

2024 Insurance Fair Conduct Act Notices

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0001.24	1/2/2024	12/29/2023	Homesite Insurance Company	Reginald Commodore		Rico Sanchez Campiche Andrews Horne	Homeowner's Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f)	Rec. duplicate of same IFCA cover sheet and letter 1/3/24
0002.24	1/2/2024	12/29/2023	State Farm Mutual Automobile Insurance Company	Erin Brant		Marye Scott Albrecht Law	Automobile Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0003.24	1/4/2024	1/2/2024	PEMCO	Abraham Ritter		Patrick Brown PCVA Attorneys at Law		48.30.015, 48.30.010; WAC 284-30-330, 284-30-370, 284-30-380	
0004.24	1/5/2024	1/3/2024	Certain Underwriters at Lloyd's, London Subscribing to Policy EQP-001519		Talisman Condominium Association	Todd Hayes Harper Hayes PLLC	Property	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0005.24	1/8/2024	1/4/2024	State Farm Fire and Casualty Company	Jared and Danielle Schaab		Clinton Tapper Tapper Law Firm	Property & Casualty	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0006.24	1/9/2024	1/5/2024	Global Aerospace, Inc.		Port of Seattle	Franklin D. Cordell Gordon Tilden Thomas & Cordell LLP	General Liability	48.30.015 (1), 48.30.015 (5), (a) through (f)	Rec. notice from law firm to withdraw the IFCA notice.
0007.24	1/9/2024	1/5/2024	State Farm Mutual Automobile Insurance Company	Shelly Johns		Matthew E. Van Gieson MVG-LAW PLLC	Underinsured Motorist Coverage	48.30.015 (1), 48.30.015 (5), (a) through (f)	rec. response from Lyson & Mendes on behalf of State Farm Mutual Automobile Insurance Company on 1/30/24
0008.24	1/9/2024	1/5/2024	Liberty Mutual Insurance	Tony Tan		Ryan J. Pauley Pauley Law Group pllc	Underinsured Motorist Coverage	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-390	
0009.24	1/9/2024	1/5/2024	State Farm Fire and Casualty Co.	Brian Haglund		Eric S. Chavez Axion Law Group, PLLC	Homeowners	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0010.24	1/9/2024	1/4/2024	USAA Casualty Insurance Company	Sharon Ballou		Robert F. Greer Etter, McMahon, Lamberson, Van Wert & Oreskovich, P.C.	Property and Casualty	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0011.24	1/9/2024	1/3/2024	Stillwater Insurance Company	Wei Chin Li / Drytime Restoration LLC as assignee of Wei Chin Li		Scott A. MacLaren/Kyle A. Sturm Foreman Sturm Thede LLP	Personal Lines - Property	48.30.015 (1), 48.30.015 (5), (a) through (f)	rec. response from Thennel Law Group on behalf of Stillwater Insurance Company on 3/7/24; rec. response from Thennel Law Group on behalf of Stillwater Insurance Company on 3/11/24
0012.24	1/9/2024	1/6/2024	USAA Casualty Insurance Company	Laurel Boyd		Brian M. Sullivan Sullivan Law Group, PLLC	Underinsured motorist	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370	
0013.24	1/9/2024	1/5/2024	QBE Insurance Corporation	Yun Dong Han, Mee Bong Han		Katherine S. Wan Gordon Tilden Thomas & Cordell LLP	Liability	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0014.24	1/9/2024	1/4/2024	Progressive	Jessica and Tyson Kingrey		Beau D. Harlan Harlan Law Firm PS	Auto	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (6), 48.30.015 (8)(a)	Rec response from Progressive on 1/26/2024
0015.24	1/9/2024	1/2/2024	State Farm	Armando Corrales		Chris Jackman, Esq. The Jackman Law Firm, PLLC		48.30.015	rec. response from Crowley & Kay Inc. on behalf of State Farm Mutual Automobile Insurance Company on 1/16/24
0016.24	1/9/2024	1/5/2024	Blackboard Insurance Company		Costco Wholesale Corporation	Bradley W. Hoff Buchalter PC	General Liability	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0017.24	1/10/2024	1/9/2024	State Farm Fire & Casualty Company	James Won	dba Tapioca Express	Christopher Walsh Poli, Moon & Zane PLLC	Commercial "Food Shop" Policy	48.30.015(1), 48.30.015(5), (a) through (f), 48.30, 48.30.010; WAC 284-30-330	rec. response from State Farm (notice of return of correspondence) on 1/25/24
0018.24	1/12/2024	12/30/2023	State Farm Insurance Company	Vinsent Moradi		Elizabeth Lunde Law Offices of Goldberg & Loren	Automobile	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	rec. response from Poley Sampson & Lewis on behalf of State Farm Mutual Automobile Insurance Company on 1/18/24
0019.24	1/12/2024	1/10/2024	Travelers	Seid Ali		Daniel P. Mallove Law Office of Daniel P. Mallove	Auto	48.30.015; WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	
0020.24	1/12/2024	1/10/2024	Garrison Property and Casualty Insurance Company	Aleksndra Petkovic, assignee of Sam Terpstra		Richard Dykstra Friedman Rubin PLLP	Casualty	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330, 284-30-350	rec. duplicate IFCA cover sheet in same envelope
0021.24	1/12/2024	1/10/2024	Claims Adjusting Group, Inc.		Rentals NW, LLC	Joshua A. Fensterbush Morton McGoldrick, PLLC	Commercial Property	48.30.015 (2), 48.30.015 (3), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	
0022.24	1/16/2024	1/12/2024	Chicago Title Insurance Company	Harter Family Partnership of 1997, Jean and Ken Campbell		John D. Cadagan Gordon Tilden Thomas & Cordell LLP	Title Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360, 284-30-370	
0023.24	1/16/2024	1/12/2024	Ohio Security Insurance Company		Seven Bays Estates Unlimited Association	Thomas M. Williams Harper Hayes PLLC	Commercial General Liability	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350	
0024.24	1/16/2024	1/12/2024	Berkshire Hathaway GUARD Insurance		Rodeway Inn	Ryan M. Best Best Law PLLC	Commercial	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	Rec reply from GUARD insurance 2/15/2024
0025.24	1/16/2024	1/11/2024	Granwest Property & Casualty Insurance Company	Ashley Huynh		Isaac Ruiz Denise Chen Ruiz & Smart PLLC	Underinsured Motorist	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330	Rec reply to IFCA from Granwest Property & Casualty Insurance Company 2/5/2024
0026.24	1/16/2024	1/13/2024	Grange Insurance Association		Dry Time Restoration as assignees of Warren and Margaret Waznys	Scott MacLaren / Kyle Sturm Foreman Sturm & Thede LLP	Personal Lines - Property (Homeowners)	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-370	
0027.24	1/16/2024	1/12/2024	USAA	Kirsten Gausch & James Brock Allen		Lisa Benedetti Stritmatter Kessler Koehler Moore	Underinsured Motorist	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (6), 48.30.015 (8); WAC 284-30-330, 284-30-370	rec. copy of IFCA notice on 1/17/24
0028.24	1/17/2024	1/13/2024	Progressive Direct Insurance Company	Miranda and Mason Buerge		Brian P Russell Russell Law PLLC	Auto	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	rec. response from Progressive on 2/7/24
0029.24	1/17/2024	1/12/2024	Safeo Insurance Company of Illinois	Ronnie Hoglen Jr.		Andrew H. Fuller Thornton Mostul Fuller PLLC	Uninsured Motorist Coverage - Automotice Policy	48.30.015 (1), 48.30.015 (5), (a) through (f)	

