



State of Washington
Office of the Insurance Commissioner
Hearings Unit
PO Box 40255
Olympia WA 98504-0255
5000 Capitol Boulevard
Tumwater, WA 98501
(360) 725-7002 FAX (360) 664-2782
HearingsU@oic.wa.gov

Demand for Hearing

FILED

Please type or print in ink. Attach a copy of the Order or correspondence in dispute and all documents supporting your demand. This Demand for Hearing can be mailed, faxed, hand-delivered or emailed to the Hearings Unit at the address above. For OIC Demands, please provide contact information for all other interested parties and their representatives.

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HEARINGS UNIT
OFFICE OF
INSURANCE COMMISSIONER

1 Requesting Party (required information)		
Name/Business Name Nathan Trodahl	OIC Case/Order No. 17-0373	
Street Address 1626 Burnside Pl	City, State, Zip DuPont, WA 98327	
Telephone Number 253-820-2478	Fax Number	
Contact Person Nathan Trodahl	Telephone Number 253-820-2478	Email Address natetrodahl@gmail.com

2 Authorized Representative/Attorney for Requesting Party		
Last Name	First	M.I.
Business Name		
Street Address		City, State, Zip
Telephone Number	Fax Number	Email Address

3 Subject Matter of Demand for Hearing		
<input checked="" type="checkbox"/> Revocation or Denial of License	<input type="checkbox"/> Revocation or Denial Certificate of Authority or Registration	<input type="checkbox"/> Cease and Desist Order
<input type="checkbox"/> Imposition of Fine/Consent Order	<input type="checkbox"/> Other _____	

4 Additional Parties/Representatives (for more parties and/or representatives, please attach additional pages)		
Last Name	First	M.I.
Business Name		
Street Address		City, State, Zip
Telephone Number	Fax Number	Email Address

5 Issues and Arguments
a. Issues – Briefly describe each issue or area of dispute that you wish us to consider. Attach additional pages if necessary.
- Client "ban"
- money transfers

b. **Arguments** – Explain why each issue or area of dispute listed above should be decided in your favor. Attach additional pages if necessary. To the extent known, cite applicable rules, statutes, or cases in support of your arguments. Enclose copies of documents concerning your arguments including documents the Department previously requested from you that you have not yet provided.

I was never interviewed and allowed to present my case.

6 Signature

Either the Requesting Party or the Attorney/Representative can sign this Demand for Hearing. However, if the Representative is submitting the Demand, contact information for the Requesting Party must be provided under Section 1 above and the Attorney/Representative's contact information must be provided in Section 2.

Requesting Party:

[Handwritten Signature]

Signature

Nathan Tardani

Name (please print or type)

11/24/2017

Date

Title

Authorized Representative:

Signature

Name (please print or type)

Date

Title

STATE OF WASHINGTON
OFFICE OF THE INSURANCE COMMISSIONER

In The Matter of

NATHAN TRODAHL,

Licensee.

ORDER NO. 17-0373

WAOIC NO. 761309
NPN 15741611

ORDER REVOKING LICENSE

To: Nathan Trodahl
1626 Burnside Place
DuPont, WA 98327
nathan@nathanTRODahl.com
natetrodahl@gmail.com

IT IS ORDERED AND YOU ARE HEREBY NOTIFIED that your Washington State insurance producer license is **REVOKED**, effective **November 27, 2017**, pursuant to RCW 48.17.530.

BASIS:

1. Nathan Trodahl ("the Licensee") is a resident insurance producer first licensed in Washington on April 21, 2010. He is authorized to sell life, disability, property and casualty insurance.

2. The Department of Financial Institutions ("DFI") informed the Insurance Commissioner that a fiduciary audit of the Licensee's office was conducted by State Farm Insurance ("State Farm"), due to several money handling complaints received from the Licensee's customers. Additionally, a former client alleged that in February 2012, she loaned the Licensee approximately \$14,000 from the surrender of her annuity policy and reported that the Licensee never repaid the loan. State Farm's audit revealed this annuity surrender payment was transferred into the Licensee's personal bank account.

3. The Insurance Commissioner's Investigations Unit ("Investigations") contacted the former client, a Washington consumer, and determined that on February 14, 2012, \$13,148.47 was

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ORDER NO. 17-0373

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wired from her USAA bank account to the Licensee's personal account with Bank of America. The client stated she withdrew the money from her annuity to provide to the Licensee, with the promise that he would pay her back in a few months after he received an anticipated bonus from State Farm. The Licensee told Investigations that it was his understanding the money was gifted to him, and not a loan. The client told Investigations that she has never gifted anyone, including family members, that large of a sum of money. On May 3, 2016, State Farm refunded the loan, plus the interest she would have made with the annuity, and deducted that amount from the Licensee's final agreement and release payment.

