

## OIC Rules Coordinator

---

**From:** Aaron Engle <aaron@aaronenglelaw.com>  
**Sent:** Monday, August 4, 2025 1:54 PM  
**To:** OIC Rules Coordinator  
**Subject:** R2025-05 First Prepublication draft comment

---

### External Email

---

Dear Insurance Commissioner - I support the proposed rule changes to the Insurance Regulations. I represent policy holders of many kinds, and I have seen numerous occasions where insurers fail to provide access to claim files after denied claims. This makes it difficult to appeal and/or resolve the claim pre-litigation. Improving communication between insurance companies and consumers should be a high priority as well. The proposed changes will reduce litigation because they will increase communication and resolution of claims before litigation commences. Thank you. Aaron

Aaron I. Engle  
Attorney at Law  
100 2<sup>nd</sup> Avenue South, Suite 210  
Edmonds, WA 98020  
**Direct:** (206) 788-4524  
**T** 206.623.7520  
**F** 206.622.7068

**CONFIDENTIALITY NOTICE:** This email transmission, and any documents, files or previous e-mail messages attached to it may contain confidential information that is legally privileged. If you are not the intended recipient, or a person responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution or use of any of the information contained in or attached to this transmission is **STRICTLY PROHIBITED**. If you have received this transmission in error, please immediately notify the sender. Please destroy the original transmission and its attachments without reading or saving in any manner.