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0030.24	1/17/2024	1/12/2024	Safeco Insurance Company of Illinois	Michele D. Mazzei		Andrew H. Fuller Thornton Mostil Fuller PLLC	Uninsured Motorist Coverage - Automobile Policy	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0031.24	1/17/2024	1/12/2024	USAA Insurance	Dietrich R. Baumgardt		Michael S. Clark Law Offices of Michael Clark	UIM	48.30.015 (1), (2), (3)	
0032.24	1/17/2024	1/13/2024	Mutual of Enumclaw Insurance	Cecilia Hart		Thomas J. Farrell Farrell Law Office, PS	Personal Injury Protection Claim# 550000257898	48.30.015; WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0033.24	1/18/2024	1/16/2024	State Farm Ins. Co.	Rachel Prendergast		James Owen Owen Vanderbrug Inc.	Auto	48.30.01048.30.015 (5), (a) through (f); WAC 284-30-360	Rec reply from Crowley & Kay INC, law firm representing State Farm 2/23/24
0034.24	1/18/2024	1/16/2024	Rockingham Casualty Company		Pacific NW Siding & Windows, Inc.	Blake Marks-Dias Corr Cronin LLP		48.30.015 (8)	
0035.24	1/19/2024	1/16/2024	State Farm Mutual Automobile Insurance Company	Lynda A. Poche		Bennett J.D. Brandenburg Brandenburg Law Firm	Property/Casualty	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330, 284-30- 360, 284-30-370	rec. response from Foley Sampson & Lewis on behalf of State Farm Mutual Automobile Insurance Company on 2/2/24
0036.24	1/19/2024	1/17/2024	Minnesota Life Insurance Company	Jimmie Dillingham Sr.		Floyd R. Chapman Law Office of Floyd Chapman, PLLC		48.30.015	
0037.24	1/19/2024	1/17/2024	Encompass Endemity Company	Joseph Stockwell		Brian P Russell The Russell Law Firm PLLC	Auto	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	
0038.24	1/19/2024	1/19/2024	ARAG Insurance Company	William and Ronda McNea		Isaac Ruiz Ruiz & Smart PLLC	Legal	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015(8); WAC 284-30-330 to -380	
0039.24	1/19/2024	1/17/2024	Safeco Insurance Company of America	Amanda and Michael Hilyar		Kathryn Knudsen Ruiz & Smart LLP	OH2184578	48.30.015(1), 48.30.015(a) through (f), 48.30.015(8); WAC 284-30-330(3), (4), (5), (6), (7), 284-30-370, 284-30-380(7)	
0040.24	1/19/2024	1/17/2024	The Hartford	Marianne Wismer		Frank Shin Herrmann Law Group	Personal Auto Insurance - UIM Coverage	48.30.015(5), (a) through (f), 48.30.015; WAC 284-30-330(3), 284-30-330(13), 284- 309-330(16)	
0041.24	1/22/2024	1/18/2024	Mid-Century Insurance Company	Allen Baldaray		Matthew E. Van Gieson MVG-LAW PLLC	Underinsured Motorist Coverage	48.30.015(1), 48.30.015(5), (a) through (f); WAC 284-30-330(2-7), 284-30-360(1 & 3), 284-30-370, 284-30-380 (1 & 3)	rec. follow-up from MVG-LAW (issue resolved)
0042.24	1/22/2024	1/18/2024	USAA General Indemnity Company	Shuyao Gu		Paul Veillon Galileo Law PLLC	Auto - personal lines - property damage	48.30.015(1), 48.30.015(5), (a) through (f)	On IFCA cover letter it states "See also Daniels v State Farm, Kosovan v Omni" Rec 2nd copy of IFCA 2/23/24
0043.24	1/22/2024	1/19/2024	TIG Insurance Company	C.C., C.L.C., S.C., G.F., et al., as assignees of Guy Cornwell and Barbara Thompson, personal representative of the Estate of Charles McCarthy		Daniel R. Bentson Gordon Tilden Thomas & Cordell LLP	Liability	48.30.015(1), 48.30.015(a) through (f), 48.30.015(8)(a)	Rec reply from representative of Century Indemnity Company 2/15/24
0044.24	1/22/2024	1/19/2024	Fireman's Fund Insurance Company	C.C., C.L.C., S.C., G.F., et al., as assignees of Guy Cornwell and Barbara Thompson, personal representative of the Estate of Charles McCarthy		Daniel R. Bentson Gordon Tilden Thomas & Cordell LLP	Liability	48.30.015(1), 48.30.015(a) through (f), 48.30.015(8)(a)	rec. response from Seaman Leichenger Edson Hsu Newman Moore LLP on behalf of Fireman's Fund Insurance Company on 2/14/24
0045.24	1/22/2024	1/19/2024	United States Fidelity & Guaranty Company	C.C., C.L.C., S.C., G.F., et al., as assignees of Guy Cornwell and Barbara Thompson, personal representative of the Estate of Charles McCarthy		Daniel R. Bentson Gordon Tilden Thomas & Cordell LLP	Liability	48.30.015(1), 48.30.015(a) through (f), 48.30.015(8)(a)	rec. response from Davis Wright Tremaine on behalf of United State Fidelity and Guaranty Company on 2/27/24
0046.24	1/22/2024	1/19/2024	Chubb, for Insurance Company of North America and Federal Insurance Company	C.C., C.L.C., S.C., G.F., et al., as assignees of Guy Cornwell and Barbara Thompson, personal representative of the Estate of Charles McCarthy		Daniel R. Bentson Gordon Tilden Thomas & Cordell LLP	Liability	48.30.015(1), 48.30.015(a) through (f), 48.30.015(8)(a)	
0047.24	1/22/2024	1/19/2024	Granite State Insurance Company	C.C., C.L.C., S.C., G.F., et al., as assignees of Guy Cornwell and Barbara Thompson, personal representative of the Estate of Charles McCarthy		Daniel R. Bentson Gordon Tilden Thomas & Cordell LLP	Liability	48.30.015(1), 48.30.015(a) through (f), 48.30.015(8)(a)	
0048.24	1/22/2024	1/19/2024	USAA	Gary L. Robinson		Ryan M. Best Best Law PLLC	Homeowner's Insurance	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0049.24	1/22/2024	1/19/2024	Brighthouse Life Insurance	Sativa McGee, as beneficiary for Christopher McGee		Michael Farnell Patemoster Farnell & Grein LLP	Life	48.18.090, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360	rec. copy of IFCA on 1/23/24
0050.24	1/22/2024	1/19/2024	BITCO	City of Ridgefield		Adam Rosenberg Keller Rohrback, PLLC	Commercial General	48.30.015 (5), (a) through (f)	
0051.24	1/22/2024	1/19/2024	Progressive	Hipolito Casarez		John Louise Acken GLP Attorneys, PS, Inc	PIP	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8)	rec. update from GLP Attorneys on 2/13/24
0052.24	1/22/2024	1/18/2024	State Farm Fire & Casualty Insurance Company	Kristine E Woods		Charles P. Pearson Property Claims Attorneys PLLC		48.30.015 (1), 48.30.015 (5), (a) through (f)	
0053.24	1/23/2024	1/19/2024	Liberty Mutual	Katherine McCloskey		Ryan M. Best Best Law PLLC	Homeowners	48.30.015(1), 48.30.015(5), (a) through (f), 19.86; WAC 284-30-330(2), (3), (4), (7) (14) 284-30-370, 284-30-360, 284-30-380	

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IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0054.24	1/23/2024	1/18/2024	Nationwide		Frame Factory Outlet, Inc.	Kacy Tellesen Riverside NW Law Group PLLC	Business Insurance	19.86.090, 19.86.093, 48.01.030, 48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330, 284-30-380	
0055.24	1/23/2024	1/19/2024	The Hartford	Richard Miller and Audrey Miller		Joe Scuderi Scuderi Law Offices, P.S.	Homeowners Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8)	
0056.24	1/24/2024	1/22/2024	PEMCO Insurance Company	Carl and Laura Shaw		Tyler K. Firkins Van Sieten, Stocks & Firkins		48.30.015(8)(a), 48.30.015 ; WAC 284-30-330, 284-30-395,	rec. response from Corr Cronin on behalf of PEMCO Mutual Insurance Company on 2/6/24
0057.24	1/24/2024	1/18/2024	Travelers Insurance	David Havens		Jeff Kruetz Tamaki Law	UIM	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015(1), 19.86.090; WAC 284-30-330(3), 284-30-330(4), 284-30-330(6), 284-30-330(7), 284-30-330(8), 284-30-330(13), 284-30-330	
0058.24	1/25/2024	1/23/2024	Community Association Underwriters of America, Inc. / American Family	Pam Lundquist and Brian Lundquist		Anthony V. Alfieri Law Office of Anthony V. Alfieri	Condominium Structure Insurance	48.30.010, 48.30.015 (1), 48.30.015 (2), 48.30.015 (3), 48.30.015 (4), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	Rec phone call from insurance company the IFCA was sent to - said it's the incorrect address. Stated they will be sending the IFCA back to sender.
0059.24	1/25/2024	1/23/2024	GEICO Choice Insurance Company	Jacob Samuel Anderson		David W. Robinson Robinson & Kole		48.30.015(8), 48.30.010, 48.30.015, 48.30.010	Rec reply from GEICO 2/15/24
0060.24	1/26/2024	1/22/2024	Eagle West Insurance Co., a CIG company		Dally Properties LLC	Aaron M. Dunn Mix Sanders Thompson PLLC	Business Owner Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330-, 284-30-350, 284-30-360	rec. response from Bullivant Houser on behalf of Eagle West Insurance Company on 2/26/24
0061.24	1/26/2024	1/24/2024	United Financial Casualty Company and Progressive Commercial Casualty Company		SOFI Express LLC/Girma Gebreyesus	Zebeaman Chekol Adugna Law, PLLC	UIM	48.30.010, 48.30.015 (5), 48.30.015 (8); WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	
0062.24	1/26/2024	1/124/24	Liberty Mutual Insurance, Ohio Security Insurance Company	Dwain Buck		Matthew J. Andersen Walstead Mertsching	UIM	48.30; WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	
0063.24	1/26/2024	1/24/2024	Safeco Insurance Company of Illinois	Ronnie Hoglen Jr.		Andrew H. Fuller Thornton Mostul Fuller PLLC	Uninsured Motorist Coverage - Automotice Policy	48.30.015(1), 48.30.015(5), (a) through (f)	Rec 2 copies of IFCA. This was logged on 1/17/2024, also. These IFCA cover letters have a date change of 1/24/2024.
0064.24	1/26/2024	1/22/2024	Nationwide General Insurance Company	Netasha and Cody Casey		Isaac Ruiz David Fadduol	Homeowners	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015(8); WAC 284-30-330(3), (4), (5), (6), (7), 284-30-370, 284-30-380(7)	
0065.24	1/26/2024		Progressive Insurance Company	Evan Strahl		Morgan L Lake Lake Law PLLC		48.30.015, 19.86.020, 19.86, 19.86.090; WAC 284-30-350(1), 284-30-370, 284-30-380, 284-30-250	Rec. 2nd copy of IFCA 1/26/2024
0066.24	1/26/2024	1/24/2024	The Travelers Home and Marine Insurance Company	Renee and Alphonso Niles		Chance B. Yager Ember Law PLLC	Homeowners	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.010; WAC 284-30-330(1-8, 11, 13), 284-30-350(1-2, 4), 284-30-360, 284-30-370, 284-30-380(1, 3, 7)	
0067.24	1/29/2024	1/25/2024	Stillwater Insurance Company	Uliana Hornostai		Simon Kvasnyuk Kvasnyuk Law Offices PS	UIM-PD	48.30.015(1), 48.30.015(5), (a) through (f)	
0068.24	1/29/2024	1/26/2024	Tokio Marine America Insurance Company		Costco Wholesale Corporation	Bradley W. Hoff Buchalter PC	General Liability	48.30.015(1), 48.30.015(5), (a) through (f)	IFCA Cover letter has note that says: "Please see attached November 27, 2023 letter to which no response has been received"
0069.24	1/29/2024	1/25/2024	CNA / Transportation Insurance Company		SCI Infrastructures, LLC	Khalid Aziz Ashbaugh Beal	Commercial	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015(8), 48.30.015(8)(a); WAC 284-30-370, 284-30-330(3), 284-30-350(1), 284-30-360(3), 284-30-370	
0070.24	1/29/2024	1/25/2024	QBE Insurance Corporation	Mary Gene Esselbach		Howard F. Jensen Veris Law Group PLLC		48.30.015(8)(a), 48.30	2/12/24 Rec. reply from Sedgewick forwarded from CAP division - letter dated 2/6/24.
0071.24	1/30/2024	1/24/2024	PEMCO	Rod and Margarita Maramba		Samantha Lin Myers & Company, PLLC	UIM	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0072.24	1/30/2024	1/24/2024	State Farm Insurance Company	Christy Stevens		Megan Price Driggs, Bills & Dav, PLLC	Automobile	48.30.015 (5), (a) through (f)	
0073.24	1/30/2024	1/24/2024	Progressive Direct Insurance Company	Benjamin Segura		David R. Hevel Smart Law		48.30.015; WAC 284-30-360, 284-30-570	
0074.24	1/30/2024	1/26/2024	Travelers Insurance	Anna Kornish		Sara Maleki GLP Attorneys, P.S. Inc.	Personal Injury Protection	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-395	
0075.24	1/30/2024	1/26/2024	Travelers Insurance	Christopher Brester		Sara Maleki GLP Attorneys, P.S. Inc.	Personal Injury Protection	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-395	
0076.24	1/30/2024	1/26/2024	American Family Insurance	Nathan Foubert		Ryan M. Best Best Law PLLC	Homeowner's	19.86, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0077.24	1/29/2024	1/26/2024	Nationwide Insurance Company for Harleyville Preferred Insurance Company		Costco Wholesale Corporation	Bradley W. Hoff Buchalter PC	General Liability	48.30.015(1), 48.30.015(5), (a) through (f)	On IFCA cover letter it states "Please see attached January 26, 2024 letter"
0078.24	1/30/2024	1/27/2024	Allstate Fire and Casualty Insurance Company	Janine Clymin			Auto personal lines physical damage	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0079.24	1/31/2024	1/29/2024	Travelers Casualty and Surety Company of America		220 Towns Condominium Association	Jennifer Mullin De Winder Condominium Law Group PLLC	Fidelity	48.30.015(1), 48.30.015(5), (a) through (f), 64.34, 48.30.015, 19.86.020, 48.30.015(8), 64.90.410(1)(a), 19.86.170, 48.30.010, 64.38.015, 64.90.530(3); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370	

