

FILED

BEFORE THE OFFICE OF THE INSURANCE COMMISSIONER

In the Matter of

TARA M. THOMPSON,

Licensee

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Order No. 12-0020

OIC HEARING MEMORANDUM

FACTS

Tara M. Thompson (“Thompson” or “the Licensee”) was licensed as an insurance producer on August 30, 2005. Tara M. Thompson (“Thompson” or “the Licensee”) has been licensed as an insurance producer since August 30, 2005. During the time under consideration, February 18, 2011 through October 3, 2011, Thompson was affiliated with Gaethle Insurance & Financial Services, Inc. Her affiliation was cancelled by Mr. Gaethle on October 10, 2011. Mr. Gaethle is also a church basketball team coach.

Amanda Frank works at Kim Eccleston Motors in Union Gap, Washington. She made a complaint alleging that Thompson sent her two false certificates of insurance shortly after Thompson’s stepfather purchased a vehicle for Thompson from the dealership on August 10, 2011 (Exhibit 1). Without proof of insurance, the vehicle was subject to repossession. Ms. Frank made several attempts to get Thompson to send her a proof of insurance certificate, and finally, she provided an insurance binder for an old Progressive policy that had been cancelled (Exhibit 2). The next day, Ms. Frank repossessed the vehicle. Thereafter, Ms. Frank found a certificate in her office that was faxed from Thompson—this one placing the vehicle on her father’s Progressive commercial insurance policy two days prior to the purchase of the vehicle (Exhibit 3). However, the VIN was incorrect so the certificate was not valid. When interviewed by the OIC investigator, Ms. Frank stated that Thompson admitted sending the false certificates in order to prevent the vehicle from being repossessed (Exhibit 4).

About the same time as Ms. Frank was attempting to make sure Thompson’s vehicle insurance was in place, Mr. Gaethle confronted Thompson with some financial irregularities he

had noticed in the premium trust account. Thompson was the person who logged the majority of premiums received by the agency into a manual log book at the insurance agency (Exhibit 5). The first entries made by Thompson started soon after she began employment in early 2011. Every couple of days, Thompson would receive cash premium monies and log the amount received and deposited into the premium trust account before making such deposits. Between February 2011 and August 19, 2011, Thompson misappropriated \$2,659.75 to her own use from the premium trust account (Exhibit 6). In addition, Thompson admitted that she took \$400 in cash out of the Riverside Christian Boys Basketball booster club cash box that Mr. Gaethle kept under some CDs and other team property in his filing cabinet in the office to which she had access. Thompson's stepfather volunteered to repay Mr. Gaethle a total of \$3,059.75 and signed a contract with Mr. Gaethle to that effect on August 26, 2011 (Exhibit 7).

In an email exchange with the OIC investigator, Mr. Gaethle also stated that Thompson admitted printing out and sending the false insurance certificates in order to forestall repossession of the vehicle (See Exhibit 6, page 1).

On January 24, 2012, the OIC revoked Thompson's producer license, effective February 13, 2012 (Exhibit 8). Thompson's current employer was unaware of the pending revocation until he received notice of it from the OIC. He cancelled her affiliation with the agency on February 16, 2012. On February 27, 2012, Thompson notified the OIC that she was demanding a hearing and seeking to retain her license (Exhibit 9).

ARGUMENT AND AUTHORITY

I. Grounds for Revocation

RCW 48.17.480(4) states that any insurance producer that diverts or appropriates funds received in a fiduciary capacity to his or her own use is guilty of theft.

RCW 48.17.530(1) allows the Commissioner to place on probation, suspend, or revoke a producer license for the following causes:

- (d) misappropriating funds received in the course of doing insurance business; and

- (h) using fraudulent, coercive, or dishonest practices, or demonstrating incompetence, untrustworthiness, or financial irresponsibility.

II. Argument

Thompson is an experienced insurance producer, having been licensed for almost seven years. Although she made unsuccessful efforts to repay the misappropriated monies back into the premium trust account little by little as she went along, she nevertheless continually took funds from the account for a period of five and a half months. This was not an isolated incident of lapsed judgment. Likewise with the false certificates of insurance. She tried at least twice to mislead Ms. Frank and cheat the financier of the vehicle loan of the insurance protection it required for the vehicle it was financing. Most importantly, both the theft of funds and the presentation of false certificates were possible only because she was a licensed insurance producer. She had access both to the money and the agency data management system solely as a result of her employment as and with a producer.

In Washington, the theft of \$2,659.75 is a Class C felony, punishable by up to five years in jail, a \$10,000 fine, or both under RCW 9A.56.040. That Thompson has thus far avoided prosecution is remarkable. That she should retain the very license that made her criminal behavior possible is simply unreasonable and puts the insurance-buying, and youth basketball-playing, public at risk. The Washington legislature states, in the first chapter of the Insurance Code that,

“The business of insurance is one affected by the public interest, requiring that all persons be actuated by good faith, abstain from deception, and practice honesty and equity in all insurance matters. Upon the insurer, the insured, their providers, and their representatives rests the duty of preserving inviolate the integrity of insurance.” RCW 48.01.030.

Behavior that justifies revocation of a license as listed in RCW 48.17.530(1) includes conviction of a felony, theft of premium funds, having a license revoked in another state, cheating on the licensing test, or lying on a license application. Thompson got her stepfather to take pains to

have the complainants agree not to report the crimes to law enforcement, so a conviction is unlikely. But clearly, that Thompson admits to felonious conduct is more than sufficient to remove her from the ranks of insurance producers in this State. The revocation should be upheld.

III. Exhibits to be Presented

- Exhibit 1 Complaint to the OIC by Amanda Frank dated August 27, 2011. (2 pgs.)
- Exhibit 2 Insurance binder purporting to insure Thompson dated August 24, 2011. (2 pgs.)
- Exhibit 3 Certificate of insurance faxed to Frank by Thompson on August 25, 2011. (2 pgs.)
- Exhibit 4 Memorandum of OIC interview with Frank on September 13, 2011. (2 pgs.)
- Exhibit 5 Gaethle agency premium log book from February 28, 2011 through October 3, 2011 (12 pgs.)
- Exhibit 6 Gaethle agency email to OIC and summary of premium trust account activity between February 28, 2011 and August 18, 2011 (4 pgs.)
- Exhibit 7 Repayment agreement between William Gaethle and Dusty Stingley dated August 24, 2011. (1 pg.)
- Exhibit 8 ~~OIC Order Revoking License dated January 24, 2012. (4 pgs.)~~
- Exhibit 9 Thompson's request for hearing dated February 27, 2012. (1 pg.)

