

OIC Rules Coordinator

From: Colleen Mriglot <colleen@westsoundinjurylaw.com>
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To: OIC Rules Coordinator
Subject: R2025-05 First Prepublication draft comment

External Email

TO Rules Coordinator for OIC:

I support the proposed rule changes to WAC 284-30-300 through 400 (re R2025-05).

I have had many clients who struggle and endure significant stress in dealing with insurance companies over the value of their vehicle damage and in communicating with insurance companies. In one case, the insurer relied heavily on the use of a database, which put my client at a disadvantage in the valuation of her vehicle. Specifically, the proposed changes to WAC 284-30-390 is long overdue in a system that has given wide control to insurers, which can be intimidating to the insureds who are in a vulnerable position when their vehicle is damaged. This is both a financial vulnerability and a functional one.

The proposed changes will certainly improve consumer protections!

Best regards,

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