MIKE KREIDLER
STATE INSURANCE COMMISSIONER

STATE OF WASHINGTON

P.O. BOX 40255
OLYMPIA, WA 98504-0255
Phone: (360)725-7000

OFFICE OF
INSURANCE COMMISSIONER

2012 APR 19 A 9:19

HEARINGS UNIT
Fax: (360) 664-2782

Hearings Unit, OIC
Patricia D. Petersen
Chief Hearing Officer

Patricia D. Petersen
Chief Hearing Officer
(360) 725-7105

Kelly A. Cairns
Paralegal
(360) 725-7002
KellyC@oic.wa.gov

BEFORE THE STATE OF WASHINGTON
OFFICE OF INSURANCE COMMISSIONER

In the Matter of	)	**Docket No. 11-0276**
	)	
Alan Haugen,	)	**NOTICE OF HEARING**
	)	
Licensee.	)	
	)	

TO: Alan Haugen
14910 Seabeck Hwy NW
Seabeck, WA 98380

COPY TO: Mike Kreidler, Insurance Commissioner
Michael G. Watson, Chief Deputy Insurance Commissioner
John F. Hamje, Deputy Commissioner, Consumer Protection Division
Charles Brown, Staff Attorney, Legal Affairs Division
Carol Sureau, Deputy Commissioner, Legal Affairs Division
Office of the Insurance Commissioner
PO Box 40255
Olympia, WA 98504-0255

On November 21, 2011, the Insurance Commissioner (OIC) issued an Order Revoking License No. 11-0276, revoking the Washington resident insurance producer's license of Alan Haugen (Licensee). The OIC's Order was based upon Licensee's interactions with Remi and Geraldine Bell wherein he gave financial advice and sold various products in a series of investment transactions. OIC asserts, briefly, that the Licensee (1) failed to complete forms properly, (2) sold products that were not approved for sale in Washington, and (3) provided incorrect and misleading information and made misleading or deceptive statements, in violation of multiple statutes and provisions of the Washington Administrative Code.

On November 30, 2011, the Licensee filed a Demand for Hearing to contest the OIC's Order. The basis of the Licensee's appeal is that he never engaged in deceptive or misleading sales

practices. He asserts that he fully explained the risks and benefits to the various investment transactions entered into by the Bells, and was honestly trying to help the Bell's meet their investment goals. He asserts that he himself was deceived with respect to one investment opportunity that led to a financial loss for the Bells and acknowledges that perhaps he exercised poor judgment with respect to said investment. Licensee has requested the hearing to give him a chance to explain his actions and the circumstances surrounding his dealings with the Bells.

On December 12, 2011, the undersigned held a first prehearing conference in this matter, which included all parties. The OIC was represented by Charles Brown, Esq., Staff Attorney in the OIC's Legal Affairs Division. The Licensee appeared pro se. The undersigned reviewed procedure to be expected at hearing and answered all questions and concerns of the parties. Of note, the undersigned advised the parties that, pursuant to RCW 48.04.020(1), the OIC's Order Revoking License against the Licensee was automatically stayed prior to its taking effect and will remain stayed until the Final Order after hearing is entered. Finally, the parties agreed that this hearing should be held on April 26, 2012, and continuing on each successive day until terminated.

Accordingly, **YOU ARE HEREBY NOTIFIED that a hearing will be held commencing on Thursday, April 26, 2012, at 10 a.m. Pacific Standard Time, and continuing each successive day until terminated.** The purpose of this hearing, which will include all parties, is to consider whether the Order of Revocation, revoking the insurance producer's license of Alan Haugen, should be upheld, or set aside, or modified in some way such as imposing a suspension of his insurance producer's license and/or a monetary penalty in lieu of revocation.

The OIC will appear by and through Charles Brown, Staff Attorney in his Legal Affairs Division. Mr. Brown's address is Office of the Insurance Commissioner, Legal Affairs Division, P.O. Box 40255, Olympia, WA 98504-0255 and his telephone number is (360) 725-7181. The Licensee has advised the undersigned that he may seek the assistance of an attorney to represent him in this matter. Should an attorney be retained, a Notice of Appearance should be filed promptly with the Hearings Unit. Meanwhile, the Licensee is pro se. Mr. Haugen's address is 14910 Seabeck Hwy NW, Seabeck, WA 98380 and his telephone number is (253) 952-0180.

