

Washington state Office of the Insurance Commissioner/Statewide Health Insurance Benefits Advisors (SHIBA)

SHIBA sponsor directory for use by SHIBA staff/volunteer coordinators

Regional Training Consultant	County	Sponsor	Public Phone	Volunteer Coordinator (Not for public use)	Executive Director/Other
Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Adams	Community Choice Action Health Partners 230 Grant Rd Ste A25 East Wenatchee, WA 98802 Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 <i>communitychoice.us</i>	888-452-0731	Kelsey Gust 800-782-2115 x116 Office: (509) 782-5030 kelsey.gust@cc-ahp.com Client referrals: chen@cc-ahp.com	Deb Miller Executive Director Cell: 509-885-4374 deb.miller@cc-ahp.com
Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Asotin	WA-ID Volunteer Center, Inc. 1424 Main Street Lewiston, ID 83501 <i>waidvolunteercenter.org</i>	208-746-7787	Jeanette Wheaton	Cathy Robinson Executive Director 208-746-7787 director@wivc.org
Ari Laguna Antu Office: 509-606-3614 Cell: 564-250-6609 Ari.LagunaAntu@oic.gov	Benton	Catholic Charities Serving Central Washington New Sponsor - please contact SHIBA	OIC 800-562-6900	Kelsey Brontide Office: 509-965-7100 Cell: 509-268-7368 kbrontide@catholiccharitiescw.org	Stephanie Ketchum Associate Director of Volunteer Programs sketcham@catholiccharitiescw.org
Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Chelan	Community Choice Action Health Partners 230 Grant Rd Ste A25 East Wenatchee, WA 98802 Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 <i>communitychoice.us</i>	888-452-0731	Kelsey Gust 800-782-2115 x116 Office: (509) 782-5030 kelsey.gust@cc-ahp.com Client referrals chen@cc-ahp.com	Deb Miller Executive Director Cell: 509-885-4374 deb.miller@cc-ahp.com
Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov	Clallam	Olympic Area Agency on Aging 609 W Washington St Ste 16 Sequim, WA 98382 <i>o3a.org</i>	800-801-0070 360-417-8555	Edward Guzman 360-452-3221 edward.guzman@dshs.wa.gov Client and volunteer referrals: SHIBA.O3A.dshs.wa.gov	Marki Lockhart Community Programs Manager 360-302-0272 marki.lockhart@dshs.wa.gov

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<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	Clark	<p>Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 <i>helpingelders.org</i></p>	360-759-4676	<p>Pamala Monahan MIPPA/SHIBA Program Coordinator III pamala.monahan@dshs.wa.gov</p> <p>Client referrals: AAADSW.SHIBA@dshs.wa.gov</p>	<p>Breanne Swanson Community Services Senior Supervisor 360-501-8365 breanne.swanson@dshs.wa.gov</p>
<p>Ari Laguna Antu Office: 509-606-3614 Cell: 564-250-6609 Ari.LagunaAntu@oic.gov</p>	Columbia	<p>Catholic Charities Serving Central Washington New Sponsor - please contact SHIBA</p>	OIC 800-562-6900	<p>Kelsey Brontide Office: 509-965-7100 Cell: 509-268-7368 kbrontide@catholiccharitiescw.org</p>	<p>Stephanie Ketchum Associate Director of Volunteer Programs sketcham@catholiccharitiescw.org</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	Cowlitz	<p>Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 <i>helpingelders.org</i></p>	360-759-4676	<p>Pamala Monahan MIPPA/SHIBA Program Coordinator III pamala.monahan@dshs.wa.gov</p> <p>Client referrals: AAADSW.SHIBA@dshs.wa.gov</p>	<p>Breanne Swanson Community Services Senior Supervisor 360-501-8365 breanne.swanson@dshs.wa.gov</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	Douglas	<p>Community Choice Action Health Partners 230 Grant Rd Ste A25 East Wenatchee, WA 98802</p> <p>Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 <i>communitychoice.us</i></p>	888-452-0731	<p>Kelsey Gust 800-782-2115 x116 Office: (509) 782-5030 kelsey.gust@cc-ahp.com</p> <p>Client referrals: chen@cc-ahp.com</p>	<p>Deb Miller Executive Director Cell: 509-885-4374 deb.miller@cc-ahp.com</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	Ferry	<p>Rural Resources 956 S Main Ste A Colville, WA 99114 <i>ruralresources.org</i></p>	509-684-8421	<p>Sonja Brooks 509-684-8421 sbrooks@ruralresources.org</p>	<p>LeighAnn Brooks Supervisor 509-684-8421 lbrooks@ruralresources.org</p>
<p>Ari Laguna Antu Office: 509-606-3614 Cell: 564-250-6609 Ari.LagunaAntu@oic.gov</p>	Franklin	<p>Catholic Charities Serving Central Washington New Sponsor - please contact SHIBA</p>	OIC 800-562-6900	<p>Kelsey Brontide Office: 509-965-7100 Cell: 509-268-7368 kbrontide@catholiccharitiescw.org</p>	<p>Stephanie Ketchum Associate Director of Volunteer Programs sketcham@catholiccharitiescw.org</p>

