen	UIM/UM	48.30.015(5), (a) through (f)		x	
0174.19	3/18/2019	3/15/2019	MetLife	Ryan Olsen		Brian M. Sullivan Sullivan Law Group	UIM	284-30-330 284-30-380 284-30			
0175.19	3/18/2019	3/14/2019	The Prudential Insurance Company of America	Karen J. Wamstad		Irene M. Hecht Keller Rohrback LLP	Life	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(1), (2), (3), (4), (5), (6), (7), (8), (9) 284-30-350 284-30-360 284-30-370 284-30-380		x	
0176.19	3/18/2019	3/14/2019	USAA Insurance	Kaitlin Kasel		Deanna M. Wood Lawrence Kahn Law Group	PIP	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0177.19	3/18/2019	3/13/2019	Allianz		<i>REC Silicon, Inc.</i>	Seth H. Row Miller, Nash, Graham, & Dunn	Property	48.30.015		x	
0178.19	3/18/2019	3/14/2019	Nationwide Mutual Insurance Company/Nationwide E&S/Specialty Insurance Company	Brandon Filion and Randi Filion		Ryan D. Poole Dunn & Black PS	Policy Issued to CTGI/Monk	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0179.19	3/18/2019	3/15/2019	USAA Indemnity Insurance Company	Brandie Culver		Bryan Prince-Olsen GLP Attorneys	PIP	48.30.015(1) 48.30.015(5), (a) through (f)		x	See also 0832.18
0180.19	3/20/2019	3/18/2019	IDS Property Casualty Insurance Company	Caroline Okolie		Leah S. Snyder Ember Law	Auto	48.30.010 48.30.015 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		x	
0181.19	3/20/2019	3/18/2019	Mapfre Insurance Company	Sandeep Prabhakar and Shruti Kasetty		Leah S. Snyder Ember Law	Home	48.30.010 48.30.015 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		x	
0182.19	3/20/2019	3/15/2019	Pemco	Renee Walker		Matthew G. Johnson, Esq Ron Meyers & Associates PLLC	PIP	48.30.015(5), (a) through (f)		x	
0183.19	3/20/2019	3/18/2019	State Farm Mutual Automobile Insurance Company	Veronica Gamble		Ryan J. Pauley Pauley Law Group, PLLC	UIM for Bodily Injury	48.30.015(1) 48.30.015(5), (a) through (f)		x	5/10/2019 - Letter dated May 8th, 2019 from Paul L. Crowley of Crowley & Kay INC. P.S on behalf of State Farm Mutual Automobile Insurance Company in response to Ryan Pauley of Pauley Law Group, PLLC. See also: 0531.19
0184.19	3/21/2019	3/19/2019	Mutual of Enumclaw Insurance Company	Jason W. Davis		Maridith E. Ramsey Davis Law Group P.S.	PIP	48.30 284-30-330 284-30-350 284-30-395 48.30.015(8)(a)	48.22.085 48.22.030	x	4/8/2019 - Received response letter dated April 5, 2019 from Kimberly A Reppart of Forsberg & Umlauf on behalf of Mutual of Enumclaw
0185.19	3/21/2019	3/18/2019	Allstate Insurance Company & Allstate Fire and Casualty Insurance Company	Lara E. Pizzorno		Marissa A. Olsson Kraft Davies, PLLC	Auto	48.30.015(8)(a) 48.30.015 48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-370 284-30-330(7) 284-30-330 284-30-360 284-30-330(2)		x	
0186.19	3/20/2019	3/18/2019	The Automobile Insurance Company of Hartford, Connecticut, one of the Travelers Property Casualty Companies	Ron Britton		Timothy E. Steen Beresford Booth PLLC	First Party Property Coverage	48.30.015 (1) 48.30.015(5), (a) through (f) 48.30.015 48.30.015(3) 284-30-330 284-30-370 284-30-380 284-30 284-30-330(1)	48.30.010(7)	x	

2019 Insurer Fair Conduct Act Notices

0187.19	3/22/2019	3/18/2019	Farmers Insurance	Nicholas Nestler		Ryan Best Best Law, PLLC	Property	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-330 (4), (7), (13), 284-30-360 284-30-370 284-30-380	48.30.010 et seq. 19.86 et seq.	x	4/22/2019 - Received letter dated April 18, 2019 from Ryan Best of Best Law on behalf of the complainant, Nicholas Nestler, to Farmers Insurance. Letter includes exhibits inadvertently not included in the original letter.
0188.19	3/22/2019	3/20/2019	Allied P&C Insurance Company	John and Barbie Bucy		Bradley W. Hoff Foster Pepper PLLC	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0189.19	3/22/2019	3/20/2019	Hartford Insurance		<i>Southwestern Construction, Inc.</i>	Dave von Beck Levy von Beck Comstock P.S.	Commercial General Liability	48.30.015 284-30-330 284-30-370			
0190.19	3/22/2019	3/20/2019	American Family Insurance	Scott M. Harris		Seth E. Chastain Levy von Beck Comstock PS	Homeowners	48.30.015 284-30-330 284-30-350 284-30-360 284-30-370		x	
0191.19	3/22/2019	3/19/2019	Atlantic Specialty Insurance Company, AGC&S Allianz (f/k/a Fireman's fund), AGC&S Marine Insurance Company, Endurance American Insurance Company, Starr Indemnity & Liability National Union Fire Insurance Company of Pittsburgh, PA, Great American Insurance Co., National Casualty Company, through Complement Marine, United States Fire Insurance		<i>Vitus Energy, LLC</i>	R. Isaak Hurst International Maritime Group, PLLC	Maritime	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.010 284-30-330(3), (5), (6)		x	4/15/19 - Received letter dated, April 10, 2019, from Adrienne Whitmore of International Maritime Group PLLC, on behalf of Vitus Energy, LLC, asking for IFCA to be amended. 4/15/19 - Received 2nd letter, dated April 11, 2019, from Adrienne Whitmore on behalf of Vitus Energy, LLC, asking for AGC&S Marine Insurance Company to be added to the list of companies being served.
0192.19	3/25/2019	3/22/2019	USAA	Justin Mamallo		James Lambka Wiener & Lambka P.S.	PIP	48.30.015(1) 284-30-330(4)		x	
0193.19	3/25/2019	3/22/2019	Grange Insurance Association	Jennifer Jacobus		Aaron DeShaw Dr. Aaron DeShaw, Esq., P.C.	Auto - UIM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330			
0194.19	3/25/2019	3/20/2019	Progressive	Rodolfo Gonzalez		Michael W. Quillen Quillen Law, P.S.	Washington Commercial Auto Forms	48.30.015(1) 48.30.015(5) (a) through (f) 284-30-330		x	
0195.19	3/25/2019	3/22/2019	Sompo International Companies		<i>Greg Hunton Construction Service</i>	Rachel Nies Miller Nies LLC	CGL- Liability	48.30.015(1)		x	
0196.19	3/25/2019	3/22/2019	State Farm	Linda Collier		Jennifer Bechtold GLP Attorneys	UIM & PIP	48.30.015(1) 48.30.015(5) (a) through (f) 284-30-330			
0197.19	3/26/2019	3/23/2019	Security National Insurance Company		<i>Steffen Consulting, LLC</i>	Linda L. Foreman Foreman Sturm & Thede LLP	Liability	284-30-330 284-30-350 284-30-380 48.30.015		x	
0198.19	3/27/2019	3/25/2019	Country Financial	Michelle and Brent Ahrens		Heather C. Shepherd Shepherd and Allan	Automobile	284-30-330 284-30-360 284-30-370 284-30-380 48.30.015		x	
0199.19	3/27/2019	3/25/2019	State Farm Mutual Automobile Insurance Company	Sandra Hardardottir		Melissa Westberg GLP Attorneys, P.S., Inc.	Auto	48.30.015(1) 48.30.15(5), (a) through (f)			
0200.19	3/27/2019	3/25/2019	Safeco Insurance Company of Illinois	Hyun Jo Low		Scott F. Lundberg GLP Attorneys	UIM	48.30.015(1) 48.30.015(5) (a) through (f) 284-30-330		x	4/12/2019 - Received response letter, via email, dated April 11, 2019 from John M. Silk of Wilson Smith Cochran and Dickerson on behalf of Safeco.
0201.19	3/27/2019	3/25/2019	Geico Insurance	Thomas Dilling		Thomas Hojem Caron, Colven, Robison & Shafon PS	Auto	48.30.015		x	
0202.19	3/27/2019	3/25/2019	Liberty Mutual	Jeannette L. Brown and Eric J. Brown		Matthew S. Adams Galina Kletser Jakobson	Property		48.18.460		See also: 0009.19 See also: 0133.19
0203.19	3/28/2019	3/26/2019	USAA Insurance Agency	Jeffrey C. Schwab and Tamara M. Brathovde		J. Michael Morgan J. Michael Morgan, PLLC	Property	48.30.015	64.12.040	x	
0204.19	3/28/2019	3/26/2019	Farmers Insurance Company	Mary Collins		Mary F. Rollins Law Offices of Gavin Flynn	UIM	48.30.015 (1) 48.30.015 (5), (a) through (f)	284-30 et seq. 182-500-0070	x	See also: 0110.16
0205.19	3/28/2019	3/26/2019	Metlife Auto & Home	Karolyn Peterson		Patrick Trudell Kornfeld Trudell Bowen & Lingenbrink, PLLC	UIM	284-30-330 48.30.010 284-30-330(7) 284-30-330(8) 284-30-330(13)	2.08.210	x	
0206.19	3/29/2019	3/26/2019	Safeco Insurance Company of America	Karen and Nicholas Cooper		Joseph W. Moore Moore Law Group	Homeowners	48.30.015		x	
0207.19	4/1/2019	3/29/2019	State Farm Insurance Company	Elizbeth Colosi		Harold D. Carr Law Offices of Harold D. Carr	UIM	48.30.015(1) 48.30.015(a) through (f) 284-30-330 284-30-350 284-30-370 284-30-280		x	See also 0209.19 4/10/2019 - Received responses letter dated April 8, 2019 from Paul L. Crowley on behalf of State Farm Mutual Automobile Insurance Company

2019 Insurer Fair Conduct Act Notices

0208.19	4/1/2019	3/28/2019	USAA	Ashlie and Christopher Girard	Crystal J. McDonald Ryan, Montgomery & Armstrong, Inc., P.S.	Auto	48.30.015 284-30-330 284-30-395 48.30.010		x	
0209.19	4/1/2019	3/27/2019	State Farm Insurance Company	Elizabeth Colosi	Harold D. Carr Law Offices of Harold D. Carr	UIM	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30 284-30-330 284-30-350 284-30-370 284-30-280 284-30		x	See also 0207.19 4/10/2019 - Received responses letter dated April 8, 2019 from Paul L. Crowley on behalf of State Farm Mutual Automobile Insurance Company See also: 0483.19
0210.19	4/1/2019	3/29/2019	American Family Insurance	Sergejs Kaskevics and Anzelika Kaskevics	Jason R. Donovan Foster Pepper PLLC	Property	48.30.015(1) 48.30.015 (5) (a) through (f)			
0211.19	4/1/2019	3/27/2019	Federal Insurance Company	Terry Peters, Doug Schroeder	Stephen R. Matthews Phillabaum Ledlin Matthews & Sheldon PLLC	D&O / E&O / Employment Claims / Fiduciary Liability	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.15	Failure to respond to communications	x	
0212.19	4/1/2019	3/29/2019	State Farm Mutual Automobile Insurance Company	Meron Amare	Yohannes K. Sium The Law Offices of Yohannes K. Sium PLLC	Auto	284-30-360			
0213.19	4/1/2019	3/29/2019	James River Insurance Company	Billy Horton	Yohannes K. Sium The Law Offices of Yohannes K. Sium PLLC	Auto	284-30-330 284-30-370			
0214.19	4/1/2019	3/28/2019	The Hartford Insurance	Nikki Friend	Thomas Hojem Caron, Colven, Robison & Shafton PS	PIP	48.30.15			
0215.19	4/1/2019	3/29/2019	State Farm Insurance company	Kameron Binschus	Michael Bodey Casey Law Office	Automobile Insurance (UIM 1st party claim)	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-330 (2) (4) (6) (7)			
0216.19	4/2/2019	3/28/2019	Farmers Insurance Exchange	Angela Prince	Jack Zahner Foster Pepper PLLC	General Liability	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30.015 (8)(a) 48.30.015		x	4/18/2019 - received response letter dated April 16, 2019 from Misty Edmundson of Soha & Lang on behalf of Farmers
0217.19	4/2/2019	3/28/2019	Hartford Underwriters Insurance Company	Gregory and Pamela Keyes	Richard T. Beal, Jr. Ashbaugh Beal LLP	Commercial	284-30-330 284-30-350 284-30-370 48.30.015		x	
0218.19	4/2/2019	3/28/2019	USAA	Ralene Bates	Crystal J. McDonald Ryan, Montgomery & Armstrong, Inc., P.S.	Auto	48.30.015 284-30-330	284-30-395	x	
0219.19	4/3/2019	3/31/2019	Amica Mutual Insurance Company	Richard Stewart and Robin Stewart	Paul M Veillon Galileo Law PLLC	Personal Lines Auto Underinsured Motorist Property Damage	284-30-330 284-30-350 284-30 48.30.015	48.22.030	x	4/22/2019 - Received response letter dated April 22, 2019 from John M Silk of Wilson Smith Cochran Dickerson on behalf of Amica
0220.19	4/3/2019	3/28/2019	Progressive	David McKinney	Mr. Adee Adee Law Firm	PIP				4/3/19 - Received a response notification from Erin Dong on behalf of Progressive. No initial IFCA was received.
0221.19	4/4/2019	4/1/2019	Liberty Mutual Insurance Company	James Ruebhausen and Alycia Ruebhausen	Neal Bonrud Law Offices of Neal Bonrud PLLC	Homeowners	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 284-30 48.30.015		x	
0222.19	4/4/2019	4/1/2019	Allstate	Kristin Spear-Thompson	Marie Doctor Briggs & Briggs	Auo - PIP/UIM	48.30.015 (5), (a) through (f) 48.30 284-30 48.30.015		x	
0223.19	4/5/2019	4/2/2019	American Family Insurance	Estate of Arthur Turner - Policy 142R23474	Anthony Marsh Herrman Law Group	Life Insurance	284-30-330 284-30-370 284-30-380 48.30.015	284-30-310 284-30-620	x	
0224.19	4/5/2019	4/3/2019	American Family Insurance Company	Jose Flores and Heidi Gonzalez	Isaac Ruiz Plaintiff Litigation Group PLLC	Homeowners	48.30.015(1) 48.30.015 (5) (a) through (f) 284-30-330 284-30-370 284-30-380		x	
0225.19	4/5/2019	4/4/2019	Liberty Mutual Insurance/Safeco Insurance Company of America	Larry Brandt	Dave von Beck Levy von Beck Comstock P.S.	Dwelling, Personal Property, & Additional Living Expense Coverage	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30.015 284-30-330 through -370 284-30-330(4) 284-30-330(13)		x	
0226.19	4/5/2019	4/2/2019	State Farm Insurance Company	Heather Crenshaw	Michael L. Bodey Casey Law Office	Automobile	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-370 284-30-330			
0227.19	4/8/2019	4/5/2019	Allstate Fire and Casualty	Nicholas J. Allen	Geoffrey C. Kim Amity Legal Associates PS	Auto - PIP	48.30.015 284-30-330 284-30-360		x	
0228.19	4/8/2019	4/4/2019	State Farm	Joshua Earhart	Joseph Scuderi Cushman Law Offices PS	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f)		x	See also 0109.19

2019 Insurer Fair Conduct Act Notices

0229.19	4/8/2019	4/5/2019	Geico	Himanot Yimer		Yohannes K. Sium The Law Offices of Yohannes K. Sium PLLC	Auto	284-30-360	46.52.130(2)(iii) for increasing premiums when the policyholder was not at fault		4/22/2019 - Received response letter dated April 15, 2019 from Fiona Hunt of Geico.
0230.19	4/8/2019	4/5/2019	IDS Property Casualty Insurance Company	Osiris Cuevas and Larry Heath		Brad Felt Driggs, Bills and Day	Auto Insurance - Property Damage	48.30.015			
0231.19	4/10/2019	4/4/2019	Allstate Indemnity Company	Maria Duenas-Meza		Daniel R. Whitmore Law Offices of Daniel R. Whitmore	PIP	284-30-330(1), (4) 284-30-330(7)	284-30-355(1)	x	See also 0063.19
0232.19	4/10/2019	4/9/2019	Riverstone/US Fire Ins. Company		<i>Basin Disposal, Inc.</i>	Jeff Keane Keane Law Offices	Liability	48.30.015 284-30-330 284-30-360	284-30-920	x	
0233.19	4/11/2019	4/9/2019	Regence	Mary Zarn		Kevan T. Montoya Montoya Hinckley Law Firm	Health	284-30-330			5/13/19 - Received follow-up from Kevan Montoya clarifying his intent to sue.
0234.19	4/11/2019	4/8/2019	Garrison Property and Casulaty Insure Company d/b/a USAA	Summer R. Knight		Joseph W. Moore Moore Law Group	Auto	48.30.015		x	
0235.19	4/11/2019	4/10/2019	Valley Forge Insurance	Chad Toland	<i>South Bay Excavating</i>	Samuel Daheim Connelly Law Offices	Commerical - UIM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(7)		x	5/14/19 - Received responses from Noah S. Jaffe on behalf of Valley Forge Insurance Company.
0236.19	4/11/2019	4/9/2019	Resolute Management / Continental Casualty		<i>Basin Disposal, Inc.</i>	Jeff Keane Keane Law Offices	Personal Umbrella Excess Policy	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330		x	4/29/2019 - Received response letter dated April 26, 2019 from Jacquelyn A. Beatty of KARR TUTTLE CAMPBELL on behalf of Continental Casualty Company
0237.19	4/12/2019	4/10/2019	Allstate Insurance Company	Gregory and Tammy Detray		Aaron Dean Aaron Dean & Associates	Auto	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-330 284-30-360 284-30-370		x	
0238.19	4/12/2019	4/10/2019	Geico Insurance Company	Dwayne Rideaux		Sam Fogerty Sam Fogerty	UM	48.30.015 (1) 48.30.015 (5), (a) through (f)			
0239.19	4/15/2019	4/12/2019	Esurance	Joseph and Sarah Loemer		Jack D. Thomas Casualty Loss Consultants Inc.	Property	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015		x	
0240.19	4/15/2019	4/11/2019	American Family	Nalo Leal		Joshua P. Maurer Maurer Law	PIP	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0241.19	4/15/2019	4/11/2019	Electric Insurance Company	Chaitana Pitchapati		Kyle Drinnon Driggs, Bills & Day, PLLC	UIM - BI	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0242.19	4/15/2019	4/12/2019	Progressive Casualty Insurance Company	Gete Alemu		Fekadu Shibeshi Fekadu Shibeshi Law Firm, PLLC		48.30.015 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		x	
0243.19	4/15/2019	4/11/2019	Progressive Insurance	Magen Wu		Jerald D. Pearson Pearson Law Firm	UIM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-360 284-30-370 284-30-380 48.30.010		x	
0244.19	4/15/2019	4/12/2019	State Farm	Daniel Mathieu		Daniel Mathieu Pro Se	Auto	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 48.30.010		x	
0245.19	4/15/2019	4/12/2019	Kemper Insurance/ Policy Underwritten by Unitrin Auto and Home Insurance Co	Ikram Abdurahman and Sabrina Rahas		Yohannes K. Sium The Law Offices of Yohannes K. Sium PLLC	Auto	284-30-330 284-30-360 284-30-370			
0246.19	4/15/2019	4/11/2019	AETNA	Robert Stephen Zarkos and Robert Preston Zarkos		Nathan A. Hoerschelmann Hoerschelmann Dietz PLLC	Term Life	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.010		x	
0247.19	4/15/2019	4/12/2019	California Casualty	April D. Jones		Maridith E. Ramsey Davis Law Group P.S.	UIM	48.30 284-30-330 284-30-350		x	
0248.19	4/17/2019	4/15/2019	Liberty Mutual Insurance	He Wang and JingJie Guo		David Ranz Ranz Law, PLLC	UIM - Property Damage	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(6), (7)		x	8/21/2019 - received response letter dated August 20, 2019 from Chris Pierce-Wright of Wilson Smith Cochran Dickerson on behalf of Liberty Mutual General Insurance Company
0249.19	4/17/2019	4/15/2019	State Farm Insurance	Yuriy and Valentina Momotyuk		Jack D. Thomas Casualty Loss Consultants Inc.	Property	284-30-330 284-30-350 284-30 48.30	State Farm letter to Natasha Ohaion, dated April 15, 2019 with enclosures	x	
0250.19	4/17/2019	4/15/2019	Allstate Insurance Co	Clay and Diana Morris		Ben Cushman Deschutes Law Group	Homeowners	48.30.015 284-30-330 (3) (4) (5) (6) (7) (13) 284-30-350 (1) (2) 284-30-370 284-30-380	48.01.030	x	
0251.19	4/18/2019	4/11/2019	Kemper Insurance	Joshua Ankney		Janelle Corney GLP Attorneys	UIM	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	

