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OFFICE OF
INSURANCE COMMISSIONER 2012 APR 19 A 10:12HEARINGS UNIT
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April 19, 2012

Auturo Roberts
13830 Castlegate Drive
Frisco, TX 75035RE: Prehearing Conference Scheduled for May 1, 2012
Request by OIC for Hearing in the Matter of Auturo Roberts; Docket No. 12-0028

Dear Mr. Roberts:

I am writing to inform you that a prehearing teleconference in the above matter has been scheduled for Tuesday, May 1, 2012 at 10:00 a.m. Pacific Standard Time. I have attempted on several occasions to contact you by telephone and email to schedule this prehearing teleconference at a time and on a day which is convenient for you. However, I have not received any response from you.

There is no preparation necessary for you to attend your prehearing conference, and the judge, the attorney representing the Insurance Commissioner and you will all be participating by telephone, so on May 1, 2012 at 10:00 a.m. Pacific Time you simply need to call in to the free phone number below, enter the access code, and you will become part of the prehearing teleconference. If you do not call into the prehearing teleconference then it will take place without you which is very detrimental to your case.

The purpose of the prehearing teleconference is just to allow you the opportunity to talk with the judge who will be hearing and deciding your case, and also with the attorney who will be representing the Insurance Commissioner if you choose to speak with her. This is a time for you to ask any questions you may have, to discuss any issues or concerns about your case or any

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other matters. The judge will discuss procedure to be expected before, during and after your hearing. She is also available at that time to answer any questions you may have about how to prepare for your hearing, and she will let you know that I am available to help you with this process before the hearing and she will be available to help you with this process during the hearing, and that we have interpreters available to you or to any witnesses – free of charge – if you need interpreters for reasons of language challenges or disability. Also, often the prehearing teleconference is a way to narrow the issues to be addressed at your hearing so that both your and the Insurance Commissioner's preparation for your hearing might be easier. In addition, during the prehearing teleconference, the date for your actual hearing will be set – again, if you are not on the telephone during the prehearing teleconference then the hearing date will be scheduled without you. (If you do not appear at the hearing, then you will be subject to default and an Order will be entered against you without your input.)

Instructions for participating in the Prehearing Teleconference: In order to participate in the prehearing teleconference, which will be held by telephone, on May 1, 2012 at 10:00 a.m. Pacific Time you must call this toll free number: 877-668-4493. You will be asked to provide an access code, which is: 231 993 38. If you have any questions regarding this, or if you have a specific problem why you have not responded to my attempts to contact you, please feel free to contact me at the address or phone number provided above at any time prior to May 1, 2012 at 10:00 a.m. Pacific Time.

As required by RCW 34.05.434(2)(I), you are advised that a party who fails to attend or participate in the hearing or other stage of the adjudicative proceeding may be held in default in accordance with ch. 34.05 RCW.

Sincerely,



Kelly A. Cairns
Paralegal, Hearings Unit

cc: Marcia Stickler, Esq., Legal Affairs Division, OIC