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0080.24	1/31/2024	1/29/2024	Ohio Security Insurance Company	Max Swick Transport Inc.		Darrell M. Harber Harber Appraisal	Property Damage	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015(8)(a), 48.30.010, 48.30.015(6), 19.86	
0081.24	1/31/2024	1/29/2024	Allstate Fire & Casualty Company	Kori Hullin		Melissa Westberg GLP Attorneys	auto / casualty	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0082.24	1/31/2024	1/29/2024	Middlesex Insurance Company		Wig Properties, LLC	Khalid Azz Ashbaugh Beal	Commercial	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8)(a); WAC 284-30-330, 284-30- 350, 284-30-380	
0083.24	2/1/2024	1/30/2024	USAA Casualty Insurance Co.	Silvia D. McClung		Darrell M. Harber Harber Appraisal	Property Damage	19.86, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (6), 48.30.015 (8)(a)	
0084.24	2/1/2024	1/30/2024	USAA Casualty Insurance Compnay	Jordan Rovig		Grant A. Gehrman Law office of Grant A. Gehrman	Uninsured motorist coverage	48.30.015(1), 48.30.015(5), (a) through (f); WAC 284-30-330(4), 284-30-330(6), 284-30- 330(7), 284-30-330(12), 284-30-330(13)	
0085.24	2/2/2024	1/31/2024	State Farm Mutual Automobile Insurance Company	Luis Mora, as assignee of claims by first- party insured John Wagner		Jean Jorgensen Le & Kittleson	Automobile Liability	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	rec. copy of IFCA on 2/6/24 rec. reply from law firm representing State Farm (Forsberg & Umlauf PS) 2/23/24
0086.24	2/2/2024	1/30/2024	First National Insurance Company of America	Deeqa A. Abdurahman and Adam G. Ali		Louis G. Hunter Law Offices of Louis G. Hunter LLP	Auto	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0087.24	2/2/2024	1/30/2024	Mutual of Enumclaw Insurance Company	Cecilia Hart		Kimberly Reppart Forsberg & Umlauf, P.S.		WAC 284-30-395	
0088.24	2/2/2024	2/1/2024	Progressive Direct Insurance Company	Lynette Beckley		David Duce Sullivan Law	PIP	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015; WAC 284-30-330, 284-30-350, 284-30-360, 284-20-300	Rec reply from Progressive 2/23/24
0089.24	2/2/2024	1/30/2024	Underwriter's at Lloyd's of London		Pacific Pile & Marine, LP	Jason R. Donovan Foster Garvey PC	Commercial Flood Insurance	48.30.015(1), 48.30.015(5), (a) through (f)	
0090.24	2/2/2024	1/31/2024	Continental Western Insurance Company		Olympic Place Homeowners Association	Daniel S Houser Houser Law PLLC		48.30.015	rec. response from Soha & Lang on behalf of Continental Western Insurance Company on 2/20/24
0091.24	2/5/2024	1/31/2024	Metromile	Elizabeth Curran		Samantha Lin Mvrs & Company, PLLC	UIM/PIP	48.30.015(5), (a) through (f); WAC 284-30- 330	
0092.24	2/5/2024	2/1/2024	First National Insurance Company of America, UIM insurer	Noah F Huth, named insured; and Shaley Huth, daughter		Michael J. Delay, PS	Underinsured Motorist (UIM)/Auto	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015(8)(a), 48.22.005(7), 48.22.095, 48.22.100, 48.30.015(8)(b); WAC 284-30- 330(1), (2), (3), (4), (6), 284-30-360(3), (4)	
0093.24	2/5/2024	1/30/2024	American Family Mutual Insurance Company, SI; and American Family Connect Insurance Agency	Danylo Sirenko		Egan P. Kilbane Elk & Elk, Co, Ltd	Under Insured Motorist	48.30.015(1), 48.30.015(5), (a) through (f)	
0094.24	2/5/2024	1/31/2024	James River Insurance Company		Holtzlander Roofing & Services, LLC	James P. Murphy Murphy Armstrong & Felton LLP	Commercial General Liability	48.30.015(1), 48.30.015(5), (a) through (f); WAC 284-30-330(2), 284-30-360, 284-30- 370	
0095.24	2/6/2024	1/29/2024	Safeco Insurance Company of America	Kyle Trussell		Scott MacLaren / Kyle Sturm Foreman Sturm & Thede LLP	Property -- Homeowners Policy Nos. OH2221103 and OH2083337	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0096.24	2/6/2024	1/29/2024	Progressive Direct Auto	Monte Bracey		Marshall Casey Sweetser Law Office, PLLC	Auto	48.30.015 (1), 48.30.015 (5), (a) through (f)	rec. response from Progressive Direct Insurance Company on 2/16/24
0097.24	2/6/2024	2/2/2024	Geico	Teresa Cronin		Elena Rumiantseva Law Office of Cleodis Floyd	Auto	48.30.015 (1), 48.30.015 (5), (a) through (f)	for Claim No. 017/058183-0101- 207 2/28/24 rec reply from GEICO
0098.24	2/6/2024	2/2/2024	Geico	Teresa Cronin		Elena Rumiantseva Law Office of Cleodis Floyd	Auto	48.30.015 (1), 48.30.015 (5), (a) through (f)	for Claim No. 017/058183-0101- 208 2/28/24 rec reply from GEICO
0099.24	2/6/2024	1/30/2024	Safeco Insurance Company of America / Liberty Mutual Corporate Family Group Company	Russ and Michelle Wheat		Whitny L. Norton Piskel Yahne Kovarik PLLC		48.30.010(2), 48.30.010(1), 48.30.015(1), (2),(3),19.86.020, 48.01.030; WAC 284-30- 330(2), (4), (6), (11), (13), 284-30-360(3), 284-30-330(11), 284-30-330(4), 284-30-370	
0100.24	2/6/2024	2/1/2024	Regence Blue Cross Blue Shield of Oregon	Kim Jeter		David Lilienstein DL Law Group	Health	48.30.015(1), 48.30.015(5), (a) through (f), 19.86, 48.18.510, 48.30.015; WAC 284-30- 300	
0101.24	2/6/2024	2/5/2024	Allstate Fire and Casualty Insurance Company	Cambyse Kenneth Roostai		Crystal Grace Rutherford Excelsior Law PLLC	Auto- collision and comprehensive	48.30.015; WAC284-30-330(2), (4), (5), 284- 30-370, 284-30-350	
0102.24	2/7/2024	2/5/2024	State Farm Insurance	William Strange		Rico Tessandore Law Offices of Rico Tessandore	Auto / PIP claim	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360	
0103.24	2/8/2024	2/6/2024	Progressive (VanClark Insurance)	James Norris		James Norris Lombino Martino P.S.	Commercial Auto		
0104.24	2/8/2024	2/6/2024	Progressive Direct Insurance Company	Claire Last		Heather C. Shepherd Shepherd and Allen	Automobile	48.30.015; WAC 284-30-330, 284-30-370, 284-30-380	rec. 2 copies of a response from Progressive Direct Insurance Company on 3/5/24
0105.24	2/8/2024	2/6/2024	GEICO	Terri Nakamura Horsfall		Terri Nakamura Horsfall N/A	Auto	WAC 284-30-330	
0106.24	2/8/2024	2/6/2024	Oregon Mutual Insurance Company	Elizabeth Draper as an assignee of Ryan and Amber Leenders		Justin R. Boland Law Office of Justin R. Boland	Renters Insurance, Oregon Mutual Policy No. 753428	48.30.015 (1), 48.30.015 (5), (a) through (f)	