Respectfully Submitted this 31st day of March, 2012.



Marcia G. Stickler
Legal Affairs Division
Office of the Insurance Commissioner
(360) 725-7048 or MarciaS@oic.wa.gov

Thompson, Jodie (OIC)

From: kimecclestonmotors@netzero.net
Sent: Saturday, August 27, 2011 9:35 AM
To: OIC Investigation Request
Cc: kimecclestonmotors@netzero.net
Subject: Washington State Office of the Insurance Commissioner Request for Investigation Form

Request for an investigation - submitted information

Step 1. Your Contact information

Name: Amanda Frank
Address: 3612 Main St
City: Union Gap
State: WA
Zip Code: 98903
Email: kimecclestonmotors@netzero.net
Home Phone: 509-930-1699
Work Phone: 509-457-1905
Cell Phone: 509-930-1699

Step 2. Insured Contact Information (if different than Step 1)

Insurer Name:
Address:
City:
State:
Zip Code:
Email:
Home Phone:
Work Phone:
Cell Phone:

Step 3. Insurance Information

Insurance company involved: gaethle ins & financial

70647506-6, 08190676-0

Step 4. Agent or Broker Information

Policy#: Agent/Broker name: Tara M Thompson
Employer name: Gaethle ins & financial
Phone: 509-895-2600
Address: 5015 tieton de ste #1

EXHIBIT 1 **PAGE** 1

City: yakima
State: WA
Zip: 98908

Step 5. Define your problem

Give a brief explanation of the problem:

Tara M Thompson is a licensed agent for the state of Washington, she also works at Gaethle Ins & Financial. I sold her a vehicle on the 10th of Aug. Tara sent 2 different policies to me, one is very old and the second was her fathers business policy. The second policy she put the incorrect vehicle vin to be insured. When I confronted her about the first incorrect policy, she said that she had to send me a fake policy or I would have taken her vehicle. I told her that I was going to press charges with the police. Tara needs to be punished for the fraud that she has been doing with these policies. If she is a licensed agent she will keep doing this.

Step 6. Declaration

By filling in my name and date below, I declare that the information contained on this form is true and accurate

Name: Amanda Frank

Date: 08/27/2011

Step 7. How did you hear about us?

Please tell us how you heard of this office and the services provided.

Internet

Other:

Your opinion is important to us. Please tell us what you think of our website.
Please take our survey - <http://www.surveygizmo.com/s/406234/oic-survey>

Thank you for completing the request for investigation form. Your request for assistance has been sent to the Office of the Insurance Commissioner. If you don't hear from us within two weeks, please e-mail directly to InvestigationRequest@oic.wa.gov.

EXHIBIT 1 PAGE 2



INSURANCE BINDER

DATE (MM/DD/YYYY)
08/24/2011

THIS BINDER IS A TEMPORARY INSURANCE CONTRACT, SUBJECT TO THE CONDITIONS SHOWN ON THE REVERSE SIDE OF THIS FORM.

AGENCY Clear Choice Insurance & Financial Services Inc. 5015 Tieton Dr, Ste. 1 YAKIMA, WA 98908		COMPANY Progressive Northwestern Insurance Company	BINDER #
PHONE (A/C, No, Ext): (509)895-2600	FAX (A/C, No): (888)600-8380	EXPIRATION DATE TIME	
CODE: 15435	SUB CODE:	08/24/2011	02:15 AM
AGENCY CUSTOMER ID: 00000701		09/23/2011 X 12:01 AM NOON	
INSURED TARA THOMPSON 2611 S 74TH AVE YAKIMA, WA 98903		<input type="checkbox"/> THIS BINDER IS ISSUED TO EXTEND COVERAGE IN THE ABOVE NAMED COMPANY PER EXPIRING POLICY # DESCRIPTION OF OPERATIONS/VEHICLES/PROPERTY (Including Location) 2004 Chevrolet Blazer Vin# 1GNDT13X74K164306	

COVERAGES**LIMITS**

TYPE OF INSURANCE	COVERAGE/FORMS	DEDUCTIBLE	COINS %	AMOUNT
PROPERTY CAUSES OF LOSS <input type="checkbox"/> BASIC <input type="checkbox"/> BROAD <input type="checkbox"/> SPEC				
GENERAL LIABILITY <input type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS MADE <input type="checkbox"/> OCCUR	RETRO DATE FOR CLAIMS MADE:			EACH OCCURRENCE \$ DAMAGE TO RENTED PREMISES \$ MED EXP (Any one person) \$ PERSONAL & ADV INJURY \$ GENERAL AGGREGATE \$ PRODUCTS - COMP/OP AGG \$
VEHICLE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input checked="" type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS <input type="checkbox"/> NON-OWNED AUTOS	RETRO DATE FOR CLAIMS MADE:			COMBINED SINGLE LIMIT \$ BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE \$ MEDICAL PAYMENTS \$ PERSONAL INJURY PKU I \$ UNINSURED MOTORIST \$ UNINSURED MOTORIST (per accident) \$
VEHICLE PHYSICAL DAMAGE DED <input checked="" type="checkbox"/> COLLISION: 500 <input checked="" type="checkbox"/> OTHER THAN COL: 500	<input type="checkbox"/> ALL VEHICLES <input checked="" type="checkbox"/> SCHEDULED VEHICLES			<input checked="" type="checkbox"/> ACTUAL CASH VALUE <input type="checkbox"/> STATED AMOUNT \$
GARAGE LIABILITY <input type="checkbox"/> ANY AUTO				AUTO ONLY - EA ACCIDENT \$ OTHER THAN AUTO ONLY: EACH ACCIDENT \$ AGGREGATE \$
EXCESS LIABILITY <input type="checkbox"/> UMBRELLA FORM <input type="checkbox"/> OTHER THAN UMBRELLA FORM	RETRO DATE FOR CLAIMS MADE:			EACH OCCURRENCE \$ AGGREGATE \$ SELF-INSURED RETENTION \$ WC STATUTORY LIMITS
WORKER'S COMPENSATION AND EMPLOYER'S LIABILITY				E.L. EACH ACCIDENT \$ E.L. DISEASE - EA EMPLOYEE \$ E.L. DISEASE - POLICY LIMIT \$ FEES \$ TAXES \$ ESTIMATED TOTAL PREMIUM \$
SPECIAL CONDITIONS / OTHER COVERAGES Policy number 70647506-6				

NAME & ADDRESS

Kim Eccleston motor's
 3612 Main St
 Union Gap, WA 98903
 509-457-1907

MORTGAGOR	ADDITIONAL INSURED
<input checked="" type="checkbox"/> LOSS PAYEE	
LOAN #	
AUTHORIZED REPRESENTATIVE	

CONDITIONS

This Company binds the kind(s) of Insurance stipulated on the reverse side. The insurance is subject to the terms, conditions and limitations of the policy(ies) in current use by the Company.