2019 Insurer Fair Conduct Act Notices

0252.19	4/18/2019	4/15/2019	Nationwide	Whitney Otteson Jacky		Jennifer Bechtold GLP Attorneys	UIM	48.30.015 (1) 48.30.015 (a) through (f) 284-30-330(6)	x	
0253.19	4/18/2019	4/16/2019	Aetna Life Insurance Company	Staci Mangan		Chris Roy Roy Law Group	Long Term Disability	48.30.015(1) 48.30.015(5), (a) through (f)	x	
0254.19	4/19/2019	4/17/2019	Truck Insurance Exchange	David McPeake		Stephen Nicol Nicol Law PLLC	Apartment Owners Policy; Cyber Liability and Data	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-370 48.30.010 284-30-350 284-30-380	x	
0255.19	4/19/2019	First Class	Geico Choice Insurance Company	Pedro Ramos Avila		Derek K. Moore Bishop Legal	Auto - Uninsured Motorist Bodily Injury	284-30-330 284-30-360 284-30-370 284-30-380 48.30.015	x	5/13/19 - Received response from Alred E. Donahue of Wilson Smith Cochran Dickerson on behalf of GEICO Choice Insurance Company
0256.19	4/22/2019	4/19/2019	Travelers Insurance	Bryana Strong		Kenneth Gorton Gorton Law PLLC	UM	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015	x	
0257.19	4/22/2019	4/19/2019	State Farm Insurance Company	Marianne Crow		James S. Sorrels Law Offices of James S. Sorrels	UIM	48.30.015(5), (a) through (f)	x	
0258.19	4/22/2019	4/20/2019	Progressive Insurance	Kristina Sawyckj		Rico Tessandore Law Offices of Rico Tessandore	Auto	48.30.015(1) 48.30.015(5), (a) through (f)	x	
0259.19	4/22/2019	4/19/2019	IDS Property Casualty Insurance Company	Suzanne Fletcher and John Fletcher		Neal E. Bonrud Jr. Law Offices of Neal Bonrud PLLC	Homeowners	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015	x	
0260.19	4/22/2019	4/19/2019	USAA	Gabriela Makinster		Matthew G. Johnson, Esq Ron Meyers & Associates PLLC	PIP	48.30.015(5), (a) through (f)		
0261.19	4/22/2019	First Class	Great Divide Insurance Co		<i>Seven Bays Home Owners Association</i>	Kevin W. Roberts Roberts Freebourn PLLC		48.30.015(1) 48.30.015(2) 284-30-370 284-30-360(1) 284-30-330(2), (4)	x	
0262.19	4/22/2019	4/18/2019	MetLife Auto & Home	Kenneth Avery		Matthew G. Johnson, Esq Ron Meyers & Associates PLLC	PIP	284-30-330 284-30-350 284-30-360 48.30.015	x	284-30-395 48.22.005(7) 48.22.095 48.22.100 48.30.040 48.30.090
0263.19	4/22/2019	First Class	Progressive Northwestern Insurance Company	Uilani Chung and Herman Chung		Herbert G. Farber Farber Law Group	Auto	48.30.015(1) 284-30-330 284-30-370 284-30-380	x	See Exhibit A, a 6-pg letter to Progressive Northwestern Insurance, which by this reference is incorporated herein as though set forth in full
0264.19	4/22/2019	4/19/2019	Hartford Fire Insurance Company		<i>Kenco Construction, Inc.</i>	Blair M. Russ Barokas Martin & Tomlinson		48.30.015 284-30-330	x	
0265.19	4/23/2019	4/17/2019	Allstate Fire and Casualty Insurance Company Allstate Insurance Company	Anzhela Abramova		Yan Siprin Bellevue-Redmond Law Firm, PLLC	Auto	48.30.015(5), (a) through (f) 284-30-330(1) 284-30-350(1), (2) 284-30-360	x	As alleged in this 20 day notice, see attached.
0266.19	4/23/2019	4/22/2019	USAA Casualty Insurance Company	Aaron Cox		Adam C. Cox Law Offices of Harold D. Carr, P.S.	Personal Injury Protection	284-30-330(6), (7) 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015	x	284-30-395 19.86
0267.19	4/23/2019	4/18/2019	Allstate Property & Casualty	Thomas Paulus		Michael V. Felice JIM Felice Legal, PLLC	PIP (Auto)	48.30.015(1) 48.30.015(5), (a) through (f)	x	
0268.19	4/23/2019	4/19/2019	Standard Guaranty Insurance Company	Shannon Howard		Jack D. Thomas Casualty Loss Consultants Inc.	Property	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30	x	See letter dated April 16, 2019, to Barbara Lopez of Assurant - Standard Guaranty Insurance Company
0269.19	4/24/2019	4/22/2019	Homesite Insurance Company of the U.S.	Francisco Caballero		Ben Cushman Deschutes Law Group	Property	48.30.015 284-30-330(3), (4), (5), (6), (7), (13) 284-30-350(1), (2) 284-30-370 284-30-380 48.30.015(8)(b)	x	48.01.030
0270.19	4/24/2019	4/22/2019	Standard Guaranty Insurance Company	Richard Brooks		Michael W. Johns Roberts Johns & Hemphill		284-30-330 48.30.015 (8)(a)		
0271.19	4/24/2019	4/22/2019	Nationwide Affinity Insurance Company of America	Emilie Padiernos		Aaron L. Adee The Adee Law Firm, PLLC	UIM	48.30.015 (1) 48.30.015 (5), (a) through (f)		
0272.19	4/24/2019	4/23/2019	State Farm Mutual Automobile Insurance Company	Kimberly Wood		Megan L. Wernli Bernard Law Group, PLLC	UIM	48.30.015 (1) 48.30.015 (5) (a) through (f) 284-30-330 284-30-350 284-30-360 284-30-380		5/16/19 - Received response from Levi Bendele on behalf of State Farm.

0273.19	4/25/2019	4/22/2019	Geico	Angelika Shelden		Timothy Acker Law Office of Timothy Acker, PLLC	UIM	48.30.015 (1) 48.30 284-30-330 284-30-350 284-30-395 48.30.015(8)(a)	48.22.085 48.22.030	x	4/29/19 - Received response from Alfred Donohue on behalf of GEICO 4/29/19 - Received followup letter from Timothy Acker on behalf of the complainant and addressed to Alfred Donohue.
0274.19	4/25/2019	4/19/2019	Capitol Specialty Insurance Company	Shirley Delos Reyes AFH		Jack D Thomas Casualty Loss Consultants Inc	Property	284-30-330 284-30-350 284-30-370 284-30-380 284-30 48.30.015	See letter dated April 17, 2019, to Mr. Scott Horn of Capitol Specialty Insurance Co. See letter dated April 25, 2019, to Mr. Studer from Scott A. Horn of CapSpecialty	x	
0275.19	4/25/2019	4/17/2019	Liberty Mutual Insurance	Michael Waters		Mark A. Trivett Badgley Mullins Turner, PLLC	Automobile	48.30.015(1) 48.30.010 284-30-330	283-30-330	x	
0276.19	4/26/2019	4/24/2019	American Family Insurance Company	Sharon Schaible		Richard McKinney Richard McKinney Attorney At Law	PIP	48.30.015(1) 48.30.015(8)			
0277.19	4/26/2019	4/24/2019	State Farm Insurance Company	Ray and Anita Connell		Robert K. Dawson Dawson Brown, P.S.	UIM	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30.015 48.30.015 (8)(a) 284-30-330 284-30-370		x	
0278.19	4/29/2019	4/25/2019	Pemco Insurance Company	Michele Parker		Elena Rumiantseva Law Offices of Cleodis Floyd	Auto	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-370			
0279.19	4/29/2019	4/24/2019	Nationwide Insurance Company of America	Carson Trent		Matthew G. Johnson, Esq Ron Meyers & Associates PLLC	PIP	284-30-360 48.30.015 284-30-395		x	
0280.19	4/29/2019	4/23/2019	QBE North America		<i>Cobra BEC of Seattle, LLC</i>	Cobra BEC of Seattle, LLC c/o Piskel Yahne Kovarik, PLLC	Builder's Risk Policy	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30 48.30.015 284-30-370 284-30-380 48.30.015 (5) 48.30.015(8)(b)		x	5/15/19 - Received response letter dated, May 13, 2019 from Geoffrey C. Bedell of SOHA & Lang Attorney's at Law, on behalf of QBE.
0281-19	4/29/2019	4/26/2019	Everest Indemnity Insurance Company; Aspen Specialty Insurance Company; First Specialty Insurance Company; Ironshore Specialty Insurance Company; Liberty Surplus Insurance Corporation		<i>Canyon Estates Condominium Association</i>	Zachary O. McIsaac Ashbaugh Beal	Property	48.30.015(8)(a) 48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0282.19	5/1/2019	4/29/2019	State Farm Insurance	Dennis Jones		Sam Elder Offices of Sam Elder	PIP	284-30-330 284-30-360 284-30-370 284-30-380 48.30.015		x	
0283.19	5/1/2019	4/25/2019	National General	Lyubov Andriyenko		Christopher Hogue Hogue Law Firm	UIM	48.30.015(1) 48.30.015(5) (a) through (f) 284-30-330 284-30-370		x	
0284.19	4/29/2019	4/25/2019	USAA Insurance Company	Sherri Stroh		Sherri Stroh, Pro Se	Auto	284-30			
0285.19	5/1/2019	4/29/2019	Endurance American Insurance Company		<i>Eye Associates Northwest, PC</i>	William C. Smart Keller Rohrback L.L.P.	Property	48.30.015(1) 48.30.015(5), (a) through (f) 284-30		x	5/20/2019 - Received response letter dated May 14, 2019 from Matthew L. Gonzalez of Zelle LLP on behalf of Endurance American Insurance Company
0286.19	5/1/2019	4/29/2019	ACE American Insurance Company		<i>Eye Associates Northwest, PC</i>	William C. Smart Keller Rohrback L.L.P.	Property	48.30.015(1) 48.30.015(5), (a) through (f) 284-30		x	5/16/19 - Received response from William F. Knowles on behalf of ACE American Insurance Company
0287.19	5/1/2019	4/29/2019	Factory Mutual Insurance Company		<i>Eye Associates Northwest, PC</i>	William C. Smart Keller Rohrback L.L.P.	Property	48.30.015(1) 48.30.015(5), (a) through (f) 284-30		x	5/20/2019 - Received response letter dated May 15, 2019 from DiAnna Webber of Factory Mutual Insurance Company
0288.19	5/1/2019	4/29/2019	Safeco Insurance Company of Oregon	Roger and Shirley Parker		Robert D. Bohm Robert D. Bohm PLLC	Homeowners Insurance	284-30-330 284-30-370 284-30-380 48.30.015		x	5/6/2019 - Received notice from Katie E. Mitchelldyer, paralegal for Robert D. Bohm, stating that they had missent the IFCA notice to Safeco Fire and Casualty Company and enclosed a corrected IFCA notice to Safeco Insurance Company of Oregon
0289.19	5/2/2019	First Class	GEICO	Sheryl Adams		Jedediah J. Strong Lowe Law Group	Personal Auto	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0290.19	5/2/2019	4/30/2019	Safeco Insurance Company of America	Edward and Monika Ries		Ian S. Birk Keller Rohrback LLP	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0291.19	5/2/2019	4/29/2019	Grange Insurance Association	Carly Ciine		Joseph W. Moore Moore Law Group	Homeowners	48.30.015		x	5/13/19 - Received response from William F. Knowles on behalf of Grange Insurance Association.
0292.19	5/2/2019	4/29/2019	PEMCO Mutual Insurance Company	Brenda Welch		Joseph W. Moore Moore Law Group	Homeowners	48.30.015		x	

2019 Insurer Fair Conduct Act Notices

0293.19	5/2/2019	5/1/2019	Geico General Insurance Company	Oscar Hernandez		Matthew R. Hale Matthew R. Hale	Personal Injury Protection (PIP)	48.30.015(1) 48.30.015(5), (a) through (f)	284-30-395	x	5/20/2019 - Received response letter dated May 15, 2019 from Michelle Long of Geico General Insurance Company
0294.19	5/2/2019	5/1/2019	Amica Mutual Insurance Company	Alan Langer and Jill Langer		Maridith E. Ramsey Davis Law Group P.S.	Personal Auto Policy	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-380		x	
0295.19	5/3/2019	5/1/2019	USAA Casualty Insurance	Robert Lamie		Harold D. Carr Law Offices of Harold D. Carr	Personal Injury Protection	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-350 284-30-370 284-30-280		x	
0296.19	5/6/2019	5/4/2019	American Family	Kim Miller		Rico Tessandore Law Offices of Rico Tessandore	Auto	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0297.19	5/6/2019	5/1/2019	International Insurance Company of Hanover		J&S Construction	Matthew T. Ries Stamper Rubens P.S.	Commerical General Liability	48.30.015(1) 48.30.015 (5), (a) through (f)		x	See also: 0112.19
0298.19	5/6/2019	5/1/2019	State Farm Insurance Co.	Cameron Burnette		Matthew G. Johnson, Esq Ron Meyers & Associates PLLC	UIM	48.30.015(1)		x	
0299.19	5/6/2019	5/1/2019	Geico General Insurance Company	Kelley Leigh		Brad J. Axtell Axtell Law Office, PLLC		48.30 284-30-330		x	
0300.19	5/6/2019	5/1/2019	Allstate Fire & Casualty Insurance Company	Pyong C. Hyon & No-Hui Hyon		David L. Mann Park Chenaur & Associates, Inc. PS	Automobile - Uninsured Motorist	48.30.015(5), (a) through (f) 284-30-330 48.30.010		x	5/20/2019 - Received response letter dated May 16, 2019 from Christopher J. Roslaniec of Cole Wathen Leid Hall PC on behalf of Allstate Insurance Company
0301.19	5/6/2019	5/3/2019	American Family Insurance	Chad J. Legg		Paul J. Landry Paul J. Landry	PIP/Liability/UIM	284-30-330 284-30-350 284-30-360 284-30-370 48.30	American Family Insurance adjuster represented in writing that the deductible applicable to this loss was \$100. The adjuster later changed the deductible to \$300 outside the scope of the insurance contract. The adjuster has failed to acknowledge pertinent communications nor has produced documents requested on several occasions by the first party claimant.	x	
0302.19	5/7/2019	5/3/2019	Federated Mutual Insurance Company	Hee-Sung Im		John B. Foy Cole Wathen Leid Hall	Liability	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0303.19	5/7/2019	5/3/2019	National Union Fire Insurance Company of Pittsburg, PA and AIG Claims, Inc.		International Brotherhood of Teamsters Local 117	Christopher M. Huck Goldfarb & Huck Roth Riojas, PLLC	Liability	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380	48.30.010	x	6/12/2019 - received response letter dated June 10, 2019 from Everett W. Jack, Jr. of Davis Wright Tremaine LLP as counsel for National Fire Insurance Company of Pittsburg, PA.
0304.19	5/7/2019	5/2/2019	American Family Insurance	Jordan Schilperoord		David Church Law Office of David M. Church	PIP	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-350	284-30-395(2)	x	
0305.19	5/7/2019	5/3/2019	USAA Casualty Insurance Company	Mark J. Gersten		Kari I. Lester Ogden Murphy Wallace, PLLC	UIM/PIP	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 284-30-395	48.22.005 48.22.085 48.22.100	x	
0306.19	5/8/2019	4/30/2019	Allstate Insurance	Linda Lance		Stephen K. Monro Monro Law Firm P.S.	Auto	48.30.015 (1)			
0307.19	5/8/2019	5/6/2019	First National Insurance Company of America	Misty Crider		Jonathan Yousling GLP Attorneys PS Inc.	PIP	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-395 (3) 284-30-330 (1) and (4)		x	
0308.19	5/9/2019	5/7/2019	HDI Global Specialty SE f/k/a International Insurance Co. of Hannover SE		Osborne Construction Company	Richard T Beal, Jr. Ashbaugh Beal LLP	Commercial	284-30-330 284-30-360 284-30-370 48.30.015		x	
0309.19	5/10/2019	5/8/2019	USAA Casualty Insurance Company	Max Burnett		Joseph Scuderi Cushman Law Offices PS	Auto	48.30.015(1) 48.3.015(5), (a) through (f)		x	
0310.19	5/10/2019	5/2/2019	Auto Injury Solutions - USAA Medical Mail	Max Burnett		Joseph Scuderi Cushman Law Offices PS	Auto	48.30.015(1) 48.3.015(5), (a) through (f)		x	
0311.19	5/10/2019	5/8/2019	Geico General Insurance Company	Jorge Arriola		Jonathan Smith Advantage Legal Group	UIM				05/10/2019 - Letter dated May 8th, 2019 from Alfred E. Donohue of Wilson Smith Cochran Dickerson on behalf of GEICO in response to an IFCA Claim from Jonathan Smith of Advantage Legal Group that The Office of the Insurance Commissioner did not receive.
0312.19	5/10/2019	5/8/2019	Geico General Insurance Company	Edith Martinez		Jonathan Smith Advantage Legal Group	UIM				05/10/2019 - Letter dated May 8th, 2019 from Alfred E. Donohue of Wilson Smith Cochran Dickerson on behalf of GEICO in response to an IFCA Claim from Jonathan Smith of Advantage Legal Group that The Office of the Insurance Commissioner did not receive.
0313.19	5/10/2019	5/3/2019	State Farm Mutual Automobile Insurance Company	Michael Molina		Benjamin I. Goodey Ritchie Reiersen	Uninsured Motorist	48.30.015 (5), (a) through (f)			

