

Stakeholder draft released on: July 6, 2016

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Send comments to: rulesc@oic.wa.gov

Comment deadline: August 12, 2016

EOB / privacy
Draft: Required elements for webpage
<p>Instructions:</p> <ul style="list-style-type: none">• On the homepage for their website, each issuer will add a link to a page that includes the required elements listed below• Issuers must allow non-members, including but not limited to providers, to access the page• Issuers can add additional information to the webpage at their discretion
<p>Required elements:</p> <ul style="list-style-type: none">• Brief statement regarding right to request a higher level of privacy protection• Description of how to make the request<ul style="list-style-type: none">○ If this information is on another part of the issuer's website, issuer can provide a direct link [issuer does not need to reiterate it on this page]• Information about what the issuer will do in response to request<ul style="list-style-type: none">○ If this information is on another part of the issuer's website, issuer can provide a direct link [issuer does not need to reiterate it on this page]• Link to Secretary of State's Address Confidentiality program - https://www.sos.wa.gov/acp/

Draft: Sample webpage

Your health information: How to request more privacy

Did you know that consumers and healthcare providers can ask us to keep health information private from other family members who are on the health plan?

To request extra privacy, please fill out [this form](#) or call us at 1-877-123-4567.

After we receive the request, we'll take these [additional steps](#) to keep the health information private from other family members who are on the health plan.

To learn more about this additional level of privacy protection, please visit our [Privacy Protections webpage](#).

Also, in limited circumstances, some people can qualify for a substitute mailing address through the Washington Secretary of State's Address Confidentiality Program. For more information or to ask questions, please contact the [Washington Secretary of State](#).