

Tracking Number	Date Of Receipt By OIC	Postmark Date	Insurance Company	Complainant/ Insured - Individual	Complainant/ Insured - Business	Complainant Attorney	Line of Ins	RCW/WAC	*Other	Unreas onable Denial of Claim	Notes
0001.19	1/2/2019	12/31/2018	Liberty Mutual Insurance		ABADI Inc.	Valerie Ann Lee Acadia Law PLLC	Property	RCW 48.30.010 RCW 48.30.015 WAC 284-30-330 WAC 284-30-350 WAC 284-30-380		X	
0002.19	1/2/2019	12/31/2018	PEMCO Mutual Insurance Company	Thomas Simmonds		Paul M Veillon Galileo Law PLLC	Auto UIM	WAC 284-30-330 WAC 284-30-350 RCW 48.30.015 WAC 284-30-395		X	
0003.19	1/2/2019	12/31/2018	Certain Underwriters at Lloyd's, London subscribing to Marine Cargo policy no. B0799MC030730k		Mills Bros. International, Inc. and Global Harvest Foods, Ltd.	Al Van Kampen Van Kampen & Crow PLLC	Property	RCW 48.30.015 (1) RCW 48.30.015 (a) through (f) RCW 48.30.010 (1) & (2)		X	
0004.19	1/2/2019	12/28/2018	Atlas Financial	Lemlem Naizgi		Lawrence M. Katz Lawrence M. Katz Attorney at Law	UM	WAC 284-30-360		X	
0005.19	1/2/2019	None	Allstate Insurance Company		Monaco Villa Condominium Owners Association	Jessica R. Burns Stein, Sudweeks, & Stein, PLLC	Property	RCW 48.30.015(1) RCW 48.30.015(5) RCW48.30.015(2)		x	
0006.19	1/3/2019	12/31/2018	Dairyland Auto Insurance	Anastasia Zorya		David Balint Balint and Associates	Auto	RCW 48.30.015(1) RCW 48.30.015(5), (a) through (f)			1/17/19 - Received reply from Patrick Paulich of BPM law representing Middlesex Insurance Company.
0007.19			Geico Choice Insurance Company	Khatantuul Chimedsteren		Paul Rietzke Law Offices of Anna R. Tseytlin	Auto				Received letter from Alfred E. Donohue
0008.19	1/4/2019	1/2/2019	ManhattanLife Assurance Company of America	David and Kathleen Them		Ian S. Birk Keller Rohrbach LLP	Health	WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380 RCW 48.30.015		X	
0009.19	1/4/2019	1/2/2019	Liberty Mutual Insurance	Eric and Jeanette Brown		Ian S. Birk Keller Rohrbach LLP	Property	WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380 RCW 48.30.015		x	
0010.19	1/7/2019	1/3/2019	Geico	Sandra Puttmann		Brain M. Sullivan Sullivan Law Group	PIP	WAC 284-30-330 RCW 48.30.015		X	
0011.19	1/7/2019	1/4/2019	USAA	Jennifer Panattoni		Cydney Campbell Webster GLP Attorneys, P.S., Inc.	PIP	RCW 48.30.015(8)(a) RCW 48.30.015(1) RCW 48.30.015(a) through (f)		x	
0012.19	1/7/2019	1/4/2019	The Travelers Home and Marine Insurance Company	Kyle and Elin Teutsch		Ian S. Birk Keller Rohrbach LLP	Homeowners	WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380 RCW 48.30.015		X	
0013.19	1/7/2019		Liberty Mutual Insurance	Eiseo Torres Molina		Eric Harrison Attorney West Seattle, P.S.	Auto	WAC 284-30-330 WAC 284-30-370 WAC 284-30-380 RCW 48.30.015		X	
0014.19	1/9/2019	1/7/2019	Liberty Mutual Fire Insurance Company	Bradley F. Parker		Maridith E. Ramsey Davis Law Group P.S.	UIM	RCW 48.30 RCW 48.22.085 RCW 48.22.030 WAC 284-30-330 WAC 284-30-350 WAC 284-30-395 RCW 48.30.015(8)		X	
0015.19	1/9/2019	1/7/2019	Safeco Insurance Company	Ryan and Michael Fleisher		Gary N. Gosanko Gosanko & O'Halloran, PLLC	Property	RCW 48.30.015 WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380 RCW 48.30.010		X	
0016.19	1/10/2019	1/8/2019	Allstate Insurance Company	Mohammed Kashmiri		Kaitlin M. Roach GLP Attorneys, P.S., Inc.	auto			x	Received letter from Douglas F. Foley re
0017.19	1/10/2019	1/8/2019	Mutual of Enumclaw Insurance Company	Mark Reynaud		Ray Brooks Brooks Law Firm	auto	RCW 48.30.010 RCW 48.30.015 WAC 284-30-330 (2), (3), (4), (5), (6), (7), (8), (16)		X	
0018.19	1/10/2019	1/8/2019	Allstate Fire and Casualty Company	Evonda Tuon		Ralph Maimon Law Office of Ralph Maimon, P.S.	Auto	RCW 48.30.015 WAC 284-30-330 (4), (6), (7), (11), (13), (16) WAC 284-30-370	"Allstate is in violation of the duty of good faith under RCW 48.01.080 and its duty to conduct a full and fair investigation."	X	
0019.19	1/10/2019	1/8/2019	Safeco Insurance Company of Oregon	Revekka Osintsev		David Richardson David Richardson Attorney at Law	PIP	RCW 48.30.015		X	

