

Cairns, Kelly (OIC)

FILED

From: Philhower, Andrea (OIC)
Sent: Friday, April 13, 2012 9:36 AM
To: OIC Hearings Unit
Cc: 'sevanna.alvarez.ums4@statefarm.com'
Subject: FW: ALVAREZ: Washington State OIC licensing
Attachments: ALVAREZ Consent Order Levying Fine.doc; ALVAREZ Certification of no other convictions.docx

2012 APR 13 A 9:50

Hearings Unit, OIC
Patricia D. Peterson
Chief Hearing Officer

Kelly,
I am forwarding a hearing request to you.

Andrea L. Philhower RN, JD
Staff Attorney
Legal Affairs
Washington State Office of the Insurance Commissioner

(360)725-7063 | AndreaP@OIC.wa.gov | www.insurance.wa.gov
Insurance 5000 Building P.O. Box 40255 Olympia, WA 98504-0255

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From: Sevanna Alvarez [<mailto:sevanna.alvarez.ums4@statefarm.com>]
Sent: Friday, April 13, 2012 9:34 AM
To: Philhower, Andrea (OIC)
Subject: FW: ALVAREZ: Washington State OIC licensing

From: Sevanna Alvarez
Sent: Thursday, April 12, 2012 3:17 PM
To: 'hearingsunit@oic.wa.gov'
Cc: Sevanna Alvarez
Subject: FW: ALVAREZ: Washington State OIC licensing

Hello, I would like to request a hearing regarding this matter. Could you please let me know how to proceed?

Thank you,

Sevanna
509-453-8286 work
509-961-9962 cell

From: Philhower, Andrea (OIC) [<mailto:AndreaP@OIC.WA.GOV>]
Sent: Monday, April 02, 2012 2:38 PM
To: Sevanna Alvarez
Cc: Baughman, Jeff (OIC); Penn, Cheryl (OIC)
Subject: RE: ALVAREZ: Washington State OIC licensing

Ms. Alvarez,

This matter has been re-submitted to the OIC's Producer Enforcement Committee. Since the charge against you has been dismissed due to your successful completion the diversion program, there is no basis upon which to place your license on probation. However, that still leaves the matter of your false response on the application and your repeated failure to respond to communications from OIC. Attached is a Consent Order which will allow you to avoid having your license revoked based upon payment of a \$1,000 fine.

This is an offer which will allow you to keep your license and resolve this matter now, without further administrative proceedings. You may do one of two things. You may either agree to accept this offer, or request a hearing to contest this action. Please be aware that this is a settlement offer only. If you choose not to accept the conditions proposed, OIC may seek to revoke your license or to impose the full allowable amount of fines, or both.

IF YOU CHOOSE TO ACCEPT THE CONSENT ORDER AND THE CONDITIONS OUTLINED IN THAT ORDER

Putting together an agreement to issue a probationary license is usually a very short process. You can contact me any time during the process by return email, fax, or telephone. My contact information is at the bottom of this email. Email is the best way to contact me.

Attached is a draft of an order of the Insurance Commissioner. The order is called a Consent Order because it is an agreement between you and the Office of the Insurance Commissioner ("OIC"). The order sets forth the conditions that you would have to meet to keep your insurance producer's license. In this case, that is to pay a fine of \$1,000.

If you would like to pursue this resolution, please review the proposed order. If all the facts are correct and no edits are necessary, please let me know that. We will then mail two hard copies of the order for you to sign. Please DO NOT print and sign this copy of the order. This is only a draft. The copies to be signed will come in the mail.

If the facts in the proposed order are not correct, or you want us to change something, please contact me. Tell me what you believe are the correct facts, or what you would like to change. The goal is for us to create an order that we will both agree to sign.

Once we have a final agreed order, I will mail two hard copies to you. At that point, I will ask you to sign both and return both to me. I will then sign them, return one signed original to you, and the fine would then be due thirty days after the order is entered.

Please note that we also need a signed, dated statement from you. (This is discussed under Consent to Order paragraph 2(a) of the Consent Order.) The statement must certify that you have had no disciplinary actions or criminal violations in the last 5 years, other than the ones you have already told us about or minor traffic violations. You can submit the statement now, or mail it to us with the signed Consent Orders. For your convenience, I have attached a draft statement that you can print out and use. You can also write your own statement. Just make sure it is signed and dated. We cannot issue your license until we have it.

IF YOU CHOOSE NOT TO ACCEPT THE CONSENT ORDER AND THE CONDITIONS OUTLINED IN THAT ORDER

This offer will be open until 5 p.m. on Monday, April 23, 2012. If we have not heard from you by that time, your Washington insurance producer's license will be **REVOKED**.

Please review the attached documents and let me know whether you would like to pursue this resolution.

Andrea L. Philhower RN, JD
Staff Attorney
Legal Affairs
Washington State Office of the Insurance Commissioner

(360)725-7063 | AndreaP@OIC.wa.gov | www.insurance.wa.gov
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From: Sevanna Alvarez [<mailto:sevanna.alvarez.ums4@statefarm.com>]
Sent: Wednesday, March 14, 2012 12:43 PM
To: Philhower, Andrea (OIC)
Subject: RE: ALVAREZ: Washington State OIC licensing

Hello Andrea, I called and left a message just a little bit ago. Could you please call me at 509-453-8286 or 509-961-9962.

Thank you,

Sevanna

From: Philhower, Andrea (OIC) [<mailto:AndreaP@OIC.WA.GOV>]
Sent: Wednesday, March 14, 2012 11:37 AM