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<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	Grant	<p>Community Choice Action Health Partners 230 Grant Rd Ste A25 East Wenatchee, WA 98802</p> <p>Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 communitychoice.us</p>	888-452-0731	<p>Kelsey Gust 800-782-2115 x116 Office: (509) 782-5030 kelsey.gust@cc-ahp.com</p> <p>Client referrals: chen@cc-ahp.com</p>	<p>Deb Miller Executive Director Cell: 509-885-4374 deb.miller@cc-ahp.com</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	Grays Harbor	<p>Olympic Area Agency on Aging 2700 Simpson Ave Rm 201 Aberdeen, WA 98520 o3a.org</p>	360-532-0520	<p>David Aldrich 360-538-2444 david.aldrich@dshs.wa.gov</p> <p>Volunteer referrals: SHIBA.o3a@dshs.wa.gov</p>	<p>Marki Lockhart Community Programs Manager 360-302-0272 marki.lockhart@dshs.wa.gov</p>
<p>Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov</p>	Island: Camano Island	<p>Edmonds Waterfront Center 220 Railroad Ave Edmonds, WA 98020</p> <p>Mail: PO Box 717 Edmonds, WA 98020 edmondswaterfrontcenter.org</p>	360-826-8828	<p>Celeste Virago 425-954-2522 celeste.virago@edmondswaterfrontcenter.org</p> <p>Client referrals: shibasnohomish@gmail.com</p>	<p>Daniel Johnson Edmonds Waterfront Center, CEO 425-293-4823 daniel.johnson@edmondswaterfrontcenter.org</p>
<p>Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov</p>	Island: Clinton, Coupeville, Langley Oak Harbor, Whidbey Island	<p>Island Senior Resources 14594 SR 525 Langley, WA 98260</p> <p>Mail: PO Box 939 Freeland, WA 98249 senior-resources.org</p>	360-321-1600	<p>Annette Barca 360-678-8328 annetteb.shiba@islandseniorservices.org</p>	<p>Cheryn Weiser Senior Director of Community Programs 360-605-6076 Deaf/HH x711 katheryn@islandseniorservices.org</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	Jefferson	<p>Olympic Area Agency on Aging 2500 West Sims Way, Suite 203 Port Townsend, WA 98368 o3a.org</p>	800-801-0050 360-417-8555	<p>Edward Guzman 360-452-3221 edward.guzman@dshs.wa.gov</p> <p>Client and volunteer referrals: SHIBA.Q3A.dshs.wa.gov</p>	<p>Marki Lockhart Community Programs Manager 360-302-0272 marki.lockhart@dshs.wa.gov</p>