2019 Insurer Fair Conduct Act Notices

0020.19	1/10/2019	1/8/2019	American Family Mutual Insurance Company	William H. Sodden		Adam C. Cox Law Offices of Harold D. Carr, P.S.	Property	WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380 WAC 284-30-390 RCW 48.30.015		X	
0021.19	1/11/2019	1/9/2019	USAA	Darren Michael McKowan		Angela Engstrom Bill Montecucco, Attorney at Law	PIP	WAC 284-30-30(4) WAC 284-30-395(1) WAC 284-30-395(2) WAC 284-30-395(3) RCW 48.30.015(1) RCW 48.30.015(a)-(f)		x	
0022.19	1/11/2019	1/9/2019	State Farm Mutual Insurance Company	Paula Terrell		Vonda M. Sargent Law Offices of Vonda M. Sargent	Auto + Umbrella	RCW 48.30.015(1) RCW 48.30.015(a)-(f)	Unreasonably denying claim; failing to acknowledge communications; failure to investigate claim; refusing to pay claims; no attempt in good faith to get equitable settlement; failing to provide explanation of denial; failing to timely respond to communications; failing to complete investigation within 30 days; failing to document denial in writing.	x	
0023.19	1/11/2019	1/9/2019	Nationwide Insurance Company of America	Russell Garrett		Ann H. Rosato Peterson, Wampold, Rosato, Feldman, Luna	auto	WAC 284-30-330 WAC 284-30-360 WAC 284-30-370 RCW 48.30.015(1) RCW 48.30.015(a) - (f)		x	
0024.19	1/11/2019	1/9/2019	The Hartford Insurance Company of the Midwest	Michele Ostwald		Talis Abolins Advocates Law Group, PLLC	Property	RCW 48.30.015(1) RCW 48.30.015 (a) - (f)		x	
0025.19	1/14/2019	1/10/2019	BITCO Insurance Companies/Old Republic Insurance Group		Rod Anderson Construction, Inc.	John C. Black Dunn & Black, P.S. Tyler K. Firkins	Business	RCW 48.30.015 WAC 284-30-330 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380		X	
0026.19	1/15/2019	1/11/2019	Liberty Mutual Insurance Company	Freedom Griep		Van Sieten Stocks Firkins Attorneys At Law	auto	RCW 48.30.015 WAC 284-30-330		X	Complaint form attached to IFCA. Copies of IFCA and complaint sent to CAP for records.
0027.19	1/15/2019	1/11/2019	Travelers Property Casualty Company of America		Kerr Contractors Oregon, Inc.	Michael E. Farnell Parsons Farnell & Grein, LLP Matthew G. Johnson, Esq	Property	RCW 48.030.015 WAC 284-30-330 WAC 284-30-350 WAC 284-30-370 WAC 284-30-380		X	
0028.19	1/15/2019		USAA Insurance Company	Matthew Baker		Ron Meyers & Associates PLLC	PIP	WAC 284-30-360 RCW 48.30.015		X	
0029.19	1/15/2019	1/10/2019	Safeco Insurance Company of America	Michael and Dina Wampold		Charles Davis Harper I Hayes PLLC	Property	RCW 48.30.015 WAC 284-30-330(5) WAC 284-30-330(11) WAC 284-30-370 WAC 284-30-380		X	Received call from Laurie Cange. Changed attorney's name to Charles Davis. Ms. Cange is the legal assistant and accidentally put her name on IFCA cover sheet.
