## Balance billing arbitrator application

Are you applying as an Individual or as an Arbitration Organization?	Individual
Your Name	Dr. Gary R. Clayton
WSBA/other professional license	FINRA
Year admitted/year license issued	2019
Street address	5057 Keller Springs Road
City	Dallas
State	Texas
Zip code	75248
Phone	12147944424
Email	gary@polyms.com
Fax	2142333935
Website URL	gary@Negotiate.Pro
Association memberships related to healthcare or alternative dispute resolution (limit 5)	Texas Association of Mediators Texas Mediation Credentialing Association Association for Conflict Resolution FINRA
Is the applicant an attorney	No
Do you represent carriers?	No
Do you represent providers/facilities?	No
Years	1
Years	10
Years	12
Description	ADR professional. PsyD in Mediation and ADR
Years	15
Course name	FINRA Arbitrator Training
Course sponsor	FINRA

Course description         Detailed and comprehensive training regarding arbitration in general and specific protocol, policies, and procedures related to FINRA arbitration.           Date completed         05/01/2019           Do you have more training to enter?         Yes           Course name         BBB Consumer Arbitration           Course sponsor         Better Business Bureau           Course description         Detailed and comprehensive training regarding arbitration in general and specific protocol, policies, and procedures related to Better Business Bureau arbitration.           Date completed         05/07/2009           Course name         BBB Consumer Arbitration Autoline           Course sponsor         Better Business Bureau           Course description         Detailed and comprehensive training regarding BBB auto line / lemon law vehicle arbitration.           Date completed         06/01/2015           Course name         Surprise Billing Arbitrator Training           Course sponsor         Texas Department of Insurance           Instructor name         Online           Course description         Detailed and comprehensive training regarding Texas Department of Insurance (TDI) surprise billing arbitration protocol, policies, and procedure.           Date completed         03/02/2020           Course name         Arbitrator Technology and Case Management Practices           Course spons	Instructor name	Online
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Practices  Course sponsor  AAA	Date completed	03/02/2020
	Course name	
Instructor name Steven K Anderson	Course sponsor	AAA
	Instructor name	Steven K Anderson

Course description  Date completed	Insights into how to make arbitration more efficient by using technology. The faculty also share their thoughts on the benefits of arbitrators taking an active role in the management of a case starting with organizing the preliminary agenda and hearing. Finally, the speakers stress the importance of cybersecurity practices and why the various participants of an arbitration need to be aware of their respective cybersecurity responsibilities throughout the process.
Course description	Introduction to arbitrator ethics, ethical consequences for the arbitration process, and navigating the ethics minefield.
Instructor name	Melissa Fuller, Sharon J. Bitcon, Scott Holte
Date completed	03/24/2021
How many times has the applicant has served as one of the following in a healthcare related matter? Arbitrator Administrative law judge Superior court pro tem judge and/or commissioner District court judicial officer Enter combined numer of times	200
Signed	Gary R Clayton
Today's date	03/25/2021