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<p>Sam Stones Office: 206-389-2916 Cell: 360-250-6932 Sam.Stones@oic.wa.gov</p>	King	<p>Chinese Information & Service Center 611 S Lane St Seattle, WA 98104 <i>cisc-seattle.org</i></p>	<p>Chinese & English: 206-624-5633 Vietnamese: email jasminec@cisc-seattle.org</p>	<p>Jasmine Chau 206-957-8539 jasminec@cisc-seattle.org</p>	<p>Michael Itti Executive Director 206-957-8543 FAX: 206-624-5634 michaeli@cisc-seattle.org</p>
<p>Sam Stones Office: 206-389-2916 Cell: 360-250-6932 Sam.Stones@oic.wa.gov</p>	King	<p>Solid Ground 1501 N 45th St Seattle, WA 98103-6708 <i>solid-ground.org</i></p>	206-753-4806	<p>Carol-Ann Smith 206-694-682 carol-anns@solid-ground.org</p> <p>Client referrals: shiba@solid-ground.org</p>	<p>Jennifer Gahagan Volunteer Services Manager 206-694-6785 jeng@solid-ground.org</p>
<p>Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov</p>	Kitsap	<p>Peninsula Community Health Services 400 Warren Ave Ste 200 Bremerton, WA 98337 <i>pchsweb.org</i></p>	<p>360-475-3095 M-F 8a.m. - 4:30p.m. Call first</p>	<p>Kathryn Foley 360-377-3776 kmfoley@pchsweb.org</p> <p>Client referrals: shiba@pchsweb.org</p> <p>*Voicemail messages only. For response, use email or contact log*</p>	<p>Jennifer Kreidler Executive Director 360-475-6707 jkreidler@pchsweb.org</p>
<p>Noreen Brisson (supporting Ari Laguna Antu) Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	Kittitas	<p>Kittitas County Health Network 107 E Mountain View Ave Ellensburg, WA 98926</p> <p>Mail: 110 W 6th Ave PMB # 393 Ellensburg, WA 98926 <i>https://healthierkittitas.org/home</i></p>	509-933-7544	<p>Morgan Stonefield 509-933-7544 Cell: 206-406-8138 morgan@healthierkittitas.org</p>	<p>Mitchell Rhodes Executive Director 509-925-5246 mitchell@healthierkittitas.org</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	Klickitat	<p>Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 <i>helpingelders.org</i></p>	360-759-4676	<p>Pamala Monahan MIPPA/SHIBA Program Coordinator III pamala.monahan@dshs.wa.gov</p> <p>Client referrals: AAADSW.SHIBA@dshs.wa.gov</p>	<p>Breanne Swanson Community Services Senior Supervisor 360-501-8365 breanne.swanson@dshs.wa.gov</p>

