

Washington state Office of the Insurance Commissioner/Statewide Health Insurance Benefits Advisors (SHIBA)
SHIBA sponsor directory for use by SHIBA staff/volunteer coordinators

Regional Training Consultant	County	Sponsor	Public Phone	Volunteer Coordinator (Not for public use)	Executive Director/Other
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	Adams	<p>Community Choice Action Health Partners 230 Grant Rd Ste A25 East Wenatchee, WA 98802</p> <p>Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 communitychoice.us</p>	888-452-0731	<p>Kelsey Gust 800-782-2115 x116 Office: (509) 782-5030 kelsey.gust@cc-ahp.com</p> <p>Client referrals: chen@cc-ahp.com</p>	<p>Deb Miller Executive Director Cell: 509-885-4374 deb.miller@cc-ahp.com</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	Asotin	<p>WA-ID Volunteer Center, Inc. 1424 Main Street Lewiston, ID 83501 waidvolunteercenter.org</p>	208-746-7787	<p>Jeanette Wheaton</p>	<p>Cathy Robinson Executive Director 208-746-7787 director@wivc.org</p>
<p>Ari Laguna Antu Office: 509-606-3614 Cell: 564-250-6609 ari.lagunaantu@oic.wa.gov</p>	Benton	<p>Catholic Charities Serving Central Washington 2139 Van Giesen Street Richland, WA 99352</p> <p>New Sponsor - please contact SHIBA</p>	SHIBA 800-562-6900	<p>Kelsey Brontide kbrontide@catholiccharitiescw.org</p>	<p>Stephanie Ketchum Associate Director of Volunteer Programs sketcham@catholiccharitiescw.org</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	Chelan	<p>Community Choice Action Health Partners 230 Grant Rd Ste A25 East Wenatchee, WA 98802</p> <p>Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 communitychoice.us</p>	888-452-0731	<p>Kelsey Gust 800-782-2115 x116 Office: (509) 782-5030 kelsey.gust@cc-ahp.com</p> <p>Client referrals chen@cc-ahp.com</p>	<p>Deb Miller Executive Director Cell: 509-885-4374 deb.miller@cc-ahp.com</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	Clallam	<p>Olympic Area Agency on Aging 609 W Washington St Ste 16 Sequim, WA 98382 o3a.org</p>	800-801-0070 360-417-8555	<p>Edward Guzman 360-452-3221 edward.guzman@dshs.wa.gov</p> <p>Client and volunteer referrals: SHIBA.O3A@dshs.wa.gov</p>	<p>Marki Lockhart Community Programs Manager 360-302-0272 marki.lockhart@dshs.wa.gov</p>

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<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	<p>Clark</p>	<p>Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 helpingelders.org</p>	<p>360-759-4676</p>	<p>Pamala Monahan MIPPA/SHIBA Program Coordinator III pamala.monahan@dshs.wa.gov</p> <p>Client referrals: AAADSW.SHIBA@dshs.wa.gov</p>	<p>Breanne Swanson Community Services Senior Supervisor 360-501-8365 breanne.swanson@dshs.wa.gov</p>
<p>Ari Laguna Antu Office: 509-606-3614 Cell: 564-250-6609 ari.lagunaantu@oic.wa.gov</p>	<p>Columbia</p>	<p>Catholic Charities Serving Central Washington 2139 Van Giesen Street Richland, WA 99352</p> <p>New Sponsor - please contact SHIBA</p>	<p>SHIBA 800-562-6900</p>	<p>Kelsey Brontide kbrontide@catholiccharitiescw.org</p>	<p>Stephanie Ketchum Associate Director of Volunteer Programs sketcham@catholiccharitiescw.org</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	<p>Cowlitz</p>	<p>Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 helpingelders.org</p>	<p>360-759-4676</p>	<p>Pamala Monahan MIPPA/SHIBA Program Coordinator III pamala.monahan@dshs.wa.gov</p> <p>Client referrals: AAADSW.SHIBA@dshs.wa.gov</p>	<p>Breanne Swanson Community Services Senior Supervisor 360-501-8365 breanne.swanson@dshs.wa.gov</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Douglas</p>	<p>Community Choice Action Health Partners 230 Grant Rd Ste A25 East Wenatchee, WA 98802</p> <p>Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 communitychoice.us</p>	<p>888-452-0731</p>	<p>Kelsey Gust 800-782-2115 x116 Office: (509) 782-5030 kelsey.gust@cc-ahp.com</p> <p>Client referrals: chen@cc-ahp.com</p>	<p>Deb Miller Executive Director Cell: 509-885-4374 deb.miller@cc-ahp.com</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Ferry</p>	<p>Rural Resources 956 S Main Ste A Colville, WA 99114 ruralresources.org</p>	<p>509-684-8421</p>	<p>Sonja Brooks 509-684-8421 sbrooks@ruralresources.org</p>	<p>LeighAnn Brooks Supervisor 509-684-8421 lbrooks@ruralresources.org</p>
<p>Ari Laguna Antu Office: 509-606-3614 Cell: 564-250-6609 ari.lagunaantu@oic.wa.gov</p>	<p>Franklin</p>	<p>Catholic Charities Serving Central Washington 2139 Van Giesen Street Richland, WA 99352</p> <p>New Sponsor - please contact SHIBA</p>	<p>SHIBA 800-562-6900</p>	<p>Kelsey Brontide kbrontide@catholiccharitiescw.org</p>	<p>Stephanie Ketchum Associate Director of Volunteer Programs sketcham@catholiccharitiescw.org</p>

