

OIC Rules Coordinator

From: Dr Owens <drowens@owenschiropracticps.com>
Sent: Thursday, August 7, 2025 2:31 PM
To: OIC Rules Coordinator
Subject: R2002-05

External Email

Dear Ms. Kuderer,

Since the ruling by the Washington Supreme Court and even before, Auto Insurance companies are reducing out reimbursements by 20% on a reasonably billed chiropractic or massage code. They state that our billed fee is above the average in our area and are reducing to be equivalent. However, the billing department that makes this decision cannot provide us with the demographic that they are comparing us to. As far as chiropractors such as myself and those in my area are being paid down in comparison to a provider in a rural area. Where I am located in South King County, we have a much higher cost of living then Garfield County in eastern Washington, so our billed rate reflects that at a higher rate. The comparison is not equal, there for the auto insurance company is not following the WACs or RCW with regards to paying what is reasonable, necessary and related to the collision.

Both the injured patient and the doctors need full transparency of the Health Database. Injured patients who are seeking to use their PIP, which they are supposed to do, are not getting their bills paid per their contract with auto insurance company, there for the automobile companies are in breach of contract.

I appreciate your time in this matter as it is extremely important to us and providers and the injured patients we serve.

Respectfully,

Adrienne Owens, DC

Adrienne Owens,DC
Owens Chiropractic PS