This binder may be cancelled by the Insured by surrender of this binder or by written notice to the Company stating when cancellation will be effective. This binder may be cancelled by the Company by notice to the Insured in accordance with the policy conditions. This binder is cancelled when replaced by a policy. If this binder is not replaced by a policy, the Company is entitled to charge a premium for the binder according to the Rules and Rates in use by the Company.

Applicable in California

When this form is used to provide insurance in the amount of one million dollars (\$1,000,000) or more, the title of the form is changed from "Insurance Binder" to "Cover Note".

Applicable in Colorado

With respect to binders issued to renters of residential premises, home owners, condo unit owners and mobile home owners, the Insurer has thirty (30) business days, commencing from the effective date of coverage, to evaluate the issuance of the insurance policy.

Applicable in Delaware

The mortgagee or Obligee of any mortgage or other instrument given for the purpose of creating a lien on real property shall accept as evidence of insurance a written binder issued by an authorized insurer or its agent if the binder includes or is accompanied by: the name and address of the borrower; the name and address of the lender as loss payee; a description of the insured real property; a provision that the binder may not be canceled within the term of the binder unless the lender and the insured borrower receive written notice of the cancellation at least ten (10) days prior to the cancellation; except in the case of a renewal of a policy subsequent to the closing of the loan, a paid receipt of the full amount of the applicable premium, and the amount of insurance coverage.

Chapter 21 Title 25 Paragraph 2119

Applicable in Florida

Except for Auto Insurance coverage, no notice of cancellation or nonrenewal of a binder is required unless the duration of the binder exceeds 60 days. For auto insurance, the insurer must give 5 days prior notice, unless the binder is replaced by a policy or another binder in the same company.

Applicable in Maryland

The insurer has 45 business days, commencing from the effective date of coverage to confirm eligibility for coverage under the insurance policy.

Applicable in Michigan

The policy may be cancelled at any time at the request of the insured.

Applicable in Nevada

Any person who refuses to accept a binder which provides coverage of less than \$1,000,000.00 when proof is required: (A) Shall be fined not more than \$500.00, and (B) is liable to the party presenting the binder as proof of insurance for actual damages sustained therefrom.

Applicable in the Virgin Islands

This binder is effective for only ninety (90) days. Within thirty (30) days of receipt of this binder, you should request an insurance policy or certificate (if applicable) from your agent and/or insurance company.

PROGRESSIVE

Customer Service
800-444-4487
800-556-0014 (fax)

Mailing address
Progressive
P.O. Box 94739
Cleveland, OH 44101-4739

Thursday, August 25, 2011 1:34:18 PM
Total Number of Pages:02

Requested policy documents

To: Amanda
Fax number: 1-509-457-1907

Message:
I told you that the Insurance was put on to the policy

PROGRESSIVE

GAETHLE INS & FINANC
5015 TIETON DR STE 1
YAKIMA, WA 98908
1-509-895-2600

Policy number: 08190676-0

Underwritten by:
UNITED FINANCIAL CASUALTY COMPANY
August 25, 2011
Page 1 of 1

ADD 8-25-11 1:33 PM
MAGEN

Certificate of Insurance

Certificate Holder	Insured	Agent
Loss Payee KIM ECCLESTON'S MOTO 3709 MAIN ST UNION GAP, WA 98903	STINGLEY EXCAVATING 2613 S 74TH AVE YAKIMA, WA 98903	GAETHLE INS & FINANC 5015 TIETON DR STE 1 YAKIMA, WA 98908

This document certifies that insurance policies identified below have been issued by the designated insurer to the insured named above for the period(s) indicated. This Certificate is issued for information purposes only. It confers no rights upon the certificate holder and does not change, alter, modify, or extend the coverages afforded by the policies listed below. The coverages afforded by the policies listed below are subject to all the terms, exclusions, limitations, endorsements, and conditions of these policies.

Policy Effective Date: Aug 8, 2011

Policy Expiration Date: Aug 8, 2012

Description of Location/Vehicles/Special Items

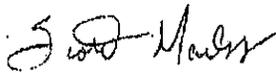
Scheduled autos only

Description	Amount	Stated Amount
2004 CHEVROLET BLAZER 2GNDT13X145468504		\$7,000
COMPREHENSIVE	\$500 DED	
COLLISION	\$500 DED	

Certificate number

23711NET676

Please be advised that additional insureds and loss payees will be notified in the event of a mid-term cancellation.



Form 5241 (10/02)



Memorandum of Interview

Date: September 13, 2011
OIC Case #: 1053536

Name /Address of Person Interviewed: Amanda Frank
3612 Main Street
Union Gap, WA 98903

Investigator Conducting Interview: Bobby Frye

Others Present During Interview: None

Location of Interview: Via telephone # (509) 457-1905

Interview Audio Recorded: N/A

Declaration Prepared: No

On the above date I interviewed the complainant, Amanda Frank. Frank stated that on August 10, 2011, Tara Thompson and her stepfather came into Kim Eccleston Motors and purchased a 2004 Chevrolet Blazer from Frank's father. Frank said she was in the office when Thompson was asked to provide proof of insurance because insurance is required until the loan is paid off. According to Frank, Thompson told her dad that she worked at an insurance company and would fax over the proof of insurance the next day, August 11, 2011, from her office.

Frank said when she didn't hear from Thompson for several days so she called Thompson on Friday, August 12, 2011. Thompson told Frank that she would fax over the insurance. Frank said she called Thompson again on Monday, August 15, 2011 and once each day on Thursday and Friday. According to Frank, she called Thompson, August 22nd, 23rd and 24th and again on August 29th, 30th and 31st. Frank said she told Thompson that something must be wrong with the fax and to go ahead and send the proof of insurance now. According to Frank, Thompson became very irritated that she suggested that. Frank said she called again Wednesday afternoon and that's when Thompson faxed an old policy from Progressive Insurance. Frank said she called Progressive Insurance to check on the policy and was advised that the policy was an old policy and had been cancelled.