2024 Insurance Fair Conduct Act Notices

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0107.24	2/8/2024	2/6/2024	State Farm Insurance	Patrice Barnett		Joseph Scuderi Scuderi Law Offices, P.S.	Home Insurance	48.30.015	
0108.24	2/8/2024	2/6/2024	First National Insurance Company of Washington	Barbara Cusumano		Justin Elsner Elsner Law Firm, PLLC	auto insurance property damage	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0109.24	2/9/2024	2/6/2024	Safeco Insurance Company of America	Randolph Tefft		Scott W. Edwards Schauermann Thayer	UIM	48.30.015(1), 48.30.015(5), (a) through (f), 4.56.250(b); WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380, 284-30-330(16), 284-30-330(13)	rec. response from Buivant Houser on behalf of First National Insurance Company of America on 3/6/24
0110.24	2/9/2024	2/7/2024	United Financial Casualty Company	Christian Frazier		Darrell M. Harber Harber Appraisal	Property Damage	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015(8)(a), 48.30.010, 48.30.010, 48.30.015(6)	
0111.24	2/9/2024	2/6/2024	American Family Insurance Company	Ailyne A. Mendoza		Nicholas A. Thede / Scott A. MacLaren Foreman Sturm & Thede LLP	Property - Homeowners Policy No. 01-006-205212	19.86, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0112.24	2/9/2024	2/5/2024	State Farm	Madisyn Kane		Scott W. Edwards Schauermann Thayer	UIM	48.30.015 (1), 48.30.015 (5)	rec follow up letter from law firm representing Madisyn Kane 2/23/24; rec. response from Crowley & Kay on behalf of State Farm Mutual Automobile Insurance Company on 2/26/24
0113.24	2/12/2024	2/8/2024	Transamerica Insurance Company	Charles McCarthy, Guy Cornwell	Kiwanis International Inc	Daniel R. Bertson Gordon Tilden Thomas & Cordell LLP		48.30.015	
0114.24	2/12/2024	2/7/2024	State Farm Mutual Automobile Insurance Company	Domingo Perea		Edwardo Morfin Morfin Law Firm PLLC	Auto Insurance / Under Insured Motorist Coverage	48.30.015(1), 48.30.015(5), (a) through (f)	rec. response from State Farm on 3/6/24
0115.24	2/12/2024	2/1/2024	Geico	Zubar Abdi		Jeffrey D. Coats Law Offices of Jeffrey D. Coats	Auto	48.30.015(1), 48.30.015(5), (a) through (f), 11.88	
0116.24	2/12/2024	2/9/2024	Allstate Insurance Company	Jacob Gardiner		Beau D. Harlan Harlan Law Firm PS	UIM	48.30.010, 48.30.015 (6), 48.30.015 (8); WAC 284-30-330	
0117.24	2/12/2024	2/9/2024	Safeco Insurance Company of America	Ross Russell and Kirsten Rosman-Russell		Isaac Ruiz Ruiz & Smart PLLC	Homeowners	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30	
0118.24	2/12/2024	2/8/2024	United Services Automobile Association	Gary L. Robinson		Ryan M. Best Best Law PLLC		19.86, 48.30.010, 48.30.015 (1); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0119.24	2/12/2024	2/8/2024	Allstate Vehicle and Property Insurance Company	Brenda and Patrick Kuster		William A. Young Schlemlein Fick & Franklin, PLLC		48.30.015 (8); WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	
0120.24	2/12/2024	2/8/2024	Liberty Mutual Fire Insurance Company	Selkirk Pharma		John H. Guin Law Office of John H. Guin, PLLC	Builders Risk (Property) Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360, 284-30-370	rec. response from Buivant Houser on behalf of Liberty Mutual Fire Insurance Company on 3/6/24
0121.24	2/12/2024	2/8/2024	Travelers	Seattle Economic Development Fund dba Business Impact NW		Brendan Winslow-Nason Gordon Tilden Thomas & Cordell LLP	Crime policy	1.80.060, 19.86.010, 48.30.015 (1), 48.30.015 (5), (a) through (f), 62A.3-103; WAC 284-30-330	rec. response from Travelers on 4/8/24
0122.24	2/13/2024	2/10/2024	State Farm Fire and Casualty Company, Brent Ward Insurance Agency, Inc.	Ben Shariati		Dennis J. McGlothlin Western Washington Law Group, PLLC			
0123.24	2/13/2024	2/9/2024	Esurance Insurance Company	Makela Hatch		Heather C. Shepherd Shepherd and Allen	Automobile	48.30.015; WAC 284-30-330, 284-30-370, 284-30-380	rec. response from Esurance on 2/26/24
0124.24	2/13/2024	2/9/2024	Travelers Insurance	Travis T Hair		Robert D. Lloyd Law Offices of Greene & Lloyd, PLLC	UIM	48.30.015 (1), 48.30.015 (3), 48.30.015 (5); WAC 284-30-330	
0125.24	2/13/2024	2/10/2024	Allstate Fire and Casualty Insurance Company	Melinda Dreher		Erin C. Dyer Craig Swapp & Associates	Auto	48.30.015 (1), 48.30.015 (8); WAC 284-30-330	
0126.24	2/13/2024	2/9/2024	GEICO Advantage Insurance Company	LaReina Ramirez		Paul Veillon Galileo Law PLLC	Personal Lines Auto Property Damage	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0127.24	2/14/2024	2/6/2024	State Farm	Carlye A. Wilde		Samantha Lin Myers & Company	Underinsured Motorist Coverage	48.30.015 (5), (a) through (f); WAC 284-30-330	rec. response from State Farm on 3/19/24
0128.24	2/15/2024	2/13/2024	First National Insurance Company of America	Kevin and Breinne Breinholt		Brendan Winslow-Nason Gordon Tilden Thomas & Cordell LLP	Auto	48.30.015(1), 48.30.015(5), (a) through (f), 19.86.010, 48.30.010(1); WAC 284-30-330	
0129.24	2/15/2024	2/12/2024	Allstate Vehicle and Property Insurance Company	Shawna Abarca and Manuel Abaraca		Joseph Scuderi Scuderi Law Offices, P.S.	Homeowner/Property	48.30.015(1), 48.30.015(5), (a) through (f), 48.01.030; WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0130.24	2/15/2024	2/13/2024	Liberty Mutual Insurance	Bryan Hennagan (represented by James J. Dore of Dore Law Group PLLC)		James J Dore Dore Law Group PLLC	Automobile Insurance	48.30.015; WAC 284-30-330, 284-30-380	
0131.24	2/16/2024	2/14/2024	USAA Casualty Insurance Company	Justen Merrick		Marie Docter Briggs & Briggs	Underinsured motorist	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30	
0132.24	2/16/2024	delivered in person	GEICO Insurance	Lettitia M. Scales		Daniel Haire Daniel H. Haire, Attorney at Law	Underinsured Motorist	48.30.010, 48.30.015; WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	rec. response from GEICO on 3/6/24
0133.24	2/16/2024	2/14/2024	The Hartford			Michael David Myers Myers & Company		WAC 284-30-330	
0134.24	2/16/2024	2/13/2024	Farmers Insurance	Noah and Alexandria Gonzalez		Jenny Mendoza Driggs, Bills and Day PLLC		48.30.015(5), (a) through (f), 48.3.015(8)(a); WAC 284-30-395	rec. response from Lindsay Hart, LLP on behalf of Truck Insurance Exchange on 3/1/24
0135.24	2/16/2024	2/13/2024	USAA		Northwest Operating, Inc. d/b/a Restoration 1 of Spokane	William A. Gieri Campbell & Bissell PLLC		48.30.015(8)a), 48.30.010, 48.30.015(1); WAC 284-30-330(2), 284-30-350(1), 284-30-360(3)	
0136.24	2/16/2024		USAA	Angela Nuevacamina		A. Troy Hunter Injury Law Group NW PLLC		48.30.015, 48.30, 48.30.010, 48.30.015(8), 4.12.020(1), 19.86; WAC 284-30-330, 284-30-395	

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0137.24	2/16/2024	2/13/2024	The Charter Oak Fire Insurance Company	William Glaude		Courtney Hansen Davis Law Group PS		48.30, 48.30.015(8)(a); WAC 284-30-350	
0138.24	2/20/2024	2/16/2024	Farmers	Peter Gilbert		Michael David Myers Myers & Company	Underinsured Motorist Coverage	48.01.030, 48.30.015 (5), (a) through (f); WAC 284-30-330	
0139.24	2/20/2024	2/16/2024	PEMCO	Eric Walton		Jaime Michael Olander Washington Law Group		48.30.015 (8)(a)	
0140.24	2/20/2024	2/16/2024	Geico Choice Insurance Company	Ashley Dyer and Chandler Honeyman		Justin Elsner Elsner Law Firm, PLLC	auto insurance property damage	48.30.015 (1), 48.30.015 (5), (a) through (f)	3/13/24 rec reply from GEICO same as IFCA 0092.24, but has
0141.24	2/20/2024	2/15/2024	First National Insurance Company of America, UIM insurer	Noah F Huth, named insured; and Shaley Huth, daughter		Michael J. Delay, PS	Underinsured Motorist (UIM)/Auto	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015(8)(a), 48.22.005(7) ; WAC 284-30- 330(1), (2), (3), (4), (6), 284-30-360(3), (4)	February 15, 2024 on cover letter - Notes say "Please note new address for Michael J. Delay, PS Inc"
0142.24	2/20/2024	2/15/2024	Progressive Direct Insurance Company	Michael Meggyesy		Brendan Winslow-Nason Gordon Tilden Thomas & Cordell LLP	Marine	19.86.010,19.86.170, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284- 30-330	
0143.24	2/20/2024	2/15/2024	State Farm Fire and Casualty Company	Sien Oh		Jesse Froehling Bastion Law	Homeowners	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f)	
0144.24	2/21/2024	2/16/2024	National General Insurance Company	Julie Moran		Chad Freebourn Roberts Freebourn, PLLC		48.30.015 (1), 48.30.015 (8); WAC 284-30- 330	
0145.24	2/21/2024	2/15/2024	USAA Insurance	Roseanne Winters		Ben Ferguson GLP Attorneys PS Inc	UM bodily injury/auto/PIP	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015(8)(a), 48.30.015(8)(b)	
0146.24	2/21/2024	2/16/2024	First American Title Insurance Company	Susan Fuller		Kathryn Knudsen Ruiz & Smart LLP	Title	48.30.015(1), 48.30.015(5), (a) through (f); WAC 284-30	rec. response from Oseran Hahn on behalf of First American Title Insurance Company on 3/20/24
0147.24	2/21/2024	2/16/2024	First American Title Insurance Company		Quibillies, LLC	Kathryn Knudsen Ruiz & Smart LLP	Title	48.30.015(5), 48.30.015(5), (a) through (f); WAC 284-30	rec. response from Oseran Hahn on behalf of First American Title Insurance Company on 3/20/24
0148.24	2/21/2024	2/13/2024	Bristol West Insurance	Jeffrey Johnson		Ben Ferguson GLP Attorneys PS Inc	Auto/Property Damage/Collision	48.30.015(1), 48.30.015(5), (a) through (f) 48.30.015(8)(a), 48.30.015(8)(b)	
0149.24	2/21/2024	2/15/2024	Safeco Insurance Company of America	Jay Clem and Lisa Clem		Kasey D. Huebner Gordon Tilden Thomas Cordell	Property	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.010, 48.30.015(8)(a), 19.86; WAC 284-30-330(3), 284-30-330(4), 284-30- 330(7), 284-30-370	
0150.24	2/21/2024		USAA	Marvin Schwartz		James L Pak & Sara Schirato Etengoff Pak Law Group	Underinsured Motorist Coverage	48.30.015(1), 48.30.015(5), (a) through (f) 48.30.010; WAC 284-30-330(3), 284-30- 330(4), 284-30-330(7)	
0151.24	2/22/2024	2/14/2024	American Family Insurance Company	Martin Rollins		Gavin Flynn Law Office of Gavin Flynn	Auto	19.52.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380, 284- 30-391, 284-30-392	
0152.24	2/23/2024	2/20/2024	Hiscox Insurance Company		Forest Villa at Freemonth Place-One Owners Association	Jessica Burns Stein Sudweeks & Stein		48.30.015, 48.30.015(1), 48.30.015(2), 48.30.015(5); WAC 284-30-330(13)	
0153.24	2/23/2024	2/20/2024	Farmers Insurance	Tauraso, Michael and Maynes, Rose		Thomas Lether Lether Law Group	Personal Property		
0154.24	2/23/2024	2/20/2024	American Family Insurance	James Baxter		David Jensen Seattle Litigation		9A36.083	Rec 2nd copy of IFCa 2/23/24
0155.24	2/23/2024	2/16/2024	Palomar Excess & Surplus Insurance Company and/or Palomar Specialty Insurance Company (dba/agency of and for "Cowell Cyber") (NAIC #16754; WA0IC #987)		Holiday-Parks Fabricators, Inc.	Seth Millstein Pillar Law PPLC	Cyber Events	48.30.015(1), 48.30.015(5), (a) through (f)	
0156.24	2/23/2024		Security National Insurance Company		It's My Party, LLC dba Audrey Apartments	Kasey D. Huebner Gordon Tilden Thomas Cordell	First-Party Property	48.30.015(1), 48.30.015(5), (a) through (f) 48.30.015, 19.86.010, 48.30.010(1), 48.30.015(8)(a); WAC 284-30-330(3), 284- 30-330(4)	rec. response from Gordon & Polser on behalf of Security National Insurance Company on 3/18/24
0157.24	2/23/2024	2/21/2024	Farmers Insurance	Jose Acuchi		John Louis Acken GLP Attorneys PS Inc	Med Pay	48.30.015(1), 48.30.015(5), (a) through (f)	
0158.24	2/26/2024	2/20/2024	Progressive Direct Insurance Company	Brissa Ruiz-Lopez		Jean Jorgensen Le & Kittleson	Underinsured/Uninsured Motorist Coverage	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	rec. response from Progressive Direct Insurance Company on 3/15/24
0159.24	2/26/2024	2/23/2024	XL Insurance Company of America		Earl Brown & Sons, Inc./WP Packing, LLC	Tyler D. Hotchkiss Foreman, Hotchkiss, Bauscher & Zimmerman, PLLC		48.01.030, 48.30.015 (1), (2), (3), (5); WAC 284-30-330, 284-30-350, 284-30-370	rec. response from Engle Martin on behalf of AXA on 3/26/24; rec. response from Engle Martin on behalf of AXA on 4/16/24
0160.24	2/26/2024	2/21/2024	United State Aviation Insurers Group		Port of Seattle	Carolyn Mount Miller Nash LLP	Commercial	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330	
0161.24	2/26/2024	2/21/2024	Geico	Le-Asia Jones and Lydia Scott		Elena Rumiantseva Law Office of Cleodis Floyd	Auto	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-370	
0162.24	2/26/2024	2/21/2024	GEICO	Carla Mincey		John Louis Acken GLP Attorneys, PS, Inc.	UIM	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8)(a); WAC 284-30-330	rec. response from GEICO on 3/6/24
0163.24	2/27/2024	2/22/2024	State Farm	John Haar		Bradley J. Thayer Schauerma Thayer		48.40.015 (1)	did not receive original IFCA notice, but did receive response from Foley Sampson & Lewis on behalf of State Farm on 2/27/24
0164.24	2/27/2024	2/22/2024	United Financial Casualty Company (Progressive)		Amas Trucking LLC and Roadmax Inc.	Gavin L. Davis Roth Davis	Commercial Auto	48.30.010, 48.30.015; WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370	
0165.24	2/27/2024	2/23/2024	Allstate Insurance Company	Carolyn S. Rohrs		Kyle C. Olive Olive Law Northwest PLLC	Auto	48.30.015 (1)	

