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OFFICE OF
INSURANCE COMMISSIONER

2014 MAY 29 P 1:27

May 29, 2014

Matthew Walker, Director of Finance and Accounting
Total Care Auto
9350 South 150 East, Suite 1000
Sandy, Utah 84070

Wendy M. Kent, Esq.
Wiles Law Group LLC
510 SW Fifth Avenue, Sixth Floor
Portland, OR 97204

RE: Landcar Agency, Inc., Docket No. 14-0055

Dear Mr. Walker and Ms. Kent:

Pursuant to RCW 34.05.425 of the Administrative Procedures Act, Commissioner Kreidler has appointed George Finkle as Hearings Officer for the Office of the Insurance Commissioner. This substitution is effective immediately.

Ms. Cairns, Hearings Unit Paralegal, will remain responsible for scheduling and administrative matters. Please direct all case related documents and correspondence to Ms. Cairns at the following address:

Hearings Unit
Office of the Insurance Commissioner
P.O. Box 40255
Olympia, WA 98504-0255

Sincerely,

A handwritten signature in cursive script, appearing to read "James T. Odiorne".

James T. Odiorne, CPA, JD
Chief Deputy Insurance Commissioner

cc: Mike Kreidler, Insurance Commissioner
AnnaLisa Gellermann, Deputy Commissioner, Legal Affairs Division
Charles Brown, Sr. Staff Attorney, Legal Affairs Division
Andrea Philhower, Staff Attorney, Legal Affairs Division
Kelly Cairns, Hearings Paralegal