

Arrowood, Janean

From: jtipton11@ivytech.edu
Sent: Friday, March 05, 2010 2:26 PM
To: Arrowood, Janean
Subject: WA Appeal

To whom this may concern,

I, Jessica E. Tipton wish to appeal the revocation of my non-resident producers license.

When I originally had applied for the license I was told all licensing issues were to be taken care of through Connexions directly.

All corespondance would be through Connexions home office located in Orlando Florida and then be passed on to my office, which is located in Jeffersonville Indiana. They in turn would then inform me of any needed action on my part. This was to be the proper chain of communication.

The certified letter that I signed for and received at my residence, stated the first notification was sent in October. At that time I was working with United Health Group and needed my license everyday. On January 4th, 2010 I began a new position with Anthem and the license was not needed at that time. The following week is when I received your phone call. This was the first I was hearing about the issue at hand. I

immediately went to my Human Resource department and explained that I had received your call and why. They stated they had no knowledge of this either and contacted Orlando to find out was going on. I asked my office if I should have a new set of fingerprint cards made and they said to wait because they might have another set in Orlando. When Orlando responded they said that since I wasn't using the license they would not do the upkeep but asked if they should send the cards anyway. My office said no since the license wasn't needed. I was under the impression a new set had been sent . It wasn't until I got the certified letter that I found out they hadn't been sent nor were they going to be. Again I went to Human Resources and was told to write "I no longer need the license at this time" and sign it so it could be faxed in and that would be the end of it; so I

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Hector's Unit, DIC
Patricia D. Petersen
Chief Hearing Officer

2010 MAR 11 P 12:07

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did. Two days later I was told I would have to appeal the revocation because the cancellation was not accepted since it was past the deadline. I was not notified in October that my fingerprints were rejected nor was I notified of your second attempt to receive a new set. Had I known that my fingerprints were rejected I would have had another set made and sent to you immediately. I am hoping this gives some clarification in this matter and we can resolve this mis-communication.

I never received a copy of the license to send back ^{ST.}

Jessica E. Tipton
3/5/2010

From: Origin ID: LOUA (812) 258-3550
Janean Arrowood
Connexions 1 LAF
6280 East Hwy 62



Ship Date: 05MAR10
ActWgt: 1.0 LB
CAD: 3005740/INET3010

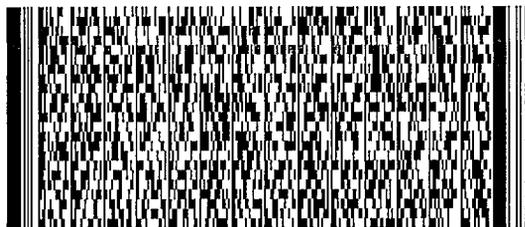
Jeffersonville, IN 47130

Delivery Address Bar Code



SHIP TO: (509) 568-3043 **BILL SENDER**
Commissioner
State of WA, Office of Insurance
1212 N WASHINGTON ST STE 106
ONE FLOCK POINTE
SPOKANE, WA 99201

Ref #
Invoice #
PO #
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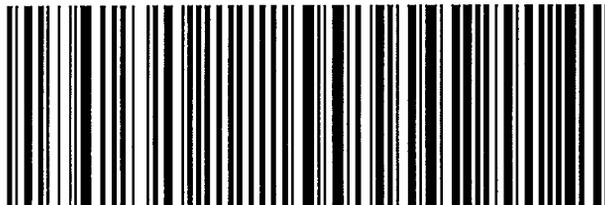


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