Frank said that on Thursday morning she repossessed the vehicle. When Thompson asked why the vehicle was being repossessed, Frank told her that the policy she provided was cancelled. According to Frank, Thompson said "I had to send a fake policy to you to keep you from repossessing the Blazer." Frank said Thompson also said that she had to send the cancelled policy because she didn't get paid until the end of the month.

Frank said that by the time she got back to the office, Thompson had faxed over her dad's policy and had added the Blazer but had put down the wrong Vehicle Identification Number (VIN). According to Frank, Thompson had backdated the coverage to two days before she had even purchased the Blazer. Frank said she called Progressive and asked if the Blazer would be covered on the policy if it had the wrong VIN. The Progressive representative said no and that they would put a flag on the policy.

Frank said they were not able to get hold of Thompson's stepfather until Saturday and then met with him on Monday. Thompson's stepfather purchased the Blazer for her but said he didn't know if she would be able to make the payments because she had just lost her job and didn't know if she could get a new one.

february 2011

Insured	Company	Amount	How Pd
Fred Nyberg	Metlife	326.15	V#4378
Samantha Price	Progressive	91.80	CC
february 28 th 2011			
Kevin Fisher	Progressive	118.50	CC
2/18 Joe Gutierrez	Metlife 126449891	100.00 ⁴⁷⁰⁰	CASH
Julia Schaceman	Progressive	132.00	Cash
Brian Munson	Hartford	503.00	V#131428
Nicole Chavez	Unitrin	60.00	CASH
3/2 Nan Harding	Hartford	800.00	V#000000115
Jose Cataneda	Travelers	38.00	Cash
Dorothy Briggs	Progressive	40.00	CASH
Jessica Rehman	Unitrin	99.20	Cash
Hooked UP	Cochrane	514.04	V#8974
3/4 Shani Charron	Viking	66.35	CC
Ross Co Plumbing	Builders & Tradesmen	171.00	V#6839
Loretta Kaufman	Travelers	158.00	EFT
Loretta Kaufman	Travelers	244.50	EFT
Loretta Kaufman	Cochrane & Co	630.00	V#2114
Kendra Zazueta	Viking	126.18	CC
Jesus Zazueta	Viking	103.80	CC
Myron Russell	Viking	105.52	Cash
3/7 Douglas Harrington	Hartford	975.00 ^{5230927087 401}	V#2670
3/8 Todd GerdSmith	Progressive		V#4341
3/9 Linfa Maya	American Modern	67.29	CC
Zogelio Montes	Progressive	130.00	Cash
3/11 Tracy Books	Progressive	300.00	CC

MARCH 2011

3/1	Martin Medina	Harbor	753.00	CC 001878514
	William DeLeon	Viking	38.15	CC
	Eritha Tejeda	Progressive	73.32	✓ #3141
3/15	Linda Stuber	Unitrin	150.00	✓ #1981
	Cassie Groves	Travelers	26.33	CASH
	Wanda Williams	MetLife	600.00	CC
3/17	Kim Elliott	Progressive ¹¹⁵	64.50	CASH
	Ricardo Gonzalez	Progressive ^{109 22311}	110.00	CASH
	Shane Charon	Viking ⁴⁷¹³¹³²⁵	66.35	VISA
3/18	Joseph Walker	Harbor	689.00	CC
3/21	Howard Barcus	Foremost	1090.00	✓ #400
	Jessica Eubank	ETC	86.34	CC
3/22	Samantha Price	Progressive	86.36	NO# 14-264692
	Diana Trevino	Allied	110.00	LID
3/24	Tyler Senademan	Viking	131.00	CASH
	Rebecca Anest	Foremost	53.00	✓ #1725
	Rebecca Anest	Unitrin	51.00	✓ #1725
	Randy Leslie	Progressive	254.16	CC
3/28	Kenneth Hutchinson	Viking	128.27	CC
	Kyle Brisoner	Progressive	176.55	CC
3/29	Jesusita Gasar	Progressive	74.84	EFT
	Allen Lavelly	Hcc / Cochran & Co	601.44	✓ #1027
3/30	Travis Ludwig	Cochran & Co	303.31	✓
	James Winz	Progressive	294.00	✓
	John Bussert	Progressive	120.00	CASH
4/1	Christopher Haugen	Dland	241.58	CC
	Christopher Haugen	Dland	100.00	CASH
	Maria Corzo	Clear Choice (Unitrin)	88.34	✓ #1083
	Richard Strunk	Viking	159.36	✓ #5409

	Richard Strunk	Progressive	243.00	✓ #5409
	Marcia Strunk	Viking	144.24	✓ #5409
	Kevin Fisher	Progressive	129.47	CC
	Branne Bailey	Progressive	34.69	EFT
	Loren Hess	Cochran & Co	739.27	✓ #1004
	Dorothy Briggs	Progressive	43.00	Cash
4/4	Todd Goldsmith	Progressive ⁷¹¹⁹⁰²⁸³	57.64	✓ #4360
	Shane Charron	Progressive ⁴¹¹¹³²¹⁵	67.00	Cash
4/6	Maida Hodgett	Progressive	587.00	CC
	Russell Brock	Hartford	1290.00	CC
	Russell Brock	MetLife	374.00	CC
	Marvin Gill	Progressive	474.00	✓ #6571
4/7	Jeff Dahl	Progressive	345.00	✓ #11135
4/8	Calita Tejada	Progressive	35.00	CC
4/11	Cheryl Lewis	Hartford	978.00	✓ #1353
	Honzaka Barcus	Fremont	796.00	✓ #469
	Russell Linberg	Viking	43.78	✓ #115
	Calita Tejada	Progressive	17.00	Cash
4/12	Samantha Kuvil	MetLife	625.00	✓ #1896
	Samantha Price	Progressive	81.96	CC
	Cheryl Lewis	Hartford ^{52PH403490}	978.00	✓ #1353
4/15	Thomas Kepler	MetLife	142.50	✓ #7742
	Ray Marsh	Hartford	1180.00	CC
	Ray Marsh	Hartford	387.00	CC
	Joe Resendez	Hartford	52.90	✓ #2239
	Jesus Zazueta	Viking	20.00	Cash
	Jordan Patton	Travelers	15.00	Cash
4/18	Alicia Gonzalez	Progressive ⁷⁰⁹⁷²³¹¹	110.00	Cash