2019 Insurer Fair Conduct Act Notices

0314.19	5/10/2019	4/1/2019	American Family Insurance	David S. Mills		Scott A. Staples Schauermann Thayer Jacobs Staples & Edwards	PIP	284-30-330 48.360.015		x	
0315.19	5/10/2019	5/8/2019	The General	Carter Boice		Angela Engstrom Bill Montecucco, Attorney at Law	UIM	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-330 (7), (13) 284-30-380 (7)		x	
0316.19	5/10/2019	5/7/2019	State Farm Insurance Company	J. Eliazar Gonzalez		Sergio Garciduenas-Sease Tamaki Law Offices	UIM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 48.30.010 284-30-370		x	5/31/2019 - Received response letter dated May 28, 2019 from Gary R. Luloff of Wagner, Luloff & Adams on behalf of State Farm Mutual Automobile Insurance company.
0317.19	5/10/2019	5/7/2019	UNUM Life Insurance Company of America	Nanette Walker		Aaron I. Engle Nelson Langer Engle PLLC	Long Term Disability	284-30-330 284-30-360 284-30-370 284-30 48.30.015		x	
0318.19	5/10/2019	5/9/2019	Amica Mutual Insurance Company	Alan Langer and Jill Langer		Marideth E. Ramsey Davis Law Group P.S.	Personal Auto Policy	284-30-330 284-30-380 48.30.015 (8)(a)	48.30 et seq.		
0319.19	5/13/2019	5/9/2019	Property & Casualty Ins. Company of Hartford ("The Hartford")	Gregory Mueller		Daniel A. S. Foe	Homeowners	48.30.015(1) 48.30.015 (5), (a) through (f) 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		x	
0320.19	5/13/2019	5/10/2019	Geico Insurance	Kelly McShane		Michael Altman Altman Law Offices	Motor Vehicle	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015		x	5/29/19 - Received response from Fiona Hunt on behalf of Geico. 6/3/2019 - Received response letter dated May 30, 2019 from Fiona Hunt of Geico.
0321.19	5/13/2019	5/10/2019	CHUBB Insurance		<i>Costco Wholesale Corporation</i>	Bradley W. Hoff Foster Pepper PLLC	General Liability	48.30.015 (1) 48.30.015 (5), (a) through (f)			See also: 0378.19 and 0524.19
0322.19	5/13/2019	5/9/2019	USAA	Stephanie Robillard		Todd P. Kilpatrick PKCM	Automobile Liability/PIP Benefits	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0323.19	5/13/2019	5/9/2019	USAA	Tim Artero		Todd P. Kilpatrick PKCM	Automobile Liability/PIP Benefits	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-330		x	
0324.19	5/13/2019	5/9/2019	Homesite Insurance Company	Cavan and Cayla McMillan		Joseph W. Moore Moore Law Group	Homeowners	48.30.015 (8)(a) 48.30.015 (6)		x	
0325.19	5/13/2019	5/10/2019	Safeco	Urszula Matykiewicz		Thomas J. Degan Jr. Maxwell Graham	PIP	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0326.19	5/13/2019	5/10/2019	USAA General Indemnity Company	Lanna Chodorowski		Roger J. Ermola II Craig Swapp & Associates	Auto-PIP	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0327.19	5/14/2019	5/13/2019	USAA	Trudy Angela Taylor		Cody Colwell Chou Colwell PS	PIP	284-30-395 284-30-330 284-30-360 284-30-340		x	
0328.19	5/14/2019	5/13/2019	USAA	John Taylor		Cody Colwell Chou Colwell PS	PIP	284-30-395 284-30-330 284-30-360 284-30-340		x	
0329.19	5/15/2019	5/13/2019	NAS Insurance Services, LLC	Mary Waweru		Jimmy Garg Seattle Litigation Group		48.30.015 (1) 48.30.015 (8)(a)		x	5/28/19 - Letter dated 4/22/19 from Michael Hoffmann of Mendes & Mount, LLP.
0330.19	5/15/2019	5/13/2019	The Hartford / Twin City Fire Insurance Company	Estate of Kari Ann Green and Joseph Green		David M. Beninger Luvera Law Firm	UIM	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 284-30 48.30.010	See attached	x	6/13/2019 - received response letter dated June 6, 2019 from Michael Oliver, Claim Consultant of The Hartford.
0331.19	5/15/2019	5/9/2019	Nevada Capital Insurance Co.		<i>Five Rivers Construction, Inc.</i>	A. Grant Lingg Forsberg & Umlauf, P.S.		48.30.015 (8)(a) 48.30.015 (8)(b) 48.30.010(1) 48.30.015 284-30-350(1) 284-30-360 284-30-370 48.30.015(2)		x	
0332.19	5/15/2019	5/9/2017	Church Mutual Insurance Company	Brielle Babcock		Kelley J. Sweeney Simmons Sweeney Smith PS	UIM	48.30.010 48.30.015(8)(a) 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		x	
0333.19	5/15/2019	5/13/2019	Berkley North Pacific Group		<i>Western National Assurance Company aso Ellis Garage LLC</i>	Seth E. Chastain Levy von Beck Comstock PS	Business Insurance	48.30.015(1) 48.30.015 (5), (a) through (f)		x	
0334.19	5/15/2019	5/13/2019	Continental Western Insurance Company		<i>Western National Assurance Company aso Ellis Garage LLC</i>	Seth E. Chastain Levy von Beck Comstock PS	Business Insurance	48.30.015(1) 48.30.015 (5), (a) through (f)		x	

0335.19	5/16/2019	5/14/2019	USAA	Michael Thater and Christina McGrath		A. Robert E. Thomson A. Robert E. Thomson Attorney at Law Ps	PIP		18.25.005(3) 18.25.006(8) 284-30-395		
0336.19	5/16/2019	5/14/2019	American Family Insurance Company	David Clark and Aliana Rosa		Isaac Ruiz Plaintiff Litigation Group PLLC	Homeowners	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-330(3), (4), (5), (6), (7) 284-30-370 284-30-380(7)		x	
0337.19	5/16/2019	5/14/2019	Zurich American Insurance Co		<i>Safari Electric, LLC</i>	Tristan Swanson Miller Nash Graham & Dunn	Commercial/Bondings	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.015(8)(a) 284-30-330(1), (4), (13)		x	
0338.19	5/16/2019	N/A	American Family Insurance	Gabrielle Pinkerton		Paul B. Apple The Law Offices of Steven D. Weier, Inc. PS	PIP	48.30	284-30-395(a)		
0339.19	5/17/2019	5/14/2019	State Farm Insurance Company	Tsegaye Desta		Viivi Vanderslice Bernard Law Group	Auto	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30	See attached		
0340.19	5/17/2019	5/14/2019	Safeco Insurance Company of America	Honorable Bruce Hilyer		Gregory L. Harper Harper I Hayes PLLC	Quality-Plus Condominium Policy	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30.015 284-30-330(1) 284-30-350 284-30-330(4) 284-30-330(6) 284-30-330(7) 284-30-330(13) 284-30-380 48.30.015(8)(b)		x	
0341.19	5/20/2019	5/17/2019	Grange Insurance Association	Carol Saari		Viivi Vanderslice Bernard Law Group	Automobile Insurance Policy	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30		x	
0342.19	5/20/2019	5/17/2019	Allstate Insurance Company	Kang Min Choi		Chong Hae Ye The Ye Law Firm, Inc., PS	Automobile Insurance	284-30-330 284-30-370 284-30-380 48.30.015		x	
0343.19	5/20/2019	5/17/2019	Atlas Financial Holdings	Abdullahi Jama		Elena Rumiantseva Law Offices of Cleodis Floyd	Auto	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0344.19	5/20/2019	First Class	Progressive Casualty Insurance Company	David & Marquax Bernas		Eric Shelton Stuart E. Shelton Injury Law PLLC	Auto	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(3), (4), (5), (6), (7), (13) 284-30-350(1), (2) 284-30-370 284-30-380		x	
0345.19	5/20/2019	5/16/2019	State Farm Insurance Company	Matthew Carvo		Chong Hae Ye The Ye Law Firm, Inc., PS	Automobile Insurance	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		x	
0346.19	5/20/2019	5/16/2019	Colony Insurance Company		<i>Tumwater Development, LLC</i>	Jack Zahner Foster Pepper PLLC	General Liability	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0347.19	5/20/2019	5/17/2019	Esurance Property & Casualty Insurance Company	Anh D. Nguyen		Martin J. Kreshon, III Ember Law PLLC	Auto/PIP	48.30.010 48.30.015 284-30-330 284-30-350 284-30-360 284-30-370		x	See also: 0397.19
0348.19	5/20/2019	5/16/2019	American Family Mutual Insurance Company S.I.	Kimberly S. Guadalupe		Joseph W. Moore Moore Law Group	Homeowners	48.30.015		x	
0349.19	5/20/2019	First Class	Allstate Insurance Company	Brionna Schmidt		Isaac Ruiz Plaintiff Litigation Group PLLC	Auto	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(3), (4), (6), (7) 284-30-370		x	
0350.19	5/20/2019	First Class	North Pacific Insurance Company		<i>Fountain Investment LLC</i>	Isaac Ruiz Plaintiff Litigation Group PLLC	Property	284-30-330(3), (4), (5), (6), (7) 284-30-370 284-30-380(7)			
0351.19	5/20/2019	5/17/2019	American Family Mutual Insurance Company	Jeffrey J. Winestorfer		Carl Oreskovich Etter McMahan	Automobile	48.30.015(5), (a) through (f) 284-30-330 284-30-380 284-30-360 284-30-370		x	
0352.19	5/20/2019	5/15/2019	First National Insurance Company of America	Abigale Chapman		Daniel McLafferty Davidson, Kilpatric & Krislock, PLLC	Personal Injury Protection on Personal Automobile Insurance	48.30.015(1) 48.30.015(5), (a) through (f)		x	10/10/2019 - Received a letter dated 10/8/2019 from Daniel M. McLafferty from Ridgeline Law Group on behalf half Abigale Chapman
0353.19	5/20/2019	5/17/2019	The Travelers Insurance Company	Masahiro Endo		Stephen M. Hansen Law Offices of Stephen M. Hansen, PS	Auto/UM/UIM	48.30.010 48.30.015 284-30-360(6), (7), & (8)		x	07/17/19 - Received response dated July 9, 2019 from Ross Purnell of The Travelers Insurance Company.
0354.19	5/21/2019	5/17/2019	State Farm Insurance	Christina Perez		Stephen K. Monro Monro Law Firm P.S.	Auto	48.30.015(1)			

2019 Insurer Fair Conduct Act Notices

0355.19	5/22/2019	First Class	United Services Automobile Assn.	Dr. Troy Scott		Paul Stritmatter Stritmatter Kessler, et al.	Auto UIM	284-30-380 48.30.010(1) and (7)		
0356.19	5/22/2019	5/20/2019	Progressive Max Insurance Company or Progressive Direct Insurance Company	Michele Versteeg		Jenna D. Harden Jenna D. Harden, Attorney at Law	UIM	48.30.015(1) 48.30.015(5), (a) through (f)	06/20/2019 - Response dated 06/12/2019 from Don Edwards on behalf of Progressive to Jenna D. Harden.	x 6/17/19 - Received response dated June 11, 2019 from Ryan Follas of Progressive Claims Department
0357.19	5/22/2019	5/20/2019	Lexington Insurance Company		<i>Canterbury Shores Apartment Owners Association</i>	Todd C. Hayes Harper Hayes PLLC	Commercial Property	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-370		x
0358.19	5/23/2019	5/21/2019	Oregon Mutual Insurance Company	Heidi M. Provoe		Kim D. Zak Shiers Law Firm	Auto	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380	284-30-395	x 6/10/2019 - Received response letter dated June 7, 2019 from Michele Butsch of Oregon Mutual Insurance Company.
0359.19	5/23/2019	First Class	Mutual of Enumclaw Insurance Company	Doris A. Carpenter		Paul S. Kube Lacy Kane & Kube, PS	Automobile Insurance	284-30-330 284-30-370 284-30-380 48.30.015	RCW 48.30.010 Unfair Acts and Practices; and RCW 19.86.20 Violation of Consumer Protection Act	x 6/17/19 - Received response dated 6/6/19 from Nancy T. McKinley on behalf of Mutual of Enumclaw Insurance Company.
0360.19	5/23/2019	5/21/2019	Amica Mutual Insurance Company	Harold Rush		Bret S. Simmons Simmons, Sweeney, Smith PS	UIM	48.30.010 284-30-330 284-30-370 284-30-380 48.30.015		x
0361.19	5/23/2019	5/21/2019	Progressive Direct Insurance Company	Thomas Rafert		Aaron L. Adee The Adee Law Firm, PLLC	Automobile - UIM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(13)		x
0362.19	5/23/2019	5/21/2019	State Farm Insurance Company	Donna Hess		Scott Shawver GLP Attorneys, PS, Inc.	Auto	48.30.015(1) 48.30.015(5), (a) through (f)		x
0363.19	5/24/2019	5/23/2019	MetLife Auto & Home	Michael and Glory Blacknall		Bruce O. Danielson Danielson Law Office	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(1), (3), (4) 48.30.010	19.96.170 19.86.170	x 6/17/19 - Received response dated 6/12/19 from Joseph Hampton and Kara Tredway on behalf of Metlife
0364.19	5/24/2019	5/22/2019	Allstate Insurance Company	Joan Slocombe		Felix Gavi Luna Peterson Wampold Rosato Feldman Luna	UIM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330		x
0365.19	5/28/2019	5/22/2019	USAA	Delmar Gaines		Jeffrey D. Gross Law Office of Jeff Gross	PIP	48.30.015 48.30.015(5) 48.30.015(8)(1)	284-30-295 284-30-395 246-808-105	x
0366.19	5/28/2019	5/23/2019	State Farm Fire and Casualty Company	Daniel and Marie Thomson		Charles J. Carroll Peterson Russel Kelly, PLLC	Renter's Policy	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-360(3) 284-30-330(1)		x
0367.19	5/28/2019		Allstate Insurance Company		<i>Park Meridian Condominium Association</i>	Daniel Stein Stein, Sudweeks & Stein, PLLC	Property	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.015(2)		x 6/17/19 - Received response dated 6/10/19 from Alfred E. Donohue on behalf of Allstate Insurance Company.
0368.19	5/28/2019	5/24/2019	Safeco Insurance Company of Illinois	John and Carol McCulloch		John P. Murphy Counsell, Murphy & Cox, P.S.	Auto	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-350		x
0369.19	5/28/2019	5/24/2019	First American Property & Casualty Insurance Company	Anthony J. Brookshire; Andrea N. Brookshire		Bradley C. Crockett Wolff, Hislop & Crockett, PLLC	Homeowner's Policy	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		x
0370.19	5/28/2019	5/23/2019	Mid-Century Insurance Company	Amy Harvey, Torry Stanley, Bowie Stanley		Aaron L. Adee The Adee Law Firm, PLLC	Auto - UIM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(13)	48.01.030	x
0371.19	5/28/2019	5/22/2019	State Farm Mutual Automobile Insurance Company	Alyssa Lear		Gemma Zanowski Evergree Personal Injury Counsel	UIM - Automobile	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.015(8) 284-30-330(2)-(4), (6)-(8), (13) 284-30-370	48.01.030	x 6/14/2019 - received response letter dated June 13, 2019 from Brittany Torrence of Tyson & Mendes on behalf of State Farm.
0372.19	5/30/2019	5/23/2019	Farmers Insurance	Torrey Baker		Winston R. Matthews Phillabaum Ledlin Matthews & Sheldon PLLC	Renters Insurance	48.30.015(1) 48.30.015(5), (a) 284-30-330 48.30.015(5), (b) 284-30-350 48.30.015(5), (c) 284-30-360 48.30.015(5), (e) 284-30-370 48.30.015(5), (a) through (f)		x See also: 0447.19
0373.19	5/30/2019	First Class	QBE Insurance Corporation	Jenny Youngblood		Evan C. Schneider Albrecht Law PLLC	UIM	48.30.015(1) 48.30.015(5), (a) through (f)		x
0374.19	5/30/2019	5/29/2019	USAA	Hannah Morrison		Crystal J. McDonald Ryan, Montgomery & Armstrong, Inc., P.S.	PIP	48.30.015 284-30-330 48.30.010	284-30-395	x
0375.19	5/30/2019	5/29/2019	State Farm Mutual Automobile Insurance Company	Erin Guthrie and Steven Eirschele		Paul J. Delay Thompson + Delay	Auto (UIM)	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(6), (7), (8), (12) and (13)		x 6/24/2019 - Received response letter dated June 19, 2019 from Shawna Lydon of Betts Patterson Mines on behalf of State Farm.