2024 Insurance Fair Conduct Act Notices

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0166.24	2/27/2024	2/23/2024	Lloyd's of London		Earl Brown & Sons, Inc./WP Packing, LLC	Tyler D. Hotchkiss Foreman, Hotchkiss, Bauscher & Zimmerman, PLLC		48.01.030, 48.30.015 (1), (2), (3), (5); WAC 284-30-330, 284-30-350, 284-30-370	rec. response from Kennedys on behalf of Certain Underwriters of Lloyds, London on 3/26/24
0167.24	2/27/2024		Westport Insurance Corporation	C.C., C.L.C., S.C., G.F., et al., as assignees of Guy Cornwell and Barbara Thompson, personal representative of the Estate of Charles McCarthy		Daniel R. Bentson Gordon Tilden Thomas & Cordell LLP	Liability	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015(8)(a)	
0168.24	2/27/2024	2/23/2024	Allstate Vehicle and Property Insurance Company		Affordable Restoration as assignee of Steven Van and Stephanie Rim	Scott MacLaren / Kyle Sturm Foreman Sturm & Thede LLP	Property(homeowners) - Policy No. 820 138 812	48.30.015(1), 48.30.015(5), (a) through (f)	
0169.24	2/27/2024	2/23/2024	XL Insurance Company of America		WP Packing, LLC and Earl Brown & Sons, Inc.	Tyler D. Hotchkiss Foreman, Hotchkiss, Bauscher & Zimmerman, PLLC		48.30.015, 48.30.030, 19.86, 48.30.015(1), (2), (3), (5); WAC 284-30-330, (3), (4), (6), (7), (16), 284-30-350, 284-30-370	rec. response from Engle Martin on behalf of AXA on 3/26/24
0170.24	2/27/2024	2/22/2024	Berkshire Hathaway Direct Ins Co	Brittney Johnson d/b/a Empire NW Construction		Joseph Scuderi Scuderi Law Offices, P.S.	Commercial	48.30.015, 48.01.030, 48.30.015(8)(b); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0171.24	2/27/2024	2/22/2024	USAA	Rachel Bootby		Peter J. Kesling Talbot & Kesling PS	UIM	48.30.015, 48.30.010(7), 48.30.015(1); WAC 284-30-330(13), 284-30-395(2), 284-30-395(1)	
0172.24	2/28/2024	2/20/2024	Nationwide Mutual Insurance Company	Ramji Bhatia		Liandra Tiller			did not receive original IFCA notice, but did receive response from Nationwide mutual Insurance Company 2/28/2024
0173.24	2/28/2024	2/26/2024	State Farm Mutual Automobile Insurance Company	Aliya Moen / Sarah & Jamaica Moen		Ann H Rosato PWRFL		48.30.015(8)(a), 48.30.015(2),(3), 48.30.015(8)(b), 19.86, 7.06; WAC 284-30-330, 284-30-330(6), 284-30-330(7)	Rec reply from representative for State Farm 3/11/24
0174.24	2/28/2024	2/26/2024	Liberty Mutual / Nationwide Insurance	John Lora & Melinda Oliver		John Bonin Bonin Law		48.30.015, 48.30.010; 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0175.24	2/28/2024	2/23/2024	State Farm Insurance	Martin Mjelleli, State Farm Insurance Claim 47-55k8-078		Yan Spirin Bellevue Redmond Law Firm PLLC		48.30.015(1), 48.30.015(5), (a) through (f), 48.30.010; 284-30-330-380	
0176.24	2/28/2024	2/23/2024	Lloyd's of London		Earl Brown & Sons, Inc./WP Packing, LLC	Tyler D. Hotchkiss Foreman, Hotchkiss, Bauscher & Zimmerman, PLLC		48.30.015, 48.01.030, 48.30.015(1), (2), (3), (5); WAC 284-30-330, 284-30-370, 284-30-350, 284-30-380, 284-30-330(13)	rec. response from Kennedys on behalf of Certain Underwriters of Lloyds, London on 3/28/24
0177.24	2/28/2024	2/27/2024	Garrison Property and Casualty Insurance Company	Christine McCroskey		Robert D. Bohm Robert D. Bohm PLLC	Homeowners	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.010; WAC 284-30-330	
0178.24	2/29/2024	2/27/2024	Everest Denali Insurance Company	Shelly Jones		Mark Brumbaugh Walstead Merching PS	Automobile Underinsured Motorist	48.30.015(1), 48.30.015(5), (a) through (f), 48.30. WAC 284-30-330	rec. copy of IFCA notice on 2/29/24
0179.24	2/29/2024	2/27/2024	State Farm Mutual Automobile Insurance Company	Greg Domingues		Spencer Freeman Freeman Law Firm Inc	Auto	48.30.015(1), 48.30.015(5), (a) through (f); WAC 284-30-360(1), (3), (4), 284-30-370, 284-30-380(3), 284-30-300(5), (6), (11), (14)	
0180.24	2/29/2024	2/27/2024	Safeo Insurance Company of Oregon	Sharron Gabel and Rhetta Wingler		Isaac Ruiz Ruiz & Smart PLLC		48.30.015 (8); WAC 284-30	
0181.24	2/29/2024	2/26/2024	Progressive Direct Insurance Company	Kejuan Jones		Styles Law		19.86, 48.01.030, 48.30.010, 48.30.015; WAC 284-30-330, 284-30-380	did not receive original IFCA notice, but received response from Progressive Direct Insurance Company on 2/29/24
0182.24	3/1/2024	2/28/2024	USAA Insurance / SCA Appraisal Company	Wallace and Perceal Dillon		Pierre E. Acebedo Acebedo & Johnson, LLC		19.86	It is unclear whether this is an IFCA notice. Sent a copy to CAP.
0183.24	3/1/2024	2/28/2024	Nationwide Mutual Insurance Company	Maria & Theodore Moon		Andrew Kim Park Chenaar & Assoc. LLP	UIM	48.30.010, 48.30.015 (5), (a) through (f); WAC 284-30-330	rec. response from Nationwide Mutual Insurance Company on 3/26/24
0184.24	3/1/2024	2/28/2024	CAU, as general agent for American Alternative Ins. Corp.		Islandian Condominium Owners Association	Thomas W. Stone Laurel Law Group, PLLC	Property	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-360, 284-30-370, 284-30-380	
0185.24	3/1/2024	2/28/2024	Travelers Insurance Company	Richard Erwin		William D. Hochberg Hochberg & Hamar	Automobile Commercial	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-395	
0186.24	3/4/2024	2/28/2024	Progressive Direct Insurance Company	Christopher & Malinda Stein		Christopher & Melinda Stein Feltman Ewing	Auto	48.30.015(1), 48.30.015(5), (a) through (f)	rec. response from Progressive Direct Insurance Company on 3/27/24
0187.24	3/4/2024	2/29/2024	Progressive Direct Insurance Company	Michelle Hammons		Michael L. Jacobs Jacobs Law Group	Underinsured Motorist Claim	48.30.015(5), (a) through (f), 48.30.015(5), (a); WAC 284-30-330(7)	
0188.24	3/4/2024	2/29/2024	State Farm Fire and Casualty Company	Cynthia Heinlein and Julian Mushkin		Brent W. Beecher Lasher Holzpfel Sperry Ebberson	Property & Casualty	48.30.015(1), 48.30.015(5), (a) through (f); WAC 284-30-330(1), (2), (3), (5), (13), 284-30-360(3)	
0189.24	3/4/2024	2/29/2024	First National Insurance Company of America	Katie Hendricks		Darrell M. Harber Harber Appraisal	Property Damage	48.30.015(1), 48.30.015(5), (a) through (f); 48.30.015(8)(a), 48.30.015(6), 19.86, 48.22.030(2), 48.22.030(3), 4.56.250(1)(a)	
0190.24	3/4/2024	3/1/2024	USAA Casualty Insurance Company	Jennifer Herrick		Melissa Westberg GLP Attorneys	auto-PIP	48.30.015(1), 48.30.015(5), (a) through (f)	
0191.24	3/4/2024		State Farm Fire & Casualty Company	Sam Martin and Jaimie Martin		James C. Miller Becker Franklin Rovang PLLC	Property Insurance	48.30.015(5), (a) through (f), 48.30.015, 48.30.015(3), 48.30.010, 48.43.005; WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0192.24	3/5/2024	3/1/2024	Allstate	Feliz, Davonte, Lamiz, Cariz, Kartier and Solei' Alzheimer		Elena Rumiantseva Law Office of Cleodis Floyd	Auto	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-370	