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<div>Noreen Brisson</div> <div>Office: 509-818-1017</div> <div>Cell: 360-349-2850</div> <div>noreen.brisson@oic.wa.gov</div>	Lincoln	<div>Rural Resources</div> <div>956 S Main Ste A</div> <div>Colville, WA 99114</div> <div>ruralresources.org</div>	509-684-8421	<div>Sonja Brooks</div> <div>509-684-8421</div> <div>sbrooks@ruralresources.org</div>	<div>LeighAnn Brooks</div> <div>Supervisor</div> <div>509-684-8421</div> <div>lbrooks@ruralresources.org</div>
<div>Lynda Dieckman</div> <div>Office: 360-725-7257</div> <div>Cell: 360-742-4949</div> <div>lynda.dieckman@oic.wa.gov</div>	Mason	<div>Senior Services for South Sound</div> <div>222 Columbia St</div> <div>Olympia, WA 98501</div> <div>southsoundseniors.org</div>	360-586-6181 x134	<div>Kelly Hudson</div> <div>360.586.6181 ext.122</div> <div>kellyh@southsoundseniors.org</div> <div>Client referrals:</div> <div>SHIBA@southsoundseniors.org</div>	<div>Brian Windrope</div> <div>Executive Director</div> <div>360-568-6181 x104</div> <div>bwindrope@southsoundseniors.org</div>
<div>Noreen Brisson</div> <div>Office: 509-818-1017</div> <div>Cell: 360-349-2850</div> <div>noreen.brisson@oic.wa.gov</div>	Okanogan	<div>Community Choice</div> <div>Action Health Partners</div> <div>230 Grant Rd Ste A25</div> <div>East Wenatchee, WA 98802</div> <div>Mail: 595 Grant Rd 3-325</div> <div>East Wenatchee, WA 98002</div> <div>communitychoice.us</div>	888-452-0731	<div>Kelsey Gust</div> <div>800-782-2115 x116</div> <div>Office: (509) 782-5030</div> <div>kelsey.gust@cc-ahp.com</div> <div>Client referrals:</div> <div>chen@cc-ahp.com</div>	<div>Deb Miller</div> <div>Executive Director</div> <div>Cell: 509-885-4374</div> <div>deb.miller@cc-ahp.com</div>
<div>Lynda Dieckman</div> <div>Office: 360-725-7257</div> <div>Cell: 360-742-4949</div> <div>lynda.dieckman@oic.wa.gov</div>	Pacific	<div>Olympic Area Agency on Aging</div> <div>1715A Pacific Ave N</div> <div>Long Beach, WA 98631</div> <div>o3a.org</div>	360-624-3634 x14 888-571-6558 x14	<div>David Aldrich</div> <div>360-538-2444</div> <div>david.aldrich@dshs.wa.gov</div> <div>Volunteer referrals:</div> <div>SHIBA.o3a@dshs.wa.gov</div>	<div>Marki Lockhart</div> <div>Community Programs Manager</div> <div>360-302-0272</div> <div>marki.lockhart@dshs.wa.gov</div>
<div>Noreen Brisson</div> <div>Office: 509-818-1017</div> <div>Cell: 360-349-2850</div> <div>noreen.brisson@oic.wa.gov</div>	Pend Oreille	<div>Rural Resources</div> <div>956 S Main Ste A</div> <div>Colville, WA 99114</div> <div>ruralresources.org</div>	509-684-8421	<div>Sonja Brooks</div> <div>509-684-8421</div> <div>sbrooks@ruralresources.org</div>	<div>LeighAnn Brooks</div> <div>Supervisor</div> <div>509-684-8421</div> <div>lbrooks@ruralresources.org</div>