2019 Insurer Fair Conduct Act Notices

0376.19	5/31/2019	First Class	State Farm Mutual Automobile Insurance Company	Laura Leist		Jesse Froehling Ridgeline Law Group, PLLC	Personal Injury Protection	48.30.015(1) 284-30-330		x	
0377.19	5/31/2019	First Class	Allstate Property and Casualty Insurance Company	Matthew Aspin		Brian P. Russell Russell Law PLLC	Injury/UIM	48.30.010 48.30.015 284-30-330 284-30-360 284-30-370 284-30-380		x	
0378.19	5/31/2019	5/29/2019	National Fire Insurance Company of Hartford		<i>Costco Wholesale Corporation</i>	Bradley W. Hoff Foster Pepper PLLC	General Liability	48.30.015(1) 48.30.015(5), (a) through (f)		x	See also: 0321.19 and 0524.19
0379.19	5/31/2019	First Class	State Farm Insurance	John Dunn		Terence F. Traverso Law Offices of Terence F. Traverso	UIM	48.30.015			
0380.19	5/31/2019	5/29/2019	Liberty Surplus Insurance Corporation		<i>Equity Residential</i>	Todd C. Hayes Harper Hayes PLLC	Liability	48.30.015(1)			
0381.19	5/31/2019	5/28/2019	CIGNA Health and Life Insurance Company	Timothy Hicks		Fred P. Langer Nelson Langer Engle, PLLC	Health	48.30.015(5), (a) through (f)			
0382.19	6/3/2019	5/30/2019	State Farm Fire and Casualty Company	Kelly Godwin		Neal Bonrud Law Offices of Neal Bonrud PLLC	Homeowners	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015		x	
0383.19	6/3/2019	5/30/2019	State Farm Fire and Casualty Company	Adam and Robin Beaver		Katie Comstock Levy von Beck Comstock PS	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0384.19	6/3/2019	5/30/2019	Allstate Insurance Company		<i>Longfellow Run Condominium Association</i>	Daniel Stein Stein, Sudweeks & Stein, PLLC					6/3/2019 - Received response letter dated May 30, 2019 from Alfred Donohue of Wilson Smith Cochran Dickerson on behalf of Allstate. The Office of the Insurance Commissioner did not receive the original IFCA notice from Daniel Stein.
0385.19	6/3/2019	6/1/2019	Farmers Insurance (First Insurance Exchange)	Nancy Rubi		Joel Hanson Joel B. Hanson	Home			x	
0386.19	6/3/2019	5/31/2019	Liberty Mutual Fire Insurance Company		<i>Osborne Construction Company</i>	Richard T. Beal, Jr. Ashbaugh Beal LLP	Commercial	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0387.19	6/3/2019	5/29/2019	Liberty Mutual Fire Insurance Company	Soon Ok Kyoung		Mike Ellickson Park Chenaur & Associates	Auto/PIP	48.30.010 284-30-330(4), (7), (11)		x	
0388.19	6/3/2019	5/29/2019	USAA Property & Casualty	Beverly Gayle Grant		Andreas A. Kralios Washington Law Center	PIP	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330		x	
0389.19	6/3/2019	5/30/2019	United Specialty Insurance Company		<i>Four Seasons Roofing and Remodeling</i>	Rima Ghandour Ghandour Law	Commercial General Liability	48.30.015(5), (a) through (f) 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		x	
0390.19	6/3/2019	5/30/2019	First Mercury Insurance Company		<i>Four Seasons Roofing and Remodeling</i>	Rima Ghandour Ghandour Law	Commercial General Liability	48.30.015(5), (a) through (f) 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		x	6/28/19 - Received response from Vera Young on behalf of First Mercury
0391.19	6/3/2019	5/30/2019	The Hanover Insurance Company/International Insurance Company of Hanover		<i>Four Seasons Roofing and Remodeling</i>	Rima Ghandour Ghandour Law	Commercial General Liability	48.30.015(5), (a) through (f) 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		x	6/28/19 - Received response from Gary Sparling of Soha & Lang P.S. on behalf of International Insurance Company of Hannover SE.
0392.19	6/3/2019	5/31/2019	Aetna Inc., administered by Employee Painter's Trust H + W	Isabella Hernandez, a minor, by her mother Denise Long		Carmen Bremer Bremer Law Group PLLC	Health	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330	19.86.020 19.86.090 284-43-0160(34)	x	06/24/2019 - Received response letter dated June 21, 2019 from Sean McDonald of The Urban Law Firm on behalf of Employee Painters' Trust.
0393.19	6/3/2019	5/30/2019	State Farm Mutual Automobile Insurance Company	Enat Begashaw		Yohannes K. Sium The Law Offices of Yohannes K. Sium PLLC	Auto	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380			
0394.19	6/4/2019	5/30/2019	Markel Services as claims service manger for Evanston Insurance Company f/k/a Alterra Excess and Surplus Insurance Company		<i>Four Seasons Roofing and Remodeling</i>	Rima Ghandour Ghandour Law	Commercial General Liability	48.30.015(1) 48.30.015(5), (a) through (f)	19.86.090	x	
0395.19	6/5/2019	6/3/2019	USAA General Indemnity Company	Rachel Barnes		Leah S. Snyder Ember Law	PIP	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(1), (2), (3), (4), (5), (6), (7), (11), (13) 284-30-370 284-30-380(1), (2), (3)	284-30-395(1), (2), (3)	x	
0396.19	6/5/2019	6/3/2019	Farmers Insurance Company of Washington	Mary Waweru		Jimmy Garg Seattle Litigation Group		48.30.015(1)		x	

2019 Insurer Fair Conduct Act Notices

0397.19	6/5/2019	6/3/2019	Esurance Property & Casualty Insurance Company	Anh Nguyen		Martin J. Kreshon, III Ember Law PLLC	PIP	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.010 284-30-330 284-30-350 284-30-360 284-30-370		x	
0398.19	6/6/2019	6/4/2019	First American Title Insurance Company	Theodore Correl		Chase C. Alvord Tousley Brain Stephens PLLC	Title Insurance	48.30.015(1)			See Also: 0347.19 7/5/2019 - Received letter from Chase C. Alvord on behalf of Theodore Correl "withdrawing the notice concerning First American"
0399.19	6/6/2019	6/4/2019	USAA INSURANCE	Brenda Gaines		Jeffrey D. Gross Law Office of Jeff Gross	AUTO PIP	48.3.015 (1) 48.30.015 (5), (a) through (f) 284-30-330(1) 284-30-330(2) 284-30-360 48.30.015 48.30.015(5) 48.30.015(8)(1)	284-30-395(3)(a) 284-30-395(2) 284-30-395(1) 284-30-395 18.25.005		
0400.19	6/7/2019	6/4/2019	State Farm Mutual Automobile Insurance Company	Debra A. Lewis		James A. Gauthier Gauthier Law Offices, P.S.	UIM	284-30-330 48.30.015		x	
0401.19	6/7/2019	6/5/2019	Voyager Indemnity	Million Gebre		Serawit Abebe Abe Law Firm LLC	Auto	48.30.015(5), (a) through (f)		x	
0402.19	6/10/2019	6/6/2019	Safeco Insurance Company of America	Esteban Marroquin, Sr.		Anthony L. Reiner MLR PC	Property/Casualty	48.30.015(1) 284-30-330 284-30-360 284-30-380		x	
0403.19	6/10/2019	6/7/2019	Geico	Amina Beynah		Elena Rumiantseva Law Offices of Cleodis Floyd	Auto	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0404.19	6/10/2019	6/4/2019	Allstate	Sergey Sharak		Douglas P. Levinson The Law Offices of Douglas P. Levinson Inc, PS	Auto/PIP	48.30.015 284-30-330 284-30-370 284-30-380	284-30-395	x	
0405.19	6/10/2019	6/5/2019	American Family Insurance Company	Suzanne Eyring		Reuben Ortega Cloutier Arnold Ortega, PLLC	Auto	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330	284-30-395		
0406.19	6/10/2019	First Class	Colony Insurance Company		<i>VIP Ridge Acres, LLC</i>	Kathryn Knudsen Plaintiff Litigation Group	Commerical Property	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(3), (4), (5), (6), (7) 284-30-370 284-30-380(7)		x	7/26/2019 - received response letter dated July 23, 2019 from Kara A. Tredway of Betts Patterson Mines on behalf of Colony Insurance Company
0407.19	6/11/2019	6/5/2019	Safeco Ins Co	Dennis and Christine Rucker		William C. Schroeder KSB Litigation, PS	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0408.19	6/12/2019	6/11/2019	Hiscox Insurance Company Inc		<i>Marsh Anderson Family LLC</i>	Marsh Anderson Family LLC Pro Se	Commercial Property	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(2), (5), (13)		x	
0409.19	6/13/2019	Illegible	USAA Casualty Insurance	Albina Terpetska		Elda Garcia Law Offices of Steven D. Weier	Auto	48.30.015(1)	284-30-395		
0410.19	6/13/2019	6/11/2019	USAA	Candace Holm		Sam Elder Offices of Sam Elder	First Party PIP	284-30-330 284-30-350 284-30-370 48.30.015	Not paying providers for treatment that was deemed reasonable, necessary, and related to the collision	x	
0411.19	6/14/2019	6/12/2019	XL Specialty Ins. Co.	Joseph Bettis		Allen Shabino Allen N. Shabino P.S.	Marine/Yacht	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0412.19	6/14/2019	6/4/2019	The Standard Insurance Company	Robin Lloyd		Bret S. Simmons Simmons, Sweeney, Smith PS	PIP	48.30.015(2) 48.30.015(5) 284-30-330 284-30-360 284-30-370 284-30-380	284-30-395	x	
0413.19	6/17/2019	6/15/2019	Geico Advantage Insurance Company	Juan Mercado		Edwardo Morfin Mofin Law Firm, PLLC	Auto	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0414.19	6/17/2019	6/14/2019	Progressive Direct Insurance Company	Esther Madrigal De Mendoza		Edwardo Morfin Mofin Law Firm, PLLC	Auto - PIP	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	7/9/19 - Received response from Rebekah J. Jones on behalf of Progressive Direct.
0415.19	6/17/2019	6/4/2019	State Farm Mutual Automobile Insurance Company	Jonathan Baker		Brian Anderson Anderson Law	Auto	48.30.015 284-30-380		x	
0416.19	6/17/2019	6/13/2019	See Appendix A attached hereto		<i>Osborne Construction Company</i>	Richard T Beal, Jr. Ashbaugh Beal LLP	Commercial	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	Appendix A: International Insurance Co. of Hannover SE Ascot Syndicate 1414 at Lloyd's Canopus Syndicate 4444 at Loyd's Talbot Syndicate 1183 at Loyd's Faraday Syndicate 0435 at Loyd's Liberty Syndicate 4472 Hiscox Syndicate 33 at Lloyd's Novae Syndicate 2007 Pioneer UW PCM Consortium 9981 on behalf of Liberty Syndicate 4472 RenaissanceRe Syndicate 1458 Tokio Marine Kiln Syndicate 1880 Tokio Marine Kiln Syndicate 510 Syndicate 623 Syndicate 2623

2019 Insurer Fair Conduct Act Notices

0417.19	6/17/2019	6/14/2019	Ameriprise	Rebecca Ripley Kent		Kyle C. Olive Olive Law Northwest PLLC	Auto/UIM	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-330 (1), (3), (4), (7) 284-30-370 284-30-360 (3), (4)		x	
0419.19	6/17/2019	6/13/2019	USAA	Colby Hunt		Scott Shawver GLP Attorneys, PS, Inc.	Personal/Auto	48.30.015 (1) 284-30-395(3) 284-30-360			
0420.19	6/18/2019	6/13/2019	State Farm Insurance	Matthew Carvo		Chong Ye The Ye Law Firm, Inc. P.S.	Automobile Insurance	284-30-330 284-30-360 284-30-370 284-30-380 284-30 284-30-330(2), (3), (4), (6), (7), (16) 48.30 48.30.015(5) 284-30-360(1) 284-30-380(1) 48.30.015			
0421.19	6/19/2019	6/13/2019	Travelers Home and Marine Insurance Company	Dayna Aronson		Andrew C. Lauersdorf Maloney Lauersdorf Reiner PC	Homeowners Property/ Casualty	48.30.015(1) 48.36.015(5), (a) through (f) 48.30.015 284-30-330(1), (3), (4), (6), (7), (9), (13) 284-30-350(1) 284-30-370 284-30-380(7)			
0422.19	6/19/2019	6/14/2019	USAA General Indemnity Company	Tricia Harder		Michael Altman Altman Law Offices	Automobile	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 284-30 48.30.			
0423.19	6/19/2019	6/14/2019	Liberty Mutual Fire Insurance Company	Theresa A. Lattin		John L. Hoffer Harold D. Carr, P.S.	Person Injury Protection (PIP)	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.015(8) 48.30	48.30.010 et seq. 48.30.010 284-30-395(3)(a)		
0424.19	6/19/2019	6/17/2019	First American Property & Casualty Insurance Company	Clinton Parker & Minh Parker		Dave von Beck Levy von Beck Comstock P.S.	Homeowner's Insurance	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0425.19	6/19/2019	First Class	American Trust Financial Services Inc		<i>Rudy & Sons Lndscaping & Maintenance Services</i>	Joseph W. Scuderi Cushman Law Offices PS		48.30.015(1) 48.30.015(5), (a) through (f)		x	
0426.19	6/19/2019	6/17/2019	Homesite Insurance Company	Nathan L. Whitson		William C. Smart Keller Rohrback L.L.P.	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.015(8)(a)(b) 48.30.015 48.30.015(2)			
0427.19	6/19/2019	6/17/2019	Progressive Advantage Agency, Inc	Nathan L. Whitson		William C. Smart Keller Rohrback L.L.P.	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.015(8)(a)(b) 48.30.015 48.30.015(2)			
0428.19	6/20/2019	6/18/2019	American Famiy Mutual Insurance Co.	Balla Diawara		Daniel P. Mallove Law Office of Daniel P. Mallove	Auto	284-30-330 284-30-360 284-30-370 284-30-380 284-30 48.30.015			
0429.19	6/20/2019	6/18/2019	MetroMile	Dionna Long		Jonathan Nolley Emerald Law Group	Auto/PIP	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0430.19	6/20/2019	6/19/2019	Farmers Insurance Company of Washington	Sarah Edwards and Travis Edwards		Neal E. Bonrud Jr. Law Offices of Neal Bonrud PLLC	Homeowners	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015		x	
0431.19	6/21/2019	6/18/2019	MetLife	Ryan Olsen		Brian M. Sullivan Sullivan Law Group	PIP	284-30-330 284-30-380			
0432.19	6/24/2019	6/18/2019	See Appendix A attached hereto		<i>Osborne Construction Company</i>	Richard T. Beal, Jr. Ashbaugh Beal LLP	Commercial	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	Appendix A International Insurance Co. of Hannover SE Ascot Syndicate 1414 at Lloyd's Canopus Syndicate 4444 at Lloyd's Talbot Syndicate 1183 at Lloyd's Faraday Syndicate 0435 at Lloyd's Liberty Syndicate 4472 Novae Syndicate 2007 Pioneer UW PCM Consortium 9981 on behalf of Liberty Syndicate 4472 RenaissanceRe Syndicate 1458 Tokio Marine Kiln Syndicate 1880 Tokio Marine Kiln Syndicate 510

2019 Insurer Fair Conduct Act Notices

0433.19	6/24/2019	6/18/2019	Allstate Indemnity Company	Krystal Craig		Steven L. Shaw Shaw Legal Solutions	Property & Casualty (Auto - UIM)	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-330, et seq 284-30-350, et seq 284-30-370	x	7/3/19 - Received responses from Douglas F. Foley on behalf of Allstate Insurance Company date 7/1/19
0434.19	6/24/2019	6/17/2019	Ameriprise	Shivon Brite (Shivon White)		Jennifer Bechtold GLP Attorneys	Under-Insured Motorist	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-360(3)	x	
0435.19	6/24/2019	6/21/2019	QBE Insurance Corporation	Kerry Soileau and Michelle Soileau		Neal E. Bonrud Jr. Law Offices of Neal Bonrud PLLC	Homeowners	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015	x	
0436.19	6/24/2019	6/21/2019	PCH Mutual Insurance Company	Mary Waweru		Jimmy Garg Seattle Litigation Group		48.30.015 (1) 48.30.015 (5), (a) through (f)	x	7/3/19 - Received response from Terri A. Sutton on behalf of PCH Mutual Insurance Company dated 7/1/19
0437.19	6/24/2019	6/19/2019	State Farm	Cheryl Herod		Jennifer Bechtold GLP Attorneys	UIM	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-370 284-30-330 284-30-330 (5)	x	7/9/2019 - received response letter dated July 2, 2019 from Joseph D. Hampton of Betts Patterson Mines on behalf of State Farm Mutual Automobile Insurance Company
0438.19	6/25/2019	6/20/2019	Progressive Insurance	Eugene Kovalenko		David W. Robinson Robinson & Kole Attorneys At Law	UIM	48.30.010 48.30.015 284-30-330(7)	x	
0439.19	6/25/2019	6/24/2019	Safeco/Liberty Mutual	Leah M Bischoff		Pro-Se	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f)	x	
0440.19	6/27/2018	6/25/2019	Ameriprise	Leslee Hebdon		David Church Law Office of David M. Church	Collision	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-391 284-30-320	x	
0441.19	6/27/2019	6/20/2019	Northland Insurance	Asia Adem		Ann Thoeny Boyle Martin Thoeny	Automobile	48.30.015(8)(a) 48.30.015(1) 48.30.015(5), (a) through (f) 48.30.015 284-30-330(4) 284-30-360(4) 284-30-370 284-30-330	x	
0442.19	6/28/2019	6/24/2019	Safeco Insurance Company of America	Blanca Esqueda and Cristobal Perez		Anthony L. Reiner MLR PC	Property/Casualty	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-330 284-30-360 284-30-380	x	
0443.19	6/28/2019	6/22/2019	National General Auto Insurance	Lyubov Andriyenko		Christopher Hogue Hogue Law Firm	Automobile/UIM	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-330 284-30-370	x	
0444.19	6/28/2019	6/26/2019	USAA	Romy Gacayan		Kagnar Som Edward K. Le PLLC	PIP	48.30.015 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380	x	
0445.19	6/28/2019	6/25/2019	Property & Casualty Ins. Company of Hartford ("The Hartford")	Jerry Still and Patricia Still		Patrick H. LePley LePley Law Firm	Homeowners	48.30.010 48.30.015 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380	x	
0446.19	7/1/2019	First Class	Wesco Insurance Company	Demeros and Erik Skaggs		Shayne J. Sutherland Cameron Sutherland, PLLC	Warrentech "Ower Edge"	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-370 284-30-380	x	
0447.19	7/1/2019	6/25/2019	Farmers Insurance Company of Washington	Torrey Baker		Winston R. Matthews Phillabaum Ledlin Matthews & Sheldon PLLC	Renters Insurance	48.30.015(1) 48.30.015(5)(a), (b), (c), (e) 284-30-330 284-30-350 284-30-360 284-30-370	x	See Also: 0372.19
0448.19	7/1/2019	6/27/2019	Mid-Century Insurance Company	Heidi Schor		T. Jeffrey Keane Keane Law Offices	Auto	48.30.015 (1)		
0449.19	7/1/2019	6/28/2019	Crum & Forster Specialty Insurance Company		<i>Justice Systems Corporation</i>	Zachary O. McIsaac Ashbaugh Beal	Commercial	48.30.015(1) 48.30.015(5), (a) through (f)	x	