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0193.24	3/5/2024	2/28/2024	State Farm Mutual Automobile Insurance Company	Leo Karyavy		Angela Wong Wong Bauman Law Firm, PLLC	Automobile Insurance	48.22.005, 48.22.085, 48.22.095-100, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380, 284-30-395	
0194.24	3/5/2024	3/1/2024	State Farm	Scott Sawyer		Bridgette A. Roll Piskel Yahne Kovarik		47.30.010, 48.30.015 (2); WAC 284-30-330, 284-30-360	
0195.24	3/5/2024	3/4/2024	Allstate Insurance Company	Josh & Mallori Rojas		Christopher Walsh Poli, Moon & Zane PLLC	Homeowners Policy	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0196.24	3/5/2024	3/4/2024	USAA Casualty Insurance Company	Jeff & Amy Itkin		Christopher Walsh Poli, Moon & Zane PLLC	Homeowners Policy	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0197.24	3/5/2024	3/2/2024	Allstate Fire and Casualty Insurance Company	Joseph Piechura		Yan Sprin Bellevue-Redmond Law Firm PLLC	Auto	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330 - 380	
0198.24	3/5/2024	2/29/2024	Progressive Insurance	Kari Tran		Sarah E. Fleming GLP Attorneys, P.S., Inc	Underinsured Motorist Coverage	48.01.030, 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330	rec. response from Progressive on 3/18/24
0199.24	3/5/2024	3/2/2024	United Services Automobile Association	Elaine Albright-Carlson		Ashley A. Richards Gilbert Law Firm, P.S.	PIP	48.30.010, 48.30.015 (6), 48.30.015 (8)	
0200.24	3/5/2024	3/1/2024	Fire Insurance Exchange ("Farmers")	Fred Roesch		Jesse Froehling Bastion Law	Homeowners	48.30.010, 48.30.015; WAC 284-30-330	
0201.24	3/5/2024	2/29/2024	USAA	Kristina Daeley		Zach Mumford Buri Funston Mumford, PLLC	Underinsured/Uninsured Motorist Policy	48.30.015 (5), (a) through (f); WAC 284-30-370, 284-30-380	
0202.24	3/5/2024	2/23/2024	GEICO	Ut Son/Buoppha Son		David A. Nauheim Nauheim Law Office	Auto	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0203.24	3/7/2024	3/4/2024	State Farm Mutual Automobile Insurance Company	Miriam Martinez Aragon		Edwardo Morfin Morfin Law Firm PLLC	Auto; Uninsured/Under Insured Motorist Coverage	48.30.015 (1), 48.30.015 (5), (a) through (f)	Kay Inc. on behalf of State Farm Mutual Automobile Insurance rec. response from Progressive on 3/26/24
0204.24	3/7/2024	3/5/2024	Progressive Casualty Insurance Company	Mama Sanogo		Robert D. Lloyd Law Offices of Greene & Lloyd, PLLC	UM	48.30.015 (1), (2), (3), (5); WAC 284-30-330	Direct Insurance Company on 3/26/24
0205.24	3/7/2024	3/5/2024	Safeco / Liberty Mutual Insurance Company	Tami Sue Bielik		Robert D. Lloyd Law Offices of Greene & Lloyd, PLLC	UM	48.30.015 (1), (2), (3), (5); WAC 284-30-330	
0206.24	3/7/2024	3/5/2024	USAA Insurance Company	Alexis M. Jurado		Robert D. Lloyd Law Offices of Greene & Lloyd, PLLC	UM	48.30.015 (1), (2), (3), (5); WAC 284-30-330	
0207.24	3/7/2024	3/5/2024	USAA Insurance Company	Isabella Johnson		Robert D. Lloyd Law Offices of Greene & Lloyd, PLLC	UM	48.30.015 (1), (2), (3), (5); WAC 284-30-330	
0208.24	3/7/2024	3/5/2024	USAA Insurance Company	Leroy Johnson		Robert D. Lloyd Law Offices of Greene & Lloyd, PLLC	UM	48.30.015 (1), (2), (3), (5); WAC 284-30-330	
0209.24	3/7/2024	3/6/2024	State Farm Fire & Casualty Insurance Company	Wendy Ungari		Christopher Walsh Poli, Moon & Zane, PLLC	Homeowners Policy	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0210.24	3/7/2024	3/6/2024	Property & Casualty Insurance Co. of Hartford	Rhonda Romero		Christopher Walsh Poli, Moon & Zane, PLLC	Homeowners Policy	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0211.24	3/7/2024	3/1/2024	Amica Mutual Ins. Co.	Daniel Lee and Anastasia Lee		Eric S. Chavez Axion Law Group, PLLC	Homeowners	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8)	
0212.24	3/7/2024	3/4/2024	Travelers Personal Insurance Company	Chris and Celica Cantu		Katie J. Comstock Levy von Beck Comstock, PS	Homeowners	19.86.090, 19.86.010, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-360, 284-30-370	
0213.24	3/8/2024	3/6/2024	Foremost Insurance Company Grand Rapids Michigan, d/b/a as Bristol West Insurance Company	Byoung Soon Min		Michael Charbonneau Bridge Law, P.C.	UIM/UM	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360	
0214.24	3/8/2024	3/5/2024	USAA/ Garrison Property and Casualty Insurance Company	Brooke Downer		James Dixon Dixon & Cannon LTD	Automobile	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015(6)(a), 48.30.015(6),	
0215.24	3/8/2024	3/5/2024	Transamerica Insurance Company	Sharon Knight		Glenn R. Kantor Kantor & Kantor LLP	Individual Long Term Care Insurance	48.30.015, 19.86; WAC 284-30-350, 284-30-370	rec. response from Transamerica Insurance Company on 3/28/24
0216.24	3/8/2024	3/6/2024	American Modern Property and Casualty Insurance Company	Karen King		Leah S. Snyder Ember Law PLLC	Homeowners	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.010, 48.30.015; 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0217.24	3/8/2024	3/6/2024	USAA Insurance	Cerisse Wilson		Scott W. Edwards Schaueremann Thayer	UIM	48.30.015(1), 48.30.015(5), (a) through (f)	
0218.24	3/8/2024	3/6/2024	Stillwater Insurance Company	Rick Ngeth and Somarima Ork		Joseph W. Moore Cascade Law PLLC		48.30.015(8)(a), 48.30.015, 48.30.015(6), 19.86; WAC 284-30-360(3)	
0219.24	3/11/2024		USAA	Ronald and Judith Longwell		CJ Martin Maloney Lauersdorf Reiner PC	Property/Casualty	48.30.015(1), 48.30.015(5), (a) through (f), 48.01.030, 19.86; WAC 284-30-330(1)-(7), (13), 284-30-370, 284-30-380(7)	
0220.24	3/11/2024	3/8/2024	American Strategic Insurance Corp. (dba Progressive Home)	Thomas Montague and Liana Montague		Daniel Shickich Ogden Murphy Wallace, P.L.L.C.	Homeowners	48.30.015; WAC 284-30-300, 284-30-330, 284-30-350, 284-30-360	rec. response from MB Law Group on behalf of American Strategic Insurance Corp. on 4/4/24
0221.24	3/11/2024	3/7/2024	Liberty Mutual Insurance		Elite Spas Northwest	Franklin D. Cordell Gordon Tilden Thomas & Cordell LLP	Commercial General Liability	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8)	
0222.24	3/11/2024	3/7/2024	State Farm Mutual Automobile Insurance Company	Alicia Wallace		Umar I. Gebri Cascade Law	Auto	19.86, 48.30.010, 48.30.015 (6), 48.30.015 (8); WAC 284-30-330	
0223.24	3/11/2024	3/4/2024	State Farm	David Turner		David L. Mann Ledger Law Firm	Auto	48.30.015 (1); WAC 284-30-330	
0224.24	3/11/2024	3/7/2024	State Farm Fire & Casualty Company	Jeff Prestmo and Dawn Prestmo		Kasey D. Huebner Gordon Tilden Thomas & Cordell LLP	Property	19.86.01048.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330, 284-30-360	