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Rosie Rodriguez-Lee Office: 360-725-7253 Cell: 360-701-0933 rosie.lee@oic.wa.gov	Pierce	Sound Outreach 1106 S Martin Luther King Jr Way Tacoma, WA 98405 <i>soundoutreach.org</i>	253-593-2111	Tami Wheeler 253-888-2019 tami@soundoutreach.org	Interim: William Towey 253-208-7496 william@soundoutreach.org
Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov	San Juan: San Juan Island, Friday Harbor Lopez Island Orcas Island	Orcas Senior Center 62 Henry Road Eastsound, WA 98245 Mail: PO Box 1663 Eastsound, WA 98245 <i>orcasseniors.org</i>	360-376-2677	Pegi Groundwater 360-317-8663 pegigshiba@yahoo.com	John Ehrmantraut Executive Director 360-317-6567 Chair@orcasseniors.org
Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov	Skagit	Edmonds Waterfront Center 220 Railroad Ave Edmonds, WA 98020 Mail: PO Box 717 Edmonds, WA 98020 <i>edmondswaterfrontcenter.org</i>	360-826-8828	Celeste Virago 425-954-2522 celeste.virago@edmondswaterfrontcenter.org Client referrals: shibasnohomish@gmail.com	Daniel Johnson Edmonds Waterfront Center, CEO 425-293-4823 daniel.johnson@edmondswaterfrontcenter.org
Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov	Skamania	Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 <i>helpingelders.org</i>	360-759-4676	Pamala Monahan MIPPA/SHIBA Program Coordinator III pamala.monahan@dshs.wa.gov Client referrals: AAADSW.SHIBA@dshs.wa.gov	Breanne Swanson Community Services Senior Supervisor 360-501-8365 breanne.swanson@dshs.wa.gov
Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov	Snohomish	Edmonds Waterfront Center 220 Railroad Ave Edmonds, WA 98020 Mail: PO Box 717 Edmonds, WA 98020 <i>edmondswaterfrontcenter.org</i>	360-826-8828	Celeste Virago 425-954-2522 celeste.virago@edmondswaterfrontcenter.org Client referrals: shibasnohomish@gmail.com	Daniel Johnson Edmonds Waterfront Center, CEO 425-293-4823 daniel.johnson@edmondswaterfrontcenter.org
Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Spokane	Aging & Long Term Care of Eastern WA 1313 N Atlantic St Suite 3000 Spokane, WA 99201 <i>altcew.org</i>	509-625-4801	Monica Kudrna 509-548-2509 x339 josephine.kudrna@dshs.wa.gov Client referrals: ALTCEWShiba@dshs.wa.gov	Kari Stevens CLC Director 509-458-2509 x338 kari.stevens@dshs.wa.gov

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<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	<p>Thurston</p>	<p>Senior Services for South Sound 222 Columbia St Olympia, WA 98501 southsoundseniors.org</p>	<p>360-586-6181 x134</p>	<p>Kelly Hudson 360.586.6181 ext.122 kellyh@southsoundseniors.org</p> <p>Client referrals: SHIBA@southsoundseniors.org</p>	<p>Brian Windrope Executive Director 360-568-6181 x104 bwindrope@southsoundseniors.org</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	<p>Wahkiakum</p>	<p>Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 helpingelders.org</p>	<p>360-759-4676</p>	<p>Pamala Monahan MIPPA/SHIBA Program Coordinator III pamala.monahan@dshs.wa.gov</p> <p>Client referrals: AAADSW.SHIBA@dshs.wa.gov</p>	<p>Breanne Swanson Community Services Senior Supervisor 360-501-8365 breanne.swanson@dshs.wa.gov</p>
<p>Ari Laguna Antu Office: 509-606-3614 Cell: 564-250-6609 Ari.LagunaAntu@oic.gov</p>	<p>Walla Walla</p>	<p>Catholic Charities Serving Central Washington New Sponsor - please contact SHIBA</p>	<p>OIC 800-562-6900</p>	<p>Kelsey Brontide Office: 509-965-7100 Cell: 509-268-7368 kbrontide@catholiccharitiescw.org</p>	<p>Stephanie Ketchum Associate Director of Volunteer Programs sketcham@catholiccharitiescw.org</p>
<p>Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov</p>	<p>Whatcom</p>	<p>Whatcom Council on Aging 315 Halleck St Bellingham, WA 98225 whatcomcoa.org</p>	<p>360-733-4030</p>	<p>Vacant</p> <p>Client referrals: SHIBA@whatcomcoa.org</p>	<p>Chris Orr Executive Director 360-733-4030x1026 corr@whatcomcoa.org</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Whitman</p>	<p>Aging & Long Term Care of Eastern WA 1313 N Atlantic St Suite 3000 Spokane, WA 99201-2096 altcew.org</p>	<p>509-625-4801</p>	<p>Monica Kudrna 509-548-2509 x339 josephine.kudrna@dshs.wa.gov</p> <p>Client referrals: ALTCEWShiba@dshs.wa.gov</p>	<p>Kari Stevens CLC Director 509-458-2509 x338 kari.stevens@dshs.wa.gov</p>

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