4. A 12-month review (April 1, 2015 – March 31, 2016) of the Premium Fund Account ("PFA") for the Licensee's office identified that two (2) online transfers out of the PFA totaling \$1,500 were made into an account that appeared to be the Licensee's personal checking account. The Licensee told Investigations that these transfers were mistakes made by his wife.

5. The audit also revealed one of his customer's checks for \$1,973 was deposited into the PFA in July 2015 for payment of two fire insurance policies, but the payment was never applied to the customer's policies. The Licensee told Investigations that he did not handle the payment or write the policies, and it never showed up on any reports for late pay. In May 2016, State Farm held the Licensee's final compensation payment, deducting the \$1,973 owed back to State Farm.

6. Finally, the audit revealed that one of the Licensee's customer's returned checks of \$311.18 was not processed by his office, which created a deficit in the PFA. The Licensee told Investigations that he had no knowledge of a returned check in this amount and said he was not involved. State Farm informed Investigations that this deficit would have been taken out of the final compensation payment to make the Licensee's PFA whole, so there was no amount owed to his client.

7. RCW 48.30.190(1) provides that no person shall willfully collect any sum as premium for insurance, which insurance is not then provided or is not in due course to be provided by an insurance policy issued by an insurer as authorized by this code.

8. RCW 48.17.530(1)(b) allows the Insurance Commissioner to place on probation, suspend, revoke, or refuse to issue or renew an insurance producer's license for violating any insurance laws, or violating any rule, subpoena, or order of the commissioner or of another state's insurance commissioner.

9. RCW 48.17.530(1)(d) allows the Insurance Commissioner to place on probation, suspend, revoke, or refuse to issue or renew an insurance producer's license for improperly withholding, misappropriating, or converting any moneys or properties received in the course of doing insurance business.

10. RCW 48.17.530(1)(m) allows the Insurance Commissioner to place on probation, suspend, revoke, or refuse to issue or renew an insurance producer's license for obtaining a loan from an insurance client that is not a financial institution and who is not related to the insurance producer by birth, marriage, or adoption.

11. By collecting an insurance premium from a client without forwarding it to the insurer, by transferring monies from the trust account for premiums into his own personal bank account, by not processing a returned check from a customer, thereby creating a deficit in the premium fund account, and by obtaining a loan from an unrelated insurance client, the Licensee violated RCW 48.30.190(1), RCW 48.17.530(1)(d), and RCW 48.17.530(1)(m), justifying revocation of his license pursuant to RCW 48.17.530(1)(b), RCW 48.17.530(1)(d), and RCW 48.17.530(1)(m).

ENTERED at Tumwater, Washington, this 8th day of November, 2017.



MIKE KREIDLER
Insurance Commissioner

By and through his designee



DARRYL E. COLMAN
Insurance Enforcement Specialist
Legal Affairs Division

NOTICE OF YOUR RIGHT TO A HEARING

If you are aggrieved by this Order Revoking License, you may demand a hearing in accordance with RCW 48.04.010, WAC 284-02-070, and WAC 10-08-110. Generally a hearing demand must be in writing and received within ninety (90) days after the date of this Order Revoking License, which is the day it was mailed to you, or you will waive your right to a hearing.

If the Insurance Commissioner receives your demand for a hearing before the effective date listed on the order revoking your license, the revocation will be automatically stayed (postponed) and your license will remain in effect pending the hearing.

You may fill out a demand for hearing form online at the following location:
<https://www.insurance.wa.gov/how-file-demand-hearing>

Alternatively, if you choose to file by mail, your demand for hearing must briefly state how you are harmed by this decision and why you disagree with it, along with contact information (phone number, mailing address, e-mail address, etc.) for yourself and any representative that appears on your behalf. The demand may be sent to the following address:

Hearings Unit
Office of the Insurance Commissioner
PO Box 40255
Olympia, WA 98504-0255

You will be notified of the time and place of your hearing. If you have questions about filing a demand for hearing or the hearing process, please telephone the Hearings Unit at (360) 725-7002, or send an email to HearingsU@oic.wa.gov.

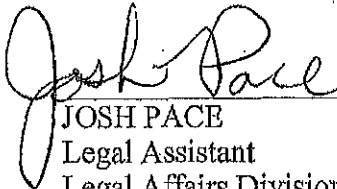
CERTIFICATE OF MAILING

The undersigned certifies under the penalty of perjury under the laws of the state of Washington that I am now and at all times herein mentioned, a citizen of the United States, a resident of the state of Washington, over the age of eighteen years, not a party to or interested in the above-entitled action, and competent to be a witness herein.

On the date given below I caused to be served the foregoing Order Revoking License on the following individual by email and by depositing in the U.S. mail via state Consolidated Mail Service with proper postage affixed:

Nathan Trodahl
1626 Burnside Place
DuPont, WA 98327
nathan@nathantrodahl.com
natetrodahl@gmail.com

Dated this 8th day of November, 2017, in Tumwater, Washington.



JOSH PACE
Legal Assistant
Legal Affairs Division