OIC Rules Coordinator

From: Andrea Corrente <andrea@accidentandinjurychiro.com>

Sent: Tuesday, August 5, 2025 11:05 AM

To: OIC Rules Coordinator

Subject: R2025-05 First Prepublication Draft Comment

External Email

Dear Washington State Office of the Insurance Commissioner,

I am writing to express my deep concern regarding the recent reductions in payments from auto insurers, particularly AllState, Geico, Progressive, and USAA to name a few, with cuts as significant as hundreds of dollars. These arbitrary reductions are impacting our ability to provide essential care to our patients, who are increasingly afraid to seek necessary treatments due to potential out-of-pocket costs.

Patients deserve transparency regarding the FAIR Health database being used to determine these cuts, which seems to offer no clear rationale. Such practices compromise the quality of care and recovery, directly contradicting the promises made when purchasing insurance.

I urge my fellow PT patients to also voice their concerns. It's crucial we address this issue before August 8, 2025.

Best regards,

--

Andrea Corrente Financial/Billing Specialist Accident and Injury Chiropractic