

OIC Rules Coordinator

From: Lisa Saar <lisa@lsaarlaw.com>
Sent: Friday, August 1, 2025 2:23 PM
To: OIC Rules Coordinator
Subject: R2025-05 First Prepublication draft comment

External Email

Dear OIC,

On behalf of Law Office of Lisa Saar, PLLC, I am writing to express our support for the proposed changes to WAC 284-30-300 through 400. We believe these revisions represent a positive step toward strengthening regulatory clarity that will help consumers. In particular, we appreciate the efforts made to require insurers to better communicate and more promptly with 1st and 3rd party claimants. Also, the revisions clarify definitions that were unclear; and that the revisions, if accepted, would grant insurance customers access to their claim files. Overall, it is clear the revisions will benefit both insurers and consumers and provide an equitable insurance environment. Thank you for the opportunity to comment.

Sincerely,

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