

BEFORE THE STATE OF WASHINGTON
OFFICE OF INSURANCE COMMISSIONER

FILED
2017 JUL 19 A 9:30
HEARINGS UNIT
OFFICE OF
INSURANCE COMMISSIONER

In the Matter of:

DENT ZONE COMPANIES, INC.,

Service Contract Provider.

Docket No. 17-0102

SECOND NOTICE OF HEARING

TO: James W. Aiken
Aiken Law Group
2131 Second Avenue
Seattle, WA 98121

COPY TO: Mike Kreidler, Insurance Commissioner
James T. Odiorne, J.D., CPA, Chief Deputy Insurance Commissioner
Doug Hartz, Deputy Commissioner, Company Supervision Division
AnnaLisa Gellermann, Deputy Commissioner, Legal Affairs Division
Ross Valore, Insurance Enforcement Specialist, Legal Affairs Division
Office of the Insurance Commissioner
PO Box 40255
Olympia, WA 98504-0255

This Notice is provided pursuant to RCW 48.04.010 and RCW 34.05.434.

On May 4, 2017, the Office of the Insurance Commissioner ("OIC") issued an Order Suspending Certificate of Registration No. 500734 ("Order") alleging that Dent Zone Companies, Inc. ("Dent Zone") is insolvent and failed to file its 2015 financial statements.

On May 11, 2017, Dent Zone filed a Demand for Hearing and for Stay of Order Suspending Registration No. 500734. On May 12, 2017, the undersigned issued a Notice of Receipt of Demand for Hearing and Denial of Request for Stay of the Order.

On May 25, 2017, the undersigned held a first prehearing conference. Ross Valore, Insurance Enforcement Specialist in the OIC's Legal Affairs Division, appeared on behalf of the OIC. Attorney James W. Aiken represented Dent Zone.

On May 26, 2017, the undersigned issued a Notice of Hearing setting the hearing for July 26, 2017 and setting the discovery cutoff and other deadlines.

On July 10, 2017, the parties filed a Motion and Stipulation for Continuance requesting the continuance of the dates for discovery cutoff, exchange of witness and exhibit lists, and hearing briefs, as well as the hearing scheduled for July 26, 2017. On July 11, 2017, the undersigned granted the parties' request for continuance and scheduled a new prehearing conference for the purposes of resetting the hearing date and other deadlines.

On July 19, 2017, the undersigned held a second prehearing conference. Ross Valore, Insurance Enforcement Specialist in the OIC's Legal Affairs Division, appeared on behalf of the OIC. Attorney James W. Aiken represented Dent Zone.

After considering the views of the Parties, the undersigned enters the following Order:

YOU ARE HEREBY NOTIFIED that an evidentiary hearing will be held at the Office of the Insurance Commissioner, 5000 Capitol Blvd., Tumwater, WA, beginning on Wednesday, September 20, 2017, at 9:00 a.m., Pacific Standard Time. The purpose of the hearing is to consider whether Dent Zone is insolvent and failed to file its 2015 financial statements, and whether Dent Zone's Certificate of Registration to issue service contracts in the state of Washington should be suspended pursuant to RCW 48.110.130.

The parties shall complete discovery by August 15, 2017. By September 13, 2017, the parties shall exchange and file witness and exhibit lists, hearing briefs, and any exhibits and other documents they expect to offer into evidence at the evidentiary hearing consistent with WAC 10-08-140. Witness and exhibit lists, briefs, and any other documents may be submitted electronically for filing with the Hearings Unit at HearingsU@oic.wa.gov.

The hearing will be governed by the Administrative Procedure Act, RCW Chapter 34.05, and the model rules of procedure contained in WAC Chapter 10-08. All parties may be represented and may examine witnesses, respond, and present evidence and argument on all relevant issues.

A party who fails to attend or participate in the hearing or another stage of this proceeding may be held in default in accordance with RCW Chapter 34.05. See RCW 34.05.434(2)(i).