0030.19	1/16/2019	1/14/2019	United of Omaha Life Insurance	Linda R. Friddle		Joseph Cunnane Cunnane Law	Long Term Disability	WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380 RCW 48.30.015		X	
0031.19	1/16/2019	1/15/2019	Liberty Mutual Insurance Company	Luis Maturino-Morales		Deola Lebron Lebron Law Group, PLLC	UIM/PIP	RCW 48.30.015 (1) RCW 48.30.015 (2) WAC 284-30-330 WAC 284-30-360 WAC 284-30-370		X	
0032.19	1/17/2019	1/15/2019	New York Marine and General Insurance Company	Mohammed Ebsa Mohammed		Yohannes K. Sium Daniel J. Houser Houser Law PLLC	UIM-UM	WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 RCW 48.30.015		X	
0033.19	1/17/2019	1/15/2019	Allstate Insurance Company		97th Place Condominium Owners Association	Tristan Swanson Ashbaugh Beal	Property	RCW 48.30.015		X	
0034.19	1/17/2019	1/15/2019	Western World Insurance Group		Donogh Custome Homes, Inc.	Tristan Swanson Ashbaugh Beal	Commercial	RCW 48.30.015 (1) RCW 48.30.015 (a) through (f)		x	
0035.19	1/18/2019	1/16/2019	IDS Property Casualty Insurance Company and Ameriprise Auto & Home Insurance	Gerardo Pena and Liliana Uribe		Ian S. Birk Keller Rohrbach LLP Jack Zahner	Property	WAC 284-30-330 WAC 284-30-350 WAC 284-30-360 WAC 284-30-370 WAC 284-30-380 RCW 48.30.015		X	
0036.19	1/18/2019	1/16/2019	United Specialty Insurance Company		J R Hayes & Sons, Inc.	Jack Zahner Foster Pepper PLLC	Property	RCW 48.30.015			
0037.19	1/22/2019	1/17/2019	Western Heritage Insurance Company		Martinez Auto Parts	David B. Trujillo Law Offices of David B. Trujillo	Property	RCW 19.86.020 RCW 48.30.015 (1)(8) WAC 84-30-330 (4)(6)(7)(13)		X	
0038.19	1/22/2019	1/18/2019	Homesite Insurance Company of the Midwest	David Cole		Rick J Wathen Cole Wathen Leid Hall P.C.	Property	RCW 48.30.015 (1) 48.30.015 (5) (a) through (f)		x	

2019 Insurer Fair Conduct Act Notices

0039.19	1/22/2019	1/18/2019	Safeco Insurance Company of Illinois	Roxanne & Elias Tunison		Brian P. Russell Russell Law PLLC	UIM	RCW 48.30.010 RCW 48.30.015 WAC 284-30-330 (2), (4), (5), (6), (7), (8), (13), and (15) WAC 284-30-360 WAC 284-30-370 WAC 284-30-380		X	
0040.19	1/22/2019	1/18/2019	Safeco	Brooke Cassell		Bob Anderton Anderton Law Office-Washington Bike Law	Auto	RCW 48.30.015(1) RCW 48.30.015 (a) - (f)		X	
0041.19	1/22/2019	1/18/2019	USAA	John Brighton		Douglas M. Bragg Millard & Bragg Attorneys at Law P.C.	Auto	RCW 48.30.015 WAC 284-30-330 (1), (3), (4), (6), (7), and (13) RCW 48.01.030		X	