4/20	Jon Bergman	Hartford 000107009	1200.00	CC
	Jon Bergman	Travelers	1348.00	CC
	Jon Bergman	Progressive-T	111.00	CC
	Jon Bergman	Progressive-B	128.00	CC
4/21	Daniel Kinter	Progressive	465.00	CC
	Daniel Kinter	Progressive	400.00	Cash
	Kevin Fisher	Progressive	120.00	Cash
4/25	Randy Leslie	Fic	52.00	Cash
	Justin Leslie	Fic	126.00	Cash
5/2	Lee Grantham	Travelers	132.98	✓ # 5213
	Stephen Haverfield	Hartford	210.00	✓ # 3402
	Teresh Angulia	Progressive	148.88	CC
	Wilard Wilson	Viking	38.46	CC
	Jacob Muir	Progressive	190.00	Cash
	Dorothy Briggs	Progressive	42.42	Cash
5/3	Cassie Groves	Travelers	20.00	Cash
	Darla Hatley	Progressive	155.00	Cash
	Sham Chanon	Viking	70.00	Cash
5/4	Toad Boldsmith	Progressive	24.44 36.00	✓ # 4385 Cash
	Mindy Sangley	Viking	77.32	Cash
5/5	Aurelia Garcia	Progressive	731.00	CC
	Teresa Allen	Progressive	254.83	✓ # 690574
	Gary Riggle	Hartford	725.00	✓ # 11095
5/6	Gary Riggle	Hartford	14.00	✓ # 19280
	Gabriel Reyes	Hartford	214.00	Cash
	Fred Nyberg	Progressive	1292.00	✓ #
5/9	Joseph Wallace	Hartford	564.00	CC
	Fred Mahre	Hartford 11573291	190.50	CC
	Fred Mahre home	Hartford		CC

5/9	Taylor Valencia	Foremost	80.10	CC
5/10	Camille Bennett	Netlife	271.50	V# 5529
	Beverly Pfeiffer	Progressive	240.00	CC
5/11	Guadalupe Sanchez	Hartford	1609.00	CC
	Larry Lakins	Viking	90.00	Cash
	Lori Bisconner	Hartford	317.00	CC
	Lori Bisconner	Hartford	294.00	CC
5/12	Justin Newland	Travelers	31.09	CC
	Katelyn Gohl	Unitrin	161.09	V# 8789
5/17/11	Kristina Spain	Progressive	150.37	Cash
	James Wright	Netlife ⁹⁹⁹⁸⁵²⁰⁰⁰	445.00	V# 1225
	Ricardo Gonzalez	Progressive	110.30	Cash
5/18/11	Harris Meyer	Progressive	707.00	V# 9559
5/19/11	Eudoro Valencia	Progressive	80.50	Cash
5/20	Juan Cisneros	PROGRESSIVE	190.00	Cash
5/23	James Ward	Progressive	340.00	CC
	Debra Stack	Netlife	965.00	V# 1-191980
	Homero Lopez	Progressive	163.00	Cash
5/24	Handy Leslie	Unitrin	150.00	Cash
	Samantha Price	Progressive	81.96	MOV 017413
5/25	Linda Stubner	Unitrin	110.55	CC 1218
	Graja Jaeger	PROGRESSIVE	95.00	CC
	Christopher Walker	Unitrin	137.00	Cash
5/26	Tara Thompson	NorthCoast LG	134.94	V# 42301
5/27	Andrea Edmonston	Travelers	166.99	CC
	Kevin Fisher	Progressive	110.00	Cash
5/31	Stephen Haverfield	Progressive	100.05	EFT
	Jessica Rebhan	Unitrin	86.36	CC
6/1/11	Kenneth Waltman	American Modern	144.00	CC

11/2	Dorothy Briggs	Progressive	42.85	Cash
	Cassie Groves	Travelers	14.32	Cash
	Jesus Zazueta	Viking	202.04	Cash
	I See Walter	Progressive		New 322 EFT
6/3	Bill Kelly Guadelupe Sanchez	Exposure Hartford	40.00	Cash
6/6	Tracy Brooks	Progressive	31.00	CC
	Jacob Mui	Progressive	190.00	Cash
	Shane Charron	Viking	60.00	Cash
6/8	Cynthia Campbell	Viking	278.10	V# 2054
	Todd Goldsmith	Progressive	62.44	V# 230
6/10	Jessica Henry	Viking	100.00	Cash
	Katelyn Gohl	Unitrin	137.28	V# 2795
	Andrea Garcia	Hartford	108.70	Cash
6/13	Lamy Lukins	Viking	142.84	Cash
	Nighn Papurza	Viking	625.34	Cash
	Mikael Ausland	Hartford	350.00	V# 19330 235 EFT 96 New Business
	Tyler Abhold	Travelers	102	
6/16	Evelyn Lopez	Methu	178.50	CC
	Joan Lillie	Methu	976.94	V# 3762
	Leslie Hyatt	Hartford	1125.00	V# 2974
	Leslie Hyatt	Hartford	701.00	V# 2974
	Leslie Hyatt	Hartford	44.00	V# 2974
	Ricardo Gonzalez	Progressive	120.00	Cash
6/17	David Phelps	Progressive	248.00	Cash
	Gwendolyn Campbell Sides	Unitrin Hartford	99.31	EFT
		Progressive	82.20	EFT
6/20	Jamy Jackson	Viking	30.74	Cash
	Ginny Helberg	Bond	50.00	V# 9031
	Ginny Helberg	Hartford	50.00	V# 9031
	Fred Mahpe	Hartford	414.00	CC

Country Valley		Progressive	EFT \$145
4/6/11	Samantha Price	Progressive	87.00 W# 14-354345
	Taylor Valencia	Foremost	51.49 CC
	Humberto Lopez	Travelers	EFT \$174
			300.00
	Clayton Adams	Hartford	300.00 Cash
4/28	Michael Harrison	Progressive	131.37 EFT
	Nikki Kphoe	Hartford	300.00 Cash
4/6/11	Ryan Barnes	Progressive	129.71 EFT
	Kym Fisher	Progressive	43.00 Cash
4/14	Chris Walker	Union	242.00 Cash
	Administracion Apple Wood	Progressive	223.38 V# 3071
4/27/11	Randy Leslie	Viking	146.24 Cash
			W# B22
6/28/11	Craig Pass	Hartford	97.00 EFT
	Craig Pass	Progressive	102.00 W# B22 EFT
6/29/11	Naomi Waltman	Melife	296.50 CC
1/30/11	Eric Horvack	Melife	555.00 V# 14084
	Donna Lamarca	Union	57.00 V# B19
	Auto Metrics	Travelers	1900.00 V# 14024
	Auto Metrics	Travelers	100.00 V# 14024
1/1	Dorothy Briggs	Progressive	43.00 Cash
	Leonard Anthony	Travelers	31.00 Cash
	Leonard Anthony	Travelers	787.00 Cash
7/5/11	Jessica Rebhan	Union	96.36 CC
7/6/11	Donna Caffrey	Progressive	402.00 V# 3971
	Donna Caffrey	Progressive	595.00 EFT
	Donna Caffrey	Progressive	127.00 EFT
	Jessica Henry	Viking	\$193.00 Cash

