

## OIC Rules Coordinator

---

**From:** Robert Bohm <rdbohm@premisesinjurylaw.com>  
**Sent:** Monday, August 4, 2025 2:09 PM  
**To:** OIC Rules Coordinator  
**Subject:** R2025-05 First Prepublication draft comment

---

### External Email

---

I have had an opportunity to review the proposed rule changes and I support those changes. A significant part of my practice involves representing insureds who are having difficulty with her insurance company, especially when it comes to obtaining information regarding the claims handling, prompt evaluation and investigation of losses, and what appears to be intentional underpayments or "lowballing" of losses. The proposed changes will protect consumer rights and require insurance companies to treat their customers fairly. They also will result in more timely resolution of claims, and should reduce litigation caused by insurance companies delays.

Thank you for doing a careful and thorough review of the Washington Administrative Code and for your proposed changes.

Note: Everyone at Robert D. Bohm, PLLC is committed to slowing the spread of the coronavirus (COVID-19). We are working from remote locations. We are requesting, whenever possible, all written materials be sent electronically, rather than through physical mail. Please be patient as we do our part in keeping everyone safe. Thank you and stay well.

## Robert

**Robert D. Bohm**  
Past-President - Arizona Association for Justice (formerly AzTLA)



***Please Send All Mail to the Federal Way PO Box***

PO Box 25536  
Federal Way, WA 98093

2999 N. 44th Street  
Suite 325  
Phoenix, AZ 85018

WA: 206-463-6767  
[rdbohm@premisesinjurylaw.com](mailto:rdbohm@premisesinjurylaw.com)

AZ: 602-957-7400

### Seattle - Phoenix

Too often we enjoy the comfort of opinion without the discomfort of thought. - John F. Kennedy, 35th US president (1917-1963)

**CONFIDENTIALITY NOTICE:**

**IF YOU ARE A CLIENT**, do not forward or otherwise share this email as it may affect your attorney-client privilege. I am communicating with you by e-mail with your consent. Please advise me immediately if you do not wish to continue to use e-mail for communication.

This e-mail message and any attachments contains information which is confidential and privileged and is covered by the Electronic Communications Privacy Act, 18 USC §2510-2521 and is legally privileged. Unauthorized review, use, disclosure or distribution is strictly prohibited. Unless you are the addressee (or authorized to receive for the addressee), you may not use, copy or disclose to anyone the message or any information contained in the message. If you have received this message in error please notify the sender & delete this email. Thank you.