

Frequently Asked Questions

Network Access Documents

1. What are “Network Access Reports”?

Network Access reports are issuer provider network documents that are submitted per the requirements in WAC 284-43-220. The reports include:

- Access Plan,
- GeoNetwork Report,
- Provider Network Form A
- Network Enrollment Form B

2. Who is required to submit network access reports?

Health Care Service Contractors, Health Maintenance Organizations, Disability carriers offering health benefit plans that utilize a network, and issuers marketing and selling stand alone qualified dental plans must file network access reports.

3. When are network access reports required to be filed?

Network reports must be submitted as required in WAC 284-43-220 and upon OIC request.

4. Is the Provider Network Form A the same as a Provider Directory?

No. The Provider Network Form A is a data report. It is not a provider directory and will not provide the general user with the same information a provider directory contains.

5. Where can I find a provider directory for my plan?

Issuers are required to provide consumers with a copy of its provider directory. Many issuers provide access to these documents on their websites.

6. How do I find out whether my provider is in-network?

The Network Access Reports will not provide you with this information. Consumers should contact their Insurance Company’s customer service department or review the provider directory for this information.

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7. What is a “Network Enrollment Form B” report?

The Network Enrollment Form B report provides one year of enrollment data for each county by month, network and line of business (individual, small group, or large group). The data is reported separately for male and female enrollees.

8. When is the “Network Enrollment For B report” required to be submitted?

An issuer must file this report by March 31st of each year.

9. How do I find the most current “Network Enrollment Form B” report?

The Network Enrollment Form B is a year-end report and is filed by March 31^s of the subsequent year. The most current report is submitted under the last current plan year tab.

For example, enrollment data for 2013 will be uploaded in the network access portal under plan year tab 2013 by March 31, 2014. Enrollment data for plan year 2014 will be filed on the 2014 plan year tab by March 31, 2015.

10. What is an Essential Community Provider (ECP)?

An “Essential Community Provider” are providers listed on the Centers for Medicare and Medicaid Non-Exhaustive List of Essential Community Providers. This list includes providers and facilities that have demonstrated service to Medicaid, low-income, and medically underserved populations in addition to those that meet federal minimum standards.

The non-exhaustive list of Essential Community Providers is available online for review at: <https://data.cms.gov/dataset/Non-Exhaustive-List-of-Essential-Community-Provide/ibqy-mswq>

11. Why do some reports take a long time to download?

Most network access reports have minimal file size. Although the Provider Network Form A data report can be very large. A Provider Network Form A report can be in excess of 50mb.

12. Why can't I find network access reports for company “X”?

The Network Access Report link is only available for issuers that have filed or are preparing to file network access reports. If a carrier has not or is not required to file network access reports a search link will not be available for that company.

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13. Where can I find more information about provider networks?

For more information on what you need to know about provider networks, please visit our website at: <http://www.insurance.wa.gov/your-insurance/health-insurance/individuals-families/provider-networks/>

14. I understand the OIC is currently in rule-making about Network Access. Where can I find more information about revising or adding new rules to the Washington Administrative Code?

A CR 102 in the matter of “Health coverage issuer provider network information” [R2013-22] was filed March 19, 2014.

To review a copy of this rule or to find more information about the rule-making process please visit our website at: <http://www.insurance.wa.gov/laws-rules/legislation-rules/proposed-rules/>

15. How can I get more information about network access reports?

Please contact our office at: OICNetworkAccess@oic.wa.gov