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0225.24	3/11/2024	3/7/2024	State Farm Fire and Casualty Company	Alan & Marilyn Swanson		Kasey D. Huebner Gordon Tilden Thomas & Cordell LLP	Homeowners Insurance	19.86.010, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0226.24	3/12/2024	3/8/2024	State Farm	Tsehaye Tekle		Yohannes Sium Law Office of Yohannes K. Sium, PLLC	Personal Auto	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0227.24	3/12/2024	3/7/2024	Liberty Mutual Fire Insurance Co.		City of Kent	Geoff Grindeland Seamark Law Group PLLC	Commercial General Liability	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8)	
0228.24	3/12/2024	3/8/2024	National General auto, home & health insurance; National General an Allstate company; Integon National Insurance Company	Larry Estes		James J. Dore, Jr. Dore Law Group, PLLC	Automobile Insurance	48.30.015; WAC 284-30-330, 284-30-380	rec. response from National General on 4/2/24
0229.24	3/12/2024	3/1/2024	Atlantic Casualty Insurance Company	Bunney		Winston R. Matthews Phillabaum Ledlin Matthews & Sheldon PLLC			did not receive original IFCA, but received what appears to be follow-up from Phillabaum Ledlin Matthews & Sheldon saying the matter has been resolved
0230.24	3/13/2024		Progressive	Charles Karwigi				48.30.015(1)	3/13/2024: IFCA reply from GEICO, but unable to locate original IFCA on log
0231.24	3/13/2024	3/11/2024	State Farm Fire and Casualty Company	Joanne Cunningham		Kasey D. Huebner Gordon Tilden Thomas & Cordell LLP		48.30.015(1), 48.30.015(5), (a) through (f), 48.30.010, 48.30.015, 19.86.010, 19.86.170, 48.30.015(8)(a); WAC 284-30-330(1), 284-30-330(2), 284-30-330(3), 284-30-330(4), 284-30-330(6), 284-30-330(7), 284-30-330(9), 284-30-330(13), 284-30-330(16), 284-30-330(17), 284-30-350(1), 284-30-360(3), 284-30-370, 284-30-380(3),	
0232.24	3/12/2024	3/1/2024	USAA Insurance	Cerisse Wilson		Scott W. Edwards Schauermaun Thayer	UIM	48.30.015(1), 48.30.015(5), (a) through (f), 48.30.015; WAC 284-30-330(13), 284-30-330(12)	
0233.24	3/13/2024	3/11/2024	XL Specialty Insurance Company		Evergreen Gaming Corporation	Brendan Winslow-Nason Gordon Tilden Thomas & Cordell LLP	D&O/Liability	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0234.24	3/13/2024	3/11/2024	Central Mutual Insurance Company		Costco Wholesale Corporation	Bradley W. Hoff Buchalter PC	General Liability	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0235.24	3/13/2024	3/11/2024	Old Republic Insurance Company		Costco Wholesale Corporation	Bradley W. Hoff Buchalter PC	General Liability	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0236.24	3/14/2024	3/12/2024	State Farm Fire & Casualty Company	Walter McGraw & Nora McGraw		Kasey D. Huebner Gordon Tilden Thomas & Cordell LLP	Property	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360	
0237.24	3/14/2024	3/12/2024	State Farm	Brian Burchill		Gemma Zanowski Stritmatter Kessler Koehler Moore	Uninsured/Underinsured Motorist Coverage	48.30.015 (5), (a) through (f); WAC 284-30-330	
0238.24	3/14/2024	3/11/2024	The Hartford Insurance	Kym Clark		Janelle Carney Boston GLP Attorneys, P.S., Inc.	PIP Subrogation	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0239.24	3/14/2024	3/12/2024	State Farm Fire & Casualty Company	Tamara J. Schreven		Kathryn Knudsen Ruiz & Smart LLP	Home owners	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330, 284-30-370, 284-30-380	
0240.24	3/15/2024	3/13/2024	Allstate Insurance Company	Marvin Toman		Anthony L. Reiner Maloney Lauersdorf & Reiner, PC	Homeowners	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0241.24	3/15/2024	3/12/2024	USAA	Danny McClincy		Ryan Best Best Law, PLLC	Property	19.86, 48.30.010, 48.30.015 (1); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0242.24	3/15/2024	3/12/2024	Squaremouth Insurance, Co-Ordinated Benefit Plans, a subsidiary of One80 Intermediaries, Nationwide Life Insurance Company, and Nationwide Mutual Insurance Company	Robert N. Anderton		Robert N Anderton Washington Bike Law	Travel	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	
0243.24	3/18/2024	3/14/2024	State Farm	Tracy and Doug Goff		Ryan Best Best Law, PLLC	Property	19.86, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	
0244.24	3/18/2024	3/14/2024	Country Mutual Insurance Company	Rachel Martin		Ryan M. Best Best Law PLLC	Homeowner's	19.86, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	
0245.24	3/18/2024	3/15/2024	Farmers Insurance	Paul Maiocco		Michael Wampold Peterson Wampold Rosato Feldman Luna		48.30.015 (2), (3), (8); WAC 284-30-330	rec. copy of IFCA notice on 3/19/24; rec. response from Farmers Insurance on 3/26/24
0246.24	3/18/2024	3/14/2024	USAA	Leslie Miller		Matthew G. Johnson Ron Meyers & Associates	UIM		
0247.24	3/18/2024	3/13/2024	Middlesex Insurance Company		Ziegler Lumber Company	Matthew T. Ries Stamper Rubens, P.S.	Commercial General Liability Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0248.24	3/18/2024	3/13/2024	State Farm Fire and Casualty Insurance Company	Brandon and Corlis Vernon		Patrick H. LePley LePley Law Firm	Homeowners	48.30.010 (7), 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370	
0249.24	3/18/2024	3/15/2024	Safeco Insurance Company of America	Philip Perrington		Rustem Nazarov N/A	Auto		
0250.24	3/19/2024	3/15/2024	State Farm Mutual Automobile Insurance Company	Diana Briseno		Rico Tessandore Law Offices of Rico Tessandore	Auto	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360, 284-30-370	

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0251.24	3/19/2024	3/13/2024	American Family Insurance	Catherine Gichuru		Daniel Haire Daniel H. Haire, Attorney at Law	Underinsured Motorist	48.30.010, 48.30.015; WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0252.24	3/18/2024	3/15/2024	Old Republic Insurance Company		Costco Wholesale Corporation	Bradley W. Hoff Buchalter PC	General Liability	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0253.24	3/18/2024	3/15/2024	Allstate Insurance Company	Debbie Thornton		Peter Lee Fair Ridge Law Firm	Automobile	48.30.015 (1)	
0254.24	3/20/2024	3/18/2024	Farmers Insurance Company	Dustin and Juli Strickland		Shannan Wills The Law Office of Mark W. Watson	Homeowners	48.30.015 (1), 48.30.015 (5), (a) through (f)	complaint form attached
0255.24	3/20/2024	3/19/2024	Allstate Fire and Casualty Insurance Company	Merideth Minea		John Williams Williams Legal PLLC	Personal Lines Automobile	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0256.24	3/20/2024	3/18/2024	State Farm Fire & Casualty Company	Julie Beach		Christopher Walsh Poli, Moon & Zane, PLLC	Homeowners Policy	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0257.24	3/20/2024	3/18/2024	American Family Insurance Company	Grace Owoaje		Adam Daheim Jacobs & Jacobs	auto - policy # 41076-98893-11	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-370, 284-30-390	
0258.24	3/21/2024	3/19/2024	Allstate Insurance Company	Yamlaksira Demoz; Claim 0747058170		Yohannes Sium Law Office of Yohannes K. Sium, PLLC	Auto Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0259.24	3/21/2024	3/19/2024	ARAG Insurance Company	William and Ronda McNaie		Isaac Ruiz Ruiz & Smart PLLC	Legal	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330 through -380	
0260.24	3/21/2024	3/6/2024	HDI Global Insurance Company		Costco Wholesale Corporation	Bradley W. Hoff Buchalter PC	General Liability	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0261.24	3/22/2024	3/19/2024	Homesite	Ann Lovat		Ryan Best Best Law, PLLC	Property	19.86, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	rec. copy of IFCA notice on 3/26/24
0262.24	3/22/2024	3/20/2024	USAA	Justin R. Boland		Justin R. Boland Law Office of Justin R. Boland	Automobile Coverage. Claim No. 025424226-008	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0263.24	3/22/2024	3/19/2024	Progressive Direct Insurance Company	Sarah Potter		Courtney Hansen Davis Law Group PS	UIM	48.30.015 (8)	rec. response from Progressive Direct Insurance Company on 4/2/24
0264.24	3/22/2024	3/19/2024	USAA Casualty Insurance Company	Jennifer Peterson		Patrick H. LePley LePley Law Firm	Homeowners	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-370	
0265.24	3/22/2024	3/19/2024	Sentinel Insurance Company, Ltd.		King Lasik, Inc., P.S.	David R. Goodnight, Esq. Stoel Rives LLP	Commercial Property	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-380, 284-30-770	
0266.24	3/25/2024	3/21/2024	Travelers Insurance	Mary Montgomery		Ryan Best Best Law, PLLC	Property	19.86, 48.01.030, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0267.24	3/25/2024	3/21/2024	State Farm Fire & Casualty Company	Lindsay Gregory		Jacob Mark KS Lawyers, PLLC	Personal	19.86, 48.30.010, 48.30.015 (1); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0268.24	3/25/2024	3/21/2024	Safeco Insurance	Raymond and Elle Brown		Ryan Best Best Law, PLLC	Property	19.86, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0269.24	3/25/2024	3/22/2024	Garrison Property and Casualty Insurance Company	Aleksndra Petkovic, assignee of Sam Terpstra		Richard Dykstra Friedman Rubin PLLP	Casualty	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330, 284-30-350	
0270.24	3/26/2024	3/21/2024	State Farm Insurance	Chinh Nguyen		Ryan Best Best Law, PLLC	Property	19.86, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0271.24	3/26/2024	3/21/2024	Nationwide Insurance Company	Beth Hasbrouck		Ryan Best Best Law, PLLC	Property	19.86, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0272.24	3/26/2024	3/22/2024	USAA	Daniel Bergmann		Ryan Best Best Law, PLLC	Homeowner's	19.86, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0273.24	3/26/2024	3/18/2024	Homesite	Kaci Duran		Ryan Best Best Law, PLLC	Property	19.86, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0274.24	3/26/2024	3/22/2024	Truck Insurance Exchange/ Farmers Insurance	Michael Tauraso and Rose Maynes		Thomas Lether Lether Law Group	Property	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0275.24	3/26/2024	3/21/2024	AmGuard Insurance Company and WestGuard Insurance Company		Meena & AS, LLC	William C. Smart Ruiz & Smart LLP	Business	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8)	
0276.24	3/26/2024	3/21/2024	State Farm Fire & Casualty Insurance Company	Kevin King		Isaac Ruiz Ruiz & Smart PLLC	Homeowners Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30	
0277.24	3/26/2024	3/22/2024	Farm Bureau Financial Services	Riley Ward		Rachel McCord Seattle Injury Law, PLLC	Uninsured Motorist Bodily Injury	48.30.015 (1), 48.30.015 (5), (a) through (f)	