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<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Grant</p>	<p>Community Choice Action Health Partners 230 Grant Rd Ste A25 East Wenatchee, WA 98802 Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 communitychoice.us</p>	<p>888-452-0731</p>	<p>Kelsey Gust 800-782-2115 x116 Office: (509) 782-5030 kelsey.gust@cc-ahp.com Client referrals: chen@cc-ahp.com</p>	<p>Deb Miller Executive Director Cell: 509-885-4374 deb.miller@cc-ahp.com</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	<p>Grays Harbor</p>	<p>Olympic Area Agency on Aging 2700 Simpson Ave Rm 201 Aberdeen, WA 98520 o3a.org</p>	<p>360-532-0520</p>	<p>David Aldrich 360-538-2444 david.aldrich@dshs.wa.gov Volunteer referrals: SHIBA.o3a@dshs.wa.gov</p>	<p>Marki Lockhart Community Programs Manager 360-302-0272 marki.lockhart@dshs.wa.gov</p>
<p>Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov</p>	<p>Island: Camano Island</p>	<p>Edmonds Waterfront Center 220 Railroad Ave Edmonds, WA 98020 Mail: PO Box 717 Edmonds, WA 98020 edmondswaterfrontcenter.org</p>	<p>360-826-8828</p>	<p>Celeste Virago 425-954-2522 celeste.virago@edmondswaterfrontcenter.org Client referrals: shibasnohomish@gmail.com</p>	<p>Daniel Johnson Edmonds Waterfront Center, CEO 425-293-4823 daniel.johnson@edmondswaterfrontcenter.org</p>
<p>Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov</p>	<p>Island: Clinton, Coupeville, Langley Oak Harbor, Whidbey Island</p>	<p>Island Senior Resources 14594 SR 525 Langley, WA 98260 Mail: PO Box 939 Freeland, WA 98249 senior-resources.org</p>	<p>360-321-1600</p>	<p>Annette Barca 360-678-8328 annetteb.shiba@islandseniorservices.org</p>	<p>Cheryn Weiser Senior Director of Community Programs 360-605-6076 Deaf/HH x711 katheryn@islandseniorservices.org</p>