2019 Insurer Fair Conduct Act Notices

0450.19	7/1/2019	6/28/2019	See Attached			Richard T. Beal, Jr. Ashbaugh Beal LLP	Commercial	48.30.015(1) 48.30.015(5), (a) through (f)		x	CFTE683034XX 16MS53018701 - Lloyd's 302411200016 - Lloyd's 3325816AR000 H22590NA116X - Lloyd's S4B16019279A - Lloyd's 16C37917601 - Lloyd's 16GRY160AVPC - Lloyd's 29060116AA - Lloyd's AA3650A16CZA - Lloyd's DO22135V16BA - Lloyd's CFTE783034XX - Lloyd's 302411200017 - Lloyd's H22590NA117X - Lloyd's CO86998V17AA - Lloyd's SYB17019279A - Lloyd's 90117NA00356 - Lloyd's 17C39428201 - Lloyd's AA3650A17CAA - Lloyd's YA83217ADYHC - Lloyd's D022135V17AA - Lloyd's 13555801174V - Lloyd's 040000011700 - Lloyd's
0451.19	7/1/2019	6/28/2019	Berkley North Pacific		<i>Pine Canyon Growers, LLC</i> <i>Salmon Electrical Contractors, Inc.</i>	Matthew T. Ries Stamper Rubens P.S.	Commercial General Liability	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0452.19	7/1/2019	6/28/2019	State Farm Fire & Casualty Company	Arnold and Cheri Ellingson		Brian T. Comfort, Steven W. Davies Comfort, Davies & Smith, PS	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-360 284-30-380		x	IFCA notice included a complaint form - made copies and routed to CAP
0453.19	7/1/2019	6/28/2019	Ameriprise Auto & Home Insurance	Rouba Arabi		Anthony D. Shapiro Hagens Berman Sobol Shapiro LLP	Auto/UIM	284-30-330			
0454.19	7/2/2019	7/1/2019	Geico Choice Insurance Company	Hanad Hersi		Adam C. Cox Law Offices of Harold D. Carr, P.S.	PIP	284-30-330 284-30-350 284-30-370 284-30-380	284-30-395 19.86	x	07/22/2019 - Received response letter from Alfred E. Donohue on behalf of GEICO Choice.
0455.19	7/2/2019	6/27/2019	Allstate Insurance Company		<i>Midlakes Condominium Association</i>	Daniel S. Houser Houser Law PLLC		48.30.015		x	07/18/2019 - Received response letter from Alfred E. Donohue on behalf of Allstate Insurance Company.
0456.19	7/2/2019	6/28/2019	USAA/Garrison Property and Casualty Insurance Company	Alexis Grim		Matthew G. Johnson, Esq Ron Meyers & Associates PLLC	PIP	284-30-330 284-30-350 284-30-360 48.30.015	284-30-395	x	
0457.19	7/2/2019	7/1/2019	Mid Century Ins. Co	Tedros Mezengi and Helen Bereket		Steve M. McConnell Law Offices of Stevem M. McConnell	Automobile/ Underinsured Motorist	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-330 284-30 48.30.015		x	8/5/2019 - received response letter dated July, 24, 2019 from Danielle Kamiya of Farmers Insurance/Mid-Century Insurance Company
0458.19	7/3/2019	7/2/2019	Colony Insurance Company	Dayabir "Pintu" Bath/Kismet Ka Sitara, DBA Restover Truck Stop		John A. Kesler III Bean, Gentry, Wheeler, & Peternell, PLLC	Property	48.30.015 (8) 48.30.015 (2) 48.01.030 284-30-330			7/12/2019 - received letter from John A. Kesler III on behalf of the Claimants as they have resolved the dispute.
0459.19	7/5/2019	7/2/2019	Geico Marine Insurance	Hai "Biuy" Vu		Dustin Hamilton Le Gros Buchanan & Paul, PS	Marine vessel	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-360 284-30-370 284-30-380		x	
0460.19	7/5/2019	7/3/2019	Mutual of Enumclaw Insurance Company	Tweten Family	<i>Powerhouse Ltd</i>	Daniel S. Houser Houser Law PLLC		48.30.015		x	8/5/2019 - received letter dated August 1, 2019 from Daniel S. Houser of Houser Law on behalf of the Insured
0461.19	7/5/2019	7/2/2019	USAA	Robert Anderson		Matthew G. Johnson, Esq Ron Meyers & Associates PLLC	PIP	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0462.19	7/5/2019	7/2/2019	Mesa Underwriters Specialty Insurance Company		<i>Reed Dust Control, Inc.</i>	Neil Lindquist The Law Office of Neil T. Lindquist	Commercial General Liability	48.30.015(5), (a) through (f)		x	7/5/2019 - IFCA notice also included a complaint form. Took copies and routed to CAP
0463.19	7/5/2019	7/2/2019	USAA Insurance	Terrell Holmes		Christopher Morales Khan Law Firm PLLC	Auto	284-30-330(1), (2), (4), (13) 48.30.015		x	
0464.19	7/8/2019	7/5/2019	Allied/Nationwide	Colleen Cole-Bigelow		Bruce J. Lambrecht Goertz & Lambrecht PLLC	Auto - UIM	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.010 284-30-330 284-30-340 284-30-350 284-30-360 284-30-370 284-30-380	284-30-300	x	
0465.19	7/8/2019	7/5/2019	State Farm Claims	Dorota Ward		Michael L. Jacobs Jacobs Law Group	UIM	48.30.015 (1) 48.30.015 (5) (a) through (f)		x	7/26/2019 - received response letter via fax dated July 26, 2019 from James N. Mendel of Tyson & Mendes on behalf of State Farm Mutual Automobile Insurance Company

0466.19	7/11/2019	First Class	Foremost Signature Insurance Company		<i>Star Frozen Foods, Inc.</i>	Brent Beecher Hackett Beecher & Hart	Casualty	48.30.015(1) 48.30.015(5), (a) through (f)		x	7/31/2019 - received response letter dated July 31, 2019 from Misty Edmundson of Soha & Lang, PS on behalf of Foremost Signature Insurance Company 8/2/2019 - received mailed copy of response letter
0467.19	7/11/2019	First Class	QBE Insurance Corporation and Community Association Underwriters of America, Inc.		<i>Sunland Division 17 Owners Association</i>	Brent Beecher Hackett Beecher & Hart	Property	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-360(3) 284-30-330(1), (4) 48.30.010	19.86.020	x	
0468.19	7/11/2019	7/9/2019	Allstate	William Hawks		James Gooding GLP Attorneys PS, Inc.	UIM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(6), (7)		x	
0469.19	7/11/2019	7/8/2019	Allstate	Hannah Gillhoover		Beau D. Harlan Harlan Law Firm	Auto	48.30.015(1) 48.30.010		x	
0470.19	7/12/2019	7/9/2019	American Family	Donn Lasky		Michael David Myers Myers & Company, PLLC	Auto		46.12.600(2)		
0471.19	7/12/2019	7/10/2019	State Farm Mutual Automobile Insurance Company	Mary Duett		Randall Johnson Law Office of Randall Johnson PLLC	Auto - UIM	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.010 284-30-330		x	8/8/2019 - received response letter dated August 6, 2019 from Joseph D. Hampton of Betts Patterson Mines on behalf of State Farm.
0472.19	7/12/2019	First Class	Liberty Mutual Ins Co		<i>Dynamic System Technologies, Inc.</i>	Joseph Scuderi Cushman Law Offices PS	Liability	48.30.015(1) 48.30.015(5), (a) through (f)		x	8/7/2019 - received response letter dated August 7, 2019 from John M. Silk of Wilson Smith Cochran Dickerson on behalf of Liberty.
0473.19	7/12/2019	7/9/2019	Safeco Insurance Company	Jody Langston		Matthew G. Johnson, Esq Ron Meyers & Associates PLLC	UIM				8/5/2019 - received response letter dated August 5, 2019 from John M. Silk of Wilson Smith Cochran Dickerson on behalf of First National Insurance Company of America
0474.19	7/12/2019	7/10/2019	Progressive Insurance Company	Kirstie Brown		Sam J. Fogerty Sam J. Fogerty	UM	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0475.19	7/12/2019	7/9/2019	Continental Western Insurance Company		<i>Salmon Electrical Contractors, Inc.</i>	Matthew T. Ries Stamper Rubens P.S.	Commerical General Liability	48.30.015(1) 48.30.015(5), (a) through (f)		x	7/24/2019 - received response letter dated July 16, 2019 from Mike Williams of Berkley North Pacific on behalf of Continental Western Insurance Company
0476.19	7/15/2019	7/11/2019	Allstate Insurance Company	Aemro Chanie		Aemro Chanie Pro Se	Auto	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 284-30			
0477.19	7/15/2019	7/11/2019	Allstate Property & Casualty Insurance Company	Crystal B. Harris		Peter Hess Hess Law Office, PLLC	UIM	48.30.015(1) 48.30.015 (5), (a) through (f) 284-30-330(3) 48.30.015		x	
0478.19	7/15/2019	7/12/2019	State Farm Mutual Insurance Company	Julie Viera		Ryan J. Pauley Pauley Law Group, PLLC	Underinsured Motorist Coverage for Bodily Injury	48.30.015(1) 48.30.015(5), (a) through (f) 284-30		x	
0479.19	7/15/2019	7/10/2019	Metropolitan Life Insurance Company	Debra Molgaard		Aaron I. Engle Nelson Langer Engle PLLC	Accidental death & dismemberment	284-30-330 284-30-350 284-30-360 284-30-370 284-30 48.30.015		x	
0480.19	7/15/2019	7/10/2019	State Farm Insurance Company	Gwendolynn Lewis		Kyle Drinnon Driggs, Bills & Day, PLLC	Auto Insurance	48.30.015(5), (a) through (f) 48.30.015		x	8/19/2019 - received response letter dated August 16, 2019 from Joseph D. Hampton of Betts Patterson Mines on behalf of State Farm
0481.19	7/15/2019	7/11/2019	First American Property & Casualty Insurance Company	Joseph Lyons and Shannon Lyons		William C. Smart Keller Rohrback L.L.P.	Homeowners	48.30.015(1) 48.30.015(5), (a) through (5) 48.30.015(8)(a) 48.30.015 48.30.015(8)(b) 48.30.015(2)		x	
0482.19	7/17/2019	7/15/2019	Enumclaw Property & Casualty Insurance Company	Melissa and Ricky Hurley		Paul L. Schneiderman Law offices of Paul L Schneiderman	UIM Auto	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-330 284-30-330(12) 48.30.015 48.30.015(3) 284-30		x	
0483.19	7/17/2019	7/15/2019	State Farm Insurance Company	Elisabeth Colosi		Adam C. Cox Law Offices of Harold D. Carr, P.S.	UIM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-380		x	See also: 0209.19 7/29/2019 - received response letter dated July 24, 2019 from Karen M. Kay of Crowley & Kay on behalf of State Farm Mutual Automobile Insurance Company
0484.19	7/18/2019	7/15/2019	Nationwide Insurance Company	Jenea Elliott		Michael W. Johns Roberts Johns & Hemphill, PLLC	Property	48.30.015(8)(a) 284-30 284-30-330(2), (6), (7) 284-30-360(3) 284-30-370 284-30-380(7)		x	

2019 Insurer Fair Conduct Act Notices

0485.19	7/18/2019	7/16/2019	Geico	Iyadunni Idowu		Elena Rumiantseva Law Offices of Cleodis Floyd	Auto	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.015 et seq. 284-30-370		x	
0486.19	7/18/2019	7/16/2019	USAA	Van NGO		Jeffrey Gross Law Offices of Jeff Gross	PIP Coverage	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.015 48.30.015(5) 48.30.015(8)(1)	284-30-295 18.25.005 284-30-395 284-30-395(2)	x	IFCA notice also included complaint form. Took copies and routed to CAP
0487.19	7/19/2019	7/15/2019	State Farm Insurance Company	Elisabeth Colosi		Adam C. Cox Law Offices of Harold D. Carr, P.S.	Underinsured Motorist	48.30.015 (1) 48.30.015 (5). (a) through (f) 48.30 284-30-330 284-30-380 48.30.015 284-30		x	
0488.19	7/19/2019	7/16/2019	State Farm Fire & Casualty Company	Armando Hernandez		Patrick H. LePley LePley Law Firm	Homeowners	284-30-330 284-30-350 284-30-370 48.30.010 48.30.015		x	
0489.19	7/22/2019	7/18/2019	American Family Mutual Insurance Company S.I.	Carl and Desiree Wilkinson		Patrick H. LePley LePley Law Firm	Homeowners	284-30-330 284-30-350 284-30-360 284-30-370 48.30.010 48.30.015		x	
0490.19	7/22/2019	7/18/2019	Allstate Fire and Casualty Company	Somvon Chiem		Jean Jorensen Edward K. Le, PLLC	PIP/UIM	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.010 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		x	
0491.19	7/22/2019	First Class	Oregon Mutual Insurance Company		<i>Elephant Car Wash, Inc./ECW Holdings, LLC</i>	Jeffrey D. Dunbar Ogden Murphy Wallace	Commercial General Liability	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.010 284-30-330(1), (2), (3), (4), (5), (6), (7), (12), (13), (16) 284-30-340(5), (6) 284-30-350 284-30-360 284-30-370 284-30-380	19.86.020	x	8/9/2019 - received response letter dated August 9, 2019 from Jennifer P. Dinning of Soha & Lang on behalf of Oregon Mutual Insurance Company
0492.19	7/22/2019	7/20/2019	Safeco Insurance	Tom DiNardo and Loreen Hemachandra		Tom DiNardo Pro Se	Auto	48.30.015(5), (a) through (f)			See also: 0498.19
0493.19	7/23/2019	7/19/2019	Liberty Mutual	Kadri Mohamud		Elena Rumiantseva Law Offices of Cleodis Floyd	Auto	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-370		x	
0494.19	7/23/2019	First Class	Navigators Insurance Co	Athan Papailiou		Isaac Ruiz Plaintiff Litigation Group PLLC	Liability	48.30.015(1) 48.30.015(5), (a) through (f)		x	8/26/2019 - received letter dated, August 23, 2019 from Cozen O'connor of Cozen O'Connor LLP on behalf of Navigators Insurance Company.
0495.19	7/24/2019	7/19/2019	Genworth	Nancy Gerber		Todd Wyatt Carson Noel PLLC	Life Insurance	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(1) 284-30-350(1), (2)	48.30.180 284-30-590(2), (7)(b)(ii) 48.18.290	x	8/14/2019 - received response letter dated August 13, 2019 Russell S. Buhite of Ogletree Deakins on behalf of Genworth Life Insurance Company
0496.19	7/24/2019	7/20/2019	Chubb Insurance	Madison Wilson		Eric S. Nelson Nelson Injury Law PLLC	Homeowners and Excess	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330		x	See also: 0505.19 - 7/26/2019 received corrected notice from Eric Nelson
0497.19	7/24/2019	First Class	Farmers Insurance	Martha Ramirez		Favian Valencia Sunlight Law PLLC	Property Business	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.010		x	
0498.19	7/24/2019	7/20/2019	QBE Americas Inc. (aka Regent Ins.)	Tom DiNardo and Loreen Hemachandra		Tom DiNardo Pro Se	Auto	48.30.015(5), (a) through (f)		x	See also: 0492.19 8/19/2019 - received response letter dated August 12, 2019 from Chris Broege of QBE on behalf of Regent Insurance Company
0499.19	7/24/2019	7/23/2019	Safeco Insurance Company of America	Alvin Miller and Kelly Grace		Patrick H. LePley LePley Law Firm	Homeowners	284-30-330 284-30-350 284-30-370 48.30.010 48.30.015		x	
0500.19	7/24/2019	7/23/2019	USAA Casualty Insurance Company	Randall Johnson		Randall Johnson Law Office of Randall Johnson PLLC	Auto - Property Damages	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330		x	
0501.19	7/25/2019	7/24/2019	National Surety Corporation		<i>Las Lomitas Ranch, Inc.</i>	David M. Schoegg Lane Powell PC	Property	48.30.015 284-30-330(1), (3), (4), (6), (7) 284-30-350(1)		x	
0502.19	7/25/2019	First Class	Allstate	Robert and Rebecca Pezely		Brad J. Moore Stritmatter Kessler Koehler Moore	Automobile UM/UIM Insurance	48.30.015(1) 48.30.015(5), (a) through (f)		x	

2019 Insurer Fair Conduct Act Notices

0503.19	7/26/2019	7/23/2019	Country Preferred Insurance Co	Jacob Thompson		Robert Levin Washington Bike Law	Auto - Personal	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(4), (6), (7) 284-30-360(3)	x	
0504.19	7/26/2019	7/23/2019	Progressive	Viviancia M Zamora		Ray Brooks Brooks Law Firm	Auto	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330	x	8/12/2019 - received response letter dated August 1, 2019 from Sarah Haggerty of Progressive.
0505.19	7/26/2019	First Class	Chubb Insurance and Vigilant Insurance	Madison Wilson		Eric S. Nelson Nelson Injury Law PLLC	Homeowners and Excess	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(2), (5), (13) 284-30-360(3) 284-30-370 284-30-380(1) 48.30.010(7) 48.30.015	x	See also: 0496.19
0506.19	7/26/2019	7/24/2019	Chicago Title Insurance Company		<i>Sunstone Business Finance LLC</i>	James D. Mullins Mullins Law Firm, PLLC	ALTA Loan Policy	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-360(3) 284-30-370 284-30-380(1) 48.30.010(7) 48.30.015	x	
0507.19	7/26/2019	7/24/2019	Esurance Insurance Company	Kevin Stocker		Sam J. Fogerty Sam J. Fogerty Crystal J. McDonald	UM	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.015	x	
0508.19	7/26/2019	7/18/2019	USAA	Peter Medina		Ryan, Montgomery & Armstrong, Inc., P.S.	Auto	48.30.015 284-30-330 48.30.010	x	284-30-395
0509.19	7/29/2019	First Class	Liberty Mutual	Jonathon C. Van Gieson		Matthew E. Van Gieson MVG-LAW PLLC	Property Damage	48.30.015(1) 48.30.015(5), (a) through (f)	x	
0510.19	7/29/2019	7/25/2019	International Insurance Company of Hanover SE UK Branch and Certain Underwriters at Lloyd's of London		<i>The Hugo Boss, LLC (third party claimant) insured is Sage Homes Northwest, LLC</i>	Andrew R. Chisholm Montgomery Purude Blankinship & Austin PLLC	Liability	48.30.015(5), (a) through (f)	x	
0511.19	7/29/2019	7/25/2019	USAA	Dylan Gallison		Yohannes K. Sium The Law Offices of Yohannes K. Sium PLLC	Auto - PIP	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30	x	
0512.19	7/29/2019	7/26/2019	State Farm	Muna Mohamed		Yohannes K. Sium The Law Offices of Yohannes K. Sium PLLC	Auto - PIP	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015	x	
0513.19	7/29/2019	7/25/2019	Geico Choice Insurance Company	Tuan Samath		Yohannes K. Sium The Law Offices of Yohannes K. Sium PLLC	Auto - PIP	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015	x	8/6/2019 - received response letter dated August 2, 2019 from Michelle Long of Geico General Insurance Company 8/13/2019 - received response letter dated August 9, 2019 from Fiona Hunt of Geico General Insurance Company.
0514.19	7/29/2019	7/24/2019	Farmer's Insurance Co	Megan Osbekoff		Matthew G. Johnson, Esq Ron Meyers & Associates PLLC	UIM	48.30.015(1) 48.30.015(5), (a) through (f)	x	
0515.19	7/30/2019	First Class	Electric Insurance Company	Patrick and Linda Swiger		Ian S. Birk Keller Rohrback LLP	Homeowners	48.30.015	x	
0516.19	7/30/2019	First Class	Allstate Fire and Casualty Insurance Company	Debra Ann Herrell		Ben Ferguson Bishop Legal	Personal Auto, PIP, UIM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-360 284-30-370 284-30-380 48.30.010	x	
0517.19	7/30/2019	7/26/2019	Bankers Standard Insurance Company, part of the Chubb Group of Insurance Companies	J. Dan Fiorito Jr. and Barbara Fiorito		Ian S. Birk Keller Rohrback LLP	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(2), (3), (4), (5), (6), (7), (8), (14) 284-30-360(3) 284-30-370 284-30-380(1)	x	
0518.19	7/30/2019	7/25/2019	USAA	Alexis Bacharach		David Balint Balint and Associates	Automobile	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.010	x	
0519.19	7/31/2019	7/29/2019	State Farm Insurance	Jorge Munoz		Naomi R. Arin Max Meyers Law	PIP	48.30.015 48.30.015 284-30-330(1), (7), (13)	x	
0520.19	7/31/2019	7/29/2019	Allstate Fire & Casualty Insurance Company	Doug Madsen		Kamela J. James Morgan James PLLC	Auto	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330	x	8/19/2019 - received response letter dated August 15, 2019 from Bryan J. Case of Fox Rothschild LLP on behalf of Allstate Fire and Casualty Insurance Company
0521.19	7/31/2019	7/29/2019	Country Financial	Keith Anderson		Keith Anderson Pro Se	Auto	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-350 284-30-370	x	48.01.030
0522.19	8/1/2019	7/31/2019	Unigard Insurance Company	Diane Decker		Mark Iodice Hardwick & Pendergast, PS	UIM	284-30-330 284-30-370 284-30-380 48.30.015(1)	x	
0523.19	8/1/2019	7/31/2019	Metromile Insurance Company	Marie Tanagras		Sean B. Malcolm Sean B. Malcolm PLLC	Liability: Auto/UIM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330	x	
0524.19	8/2/2019	7/31/2019	Hartford Fire Insurance Company		<i>Costco Wholesale Corporation</i>	Bradley W. Hoff Foster Pepper PLLC	General Liability	48.30.015(1) 48.30.015(5), (a) through (f)	x	See also: 0321.19 and 0378.19