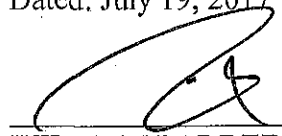
William Pardee, Presiding Officer, has been designated by the Insurance Commissioner to hear and determine this matter. The hearing will be held under the authority granted by the Insurance Commissioner per RCW Chapter 48.04.

Pursuant to WAC 284-02-070(1)(c), accommodation will be made for persons needing assistance due to difficulty with language or disability. Further, pursuant to WAC 10-08-040(2) and in accordance with RCW Chapter 2.42, if a limited English speaking or hearing impaired or speech impaired party or witness needs an interpreter, a qualified interpreter will be appointed. There will be no cost to the party or witness, except as may be provided by RCW Chapter 2.42. A Request for Accommodation form, with instructions, is attached to this Notice.

All case related documents and correspondence shall be directed to the Hearings Unit, Office of Insurance Commissioner, P.O. Box 40255, Olympia, Washington 98504-0255;

HearingsU@oic.wa.gov. All interested individuals and entities who have questions or concerns concerning this proceeding should direct them to the Hearings Unit paralegal, Dorothy Seabourne-Taylor, at the same address. Ms. Seabourne-Taylor's telephone number is (360) 725-7002.

Dated: July 19, 2017

A handwritten signature in black ink, appearing to be 'W. Pardee', is written over a horizontal line.

WILLIAM PARDEE
Presiding Officer

CERTIFICATE OF SERVICE

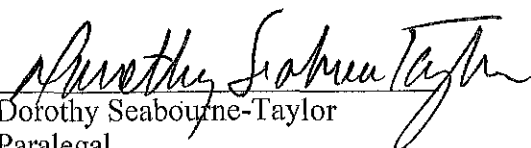
The undersigned certifies under the penalty of perjury under the laws of the state of Washington that I am now and at all times herein mentioned, a citizen of the United States, a resident of the state of Washington, over the age of eighteen years, not a party to or interested in the above-entitled action, and competent to be a witness herein.

On the date given below I caused to be filed and served the foregoing Second Notice of Hearing on the following people at their addresses listed below:

James W. Aiken
Aiken Law Group
2131 Second Avenue
Seattle, WA 98121

Mike Kreidler, Insurance Commissioner
James T. Odiorne, J.D., CPA, Chief Deputy Insurance Commissioner
Doug Hartz, Deputy Commissioner, Company Supervision Division
AnnaLisa Gellermann, Deputy Commissioner, Legal Affairs Division
Ross Valore, Insurance Enforcement Specialist, Legal Affairs Division
Office of the Insurance Commissioner
PO Box 40255
Olympia, WA 98504-0255

Dated this 19th day of July, 2017, in Tumwater, Washington.


Dorothy Seabourne-Taylor
Paralegal
Hearings Unit

OFFICE OF INSURANCE COMMISSIONER
HEARINGS UNIT
Fax: (360) 664-2782

To request an interpreter, complete and send this form to:

Hearings Unit
Office of Insurance Commissioner
P.O. Box 40255
Olympia, WA 98504-0255
HearingsU@oic.wa.gov

REQUEST FOR ACCOMMODATION FOR LANGUAGE OR DISABILITY

I am a party in Matter No.17-0102 before the Insurance Commissioner.

I request accommodation for the following disability (insert your disability):

I request an interpreter for myself or a witness who will be testifying at the evidentiary hearing.

Please check the statements that apply:

☐ I am a non-English-speaking person and cannot readily speak or understand the English language. My primary language is _____ (insert your primary language). I need an interpreter who can translate to and from the primary language and English.

☐ I am unable to readily understand or communicate the spoken English language because:

☐ I am deaf.

☐ I have an impairment of hearing.

☐ I have an impairment of speech.

[Please state below or on the reverse side any details which would assist the Commissioner or Presiding Officer in arranging for a suitable accommodation for your disability, an interpreter or in providing appropriate mechanical or electronic amplification, viewing, or communication equipment.]

Date: _____

Signed: _____

Please print or type your name: _____

Address: _____

Telephone: _____