

## OIC Rules Coordinator

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**From:** Gregg Lackey <drlackey@comcast.net>  
**Sent:** Thursday, July 31, 2025 8:55 AM  
**To:** OIC Rules Coordinator  
**Subject:** Public comment databased and surveys to reduce reimbursements for PI claims.

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### External Email

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Hi,

As a practicing DC for the past 30 years I am writing to express very strong support for the proposed rule changes prohibiting property and casualty insurers from denying or reducing reimbursement for claims without conducting a reasonable investigation. I support WAC284-30-330(4) and WAC 284-30-380 (8)

AI and data based claim process decisions miss the case by case differences needed to make an informed decision.

Chiropractic care has been proven as a cost effective, conservative, safe form of treatment. The profession already gets less reimbursement for the same code as PT and MD offices doing the exact same procedure.

These new changes will protect the public and provide a method of evaluating claims based on case facts and not data based demographic, AI driven cost saving models designed limit injured victims of crashes the care they need.

Thank you  
Gregg Lackey, DC