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<p>Sam Stones Office: 206-389-2916 Cell: 360-250-6932 Sam.Stones@oic.wa.gov</p>	<p>King</p>	<p>Chinese Information & Service Center 611 S Lane St Seattle, WA 98104 cisc-seattle.org</p>	<p>Chinese & English: 206-624-5633 Vietnamese: email jasminec@cisc-seattle.org</p>	<p>Rebecca Ip 206-823-7842 rebeccai@cisc-seattle.org</p>	<p>Michael Itti Executive Director 206-957-8543 FAX: 206-624-5634 michaeli@cisc-seattle.org</p>
<p>Sam Stones Office: 206-389-2916 Cell: 360-250-6932 Sam.Stones@oic.wa.gov</p>	<p>King</p>	<p>Solid Ground 1501 N 45th St Seattle, WA 98103-6708 solid-ground.org</p>	<p>206-753-4806</p>	<p>Carol-Ann Smith 206-694-682 carol-anns@solid-ground.org Client referrals: shiba@solid-ground.org</p>	<p>Jennifer Gahagan Volunteer Services Manager 206-694-6785 jeng@solid-ground.org</p>
<p>Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov</p>	<p>Kitsap</p>	<p>Peninsula Community Health Services 400 Warren Ave Ste 200 Bremerton, WA 98337 pchsweb.org</p>	<p>360-475-3095 M-F 8a.m. - 4:30p.m. Call first</p>	<p>Kathryn Foley 360-377-3776 kmfoley@pchsweb.org Client referrals: shiba@pchsweb.org *Voicemail messages only. For response, use email or contact log*</p>	<p>Jennifer Kreidler Executive Director 360-475-6707 jkreidler@pchsweb.org</p>
<p>Ari Laguna Antu Office: 509-606-3614 Cell: 564-250-6609 ari.lagunaantu@oic.wa.gov</p>	<p>Kittitas</p>	<p>Kittitas County Health Network 107 E Mountain View Ave Ellensburg, WA 98926 Mail: 110 W 6th Ave PMB # 393 Ellensburg, WA 98926 https://healthierkittitas.org/home</p>	<p>509-933-7544</p>	<p>Morgan Stonefield 509-933-7544 Cell: 206-406-8138 morgan@healthierkittitas.org</p>	<p>Mitchell Rhodes Executive Director 509-925-5246 mitchell@healthierkittitas.org</p>

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<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	<p>Lewis</p>	<p>Timber River Connections New Sponsor - please contact SHIBA</p>	<p>SHIBA 800-562-6900</p>	<p>Nicole Barr Director, Finance & Operations 360-748-0061 nicole.barr@trconnects.org</p>	<p>Nicole Barr Director, Finance & Operations 360-748-0061 nicole.barr@trconnects.org</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Lincoln</p>	<p>Rural Resources 956 S Main Ste A Colville, WA 99114 ruralresources.org</p>	<p>509-684-8421</p>	<p>Sonja Brooks 509-684-8421 sbrooks@ruralresources.org</p>	<p>LeighAnn Brooks Supervisor 509-684-8421 lbrooks@ruralresources.org</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	<p>Mason</p>	<p>Senior Services for South Sound 222 Columbia St Olympia, WA 98501 southsoundseniors.org</p>	<p>360-586-6181 x134</p>	<p>Kelly Hudson 360.586.6181 ext.122 kellyh@southsoundseniors.org</p> <p>Client referrals: SHIBA@southsoundseniors.org</p>	<p>Brian Windrope Executive Director 360-568-6181 x104 bwindrope@southsoundseniors.org</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Okanogan</p>	<p>Community Choice Action Health Partners 230 Grant Rd Ste A25 East Wenatchee, WA 98802</p> <p>Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 communitychoice.us</p>	<p>888-452-0731</p>	<p>Kelsey Gust 800-782-2115 x116 Office: (509) 782-5030 kelsey.gust@cc-ahp.com</p> <p>Client referrals: chen@cc-ahp.com</p>	<p>Deb Miller Executive Director Cell: 509-885-4374 deb.miller@cc-ahp.com</p>

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<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Pend Oreille</p>	<p>Rural Resources 956 S Main Ste A Colville, WA 99114 <i>ruralresources.org</i></p>	<p>509-684-8421</p>	<p>Sonja Brooks 509-684-8421 sbrooks@ruralresources.org</p>	<p>LeighAnn Brooks Supervisor 509-684-8421 lbrooks@ruralresources.org</p>
<p>Rosie Rodriguez-Lee Office: 360-725-7253 Cell: 360-701-0933 rosie.lee@oic.wa.gov</p>	<p>Pierce</p>	<p>Sound Outreach 1106 S Martin Luther King Jr Way Tacoma, WA 98405 <i>soundoutreach.org</i></p>	<p>253-593-2111</p>	<p>Tami Wheeler 253-888-2019 tami@soundoutreach.org</p>	<p>Interim: William Towey 253-208-7496 william@soundoutreach.org</p>
<p>Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov</p>	<p>San Juan: San Juan Island, Friday Harbor Lopez Island Orcas Island</p>	<p>Orcas Senior Center 62 Henry Road Eastsound, WA 98245 Mail: PO Box 1663 Eastsound, WA 98245 <i>orcasseniors.org</i></p>	<p>360-376-2677</p>	<p>Pegi Groundwater 360-317-8663 pegigshiba@yahoo.com</p>	<p>John Ehrmantraut Executive Director 360-317-6567 Chair@orcasseniors.org</p>
<p>Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov</p>	<p>Skagit</p>	<p>Edmonds Waterfront Center 220 Railroad Ave Edmonds, WA 98020 Mail: PO Box 717 Edmonds, WA 98020 <i>edmondswaterfrontcenter.org</i></p>	<p>360-826-8828</p>	<p>Celeste Virago 425-954-2522 celeste.virago@edmondswaterfrontcenter.org Client referrals: shibasnohomish@gmail.com</p>	<p>Daniel Johnson Edmonds Waterfront Center, CEO 425-293-4823 daniel.johnson@edmondswaterfrontcenter.org</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	<p>Skamania</p>	<p>Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 <i>helpingelders.org</i></p>	<p>360-759-4676</p>	<p>Pamala Monahan MIPPA/SHIBA Program Coordinator III pamala.monahan@dshs.wa.gov Client referrals: AAADSW.SHIBA@dshs.wa.gov</p>	<p>Breanne Swanson Community Services Senior Supervisor 360-501-8365 breanne.swanson@dshs.wa.gov</p>

