

OIC Rules Coordinator

From: Dr. Thain <drthain@live.com>
Sent: Friday, August 1, 2025 5:18 PM
To: OIC Rules Coordinator
Subject: OIC insurance actions against personal inj protection

External Email

I am very frustrated by the insurance industry's recent attempt to dilute the effectiveness of personal injury protection benefits that Washingtonians pay for and expect to be there for them in their time of need. This is just wrong. They stall, they make calls to intimidate patients, they get them to sign documents to shorten their treatment, honestly I have so many stories of horrendous actions in my 39 years...it's disheartening and now they want to massively cut payment?

What can you do about this to hold them accountable?

Sincerely,

Dr. Steven P. Thain, DC

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