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20 00

Date	Name	Company	Amount	Payment Method
7-5-11	Nick Durand	Progressive		EFT
	Demian Walter	Travelers		EFT
7/11	Shane Langwell	Hartford	US\$ 2.00	V# 1-61410
7/11	Jacob Murr	Progressive	220.00	Cash
7/11	Joel Goldsmith	Progressive	60.41	V# 4403
	Katelyn Goni	Unitrin	137.28	V# 8808
	Kathy Riggle	Viking	89.80	V# 19321
7/12	Diana Lanzarini	USF Bancard	90.00	Cash
7/13	Johnny Earks	Hartford	753.00	V# 27018
	Garcia, Pete	Herbert		EFT
7/15	Kristina Spain	Progressive	156.33	Cash
	Jeff Day	Hartford	1523.00	V# 28411
7/18	Juan Munguia	MetLife	528.00	V# 25944
	Jeff Day	Hartford	1,523.00	V# 2842
7/19	John Sides	Hartford	100.00	V# 5034
	Cliff Bink	Hartford	538.00	Cash
	Jayke Valencia	Foremost	57.69	EFT
	Cynthia Campbell	Viking	282.74	MO# 09114355
	Ricardo Gonzalez	Progressive	100.00	Cash
7/20	Dan Clements	Progressive	1,151.00	V# 12405
	See Prather	MetLife	184.20	CC
	Humberto Lopez	Travelers	381.00	EFT
	Noel Gutierrez	MetLife	152.00	Cash
7/21	Federico Baddillo	Hartford	49.	EFT
	Federico Baddillo			CC
7/22	Kevin Fisher	Progressive	115.00	CASH
	Juan Ceniseras	Progressive	1468.00	CASH
			3423	
	Peter Faxon	Hartford	1427.00	V# 5145
7/25	Elvia Barajas	Progressive	126.71	EFT
	Eudoro Valencia	Progressive	76.83	Cash

7/25	Johnny Leslie	Washington	150.00	CASH ✓
7/26	Myron Hua	Travelers	1080.00	V# 1555 ✓
7-26	Kyle Corvelley	Progressive	159.00	CASH ✓
7-25	Regan Pearson	Winthrop	65.36	CASH ✓
7-29	TAA Tile Co Inc	HCC	150.00	V# 4051 ✓
	Ben Miller	MetLife	446.00	V# 80805019 ✓
	Robert Karsick	Progressive	59.50	CASH ✓
8/2	David Powell	Hartford	444.00	EFT CASH ✓
	Dorothy Briggs	Progressive	48.00	CASH ✓
8-2	Naomi Waltram	MetLife	148.00	CC ✓
	Wloyd Johnson	Foremost	1-3 12	V# 8478 ✓
8-5	Cassie Groves	Travelers	20.00	CASH ✓
8/8	Christopher Walker	Winthrop	85.50	CASH ✓
8/8	Shingley Excavating	HCC Builder & Tradesmen	290.00 1801.00	V# 2183 ✓
	Shingley Excavating	Progressive	315.00	EFT ✓
8-8	Todd Goldsmith	Progressive	62.44	CASH ✓
	Christopher Walker	MetLife	5.50	CASH ✓
8/10	Barbara Schmidt	American Modern	104.50	CC ✓
8/11	Debra Stack	MetLife	50.00	CASH ✓
8/15	Todd Goldsmith	Progressive	189.00	CASH ✓
	John Sides	Hartford	107.79	CC CASH ✓
	Brian Sperle	Hartford	2188.25	CASH ✓
	Barney Arnold	Hartford	569.00	V# 1555 ✓
8/18	Jacob Meier	Progressive	196.00	CASH ✓
8/19	Man Conseros	Progressive	132.00	CASH ✓
	Tracy Brooks	HomeSite	59.45	CC ✓
	Yesenia Martin	Winthrop	270.00	CASH ✓
8/22	David Powell	The Hartford	1447.00	EFT ✓



8/23	Whitney Lawrence	Unitrin	481.00	Cash	✓
8/26	Wilma Melusky	Hartford	536.00	✓ # 1933224577	✓
8/28	Naomi Wattman	MetLife	144.00	CC	
8/28	Brad Bena	Viking	40.00	Cash	✓
8/28	John Baughman	Viking	195.71	✓ # 1798	✓
8/26	Nancy Leslie	Viking	157.00	CASH	✓
8-21	Chris Walker	Unitrin	102.00	CASH	✓ JG
8-21	Jessica Terry	Viking	80.00	CASH	✓ JG
8-29	Roel Gutierrez	Met Life	60.00	CASH	✓ JG
8-30	Cynthia Campbell	Viking	278.00	Credit Card	
8-31	Pedro Comjian III Addiction Treatment		314.45	✓ # 3735	
8-1	Nichole Chavez	Unitrin	60.00	CASH	
9-1	Maria Mungia	Hartford	665.00	CASH	
9-2	Tracy Brooks	Unitrin	59.00	CASH	
9-2	Dorothy Briggs	Progressive	42.46	CASH	
9-2	Eudoro Valencia	Progressive	69.68	CASH	
9-2	Andrea Edmonston	Unitrin	148.00	CASH	
9-7	Cassie Graves	Travelers	20.00	CASH	
9-7	Carol Taylor	Progressive	55.00	✓ # 6563	
9-8	Chris Hengen	Dayland	20.00	CASH	
9-9	Shane Cheron	Viking	00.00	CASH	
9-9	Todd Goldsmith	Progressive	255.35	✓ # 4402?	
9-11	Willie Leslie	Met Life	189.00	Agency Service Trials 8-15	
9-14	Jeff Aye	Hartford	403.00	✓ # 420	
9-14	Les Hyatt	Hartford	373.00	✓ # 2981	
9-19	Ricardo Gonzalez	Progressive	140.00	CASH	
9-20	Lori Biscione	Hartford	78.00	✓ # 41	
9-22	Allison Hawkins	Met Life	38.00	✓ #	
9-23	Kyle Nisberg	Progressive	300.00	CASH	
9-23	Addiction Treatment	Cochrane	314.45	✓ # 3	

CU #12
1/14 32
1/14 10/18
1/14 10/18
1/14

9-23	Juan Ceniseros	Progressive	35.00	CASH
9-26	Brad Bena	Dairyland	60.00	CASH
9-29	Jessica Henry	Viking	100.00	CASH
9/30	Rael Gutierrez	Mettife	100.00	CASH
9/30	Brad Bena	Viking	60.00	CASH
10/03	Katelyn Gohl	Uniton	137.28	✓ 8816
			+5.00	will be reimbursed

Frye, Bobby (OIC)

From: Will Gaethle [will@clearchoice4me.com]
Sent: Tuesday, October 04, 2011 10:13 AM
To: Frye, Bobby (OIC)
Subject: RE: Tara Thompson OIC Case #1053536
Attachments: Payment Log.pdf

Here is the payment log we use where she put down the payments received. Certain dates were highlighted where we had to put in more money to balance account.

