

FILED

23 KAR
2012 MAR 26 A 9:44

Hearing Clerk, DIC
Patricio D. Petersen
Hearing Officer

BEFORE THE STATE OF WASHINGTON
OFFICE OF INSURANCE COMMISSIONER

In the Matter of the Proposed Acquisition of
Control of

)
) No. 12-0010

ARCADIAN HEALTH PLAN, INC. a
Washington Domestic Health Maintenance
Organization,

) **OBJECTION TO**
) **APPROVAL**

By

HUMANA INC. a Delaware Corporation

Audrey Conklin, by and through her attorney and husband, Dr. Frank
Conklin Humana Member ID H 56560503, hereby objects to approval of the
HUMANA INC. application because HUMANA has chosen to ignore the
explicit statutory requirement in the Patient's Bill of Rights RCW 48.43.500.

In early February of this year we learned from our physician that HUMANA
would refuse to pay for PREMIRIN prescribed by her doctor because
HUMANA had decided that this medication might be dangerous for older
women to start using. My wife had been taking this medication for over 30
years and HUMANA had paid for it as recently as January 2011.

RCW 4.43.530 (7) provides:

When an enrollee requests that the carrier reconsider its decision to modify, reduce or terminate an otherwise covered health service that an enrollee is receiving through the health plan and the carrier's decision is based upon a finding that the health service or level of health service, is no longer medically necessary or appropriate, the carrier must continue to provide the health service until the appeal is resolved.

Frank Conklin declares under penalty of perjury of the laws of the State of Washington that the factual statements in this document are true.

Signed in the City of Spokane, State of Washington this 23rd day of March 2012.

Frank Conklin
