

OIC Rules Coordinator

From: Brad Vagt <bradvagt@gmail.com>
Sent: Monday, October 6, 2025 1:32 PM
To: OIC Rules Coordinator
Subject: R2025-05 Second Prepublication Draft comment

External Email

Good Afternoon,

I am writing to you today regarding the importance of anti steering rules in our state. I work at a body shop in Seattle and see steering from insurers first hand on a regular basis. I repeatedly see or hear insurers leaning heavily into conversation of how difficult it will be for a vehicle owner or how a vehicle owner will be exposed to costs not covered, in some cases prior to vehicles being inspected, if they choose to work with us. People are particularly susceptible to this tactic due to the current economic climate. I have prospective clients tell me in follow ups that they can't afford to have the potential for out of pocket expense from repairs covered by insurance claims. Many of these clients tell me that they ended up taking their vehicle to the insurance recommended shops to ensure that they are not exposed to additional expenses.

Kind regards,