

## OIC Rules Coordinator

---

**From:** Angela Engstrom <ale@all-lawyer.com>  
**Sent:** Monday, August 4, 2025 2:33 PM  
**To:** OIC Rules Coordinator  
**Subject:** R2025-05 First Prepublication draft comment

---

### External Email

---

To Whom it May Concern:

I'd like to voice my general support for the changes proposed to these insurance WAC regulations. I am a plaintiff's personal injury lawyer and represent injured plaintiffs in their claims against 3<sup>rd</sup> parties and insurance companies. It is very hard for people to know their rights when it comes to insurance claims, and insurance companies often do anything possible to take advantage of this lack of knowledge. Any rule clarification and heightened standards for insurance companies to follow to allow plaintiffs a place at the table is a great thing for consumers in WA.

Law Office of Angela L. Engstrom, PLLC  
1914 Broadway St.  
Vancouver, WA 98663  
360-346-1424 (o)  
360-523-2909 (c)  
360-313-6812 (f)

