

OIC Rules Coordinator

From: ProStar Collision <prostarcollision2014@gmail.com>
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I am writing today with the direct concern of insurance companies directing or steering customers away from our body shop. Not only is this illegal in Washington state it also takes business away from our small family owned business.

Examples:

A family member had damage to his truck, the insurance company not only told him he was required to get work completed at one of their DRP shops, but also badmouthed our business and my husband to him. The insurance company was unaware that this customer was my husband's uncle. He is now taking the insurance company to small claims court for reimbursement.

Thank you for your time
Staci Henderson
ProStar Collision LLC