2019 Insurer Fair Conduct Act Notices

0525.19	8/2/2019	First Class	State Farm Insurance	Leonid Gontmakher		Chris Thayer Pivotal Law Group	Residential Property	48.30.015(5), (a) through (f) 284-30-330 284-30-360 284-30-370 284-30-380		x	
0526.19	8/5/2019	8/1/2019	American Family Insurance Company	Olga Bilyk		David Richardson PDX Law Group	Auto	48.30.015			
0527.19	8/5/2019	8/1/2019	American Family Insurance Company	Nadezhda Litvinenko		David Richardson PDX Law Group	Auto	48.30.015			
0528.19	8/5/2019	8/2/2019	USAA Casualty Insurance Company	Agata Drozd		Young-Ji Ham Washington Injury Lawyers	Auto	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(1), (2), (3), (4), (6), (11)		x	
0529.19	8/5/2019	7/31/2019	Safeco Insurance Company	Lisa Woomer		Sam Fogerty Sam Fogerty	UIM	48.30.015(1) 48.30.015(5), (a) through (f)			
0530.19	8/5/2019	7/31/2019	Stillwater Insurance Company	Yunzhong He		Jeff Bone Corr Cronin	Property	284-30-330(2), (3), (4) 284-30-360(3) 284-30-370			
0531.19	8/5/2019	First Class	State Farm Mutual Automobile Insurance Company	Veronica Gamble		Kathryn Knudsen Plaintiff Litigation Group	Auto - UIM	48.30.015(1) 48.30.015(5), (a) through (f)		x	See also: 0183.19 8/14/2019 - received response letter dated August 13, 2019 from Paul L. Crowley of Crowley & Kay on behalf of State Farm Mutual Automobile Insurance Company
0532.19	8/5/2019	8/2/2019	Chubb Insurance Company		<i>Northwest Trustee Services, Inc., by and through its receiver Elliott Bay Asset Solutions, LLC</i>	Ian S. Birk Keller Rohrback LLP	CGL	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0533.19	8/7/2019	8/5/2019	Truck Insurance Exchange		<i>Seattle Zephyr</i>	Julie Yang Pro Se	Property	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0534.19	8/8/2019	8/5/2019	York Risk Services Group	Jeffrey Prescott		Robert Kornfeld Kornfeld, Trudell, Bowen & Lingenbrink, PLLC		284-30-330 284-30-350 284-30-380 48.30.015	284-30-395	x	
0535.19	8/8/2019	8/5/2019	USAA	Salama Dixon		David S. Roth Law Offices of David S. Roth	PIP				
0536.19	8/8/2019	8/6/2019	Bristol West Insurance	Helen Fry		William K. Thayer Schauermann Thayer	UIM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-380 48.30.010		x	
0537.19	8/8/2019	8/6/2019	Allied P&C Insurance Company	Kelly Griggs		Ann H. Rosato Peterson, Wampold, Rosato, Feldman, Luna	UIM	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0538.19	8/9/2019	8/7/2019	American Family Insurance	Isidro Lemus Zamudio		William K. Thayer Schauermann Thayer	PIP	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-380 48.30.010	284-30-395	x	
0539.19	8/9/2019	8/6/2019	Safeco Insurance Company of America	Kimberly Barry		Patrick H. LePley LePley Law Firm	Homeowners	284-30-330 284-30-350 284-30-360 284-30-370 48.30.010 48.30.015		x	
0540.19	8/9/2019	8/7/2019	State Farm	James Hicks		Mark Manske Lowe Law Group	UIM	48.30.015(1)			9/10/2019 - Received response letter dated, September 10, 2019 via email from Mark G. Manske of Lowe Law Group on behalf of State Farm.
0541.19	8/12/2019	8/8/2019	Geico General Insurance Company	Amy Bemis		Jason A. Baker Law Offices of Jason A. Baker	UIM	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0542.19	8/12/2019	8/7/2019	Government Employees Insurance Company	Donato Sijera		Anthony McGrath Habtemariam Law Firm	Auto	48.30.015(5), (a) through (f)		x	8/30/2019 - Received Letter dated 8/27/2019 from Alfred E. Donohue on behalf of GEICO
0543.19	8/12/2019	No Date Stamp on Postage	Safeco Insurance Company of America	Scott and Pam Durham		Joel Hanson Joel B. Hanson	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0544.19	8/12/2019	8/8/2019	Nationwide Insurance Company of America	Marie Baker		Justin Elsner Elsner Law Firm, PLLC	PIP	48.30.015(1) 48.30.015(5), (a) through (f)	Failure to recognize Mahler case law and associated cases on PIP subrogation	x	
0545.19	8/12/2019	8/8/2019	Allstate	Robert Damper		Robert Damper Pro Se	Property	284-30-330 284-30-370 284-30-380 48.30			
0546.19	8/13/2019	8/10/2019	State Farm Mutual Automobile Insurance Company	Bijan Nikfard		Kathryn Knudsen Plaintiff Litigation Group	Rental Dwelling	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(3), (4), (5), (6), (7) 284-30-370 284-30-380(7)		x	
0547.19	8/13/2019	8/9/2019	First National Insurance Company of America dba Safeco	Nicole Fischer		Karen Scudder Greaney Scudder	UIM	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0548.19	8/13/2019	8/8/2019	Safeco	Naomi Lindstrom		Ryan Best Best Law, PLLC	UIM	284-30-330	See attached letter, which is incorporated as part of this notice		
0549.19	8/14/2019	8/12/2019	Hartford Casualty Insurance Company dba The Hartford	Jolene Bozich		Wesley N. Edmunds Law Offices of Wesley N. Edmunds	UIM	48.30.015(1)		x	

2019 Insurer Fair Conduct Act Notices

0550.19	8/14/2019	No Date Stamp on Postage	Safeco Insurance	Veronica Randall		Thomas F. Webster Webster Law Office PLLC	Auto/UIM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(2), (3), (4), (5), (6), (7), (8), (13) 284-30-360(3), (4) 284-30-370 284-30-380(3)		x	
0551.19	8/14/2019	8/12/2019	Progressive Casualty Insurance Company	Ann Brusegaard		Ann Brusegaard Pro Se	Specialized Automobile	48.30.015(1)		x	9/30/2019 - Received letter dated 9/27/2019 from Kevin Kompolt on behalf of Progressive Casualty Insurance Company
0552.19	8/14/2019	8/12/2019	Acceptance Casualty Insurance Company		<i>Bayley Construction, LP</i>	Richard T. Beal, Jr. Ashbaugh Beal LLP	Commercial	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0553.19	8/14/2019	8/12/2019	American Family Mutual Insurance CO	Christopher and Sara Cicero		Ian S. Birk Keller Rohrback LLP	Homeowners	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015		x	
0554.19	8/15/2019	8/14/2019	USAA	Julaine Pettis		John Groseclose GSJones Law Group	Liability	48.30.015 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380	Has denied claimants version of events	x	
0555.19	8/15/2019	8/13/2019	Geico Insurance	Dick Bigoni		Thomas Hojem Caron, Colven, Robison & Shafton PS	PIP	284-30-330 48.30		x	
0556.19	8/15/2019	8/14/2019	Grange Insurance Association	The Estate of Valerie Brown		Marideth E. Ramsey Davis Law Group P.S.	UIM	284-30-330 284-30-350 48.30		x	9/3/2019 - Received letter dated 8/30/2019 from William F. Knowles on behalf of Cozen O'Connor
0557.19	8/16/2019	8/14/2019	Travelers Property Casualty Company of America		<i>Primeline Utility Services, LLC & UTEC Constructors, LLC</i>	Tristan Swanson Miller Nash Graham & Dunn	Commercial	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(3), (4), (7), (13)		x	
0558.19	8/16/2019	8/12/2019	Geico Indemnity Company	Kum Pak		Michael Charbonneau Bridge Law PC	UIM	48.30.015(1) 48.30.015(5), (a) through (f)		x	9/6/19 - Received letter dated 9/4/19 from Alfred Donohue on behalf of Wilson Smith Cochran Dickerson.
0559.19	8/16/2019	8/13/2019	Old Republic Surety Company	JoAnn Caskey		Brian Cameron Cameron Sutherland PLLC		48.30	18.27	x	
0560.19	8/16/2019	8/14/2019	USAA	Natalie Lombard		Karen Scudder Greaney Scudder	PIP	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(4)		x	
0561.19	8/16/2019	First Class	Nationwide Insurance Company of America	Shannon Dean		Isaac Ruiz Plaintiff Litigation Group PLLC	Property; Homeowners	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(2), (3), (4), (5), (6), (13), (16) 284-30-350(1), (5) 284-30-360(3), (4) 284-30-370 284-30-380(1), (2), (3)		x	
0562.19	8/16/2019	First Class	Security National Insurance Company		<i>Sunset Chevrolet, Inc</i>	Richard Dykstra Friedman Rubin, PLLP	Casualty	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(2), (4), (13) 284-30-350(1) 284-30-370 284-30-380(1), (3)		x	
0563.19	8/19/2019	8/15/2019	GEICO	Daniel Richards-Mays		Michael Altman Altman Law Offices	Auto	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30		x	8/26/2019 - received letter dated, August 22, 2019 from Rico Malvar on behalf of GEICO, stating resolved. 8/30/2019 - Received response letter from Rico Malvar on behalf of GEICO
0564.19	8/19/2019	8/16/2019	Esurance Insurance Company	Daryl Chanthavisouk		Geoffrey C. Kim Amity Legal Associates PS	Auto	48.30.015(5), (a) through (f) 284-30-330 284-30-350 284-30-360		x	
0565.19	8/19/2019	8/16/2019	James River Insurance Company	Eden Yohanes		Marideth E. Ramsey Davis Law Group P.S.	Auto/UIM	284-30-330 284-30-350 284-30-380 48.30		x	
0566.19	8/20/2019	8/19/2019	MetLife Insurance Company	Jocelyn and Curtis Miller		Gregory L. Kosanke Smith Kosanke & Wright PLLC		48.30 284-30-370		x	
0567.19	8/21/2019	First Class	Farmers Insurance Company	Jacob Deines		Joseph Scuderi Cushman Law Offices PS	Homeowners	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380	48.01.030	x	
0568.19	8/21/2019	8/19/2019	Liberty Mutual	Christopher Smith		Steven D. Weier Law Offices of Steven D. Weier PS	Auto	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0569.19	8/22/2019	First Class	Garrison Property and Casualty, division of USAA Insurance	Jeffrey A. Narva		Paul L. Schneiderman Law offices of Paul L. Schneiderman	Auto/Property and Casualty	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330		x	
0570.19	8/22/2019	8/20/2019	Landmark American Insurance Company		<i>Canterbury Shores Apartment Owners Association</i>	Thomas M. Williams Harper Hayes PLLC	Difference in Conditions	48.30.015(5), (a) through (f)		x	
0571.19	8/22/2019	8/20/2019	State Farm Mutual Automobile Insurance Company	Christopher Houghton		Scott W. Edwards Schauermaann Thayer Jacobs Staples & Edwards	UIM	48.30.015(1) 48.30.015(5), (a) through (f)		x	

2019 Insurer Fair Conduct Act Notices

0572.19	8/23/2019	8/21/2019	Geico	Jeanne Galarneau		David Richardson PDX Law Group	Auto	48.30.015		x	
0573.19	8/23/2019	8/21/2019	Allstate	Olya Zhdanova		David Richardson PDX Law Group	Auto	48.30.015		x	
0574.19	8/23/2019	8/21/2019	American Family Insurance	Amandeep Kaur		Thomas Venneman Venneman Law PLLC	Auto	284-30-330 284-30-360 284-30-370 48.30.015		x	
0575.19	8/23/2019	8/20/2019	Navigators Specialty Insurance Company		<i>Resource Transition Consultants</i>	Susan Page White Buchalter	Errors and Omissions Insurance	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-370 284-30-380 284-30-350 284-30-330(1), (2), (3), (4), (5), (7)		x	9/12/2019 - received a letter dated September 11, 2019 Navigators Specialty Insurance Company
0576.19	8/27/2019	8/23/2019	Allstate Insurance Company	Eric Li		Roxanne Eberle Wild Sky Law Group, PLLC	Auto	284-30-330 284-30-360 284-30-370 284-30-380 284-30 48.30.(10,15) 48.30.015(8) 48.30.010, .015 48.30.010(7) 48.30.015(1), (3) 48.30.015(5) 48.30.015(2) 48.30.015(6) 284-30-330(2) 284-30-330(6) 284-30-330(3) 284-30-330(16) 284-30-330(13) 284-30-330(1) 284-30-330(8) 284-30-330(7)		x	
0577.19	8/27/2019	8/19/2019	State Farm Mutual Automobile Insurance Company	Lisa Batkoff		Melanie Evans Albrecht Law PLLC	Underinsured MOTORIST and Property	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0578.19	8/27/2019	8/23/2019	Allstate	James Dineen		Jodi Dineen Etter McMahon	Underinsured Motorist	48.30.015 (5), (a) through (f)			
0579.19	8/27/2019	8/23/2019	First American Title Insurance Company	David Benton			Residential Property Title Insurance	48.30.15 (1) 48.30.015 (5), (a) through (f) 48.30.015(8)(a) 48.30.015(5)(a) 284-30-330(4) 48.30.015(5)(d) 284-30-370		x	10/9/19 - received letter dated October 7, 2019 from Rebecca R. Schrader of First American Title Insurance Company
0580.19	8/27/2019	8/23/2019	Indian Harbor Insurance Company and Travelers	Jamal Adam		Neftalem Habtemariam Habtemariam Law Firm, PLLC	Automobile Insurance	48.30 48.30.015(5) 48.30.010 48.30.015		x	9/9/2019 - recieved letter dated August 30, 2019 from Joe Brady on behalf of Indian Harbor Insurance Company
0581.19	8/28/2019	8/27/2019	Nationwide Insurance Company	Hannah Thompson		Paul J. Landry Paul J. Landry	Underisured Policy Claim	284-30-330 284-30-380 284-30 48.30 48.30.015 284-30-350 284-30-370 19.18		x	
0582.19	8/28/2019	8/27/2019	Geico	Manisha Kamboj		W. Bradford Bernadt Davis Law Group, P.S.	PIP	48.30.010 284-30-350 284-30-360 284-30-015 284-30-370 284-30-395 48.30.015(8)(a)		x	9/16/2019 - received a letter dated September 12, 2019 from Michelle Long on behalf of GEICO
0583.19	8/29/2019	Date stamp not legible	Pemco	James Bernstrom		Daniel D. DeLue DeLue Law PLLC	UIM/UM	48.30 et seq. 48.30.15 et al. 284-30-330 et al. 284-30 et seq. 284-30-330(4) 284-30-370 284-30-330(1) 284-30-350 284-30-330(7) 284-30-330(3) 48.30.015(5)	WPI 3.20.02 WPI 3.20.05	x	
0584.19	8/29/2019	8/26/2019	Safeco Insurance Company of Illinois	Johannes and Mallene Herzog		Kathleen H. Paukert Paukert & Troppmann, PLLC	Automobile - PIP	284-30-330 284-30 48.30	Breach of contract, interference with third party settlement, HIPPA	x	
0585.19	8/29/2019	8/27/2019	State Farm	Hector Angulo		David W. Robinson Robinson & Kole Attorneys At Law	Underinsured Motorist Claim	48.30.015(8) 48.30.010 48.30.015 284-30-330(7)		x	