As far as providing the insurance certificate, when I look in our agency management system she printed out a cert on an expired policy. She sent it over to Eccleston Motors, they then called me, they also stated she had then went on and added her car to her dads commercial auto policy, before the parents knew about it. I then got another call from the car lot and they stated she sent proof over on the car from that policy with the wrong vin number. The third attempt provided a certificate with the correct vin number but her not listed as a driver.

When I confronted her she stated "I had to give them that certificate because I knew they would come take my car.", I also asked her about the other two certificates, she stated that she could not get the ok from her dad as he was out of town. The next day her mom called in to say it was ok if the car was on the policy. She was not added because her license had been suspended. At the same time I confronted her on the money issues and she stated she was in financial trouble, her state patrolman boyfriend had lost a bunch of money at the casino and she was paying some of his bills. I stated to her she needed to hand in her key. I then told her that I would be filing charges.

I then met with her step-dad later that evening as he had called me during the day to ask me to not prosecute and that he would pay the company back. He signed a statement agreeing to pay us back and then promised she would go to get help in regards to her prescription pill use. She stated to me in a text, that she was in treatment and that she hoped I knew that this is not the person she is.

Please let me know what else I need to do.

Blessings,

Will Gaethle
Owner/Agent
Clear Choice Insurance
509-895-2600

Riverside Christian Boys Basketball
Head Coach

From: Frye, Bobby (OIC) [mailto:BobbyF@oic.wa.gov]
Sent: Thursday, September 29, 2011 2:49 PM
To: Will Gaethle
Subject: RE: Tara Thompson OIC Case #1053536

Thanks for getting back to me Will,

EXHIBIT 6 PAGE 1

Money Stolen from Office

<u>Date</u>	<u>Amount of Payments cash</u>	<u>Amount Deposited cash</u>
8/19	\$202	\$398
8/18	\$196	\$100
8/15	\$277.25	\$0
8/11	\$50	\$0
8/8	\$72.44	\$72.44
8/8	\$85.50	\$0
8/5	\$20	\$0
8/2	\$43	\$43
7/29	\$50.50	\$50.50
7/26	\$215.36	\$215.36
7/25	\$226.83	\$0
7/22	\$283	\$168
7/20	\$150	\$120
7/19	\$538	634.33
7/15	\$156.33	\$0
7/12	\$90	\$90
7/8	\$0	\$120
7/7	\$220	\$0
7/6	\$100	\$0
7/1	\$1141	\$1100
6/27	\$146.24	\$146.25
Total payments pg. 1	\$4263.45	Total Deposits pg. 1 \$3404.13

<u>Date</u>	<u>Amount of Payments cash</u>	<u>Amount Deposited cash</u>
6/24	\$355	\$556
6/23	\$300	\$0
6/22	\$0	\$300
6/21	\$300	\$0
6/20	\$30.74	\$30.75
6/17	\$248	\$250
6/16	\$120	\$120
6/13	\$208.18	\$88.35
6/10	\$288.70	\$0
6/6	\$250	\$250
6/3	\$40	\$40
6/2	\$265.21	\$206.04
5/27	\$110	\$110
5/25	\$137	\$0
5/24	\$150	\$150
5/23	\$163	\$63
5/20	\$190	\$935
5/19	\$80.50	\$80.50
5/19		\$200
5/17	\$260.67	\$0
5/11	\$90	\$90
5/6	\$214	\$0
5/4	\$113.32	\$0
5/3	\$245	\$0
5/2	\$232.67	\$190
4/25	\$178	\$143
Total payments pg. 2	\$4569.99	Total deposits pg.2 \$3802.64

<u>Date</u>	<u>Amount of Payments cash</u>	<u>Amount Deposited cash</u>	
4/21	\$520	\$380	
4/18	\$110	\$10	
4/15	\$35	\$0	
4/13	\$0	\$102	
4/11	\$117	\$0	
4/5	\$0	\$67	
4/4	\$67	\$370	
4/1	\$143	\$0	
3/30	\$120	\$0	
3/24	\$131	\$0	
3/17	\$174.50	\$195.62	
3/15	\$26.33	\$0	
3/11	\$0	\$130.52	
3/9	\$130	\$0	
3/7	\$0	\$105	
3/4	\$105.52	\$177.20	
3/2	\$177.20	\$0	
2/28	\$339	\$279	
Total payments pg.3	\$2195.55	Total deposits pg. 3	\$1816.34
Total Payments	\$11,028.99	Total Deposits	\$9,083.11

Clear Choice Insurance
5015 Tieton Dr. Ste. 1
Yakima, WA 98908

August 24, 2011

To Whom It May Concern:

From February 27, 2011 to August 22, 2011 Clear Choice came up missing \$2659.75 from the sweep account. This is from only partial client payments being deposited and/or the whole payment not being deposited.

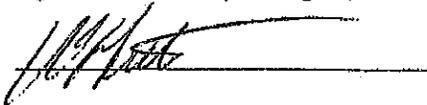
Tara Thompson has also admitted to stealing money from my booster club box for basketball. That amount was 400.00 and she has paid back 100.00.

This makes the total \$3059.75 that has been taken. In lieu of pressing charges, Tara's dad, Dusty Stingley has agreed to pay the amount in question less the 100.00 paid by Tara Thompson. Thus making the total \$2959.75.

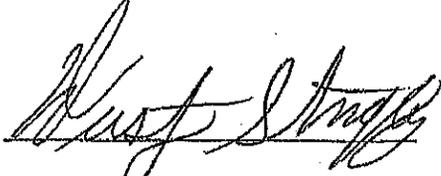
We have agreed to the following terms.