Patricia D. Petersen, Esq., Presiding Officer, who serves as Chief Hearing Officer for the Office of the Insurance Commissioner, has been designated to hear and determine this matter. Her address is Office of Insurance Commissioner, P.O. Box 40255, Olympia, Washington 98504-0255. Her telephone number is (360) 725-7105. All interested individuals and entities who have questions or concerns concerning this proceeding should direct them to her paralegal, Kelly Cairns, at the same address. Ms. Cairns' telephone number is (360) 725-7002.

The hearing will be held under the authority granted by the Insurance Commissioner under Chapter 48.04 RCW. The basic facts relied upon are those set forth above, which are more specifically included in the OIC's above-referenced Order Revoking License and in Mr. Haugen's above-referenced Demand for Hearing.

The hearing will be governed by the Administrative Procedure Act, Chapter 34.05 RCW, and the model rules of procedure contained in Chapter 10-08 WAC. All parties may be represented at the hearing. They may examine witnesses and fully respond and present evidence and argument on all issues involved.

As required by RCW 34.05.434(2)(i), you are advised that a party who fails to attend or participate in any stage of the proceeding may be held in default in accordance with Chapter 34.05 RCW.

Pursuant to WAC 10-08-040(2) and in accordance with ch. 2.42 RCW, if a limited English speaking or hearing impaired or speech impaired party or witness needs an interpreter, a qualified interpreter will be appointed. There will be no cost to the party or witness therefore, except as may be provided by ch. 2.42 RCW. A Request for Interpreter form is attached to the original of this Notice, with instructions thereon.

This Notice is provided pursuant to RCW 48.04.010 and RCW 34.05.434.

Based upon the above activity,

IT IS HEREBY ORDERED that the adjudicative proceeding in this matter shall commence on Thursday, April 26, 2012 at 10 a.m. Pacific Standard Time, continuing on each successive day until terminated, in the Office of the Insurance Commissioner, 5000 Capitol Blvd., Tumwater, WA.

ENTERED AT TUMWATER, WASHINGTON, this 18th day of April, 2012, pursuant to Title 48 RCW and specifically RCW 48.04 and Title 34 RCW and regulations applicable thereto.

PATRICIA D. PETERSEN
Presiding Officer

Declaration of Mailing

I declare under penalty of perjury under the laws of the State of Washington that on the date listed below, I mailed or caused delivery through normal office mailing custom, a true copy of this document to the following people at their addresses listed above: Alan Haugen, Mike Kreidler, Michael G. Watson, John F. Hamje, Esq., Charles Brown, Esq., and Carol Sureau, Esq.,

DATED this 19th day of March 2012.

KELLY A. CAIRNS

HEARINGS UNIT
Fax: (360) 664-2782

Patricia D. Petersen
Chief Hearing Officer
(360) 725-7105

Hearings Unit
Paralegal
(360) 725-7002
Hearings@oic.wa.gov

To request an interpreter, complete and mail this form to:

Chief Hearing Officer
Office of Insurance Commissioner
P.O. Box 40255
Olympia, WA 98504-0255

REQUEST FOR INTERPRETER

I am a party or witness in Matter No. 10-0276, before the Insurance Commissioner. I NEED AN INTERPRETER and request that one be furnished.

Please check the statements that apply to you:

☐ I am a non-English-speaking person. I cannot readily speak or understand the English language. My primary language is _____ (insert your primary language). I need an interpreter who can translate to and from the primary language and English.

☐ I am unable to readily understand or communicate the spoken English language because:

- ☐ I am deaf.
- ☐ I have an impairment of hearing.
- ☐ I have an impairment of speech.

[Please state below or on the reverse side any details which would assist the Commissioner or Presiding Officer in arranging for a suitable interpreter or in providing appropriate mechanical or electronic amplification, viewing, or communication equipment.]

Date: _____ Signed: _____

Please print or type your name: _____
Address: _____
_____
Telephone: _____