2019 Insurer Fair Conduct Act Notices

0586.19	8/29/2019	8/27/2019	Berkley North Pacific Group		<i>F.C. Bloxmon Company</i>	Michael A. Moore Corr Cronin LLP	Property	48.3 et seq. 48.30.015(8)		x	9/13/2019 - recieved a letter dated September 11, 2019 from Jeffery S. Tindal on behalf of Berkley North Pacific "BNP"
0587.19	8/30/2019	8/28/2019	Geico Marine Insurance	Billy Vu		Dustin C. Hamilton Le Gros Buchanan & Paul	Auto	48.30.015 284-30-330 284-30-360 284-30-370 284-30-380		x	
0588.19	8/30/2019	8/27/2019	United Services Automobile Association	Jessica Vandever		W. Michael Quillen Quillen Law, PS	Automobile Insurance- Personal Injury Protection Benefits	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0589.19	8/30/2019	8/28/2019	Farmers Insurance Company	Kathryn Ruckle		Tyler K. Firkins Van Siclen Stocks Firkins Attorneys At Law	PIP	48.30.015(8)(a) 284-30-330 284-30-350 48.30.015 48.30.015(8)(b)	284-30-395	x	9/19/2019 - received a letter dated September 17, 2019 from Patty Feyereisen on behalf of Farmers Insurance Compnay of Washington
0590.19	8/30/2019	First Class	USAA	Fara Newell		Jonathan Nolley Emerald Law Group	Auto	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 284-30-395		x	
0591.19	9/3/2019	8/27/2019	Stillwater Insurance Company	Charles and Nicole Queen		Joseph Scuderi Cushman Law Offices PS	Home owner's Insurance	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30.015 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015(8)(b)		x	
0592.19	9/3/2019	8/28/2019	State Farm Insurance	Alma Ayala		Fatima Valencia Sunlight Law, PLLC	Auto	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30.015 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015(8)(b) 48.30.010 284-30 48.30.015(8)(a) 48.30.015(8)(b)		x	
0593.19	9/3/2019	8/29/2019	Progressive Direct Insurance Company	Patty and Tyler Johnson		Joseph W. Moore Moore Law Group	Auto	48.30.015(8)(a) 48.30.015(6) 48.30.015			
0594.19	9/3/2019	8/30/2019	Oregon Mutual Insurance Company		<i>C and C Sandwiches, I LLC d/b/a Jimmy John's</i>	Ashbaugh Beal Richard T. Beal Jr	Commercial	48.30.015 (1) 48.30.015 (5) (a) through (f)			10/8/2019 - Received letter dated on 10/4/2019 from Cristin A. Cavanaugh of SOHA & LANG, P.S. on behalf of Oregon Mutual Insurance Company 10/7/2019 - Received letter dated on 10/3/2019 from Cristin A. Cavanaugh of SOHA & LANG P.S. on behalf of Oregon Mutual Insurance Company
0595.19	9/3/2019	8/30/2019	USAA	Eva Newell		Jonathan Nolley Emerald Law Group	Auto	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 284-30-395		x	
0596.19	9/3/2019	8/29/2019	Hartford Insurance	Karen Fox		Scott W. Edwards Schauermann Thayer Jacobs Staples & Edwards	UIM	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30.015 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		x	
0597.19	9/3/2019	8/30/2019	Conduent Payment Integrity Solutions	Domonique Miller			Health	284-30-330 284-30-360 284-30-370	48.30.010, et. seq.	x	
0598.19	9/3/2019	8/30/2019	Nationwide Affinity Insurance Company of America	Salomon Agere Aduigna, individually, and as Personal Representative for the estates of Blen Aduigna, Christina Aduigna, and Emnet Aduigna		Evan C. Schneider Albrecht Law PLLC	UNDERINSURED MOTORIST and PERSONAL AND PROTECTION	48.030.015 (1) 48.30.015 (5), (a) through (f)		x	9/30/2019 - Received letter dated 9/23/2019 from Mandy DiOrio on behalf of AMCO Insurance Company a Nationwide Company

2019 Insurer Fair Conduct Act Notices

0599.19	9/3/2019	8/30/2019	Erie Insurance Company			Bradley Hoff Foster Pepper PLLC	General Liability	48.30.015 (1) 48.30.015 (5), (a) through (f)	7.24.010 7.24.030 7.24 4.28.185 48.15.150 48.05.220 48.15.150 19.86	x	
					<i>Costco Wholesale Corporation</i>						
0600.19	9/3/2019	8/30/2019	Mutual of Enumclaw Insurance Company			George M.Ahrend Ahrend Law Firm PLLC	Uninsured/Underinsured Motorists Coverage	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30.015(8) 284-30-330(1) 284-30-330(3) 284-30-330(4) 284-30-330(6) 284-30-330(7) 284-30-330(13) 284-30-350(1) 284-30-350(2) 284-30-370 284-30-380(1) 284-30-380(3)		x	
					<i>Melder Ranch,LLC and Melder Land, LLC</i>						
0601.19	9/3/2019	8/29/2019	USAA	Nathan Newell		Jonathan Nolley Emerald Law Group, PLLC	Auto	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		x	
									284-30-395		
0602.19	9/3/2019	8/29/2018	USAA	Summit Newell		Jonathan Nolley Emerald Law Group, PLLC	Auto	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380		x	
									284-30-395		
0603.19	9/3/2019	8/30/2019	Lloyd's of London Underwriters (Ark)	Michael and Jane Forte		Eric S. Chavez; George A. Mix Mix Sanders Thompson, PLLC	Cannie Liability Insurance	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30.015 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015(8)(a)	19.86.090 48.30.010(1) 48.01.030	x	
0604.19	9/6/2019	9/4/2019	State Farm Fire and Casualty Company	Susan Chance		Patrick H. LePley LePley Law Firm	Homeowners	284-30-330 284-30-350 284-30-370 48.30.010 48.30.015		x	
0605.19	9/6/2019	First Class	Philadelphia Indemnity Insurance Company	Nature's Walk Condominium Owners Association		Daniel Stein Stein, Sudweeks & Stein, PLLC	Property	48.30.15 (1) 48.30.015 (5), (a) through (f) 48.30.015 48.30.015 (5) 48.30.015 (2) 284-30-330(13)		x	
0606.19	9/6/2019	9/3/2019	State Farm Insurance	Berhane Abraha		Fredrick Langer, Esq Nelson Langer Engle PLLC	Underinsured Motorist Coverage	284-30-330 284-30-3380 48.30.015		x	
0607.19	9/6/2019	9/4/2019	Berkley Assurance Company		<i>MacDonald Miller Facility Solutions, Inc.</i>	Dale L. Kingman and Greg D. Pendleton Stein, Sudweeks & Stein, PPLC	Professional Liability	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30	48.18.300 48.05.220 48.15.150 48.18.200	x	
0608.19	9/9/2019	9/5/2019	Geico	Diana Millwee		Thomas F. Webster Webster Law Office PLLC	Auto/UIM	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30.015 284-30-330(6) 48.30.015(8) 48.30 284-30-330 (2) 284-30-330 (3) 284-30-330 (4) 284-30-330 (5) 284-30-330 (6) 284-30-330 (7) 284-30-330 (8) 284-30-330 (13) 284-30-370 284-30-380 (3)		x	
0609.19	9/10/2019	9/6/2019	Indian Harbor Insurance Company	Jasmel Singh		Steven M. Malek Clausen Law Firm PLLC	Auto	284-30-330 284-30-350 284-30-380 48.30.015	Failing to provide copy of the insurance policy and endorsements upon request by an "eligible injured person", and therefore an insured under the policy and first party claimants as defined by WAC 284-30-320(6), violates WAC 284-30-350(1) providing that "[n]o insurer shall fail to fully disclose to first party claimants all pertinent benefits, coverages or other provisions of an insurance policy or insurance contract under which claim is presented." (emphasis added)	x	

2019 Insurer Fair Conduct Act Notices

0610.19	9/12/2019	9/10/2019	Country Financial	Sarah Forsyth		Sean Harris Law Office: GLP Attorneys, P.S., Inc.	PIP policy no. PA43069652, claim no. 201-1489103	48.30.15 (1) 48.30.15 (5), (a) through (f) 284-30-395 (3) 284-30-330 (1) 284-30-330 (4) 284-30-330(6) 284-30-395 (2) 284-30-395 (1)		x	
0611.19	9/12/2019	9/9/2019	Liberty Insurance Underwriters Inc.	C. Edward Miller, Jr.		Colin Folawn Schwabe, Williamson & Wyatt, P.C.	Excutive Advantage Plus Insurane Policy	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 284-30-330 (1) 284-30-330 (2) 284-30-330 (12) 284-30-330 (13) 284-30-350 (1) 284-30-350 (7) 284-30-360 (3) 284-30-360 (4) 284-30-370 284-30-380 (1) 284-30-380 (3) 284-30-380 (4)		x	10/7/2019 - Received letter dated 9/27/2019 from John E. Howell on behalf of Liberty Mutual
0612.19	9/12/2019	9/10/2019	Safeco Insurance	Lisa Sutter		Nathan Webber Webb Law Firm	UIM Underinsured Motorist	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30.105		x	
0613.19	9/12/2019	9/10/2019	The Travlrs Home and Marine Insurance Co.	Carlos and Michelle Triama		Neal Bound Law Offices of Neal Bound	Homewoners	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015		x	
0614.19	9/12/2019	9/10/2019	USAA Casualty Insurance Company	Wayne Drummond		Neal Bound Law Offices of Neal Bound	Homeowners	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015		x	
0615.19	9/21/2019	9/10/2019	Progressive Direct Insurance Company	Chris Dension		David A, Stirbis Liberty Law LLC	Auto	48.30.015 (1) 48.15.015 (8)(a)		x	
0616.19	9/21/2019	9/10/2019	Safeco	Gerlinde Berry		Sam Elder Law Office	PIP	284-30-330 48.30.015		x	
0617.19	9/12/2019	First Class	State Farm Mutual Automobile Insurance Company	Alexandra Goodell		Jeff Keane Keane Law Offices	Automobile	48.30.015 (5), (a) through (f) 48.30 284-30-330(3) 284-30-330(4) 284-30-330(6) 284-30-330(7)		x	
0618.19	9/12/2019	9/10/2019	USAA Auto Insurance	Alana Armas		Scott W. Edwards Schaueremann Thayer Jacobs Staples & Edwards	Personal Injury Protection	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.015 284-30-330 284-30-360 284-30-370 284-30-380	18.25.005 18.25.006(8) 18.25.005(3)	x	
0619.19	9/12/2019	9/10/2019	USAA Property & Casualty Ins. Group, and affiliate members	Richard L. Martens and Emily A.Ericsen		Richards L. Martens Martens + Associates P.S.	Property/Casualty	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.015 284-30-310 284-30-350 284-30-360 284-30-370 284-30-380	48.01.030		
0620.19	9/12/2019	9/10/2019	Harleysville Preferref Insurance Company		<i>Costco Whole Corporation</i>	Bradley Hoff Foster Pepper PLLC		48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0621.19	9/12/2019	9/10/2019	USAA	Trisha Tracy		Jeanette M. Coleman Paine, Kilpatrick, Coleman & Mashoney, P.C	Auto-PIP	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30.015(5) 48.30.015	284-30-3959(2)	x	
0622.19	9/12/2019	9/10/2019	USAA	Kerry Whitworth		Tom Lester Lester & Associates, P.S., INC	Personal Injury Protection	48.30.015(8) 48.30.015(1) 48.30.015(5) 48.30.015(5)(a) 284-30-330(2) 284-30-330(4) 284-30-380(1)		x	
0623.19	9/13/2019	9/11/2019	USAA Insurance Company	Tina Kortje		Scott Shawver GLP Attorneys, PS, Inc.	Personal Injury Protection	48.30.015(1) 48.30.015(5), (a) through (f)	284-30-395(3)		
0624.19	9/13/2019	9/11/2019	PEMCO Mutual Insurance Company	Crystalina A. Nirschl-Hall		Amelia T. Pak Hardwick & Pendergast, P.S.	Automobile Collision Coverage	48.30.015(1) 48.30.015(5) (a) through (f)		x	

2019 Insurer Fair Conduct Act Notices

0625.19	9/16/2019	9/12/2019	America Family Mutual Insurance Company S.I.		Starlinx Global Service LLC and Kevin Amos	Patrick H. LePley LePley Law Firm	Commerical Property Damage	48.30.010 48.30.015		
0626.19	9/16/2019	9/13/2019	Allstate Insurance Company	Garrick and Meaghan James		Kathryn Knudsen Plaintiff Litigation Group	Homewoners	48.30.015 (5), (a) through (f) 284-30 284-30-330(3) 284-30-330(4) 284-30-330(5) 284-30-330(6) 284-30-330(7) 284-30-370 284-30-380(7) 48.30.015(8)		x
0627.19	9/16/2019	9/13/2019	United Services Automobile Association (USAA) adjuster: Jessica Foster	Misty Wells		Steven M. Malek Clausen Law Firm PLLC	Auto (PIP coverage)	48.30.015	284-30-395	x
0628.19	9/16/2019	9/13/2019	United Services Automobile Association (USAA)	Rachel Hanline		Steven M. Malek Clausen Law Firm PLLC	Auto (PIP coverage)	284-30-330 284-30-360 284-30-370 284-30-380 48.30.015	284.30.395	x
0629.19	9/16/2019	9/13/2019	State Farm Fire and Casualty Company	Stewart Strome and Amanda Strickland		Ricky J Wathen Cole Wathen Leid Hall	Homewoners	48.30.015 (1) 48.30.015 (5), (a) through (f)		x
0630.19	9/16/2019	9/12/2019	Liberty Mutual Insurance Company	Jason Floyd		Sam Fogerty Sam Fogerty	Underinsured Motorist	48.30.015(1) 48.30.015 (5), (a) through (f)		x
0631.19	9/16/2019	9/16/2019	Progressive Direct Auto Insurance Company	Manjit Kaur		Kevin B. Page Ritchie Reirsen	Uninsured Motorist	48.30.015(1) 48.30.015 (5), (a) through (f)		x
0632.19	9/16/2019	9/13/2019	Unigard Insurance Company	Jose Mendoza		Kevin B. Page Ritchie Reirsen	Unisured Motorist	48.30.015(1) 48.30.015 (5), (a) through (f)		x 10/04/2019 - received letter dated 10/02/2019 from Kim Kotson on behalf of Unigard Insurance Company.
0633.19	9/16/2019	9/13/2019	Allstate Fire and Casualty Insurance Company	Stevie McMillan		Richard S. Aguire Ritchie Reiersen	Uninsured Motorist	48.30.015(1) 48.30.015 (5), (a) through (f)		x 10/04/2019 - received letter dated 10/02/2019 from Douglas F. Foley on behalf of Allstate Fire and Casualty Insurance Company.
0634.19	9/16/2019	9/12/2019	State Farm Mutual Automobile Insurance Company	James Choe		Michael Charbonneau Bridge Law PC	UIM	48.30.015(1) 48.30.015(5) (a) through (f) 48.30 48.30.015(5) 284-30-330 284-30-370 48.30.010 48.30.015		x
0635.19	9/16/2019	9/13/2019	New York Marine and General Insurance Company	Wagnew Belay		Habtemariam Law Firm Neftalen Habtemariam	Uninsured/Underinsired Motorists Coverage	48.30 48.30.010 48.30.015		x
0636.19	9/16/2019	9/13/2019	National General Insurance	Alisha Arneson		Joshua P. Maurer Maurer Law	Motor Vehicle - UM/UIM	48.30.015 (1) 48.30.015 (5), (a) through (f)		x
0637.19	9/16/2019	9/12/2019	USAA	Natalia Smagina		Boris Davidovskiy Boris Davidovskiy, P.C.	Property	48.30.015(1) 48.30.015 (5), (a) through (f) 48.30.015 48.30 284-30-330	48.01.030	x
0638.19	9/18/2019	9/16/2019	State Farm Insurance	Emily Rossetti		Stacey M. Kelley Moran Kelley, PLLC	Underunsured Motorist	48.30.015(8)(a) 284-30-330 284-30-350 284-30-370 284-30-380		x 10/2/2019 - received letter dated 9/26/2019 from Karen M. Kay on behalf of State Farm Automobile Insurance Company 10/7/2019 - Received a letter dated 9/30/2019 from Stacey M. Kelley in response to a letter Karen M. Kay submitted on behalf of State Farm Automobile Insurance 10/18/2019 - received a letter dated 10/16/2019 from Paul Crowley in response to Stacey Kelley on behalf of State Farm Automobile Insurance Company
0639.19	9/19/2019	9/17/2019	Allstate Insurance Company	Renee C. Maurice		Kevin M. Winters Winters Law, PLLC	UIM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 284-30-380 48.30.010 48.30.015(1) 48.30.015(5)	48.30015(8)	x
0640.19	9/18/2019	9/12/2019	PEMCO Mutual Insurance Company	Michael Pigg and Norma Miranda		Evan C. Schneider Albrecht Law PLLC	Property	48.30.015 (1) 48.30.015 (5), (a) through (f)		x

0641.19	9/18/2019	9/13/2019	Transamerica Title Insurance Company	Angelina Slee		Robert C. Gardner Gardner Insurance LLC	Long term Care	48.30 284-30-330 48.30.015	48.84 48.84.910 284.54 284.54.020 284.54.030 284-54-040 284-54-054 284-54-050 284-54 19.86	x	10/7/2019 - Received letter dated 10/3/2019 from Kristin Nealy Meir on behalf of Transamerica Life Insurance Company.
0642.19	9/18/2019	9/15/2019	State Farm Insurance	Paul J. Cross		David C. Snell Small Snell Weiss Comfort P.S. Attorneys at Law	Medical	284-30 48.30.015(5) 284-30-330		x	
0643.19	9/19/2019	9/17/2019	Safety National Casualty Corporation		<i>Costco Wholesale Corporation</i>	Bradley Hoff Foster Pepper PLLC	General Liability	48.30.15 (1) 48.30.015 (5), (a) through (f)		x	
0644.19	9/19/2019	9/16/2019	First American Title Insurance Company	David R. Bento		Issa Ruiz and McKean J. Evans Plaintiff Litigation Group, PLLC	Title Insurance	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(1) 284-30-330(4) 284-30-350(1) 284-30-350(2) 284-30-330(2) 284-30-330(3) 284-30-330(5) 284-30-330(13) 284-30-370 48.30.015(8)		x	
0645.19	9/19/2019	9/17/2019	State Farm Fire and Casualty Insurance Company		<i>Bian Nikfard</i>	Kathryn Knudsen Plaintiff Litigation Group	Rental Dwelling	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330(3) 284-30-330(4) 284-30-330(5) 284-30-330(6) 284-30-330(7) 284-30-370 284-30-380(7) 48.30.015(8)		x	
0646.19	9/19/2019	9/16/2019	USAA Insurance Compnay	Kirstin LaCroix		Scott Shawver GLP Attorneys, PS, Inc.	PIP Personal Lines	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0647.19	9/20/2019	9/18/2019	Metropolitan Group Property and Casuality Insurance CO.	Chuck Penrose and Maureen Penrose		Neal Bond Law Offices of Neal Bond PLLC	Homeowners	284-30-330 284-30-350 284-30-370 284-30-380 48.30.015		x	
0648.19	9/20/2019	9/18/2019	Garrison Property and Casualty Insurance Company	Bryan McDermott		Neal Bond Law Offices of Neal Bond PLLC	Automobile	284-30-330 284-30-350 284-30-370 284-30-380 48.30.015		x	
0649.19	9/20/2019	9/17/2019	United Servies Automobile Association	Matthew Baker		Matthew G. Johnson, Esq Ron Meyers & Associates PLLC	UIM	284-30-330 48.30.15 48.30.010		x	
0650.19	9/23/2019	9/19/2019	Safeco	Lulio Colorado		Brian M. Sullivan Sullivan Law Group	PIP- 3rd Party Benefits as a Pedestrian	284-30-330 284-30		x	
0651.19	9/23/2019	9/20/2019	State Farm	Tim Crabb and Patricia Blakeway		Ashten Dennis Washington Law Center	UIM	48.30.015(5), (a) through (f) 284-30-330 284-30-360 284-30-370 284-30-380		x	
0652.19	9/23/2019	9/18/2019	USAA	Eric Schnell		Nathan P. Roberts Connelly Law Offices, PPLC	UIM	48.30 48.30.015(1) 48.30.015(5) 284-30-330(7) 48.30.015(2) 48.30.015(3)		x	
0653.19	9/23/2019	No Post Mark	Riversource Life Insurance Company	Rita A. Lemire		Michael J. Delay Delay Law Firm	Life Insurance	48.30.015(8)(a) 284-30-330(2)(4) and (6) 284-30-360(3) and (4) 48.30.015(8)(b) 48.30.		x	
0654.19	9/24/2019	9/18/2019	Cities Insurance Association of Washington	Shannon Burton		Kevin B. Page Ritchie Reirsen Law	Uninsured Motorist	48.30.015(1) 48.30.015(5), (a) through (f)		x	09/25/2019 - Received letter dated 09/19/2019 from Pam Robinson of Simmons, Sweeney, Smith PS Attorneys at Law on behalf of the City of Yakima for Cities Insurance Association of Washington.
0655.19	9/24/2019	9/20/2019	Mutual of Enumclaw Insurance Company	Barbara A. Schober		Doug W. Nicholson Lathrop, Winbauer, Harrel, Slothower & Dinison L.L.P	Farm/Homeowners	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30.015(8)(a) 284-30-330 (1) through (7), (13), and (16) 284-30-350 284-30-360, (1) and (4) 284-30-370 384-30-380 (1), (3), and (4) 48.30.015		x	

