

KELLER ROHRBACK L.L.P.

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August 8, 2025

Patty Kuderer, Insurance Commissioner
Office of the Washington State
Insurance Commissioner
P.O. Box 40255
Olympia, WA 98504-0255

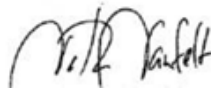
Re: Proposed WAC amendments to first-party and third-party insurers minimum standards (R2025-05)

Dear Commissioner Kuderer:

Thank you for the chance to submit comments on the Office of the Insurance Commissioner's proposed rulemaking regarding "Clarifying and updating the minimum standards for claims handling" (R2025-05). I write this letter in my individual capacity and not on behalf of Keller Rohrback L.L.P. or any particular client.

I routinely represent Washington policyholders in their claims against insurers. I can attest to clients' chronic frustration with problematic claim handling practices that the proposed rules address. I strongly endorse the proposed changes.

Sincerely,



Nathan Nanfelt
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NLN:dlw