

MIKE KREIDLER
STATE INSURANCE COMMISSIONER

STATE OF WASHINGTON



Phone (360) 725-7000
www.insurance.wa.gov

FILED

OFFICE OF
INSURANCE COMMISSIONER

2014 MAY 29 P 1:27

May 29, 2014

Dwight D. Dumler, Sr. Vice President
Rent-A-Center, Inc.
5501 Headquarters Drive
Plano, TX 75024

Gulliver Swenson, Esq.
Ryan Swanson & Cleveland, PLLC
1201 Third Avenue, Suite 3400
Seattle, WA 98101-3034

RE: Rent-A-Center, Inc., Rent-A-Center West, Inc.,
Benefit Marketing Solutions, LLC and Benefit Services Association
Docket No. 14-0082

Dear Mr. Dumler and Mr. Swenson:

Pursuant to RCW 34.05.425 of the Administrative Procedures Act, Commissioner Kreidler has appointed George Finkle as Hearings Officer for the Office of the Insurance Commissioner. This substitution is effective immediately.

Ms. Cairns, Hearings Unit Paralegal, will remain responsible for scheduling and administrative matters. Please direct all case related documents and correspondence to Ms. Cairns at the following address:

Hearings Unit
Office of the Insurance Commissioner
P.O. Box 40255
Olympia, WA 98504-0255

Sincerely,

A handwritten signature in cursive script, appearing to read "James T. Odiorne".

James T. Odiorne, CPA, JD
Chief Deputy Insurance Commissioner

Rent-A-Center, Inc., et al.

Docket No. 14-0082

May 29, 2014

Page 2

cc: Mike Kreidler, Insurance Commissioner
AnnaLisa Gellermann, Deputy Commissioner, Legal Affairs Division
Charles Brown, Sr. Staff Attorney, Legal Affairs Division
Andrea Philhower, Staff Attorney, Legal Affairs Division
Kelly Cairns, Hearings Paralegal