A payment of 500 starting 10th Sept. will be paid until the balance is 0.00. There will be no interest charges.

Signed this 26th day of August, 2011



William E. Gaethle



Dusty Stingley



OFFICE OF
INSURANCE COMMISSIONER

In The Matter of

TARA M. THOMPSON,

Licensee.

NO. 12-0020

NPN 8579429

WAOIC 244984

ORDER REVOKING LICENSE

To: Tara M. Thompson
2611 South 74th Avenue
Yakima, Washington 98903

IT IS ORDERED AND YOU ARE HEREBY NOTIFIED that your Washington State insurance producer's license is **REVOKED**, effective February 13, 2012, pursuant to RCW 48.17.530 and RCW 48.17.540(2).

THIS ORDER IS BASED ON THE FOLLOWING:

Tara M. Thompson ("Thompson" or "the Licensee") has been licensed as an insurance producer since August 30, 2005. During the time under consideration, February 18, 2011 through October 3, 2011, Thompson was affiliated with Gaethle Insurance & Financial Services, Inc. Her affiliation was cancelled by Mr. Gaethle on October 10, 2011. Mr. Gaethle is also a church basketball team coach.

Amanda Frank works with her father at Kim Eccleston Motors in Union Gap, Washington. She made a complaint alleging that Thompson sent her two false certificates/policies of insurance shortly after Thompson's father purchased a vehicle for Thompson from the dealership on August 10, 2011. Without proof of insurance, the vehicle was subject to repossession. Ms. Frank made several attempts to get Thompson to send her a proof of insurance certificate, and finally, she provided a policy binder for an old Progressive policy that had been cancelled. The next day, Ms. Frank repossessed the vehicle. Thereafter, Ms. Frank found a certificate in her office that was faxed from Thompson—this one placing the vehicle on her father's Progressive commercial insurance policy. However, the VIN was incorrect.

About the same time as the policy issues were being discussed, Mr. Gaethle confronted Thompson with some financial irregularities he had noticed in the premium trust account. Thompson was the person who logged the majority of premiums received by the agency into a manual log book at the insurance agency. The first entries made by Thompson started soon after she began employment in early 2011. Every couple of days, Thompson or others would receive cash premium monies and log the amount deposited into the premium trust account before making such deposits. Between February 2011 and August 19, 2011, Thompson misappropriated \$2,659.75 to her own use, out of a

total of \$11,028.99 that was received. In addition, she took \$400 out of the Riverside Christian Boys Basketball booster club box to which she had access to in Mr. Gaethle's office.

Applicable Law:

RCW 48.17.480(4) states that any insurance producer that diverts or appropriates funds received in a fiduciary capacity to his or her own use is guilty of theft.

RCW 48.17.530(1) allows the Commissioner to place on probation, suspend, or revoke a license for the following causes:

- (d) misappropriating funds received in the course of doing insurance business; and
- (h) using fraudulent, coercive, or dishonest practices, or demonstrating incompetence, untrustworthiness, or financial irresponsibility.

IT IS FURTHER ORDERED that you return your insurance producer license certificate to the Commissioner on or before the effective date of the revocation of your license, as required by RCW 48.17.530(4). Return your license to: Licensing Manager, Office of the Insurance Commissioner, P O Box 40257, Olympia, WA 98504-0257.

ENTERED AT TUMWATER, WASHINGTON, this 24th day of January, 2012.

MIKE KREIDLER
Insurance Commissioner

By



Marcia G. Stickler, Staff Attorney
Legal Affairs Division

ORDER REVOKING LICENSE

No. 12-0020

Page 2 of 4

EXHIBIT 8 PAGE 2

NOTICE OF YOUR RIGHT TO A HEARING

If you are aggrieved by this Order, RCW 48.04.010 permits you to demand a hearing. Pursuant to that statute and others: You must demand a hearing, in writing, within 90 days after the date of this Order, which is the day it was mailed to you, or you will waive your right to a hearing. Your demand for a hearing must specify the reasons why you think this Order should be changed. Upon receipt of your demand for hearing, you will be contacted by an assistant of the Chief Hearing Officer to schedule a teleconference with you and the Insurance Commissioner's Office to discuss the hearing and the procedures to be followed.

Please send any demand for hearing to:

Office of the Insurance Commissioner
Attention: Patricia D. Petersen, Chief Hearing Officer
Hearings Unit
P.O. Box 40255
Olympia, WA 98504-0255

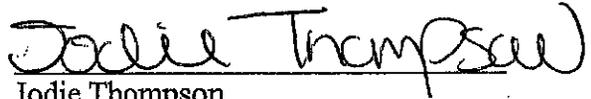
CERTIFICATE OF MAILING

The undersigned certifies under the penalty of perjury under the laws of the State of Washington that I am now and at all times herein mentioned, a citizen of the United States, a resident of the State of Washington, over the age of eighteen years, not a party to or interested in the above-entitled action, and competent to be a witness herein.

On the date given below I caused to be served the foregoing ORDER REVOKING LICENSE on the following individual via US Mail.

Tara M. Thompson
2611 South 74th Avenue
Yakima, Washington 98903

SIGNED this 24th day of January 2012, at Tumwater, Washington.


Jodie Thompson

Stickler, Marcia (OIC)

From: Cairns, Kelly (OIC)
Sent: Monday, February 27, 2012 9:16 AM
To: Stickler, Marcia (OIC)
Subject: RE: Revocation of license case# 12-0020

Thanks, Marcia. We are generally not too particular as to the contents of the demand, so I will use this to start a file. Could you provide me with a copy of the original revocation order? Thanks!

Kelly

-----Original Message-----

From: Stickler, Marcia (OIC)
Sent: Friday, February 24, 2012 4:02 PM
To: Cairns, Kelly (OIC)
Subject: FW: Revocation of license case# 12-0020

Hi, Kelly. This young woman is requesting a hearing on her revocation, Order 12-0020. Is her reason as stated sufficient? Her aim is to keep her license. Thanks.

-----Original Message-----

From: Tara Thompson [<mailto:tarathompson2002@gmail.com>]
Sent: Friday, February 24, 2012 2:30 PM
To: Stickler, Marcia (OIC)
Subject: Revocation of license case# 12-0020

Hi Marcia,

I would like to request a hearing in matter of my license being revoked as I would like to retain my license.

Thank you,
Tara Thompson, Agent
EC Transportation Insurance Services

Sent from my iPhone

EXHIBIT 9 PAGE 1