2019 Insurer Fair Conduct Act Notices

0656.19	9/24/2019	9/19/2019	Country Financial	Mechelle Bauser		Kamela J. James Morgan James PLLC	PIP/UIM	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30.015 284-30-330		x	
0657.19	9/25/2019	9/23/2019	State Farm Mutual Automobile Insurance Company	Carl Ellis		Ninamaria K. Fuller Fuller & Fuller Attorneys	Automobile	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30.015(8)(a) 48.30.015		x	
0658.19	9/25/2019	9/20/2019	State Farm Mutual Automobile Insurance Company	Duane Hoff		Alyssa P. Au Lawrence Kahn Law Group, P.S.	Automobile	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	See also: 0844.18
0659.19	9/26/2019		Hartford Casualty Insurance Company	Judi and Alison Rehem		John Alexander The John Alexander Law Firm PLLC	UIM	48.30.015(8)(a) 48.30.015	46.61 4.22.015 5.60.060(4) 42.17 5.60.060(4) 42.17	x	
0660.19	9/27/2019	9/25/2019	Allstate	Solomon Jemaneh		Solomon Jemaneh Prose	Auto	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380	46.52.130(2)(iii) for increasing premiums when the policyholder was not at fault	x	
0661.19	9/27/2019	9/25/2019	Progressive	Eric F. Soto		Terence F. Traverso Law Offices of Terence F. Traverso	UIM	48.30.015		x	
0662.19	9/27/2019	9/24/2019	Property & Casualty Ins. Company	Erin Pelsler		Paula McCandlis Brett McCandlis Brown & Conner	PIP	284-30-330(1) 284-30-330(2) 284-30-330(3) 284-30-330(4) 284-30-330(5) 284-30-330(6) 284-30-330(7) 284-30-330(11) 284-30-330(12)		x	
0663.19	9/30/2019	9/27/2019	GEICO Choice Insurance Company	Bezayene F. Gebrekidan		Louis G. Hunter Law Offices of Louis G. Hunter	Auto	284-30-330 284-30-380 284-30		x	
0664.19	9/26/2019	9/20/2019	The North River Insurance Company	Antonio Bellasai		John M. Williams Williams Legal	UIM	48.30.015 284-30-330(6)(7)		x	9/30/2019 - submission routed to CAP for further review. 10/19/19 - Received response dated October 3, 2019 from Sarah L. Eversole of Wilson Smith Cochran Dickerson on behalf of North River Insurance Company.
0665.19	9/30/2019	9/26/2019	National General	Candance Davis		Matthew G. Johnson Ron Meyers & Associates PLLC	PIP				
0666.19	9/30/2019	9/27/2019	GEICO	Harvinder Singh		Karen Scudder Greaney Scudder Law	Underinsured	48.30.015 (1) 48.30.015(5), (a) through(f) 48.30.015(8)(a) 48.30.015(8)(b)		x	
0667.19	9/30/2019	9/27/2019	Mapfre Insurance Company	Catherine Fitch, c/o Jacobs Law Group		Michael L. Jacobs Jacobs Law Group	UIM	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0668.19	9/30/2019	9/26/2019	Metromile and National Insurance Company	Jacqueline Morris		Zebeaman Chekol, Esq. Law Office of Yohannes K. Sium, PLLC	Auto - PIP	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0669.19	9/30/2019	9/27/2019		Younglove Construction, LLC		Stanton Phillip Beck Lane Powell PC	Property	48.30.05(8)(a) 28430-330 48.30.015(2)		x	
0670.19	10/1/2019	9/27/2019	Liberty Mutual Insurance	Davina Hoyt		Ryan M. Best Best Law PLLC	UIM	48.30.015(1) 48.30.015(5), (a) through (f) 284-30-330 48.30.010 284-30-330(4) 284-30-330(6) 284-30-330(7) 19.86.170 19.86.090		x	10/18/2019 - Received letter dated 10/11/2019 by Ryan Best on behalf of Davina Hoyt
0671.19	10/2/2019	9/30/2019	First National Insurance Company of America	Tu Chau		Paul Veillon Galileo Law PLLC	Personal Lines Auto No-Fault Physical Damage (Collision)	48.30.015(1) 48.30.015(5), (a) through (f)		x	
0672.19	10/2/2019	9/30/2019	The Hartford		3rd Battery 2 LLC as assignee of SSA Acoustics LLP	Rick J Wathen Cole Wathen Leid Hall P.C.	Commerical	48.30.015(1) 48.30.015(5), (a) through (f) 48.30		x	
0673.19	10/2/2019	10/1/2019	USAA	Trudy Angela Taylor		Cody Colwell Chou Colwell PS	PIP	48.30.015(1) 48.30.015 (5), (a) through (f) 284-30-330(4) 248-30-370 284-30-330(2) 48.30.015 284-30-330	18.25.005 18.25.006 246-808-105	x	* see also 0327.19

2019 Insurer Fair Conduct Act Notices

0674.19	10/2/2019	10/1/2019	USAA	John Taylor		Cody Colwell Chou Colwell PS	Auto - Personal Injury Protection	48.30.015(1) 48.30.015 (5), (a) through (f) 284-30-330(4) 248-30-370 284-30-330(2) 48.30.015 284-30-330	18.25.005 18.25.006 246-808-105	x	* see also 0328.19
0675.19	10/3/2019	10/1/2019	State Farm Mutual Automobile Insurance Company	Lorie Banuchi		Amy E. Jones Driggs, Bills & Day, PLLC	Automobile	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30.015(8)(a) 48.30 284-30-330 (3), (4) and (6) 284-30-330 (7)		x	
0676.19	10/4/2019	10/2/2019	State Farm	Jennifer Coleman		Daniel P. Mallove Law Office of Daniel P. Mallove	Auto	284-30-330 284-30-360 284-30-370 284-30 48.30.015		x	
0677.19	10/4/2019	10/2/2019	Rice Insurance	Jimmy Garg		Jimmy Garg Seattle Litigation Group	Property	48.30.015 (5), (a) through (f) 48.30.015(8)(a) 284-30-330(2) 284-30-330(5) 284-30-330(11) 284-30-370 284-30-380(1),(3)		x	
0678.19	10/4/2019	9/30/2019	Country Mutual Insurance Company	Pamela K. Hale		Bill Montecucco Bill Montecucco, Attorney at Law, PS	Property	48.30.015(1) 48.30.015(5), (a) through (f) 4.84.030		x	
0679.19	10/4/2019	10/1/2019	USAA Casualty Insurance Company	Harry J. Cordon		Ben Melnick Schauermann Thayer Jacobs Staples & Edwards PS	Automobile	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.015 48.01.030 48.30.010 48.30.010(7) 248-30 284-30-395 284-30-395(1) 284-30-395(1) (a)-(d) 284-30-395(3)(b) 284-30-395(2)		x	
0680.19	10/4/2019	No Post Mark	Travelers Casualty Insurance Company of America		<i>Spectrum Pension Consultants, Inc.</i>	Richards Dykstra Friedman Rubin	Property and Casualty	48.30.015(1) 48.30.015(5), (a) through (f) 284-30 284-30-330(4) 284-30-330(5) 284-30-330(1) 284-30-370 284-30-380(1)	48.03.010 48.03.015(8) 48.01.030	x	
0681.19	10/7/2019	10/4/2019	Arch Specialty Insurance Company (c/o Lancer Claims Services)		<i>Purvell P&C LLC d/b/a Purcell Painting & Coatings</i>	Drew E. Pearsall Ogden Murphy Wallace, P.L.L.C	General Liability Policy No. 12EMP9290703 (eff. 4/1/16 - 4/1/17) & 12EMP9290704 (eff. 4/1/17 - 4/1/18)	48.30.015(5), (a) through (f) 48.30.015 48.30.015 (5) 284-30-330 284-30-360 284-30-370			
0682.19	10/7/2019	10/3/2019	Metropolitan Property and Casualty Insurance Company	Michael and Lindsay McManus		Patrick H. LePley LePley Law Firm	Homeowners	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.010 48.30.015		x	
0683.19	10/7/2019	10/3/2019	USAA	Donna and Charles Harlan		Kyle Olive Olive Law Northwest PLLC	Homeowners	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0684.19	10/7/2019	10/4/2019	Safeco Insurance Company of America	Daniel J. Foely		Ray Brooks Brooks Law Firm	Home Insurance	48.30.015(1) 48.30.015 (5), (a) through (f) 48.30.015 284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.010 48.30.015(1) 48.30.015(5) 284-30-330(6) 284-30-330(7) 48.30.15(8)(a)		x	
0685.19	10/7/2019	10/3/2019	Allstate Insurance Company	Eva Bonsing		Matthew G. Johnson, Esq. Ron Meyers & Associates PLLC	PIP	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.015		x	10/21/2019 - Received a letter dated 10/18/2019 from Douglas F. Foley on behalf of Allstate Insurance Company.

0686.19	10/8/2019	10/3/2019	Geico Advantage Insurance Company	Unsik Lee, Kotsong Lee		Jeffrey R Caffee The Law Offices of Jeffrey R Caffee	Automobile	48.30.015(1) 48.30.015(5), (a) through (f) 48.30.015 248-30-330 284-30-350 284-30-360 284-30-370 284-30-380 48.30.010 284-30 284-30-330(4) 284-30-330(6) 284-30-330(8) 284-30-390(1) 284-30-390(2)(a) 284-30-390(5)		x	
0687.19	10/9/2019	10/7/2019	USAA	Michael Schafer		Sam Elder Law Office of Sam Elder	PIP	284-30-330 284-30-350 284-30-370 284-30-380 284-30 48.30.15	Unreasonable denial of PIP benefits for treatment of injuries related to collision	x	
0688.19	10/9/2019	Date stamp not legible	Mutual of Enumclaw Insurance Company	Maria Vance		Joel Hanson Joel B. Hanson	Homeowners Insurance	48.30.015	19.86 et seq.	x	
0689.19	10/9/2019	10/7/2019	Allianz Global Risks US Insurance Company		<i>MatconUSA, LP</i>	Thomas Williams Harper Hayes PLLC	Builder's Risk Policy	48.30.015(1) 48.30.015 (5), (a) through (f) 48.30.015 284-30-330(2) 284-30-330(3) 284-30-330(4) 284-30-330(13) 284-30-360(1) 284-30-360(3) 284-30-370		x	
0690.19	10/9/2019	10/7/2019	Houston Casualty Insurance Company		<i>MatconUSA, LP</i>	Thomas Williams Harper Hayes PLLC	Liability	48.30.015(1) 48.30.015 (5), (a) through (f) 48.30.015 284-30-330(2) 284-30-330(3) 284-30-330(4) 284-30-330(13) 284-30-360(1) 284-30-360(3) 284-30-370		x	
0691.19	10/9/2019	10/7/2019	Lexington Insurance Company		<i>MatconUSA, LP</i>	Thomas Williams Harper Hayes PLLC	Builder's Risk Policy	48.30.015(1) 48.30.015 (5), (a) through (f) 48.30.015 284-30-330(2) 284-30-330(3) 284-30-330(4) 284-30-330(13) 284-30-360(1) 284-30-360(3) 284-30-370		x	
0692.19	10/9/2019	10/8/2019	The Hartford Insurance Company of the Midwest	Gary & Marsha Stockdill		Robert D. Bohm Robert D. Bohm PLLC	Homeowners Insurance	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30 48.30.015 284-30-330	48.30.010	x	
0693.19	10/9/2019	10/8/2019	The Hartford Insurance Company of the Midwest	Richard & Dion King (represented by Robert D. Bohm of Robert D. Bohm, PLLC)		Robert D. Bohm Robert D. Bohm PLLC	Homeowner's Insurance	284-30-330 284-30-350 284-30-360 284-30-370 284-30-380 284-30 48.30.015 48.30	48.30.010	x	
0694.19	10/10/2019	10/9/2019	State Farm Mutual Automobile Insurance Company	Laura Mueser		Lincoln Sieler Friedman Rubin	Underinsured Motorist/ Automobile Policy	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0695.19	10/10/2019	10/8/2019	USAA Insurance Company	Christopher Gundermann		Lincoln Sieler Friedman Rubin	Underinsured Motorist// Automobile Policy	48.30.015 (1) 48.30.015, (a) through (f)		x	
0696.19	10/10/2019	10/7/2019	First American	Jon and Jennifer Herrick		Tyler Kerr Levy Von Beck Comstock	Homeowner's Policy No. WIA 16231	48.30.015 (1) 48.30.015 (5), (a) through (f)		x	
0697.19	10/10/2019	10/8/2019	Pemco Insurance Company	Danielle King-Johnson		Sam J. Fogerty Sam J. Fogerty	Underinsured Motorist	48.30.015 (5), 48.30.015 (5), (a) through (f)		x	
0698.19	10/10/2019		State Farm Mutual Automobile Insurance Company	Jennifer Viera		Ryan J. Pauley Pauley Law Group, PLLC	Automobile Underinsured Motorist	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30		X	
0699.19	10/11/2019	10/9/2019	First National Ins Co of America & Safeco Ins Co of America	Michael King		Ray Brooks Brooks Law Firm Inc, P.C.	Aut	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30.015 48.30.015 (8)(a)		x	

2019 Insurer Fair Conduct Act Notices

0670.19	10/11/2019	10/9/2019	Safeco Insurance	Scott and Lori Kruse		John E. Powell John Edward Duke Powell	Treble damages and other appropriate damages including, but not limited to, fees and cost	48.30.015 (8)(a) 48.30.015 (2) and (3) 48.30 284-30-330 (2) 284-30-330 (1) 284-30-330 (3) 284-30-380 (1) 284-30-380 (3) 284-30-330 (5) 284-30-330 (4) 284-30-370 284-30-330(3) 284-30-330(6) 284-30-330(7) 284-30	x	
0671.19	10/14/2019	10/19/2019	Progressive	Gregory Wayne Berryhill		Amelia T. Pak Hardwick & Pendergast, P.S.	Underinsured Motorist	48.30.015 (1)	x	
0672.19	10/14/2019	10/11/2019	Homesite Insurance Company	Portia Dehart		Drew D. Dalton Ford & Dalton PS	Property Insurance	48.30.015 (1) 48.30.015 (5), (a) through (f) 284-30-330 284-30-350 284-30-360 48.30.015	x	
0673.19	10/14/2019	No Post Mark	Homesite Insurance Company	Jessica Wirkkala and Matthew Wirkkala		Charles A. Isely Charles A Isely Attorney At Law, P.C	Unreasonably denying a claim for coverage or payment	48.30.015 (8) 48.30 48.30.015 (2) 48.30.015 (3) 48.30	x	
0674.19	10/14/2019	10/10/2019	State Farm Insurance Co.	Cameron Burnette		Matthew G. Johnson Ron Meyers & Associates PLLC	UIM	48.30.015 (1) 48.30.015 (5), (a) through (f)	x	
0675.19	10/14/2019	10/10/2019	Liberty Mutual		<i>Card Kingdom</i>	Nicholas P. Gilbert Perkinds Cole		48.30.015 284-30-330(1) 284-30-330(2) 284-30-330(4) 284-30-330(5) 284-30-330 (6) 284-30-330(7) 284-30-350 284-30-370 284-30-380	x	
0676.19	10/16/2019	10/11/2019	State Farm	Karen Phan		Steve Dashiak Washington's Law Firm	Homeowners	48.30.015 (1) 48.30.015 (5), (a) through (f)	x	
0677.19	10/17/2019	10/15/2019	Progressive	Kelly Mezich		Daniel P. Mallove Law Office of Daniel P. Mallove		284-30-330 284-30 48.30.015	x	
0678.19	10/18/2019	10/16/2019	Progressive Insurance	Gregory Stariha		Pro Se	Property	284-30-330 284-30-350 284-30-370 284-30-380	x	
0679.19	10/18/2019	10/16/2019	National Union Fire Insurance Company of Pittsburg, PA and AIG Claims, Inc.		<i>Costco Wholesale Corporation</i>	Bradley Hoff Foster Pepper PLLC	General Liability	48.30.015 (1) 48.30.015 (5), (a) through (f)	x	
0680.19	10/18/2019	10/16/2019	American Family Insurance Company	Erika J. Heussy		Munish K. Barin Sound Injury Law PLLC	Underinsured Motorist (UIM)	48.30.015 (1) 48.30.015 (5), (a) through (f) 48.30.015 (8)(a) 48.30.015 (8)(b) 284-30-330 (1) 284-30-330 (4) 284-30-330 (7) 284-30-330 (13)	x	
0681.19	10/18/2019	10/14/2019	Safeco Insurance Company of America	Richard Pierce and Marilyn Pierce		David Linville Linville Law Firm	Propety	48.30.015 (1) 48.30.015 (5), (a) through (f)	x	
0682.19	10/21/2019	No Post Mark	Regence Blue Shield	Jeannette M. Curtis		Joshua P. Maurer Maurer Law	Health	48.30.015 (1) 48.30.015 (5), (a) through (f)	x	