



OFFICE OF  
INSURANCE COMMISSIONER

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HEARINGS UNIT  
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Hearings Unit, DIC  
Patricia D. Petersen  
Chief Hearing Officer

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Chief Hearing Officer  
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BEFORE THE STATE OF WASHINGTON  
OFFICE OF INSURANCE COMMISSIONER

In the Matter of:	)	
	)	No. 10-0016
<b>REGINA G. GREER PROCTOR,</b>	)	
	)	FINAL ORDER TERMINATING
Licensee.	)	PROCEEDING
_____	)	

TO: Regina G. Greer Proctor  
13801 Riverport Drive, Suite 501  
Maryland Heights, MO 63043

AND TO: Mike Kreidler, Insurance Commissioner  
Michael G. Watson, Chief Deputy Insurance Commissioner  
John F. Hamje, Deputy Commissioner, Consumer Protection  
Carol Sureau, Deputy Commissioner, Legal Affairs  
PO Box 40255  
Olympia, WA 98504-0255

On January 26, 2010, the Insurance Commissioner (Commissioner) issued an Order Revoking License, No. 10-0016, to Regina G. Greer Proctor (Licensee) effective February 15, revoking the Licensee's Washington State insurance adjuster's license alleging that the Licensee failed to respond to the Commissioner's requests to provide replacement fingerprint cards. On March 1, the Commissioner received a Demand for Hearing from the Licensee, contesting said Order and on March 16 a Notice of Receipt of Demand for Hearing was sent by the undersigned to the Licensee.

On April 26, 2010, the undersigned was informed that a Stipulation and Order had been executed by the parties and that the Commissioner was awaiting confirmation of payment

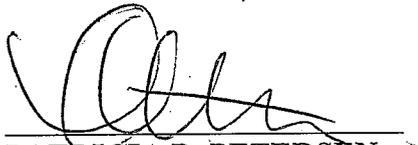


of the fine provided for therein. Beginning on that date, the Licensee was advised several times that she must file a notice of withdrawal of her demand for hearing, which was received on August 2. The Stipulation and Order is attached hereto and is by this reference made a part hereof. The Licensee's letter withdrawing her request for hearing is included in the hearing file and is by this reference made a part hereof.

Based upon the above activity:

**IT IS HEREBY ORDERED** that the proceeding in the matter, No. 10-0016, is dismissed with prejudice and the proceeding is terminated. The attached Stipulation and Order shall remain in full force and effect.

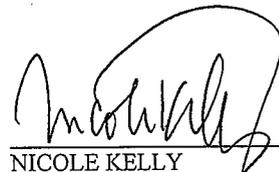
ENTERED this 4<sup>th</sup> day of August, 2010, at Tumwater, Washington.

  
**PATRICIA D. PETERSEN**  
Chief Hearing Officer

Declaration of Mailing

I declare under penalty of perjury under the laws of the State of Washington that on the date listed below, I mailed or caused delivery through normal office mailing custom, a true copy of this document to the following people at their addresses listed above: Regina G. Greer Proctor, Mike Kreidler, Mike Watson, John F. Hamje, and Carol Sureau.

DATED this 4<sup>th</sup> day of August, 2010.

  
**NICOLE KELLY**

MIKE KREIDLER  
STATE INSURANCE COMMISSIONER

STATE OF WASHINGTON

Phone (360) 725-7000  
www.insurance.wa.gov



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2010 JUN 14 A 11:50

OFFICE OF  
INSURANCE COMMISSIONER

In the Matter of

No. 10-0016

REGINA G. GREER PROCTOR

STIPULATION AND ORDER  
LEVYING A FINE

Licensee

Hearings Unit, DIC  
Patricia D. Petersen  
Chief Hearing Officer

To: Regina G. Greer Proctor  
5407 Milentz Avenue  
St. Louis, MO 63109

000280311 05/17/10 500.00

STIPULATION BY LICENSEE

Regina G. Greer Proctor, ("licensee") hereby stipulates to the payment of a fine in the amount of \$500.00 based on the following facts which are hereby acknowledged.

1. The Commissioner sent the licensee, to the address on file with the Office of the Insurance Commissioner (OIC), written inquiries on August 10, and December 4, 2009.
2. On January 5, 2010, a certified letter was mailed to the address on file with the OIC. The signed delivery receipt shows that the certified letter was signed for.
3. These inquiries were related to the business of insurance requesting replacement fingerprint cards. The licensee did not respond to any of them. Each such failure to respond within fifteen business days violated RCW 48.17.475.
4. An order revoking the licensee's Washington insurance license was mailed on January 26, 2010, with an effective date of February 15, 2010.
5. The licensee contacted OIC March 1, 2010. As a result of this contact, an agreement was reached to pay the fine.

The licensee has engaged in practices that are not in accord with the standards set out in the insurance code of Washington. Accordingly, the licensee enters this Stipulation to the following Order voluntarily and with the understanding that such fine is in lieu of the revocation of his insurance license for said conduct. The licensee further stipulates and agrees that he will promptly respond to future inquiries from the Commissioner, that a failure to respond within fifteen business days from receipt of an inquiry will be considered untimely and a violation of RCW 48.17.475, justifying revocation of the licensee's license.

Signed this 13 day of April, 2010

By:

Regina G. Greer Proctor

Mailing Address: P. O. Box 40257 • Olympia, WA 98504-0257  
Street Address: 5000 Capitol Blvd. • Tumwater, WA 98501



**ORDER**

Pursuant to RCW 48.17.560 and the foregoing Stipulation, the Commissioner hereby imposes a fine in the amount of \$ 500.00 upon Regina G. Greer-Proctor and hereby rescinds the Order Revoking License issued January 26, 2010 and effective February 15, 2010.

Since the licensee's license was cancelled effective February 16, 2010, the licensee will apply for reinstatement of that license and pay all applicable fees.

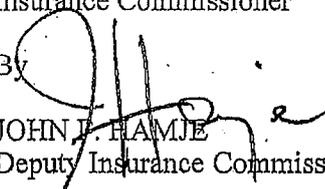
Pursuant to RCW 48.17.475, the licensee shall respond to all future inquiries from the Commissioner no later than fifteen business days from receipt of an inquiry and a failure to respond within such time will be considered untimely and a violation of RCW 48.17.475 justifying revocation of the licensee's license.

The fine shall be paid in full within 30 days from the date of this Order. Upon failure to pay the fine, the Commissioner will withdraw this Stipulation and Order and the previous Order of Revocation will remain in effect.

ENTERED AT TUMWATER, WASHINGTON, this 16<sup>th</sup> day of April, 2010.

MIKE KREIDLER  
Insurance Commissioner

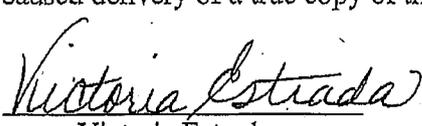
By

  
JOHN J. HAMJE  
Deputy Insurance Commissioner

**DECLARATION OF MAILING**

I certify under penalty of perjury under the laws of the State of Washington that on the date listed below, I mailed or caused delivery of a true copy of this document to *Regina G. Greer-Proctor*.

Dated: April 16, 2010  
At Tumwater, Washington

  
Victoria Estrada