

R 2025-04 Automobile Insurance Appraisal Umpire registration

Prepublication Draft | September 19th, 2025

Comments due to OIC at rulescoordinator@oic.wa.gov by September 28th, 2025.

NOTE: The Office of the Insurance Commissioner's website will be updated with the appropriate registration links prior to the effective date of this rule.

New Section: WAC 284-20-310 Automobile insurance appraisal - Umpire

(1) In accordance with RCW 48.18.620, instructions for appraisers to request that the commissioner appoint a registered competent and disinterested umpire may be found on the commissioner's website at www.insurance.wa.gov. Additionally, instructions for an umpire to become registered may be found on the commissioner's website at www.insurance.wa.gov.

(2) To become a registered umpire, one must possess the following:

(a) A minimum of five years of experience as an appraiser of auto claims or a collision repair specialist; and

(b) A minimum of five times serving on an appraisal panel as an umpire; and

(c) One of the following educational requirements:

(i) An associates degree or equivalent in auto repair, or

(ii) A professional certificate from one of the following or equivalent:

(A) The Inter-Industry Conference on Auto Collision Repair (I-CAR);

(B) Manufacturer-designated certifications in auto repair including but not limited to original equipment manufacturer (OEM) and the National Institute for Automotive Service Excellence (ASE);

- (C) The Bureau of Certified Auto Appraisers (BOCAA);
- (D) The American Society of Certified Auto Appraisers (ASCAA);
- (E) The National Automotive Appraiser Association (NAAA); or
- (F) An umpire certification from the Insurance Appraisal and Umpire Association (IAUA) or equivalent.

(3) Prior to presiding over an appraisal, a registered umpire is required to complete an attestation form and attest that they are competent and disinterested as those terms are defined in RCW 48.18.620. The attestation form and process for submitting the form to the commissioner may be found on the commissioner's website at www.insurance.wa.gov.