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<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Spokane</p>	<p>Aging & Long Term Care of Eastern WA 1313 N Atlantic St Suite 3000 Spokane, WA 99201 altcew.org</p>	<p>509-625-4801</p>	<p>Monica Kudrna 509-548-2509 x339 josephine.kudrna@dshs.wa.gov Client referrals: ALTCEWShiba@dshs.wa.gov</p>	<p>Kari Stevens CLC Director 509-458-2509 x338 kari.stevens@dshs.wa.gov</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Stevens</p>	<p>Rural Resources 956 S Main Ste A Colville, WA 99114 ruralresources.org</p>	<p>509-684-8421</p>	<p>Sonja Brooks 509-684-8421 sbrooks@ruralresources.org</p>	<p>LeighAnn Brooks Supervisor 509-684-8421 lbrooks@ruralresources.org</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	<p>Thurston</p>	<p>Senior Services for South Sound 222 Columbia St Olympia, WA 98501 southsoundseniors.org</p>	<p>360-586-6181 x134</p>	<p>Kelly Hudson 360.586.6181 ext.122 kellyh@southsoundseniors.org Client referrals: SHIBA@southsoundseniors.org</p>	<p>Brian Windrope Executive Director 360-568-6181 x104 bwindrope@southsoundseniors.org</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	<p>Wahkiakum</p>	<p>Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 helpingelders.org</p>	<p>360-759-4676</p>	<p>Pamala Monahan MIPPA/SHIBA Program Coordinator III pamala.monahan@dshs.wa.gov Client referrals: AAADSW.SHIBA@dshs.wa.gov</p>	<p>Breanne Swanson Community Services Senior Supervisor 360-501-8365 breanne.swanson@dshs.wa.gov</p>

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<p>Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov</p>	<p>Whatcom</p>	<p>Whatcom Council on Aging - NORTH 140 Bellis Fair Pkwy Bellingham, WA 98226</p> <p>Whatcom Council on Aging - CENTRAL 315 Halleck St Bellingham, WA 98225</p> <p>WhatcomSHIBAOIC@gmail.com</p>	<p>360-788-2725 SHIBA: 800-562-6900</p>	<p>Client referrals: WhatcomSHIBAOIC@gmail.com</p>	<p>Chris Orr Executive Director 360-733-4030x1026 corr@whatcomcoa.org</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Whitman</p>	<p>Aging & Long Term Care of Eastern WA 1313 N Atlantic St Suite 3000 Spokane, WA 99201-2096 <i>altcew.org</i></p>	<p>509-625-4801</p>	<p>Monica Kudrna 509-548-2509 x339 josephine.kudrna@dshs.wa.gov</p> <p>Client referrals: ALTCEWShiba@dshs.wa.gov</p>	<p>Kari Stevens CLC Director 509-458-2509 x338 kari.stevens@dshs.wa.gov</p>
<p>Ari Laguna Antu Office: 509-606-3614 Cell: 564-250-6609 ari.lagunaantu@oic.wa.gov</p>	<p>Yakima</p>	<p>Catholic Charities Serving Central Washington 303 E. D Street Yakima, WA 98901</p> <p>New sponsor - please contact SHIBA</p>	<p>SHIBA 800-562-6900</p>	<p>Kelsey Brontide kbrontide@catholiccharitiescw.org</p>	<p>Stephanie Ketchum Associate Director of Volunteer Programs sketcham@catholiccharitiescw.org</p>