



OFFICE OF
INSURANCE COMMISSIONER

HEARINGS UNIT

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BEFORE THE STATE OF WASHINGTON
OFFICE OF INSURANCE COMMISSIONER

In the Matter of:)
)
Consumer Direct Warranty Services, Inc.)
Warranty Administration Services, Inc.)
Safedata Management Services, Inc.)
)
Unregistered and Unauthorized Entities,)
)
and)
)
Robert L. Chapman)
James C. Sletner)
Tamara Berbena)
)
Individual Respondents.)
_____)

No. D10-0018

ORDER GRANTING PARTIAL
DISCRETIONARY STAY

TO: Consumer Direct Warranty Services, Inc.
P.O. Box 993520
Redding, CA 94108

SafeData Management Services, Inc.
P.O. Box 992050
Redding, CA 96099

Warranty Administration Services, Inc.
P.O. Box 992050
Redding, CA 96099

James C. Sletner
15676 Old Stage Coach Rd.
Redding, CA 96001

Robert L. Chapman
3790 Sunday Court
Redding, CA 96001

Tamara Berbena
22845 Sunriver Dr.
Red Bluff, CA 96080

Denis S. Kenny, Attorney at Law
Scherer, Smith & Kenny, LLP
140 Geary Street, Seventh Floor
San Francisco, California 94108

COPY TO: Mike Kreidler, Insurance Commissioner
Mike Watson, Chief Deputy Insurance Commissioner
Carol Sureau, Deputy Commissioner, Legal Affairs Division
Marcia Stickler, Staff Attorney, Legal Affairs Division
Office of the Insurance Commissioner
PO Box 40255
Olympia, WA 98504-0255

On March 22, 2010, the undersigned issued a Notice of Second Prehearing Conference advising the parties that, pursuant to RCW 48.04 020(1), an automatic stay of the Order to Cease and Desist, No. D10-0018, dated March 17, 2010 (Amended Order) was not in place and a discretionary stay pursuant to RCW 48.04.010(4) would be considered upon request from Respondents to the undersigned.

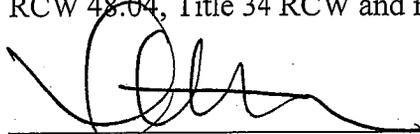
On March 30, 2010, the undersigned received a letter from Denis S. Kenny, Attorney at Law, appearing on behalf of Respondents Consumer Direct Warranty Services, Inc., Warranty Administration Services, Inc., Safedata Management Services, Inc. (collectively "CDWS") in this matter. The purpose of said letter is to request a discretionary stay of the Commissioner's Amended Order as to only that portion of the Amended Order with which CDWS advises that it has not yet complied. Specifically, the Amended Order requires CDWS to notify all Washington residents who have purchased any motor vehicle service contract, protection product guarantee, or other allegedly insurance-related product from CDWS of the complete content of the Amended Order within ten (10) days of receipt. In its letter of March 30, CDWS requests a stay of this requirement, claiming it will face irreparable harm by notifying its Washington customers of the Amended Order.

The Commissioner does not object to entry of a discretionary stay as it relates to sending copies of the Amended Order to CDWS' Washington customers.

Based upon the above activity,

IT IS HEREBY ORDERED that a discretionary stay is GRANTED for only that portion of the Amended Cease and Desist Order which requires CDWS to notify its Washington customers of the Amended Order.

ENTERED AT TUMWATER, WASHINGTON, this 6th day of April, 2010, pursuant to RCW 48.04, Title 34 RCW and regulations applicable thereto.

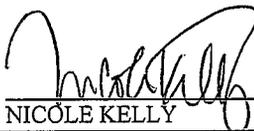


PATRICIA D. PETERSEN
Chief Hearing Officer
Presiding Officer

Declaration of Mailing

I declare under penalty of perjury under the laws of the State of Washington that on the date listed below, I mailed or caused delivery through normal office mailing custom, a true copy of this document to the following people at their addresses listed above: Consumer Direct Warranty, Inc., Warranty Administration Services, Inc., SafeData Management Services, Inc., Robert L. Chapman, James C. Sletner, Tamara Berbena, Denis S. Kenny, Mike Kreidler, Mike Watson, Carol Sureau, and Marcia Stickler.

DATED this 6th day of April, 2010.



NICOLE KELLY