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0278.24	3/26/2024	3/22/2024	GEICO Advantage Insurance Company	Yang Yang, Policy 4434-85-36-87		Yan Siprin Bellevue-Redmond Law Firm PLLC	Auto	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330-380	rec. response from GEICO on 4/16/24 04/30/2024 Received letter from GEICO stating the claimant has provided a two week extension of the order to discuss a settlement offer
0279.24	3/26/2024	3/22/2024	General Casualty Company of Wisconsin	Brian and Kerri Adolph		Tallman H. Trask IV Albert Law PLLC	Commercial General Liability	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330, 284-30-370, 284-30-380	
0280.24	3/26/2024	3/19/2024	Commonwealth Land Title Insurance Company	Danny Overhauser		Winston Matthews PLMS PLLC	Title Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0281.24	3/26/2024	3/22/2024	Government Employee Insurance Company	Cynthia Smith		Corbin Earl Earl and Edwards PLLC	Underinsured Motorist Coverage	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0282.24	3/26/2024	3/22/2024	RSUI Indemnity Company	Brian and Kerri Adolph		Tallman H. Trask IV Albert Law PLLC	Commercial General Liability	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330, 284-30-350, 284-30-380	
0283.24	3/27/2024	3/25/2024	The Hartford	Kathy Hardy & Leslie Gordon		Yohannes Sium Law Office of Yohannes K. Sium, PLLC	Auto Insurance	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0284.24	3/27/2024	3/21/2024	Allstate Fire & Casualty Insurance Company	Abel Robles		Edwardo Morfin Morfin Law Firm, PLLC	Personal Injury Protection & Underinsured Motorist Protection	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0285.24	3/27/2024	3/25/2024	Progressive	Maria Jose		William H. Broughton Kitsap Law Group	Auto	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	rec. response from Progressive on 4/18/24
0286.24	3/28/2024	3/26/2024	Allstate	James and Tyanna Averett		Adam M. Bungay Bungay Law, PS		284-30-330, 284-30-350	
0287.24	3/28/2024	3/25/2024	USAA	John R. Spencer		Mark G. Olson Olson Law Firm, PLLC	UIM	48.30.015; WAC 284-30-330	
0288.24	3/28/2024	3/19/2024	Allstate Insurance Company	Victor Kumesan		Hyat Katramiz Boehoff Law	Underinsured Motorist	48.30.015 (1); WAC 284-30-330	rec. copy of IFCA notice on 3/28/24
0289.24	3/28/2024	3/26/2024	GEICO Advantage Insurance Company	Yang Yang		Yan Siprin Bellevue-Redmond Law Firm PLLC	Auto	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330-380	
0290.24	3/28/2024	3/26/2024	State Farm Fire and Casualty Company		Alfa Structures Inc. Dba Rni Co Framing	Yan Siprin Bellevue-Redmond Law Firm PLLC	Auto	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330-380	
0291.24	3/28/2024	3/26/2024	Farmers Insurance Company	Brenda and Jason D. Pettis Sr.; Estate of Tharan Pettis		Jeffery M. Campiche Campiche Andrews Horne	Underinsured Motorist	19.86, 48.30.015 (8)	
0292.24	3/28/2024	3/25/2024	Allstate Fire & Casualty Company	Kori Hullin		Melissa Westberg GLP Attorneys	auto / casualty	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0293.24	3/28/2024	3/25/2024	Allstate Indemnity Company	Brian Atherton		LaRee Beck Dubin Law Group		48.30.015 (1), (2)	
0294.24	3/28/2024	3/25/2024	Ohio Security Insurance Co. Liberty Mutual		Taft Plumbing & Septic, Inc.	Joseph Scuderi Scuderi Law Offices, P.S.	General Liability	48.01.030, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0295.24	3/29/2024	3/26/2024	American Modern Property and Casualty Insurance Company	Jo Bell		Tyler A. Roberts Roberts Jones, PLLC		48.30.010, 48.30.015 (8)	
0296.24	3/29/2024	3/26/2024	Homesite Insurance Company	Stevy Seymour		William A. Gieri Campbell & Bissell PLLC		48.30.010 (1), 48.30.015 (1); WAC 284-30-330	
0297.24	3/29/2024	3/27/2024	Celtic Insurance Company		Costco Wholesale Corporation	Bradley W. Hoff Buchalter PC	General Liability	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0298.24	3/29/2024	3/27/2024	The Hartford	Juan de Fuca		Michael Myers Mvers and Company	Property Damage	48.30.015 (5), (a) through (f)	
0299.24	4/1/2024	3/29/2024	Ohio Casualty Insurance Company, Liberty Mutual Group		CJ of Washington	William C. Schroeder KSB Litigation, P.S.	Casualty / Indemnity	48.30.015 (1), (2), (3), (4), 49.58.110 (1), (4)	rec. response from Bulivant Houser on behalf of Ohio Security Insurance Company and The Ohio Casualty Insurance Company on 5/16/24
0300.24	4/1/2024	3/29/2024	State Farm Insurance Company	Price Alley		Dave von Beck Levy von Beck Comstock, PS	Homeowners	48.30.015 (1), 48.30.015 (5), (a) through (f)	rec. copy of IFCA notice on 4/3/24
0301.24	4/1/2024	3/29/2024	State Farm Insurance Company	David and Alma King		Claire W. Boren Levy von Beck Comstock, PS	Homeowners	19.86.010, 19.86.090, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-370	
0302.24	4/1/2024	3/29/2024	State Farms Claims	Brenda M. Pitcher		Joseph Scuderi Scuderi Law Offices, P.S.	Home Insurance	48.01.030, 48.30.015; WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0303.24	4/1/2024	3/29/2024	Allstate Insurance	Tien Tran		Ryan Best Best Law, PLLC	Property	19.86, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0304.24	4/2/2024	3/30/2024	Garrison Property and Casualty Insurance Company	Ethan Radstone		Gavin L. Davis Roth Davis		48.30.010, 48.30.015; WAC 284-30-330, 284-30-360, 284-30-370	
0305.24	4/2/2024	3/29/2024	Allstate Fire & Casualty Insurance Company	Abas Mohammed		Zebeaman Chekol Aduana Law, PLLC	Auto - Property	48.30.010, 48.30.015 (5), 48.30.015 (8); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0306.24	4/2/2024	3/30/2024	Allstate Vehicle and Property Insurance Company	Atta E. Karim Chowdhry, Fakhra Chowdhry, Danial Ahmad Chowdhry		Linda L. Foreman Foreman Sturm & Thede LLP	Homeowners	48.30.015 (1), 48.30.015 (5)	
0307.24	4/2/2024	3/30/2024	State Farm Fire and Casualty Company	Samuel Larson and Jordan Larson		Joel Hanson Joel B. Hanson, Attorney at Law, PLLC	Homeowners	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0308.24	4/2/2024	3/29/2024	Eagle West Insurance Company		Copper Leaf Condominium Owners' Association	Jessica R. Burns Stein, Sudweeks & Stein, PLLC		48.30.015 (1), (2), (5); WAC 284-30-330	

2024 Insurance Fair Conduct Act Notices

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0309.24	4/2/2024	4/1/2024	State Farm Fire & Casualty Company	Christopher Wisemann		Christopher Walsh Poli, Moon & Zane, PLLC	Homeowners Policy	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0310.24	4/2/2024	4/1/2024	Foremost Property and Casualty Insurance Company	Alice Denton		Christopher Walsh Poli, Moon & Zane, PLLC	Homeowners Policy	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0311.24	4/2/2024	3/29/2024	Standard Insurance Company	Paula Knapp-Davey		Jeremy Borden Evergreen Disability Law	Group Long Term Disability	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330	
0312.24	4/3/2024	4/1/2024	Allstate	Dennis Franklin		Daniel P. Mallove Law Office of Daniel P. Mallove	Auto	48.30.015; WAC 284-30-330, 284-30-360, 284-30-370	
0313.24	4/3/2024	3/30/2024	United Financial Casualty Company	Melbin I. Quezada-Carrera		Ned Stratton Anderson Law PLLC	Auto Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0314.24	4/3/2024	4/1/2024	Federated Mutual Insurance Company		Tapani Plumbing, Inc., Robert Lloyd Sheet Metal, Inc.	Ross Tapani		48.30.015 (8); WAC 284-30-330	
0315.24	4/3/2024	4/1/2024	Progressive	Denis M. Chacha		John L. Hoffer Law Office of Harold D. Carr, P.S.	PIP Automobile	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330 (3), 284-30-330 (4), 284-30-330 (6), 284-30-330 (7)	Received a second IFCA notice on 04/23/2024 that included WAC citations
0316.24	4/3/2024	4/1/2024	Eagle West Insurance Company		The Narrows Condominium Association	Daniel J. Stein Stein, Sudweeks & Stein PLLC		48.30.015 (1), (2), (5); WAC 284-30-330	
0317.24	4/4/2024	4/2/2024	Farmers Insurance	Joseph and Alexandria Schodowski		Joseph and Alexandria Schodowski Schodowski Law, Inc. PS		48.30.015; WAC 284-30-330	
0318.24	4/4/2024	4/2/2024	First National Insurance Company of America	Rajveer Dhaliwal		Kyle Jones Davis Law Group, P.S.		48.30.010, 48.30.015 (3); WAC 284-30-330, 284-30-350, 284-30-395	rec. copy of IFCA notice on 4/4/24
0319.24	4/4/2024	4/2/2024	Mitchell International/Esurance	Justin Vorhees		Zachary Mumford Buri Funston Mumford & Furlong	Underinsured/Uninsured Motorist Policy	48.30.015 (5), (a) through (f); WAC 284-30-370, 284-30-380	rec. response from Esurance on 4/24/24
0320.24	4/4/2024	4/2/2024	Travelers Casualty and Surety Company of America		Surrey on Main, LLC	Colm P. Nelson Steel Rives LLP		19.86.090, 48.30.015 (2), (3), (4), (8); WAC 284-30-320	
0321.24	4/5/2024	4/3/2024	USAA	Kristine Nicholls		Darrell M. Harber Harber Appraisal	Property Damage	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (6), (8)	
0322.24	4/5/2024	4/3/2024	First National Insurance Company of America	Renee Bolen		Darrell M. Harber Harber Appraisal	Property Damage	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (6), (8)	
0323.24	4/5/2024	4/3/2024	Twin City Fire Insurance Company		Costco Wholesale Corporation	Bradley W. Hoff Buchalter PC	General Liability	48.18.200, 48.30.015 (1), 48.30.015 (5), (a) through (f)	
0324.24	4/5/2024	4/3/2024	Oregon Mutual Insurance Co.	Elena Constantin		Austin Neff Osborn Machler PLLC	UIM	46.61.145, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 384-30-370	
0325.24	4/5/2024	4/3/2024	Farmers Insurance Exchange	Mandeep Klar		Isaac Ruiz Ruiz & Smart PLLC	Business Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); 284-30	
0326.24	4/5/2024	4/2/2024	Travelers Insurance	Jacen Cleveland		Kent Neil Doll, Jr. KND Law	Homeowners	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0327.24	4/8/2024	4/4/2024	State Farm Fire and Casualty Company	Justin Goodman and Jake Bartholomy		Greg D. Pendleton Gordon Tilden Thomas & Cordell LLP	Homeowners	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0328.24	4/8/2024	4/4/2024	General Casualty Company of Wisconsin		Sky Terrace Condominium Owners Association	Seth E. Chastain Levy von Beck Comstock P.S.	Commercial	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0329.24	4/8/2024	4/5/2024	United Healthcare	Brittney L. McCray-Karan		Brittney L. McCray-Karan	Medical	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0330.24	4/8/2024	4/5/2024	Liberty Mutual Insurance Company	Monica Shahed		Sam J. Fogerty Attorney at Law, P.S.	Underinsured Motorist Coverage	48.30.015 (1)	
0331.24	4/8/2024	4/5/2024	Farmers Insurance	Steven R Bartholet		John L. Hoffer Law Office of Harold D. Carr, P.S.	Property Damage Automobile	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330	rec. response from Farmers Ins. On 05/01/2024
0332.24	4/9/2024	4/5/2024	Ohio Security Insurance Company and Liberty Mutual Insurance Company		SCI Infrastructures, LLC	Khalid Aziz Ashbaugh Beal	Commercial	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-320, 284-30-330, 284-30-350, 284-30-370	
0333.24	4/9/2024	3/29/2024	Allstate Insurance Company		The Parkwood Association of Apartment owners	Jessica Burns			did not receive original IFCA notice, but did receive response from Allstate Insurance Company on 4/9/24; Received response from Allstate on 04/17/2024.
0334.24	4/9/2024	4/5/2024	State Farm Fire and Casualty Company	Karen Meadows & John Masterjohn		Maury A. Kroontje Kroontje Law Office PLLC	Homeowners	48.01.030, 48.30.015 (1), (5), (8); WAC 284-30-330, 284-30-370, 284-30-380	
0335.24	4/11/2024	4/9/2024	DiveAssure underwritten by Redbridge Insurance Company, LTD and/or United State Fire Insurance Company	Mahdi Shisheghar		Justin Eisner Eisner Law Firm, PLLC	travel insurance	48.30.015 (1), 48.30.015 (5), (a) through (f)	05/10/2024: received IFCA response
0336.24	4/11/2024	4/9/2024	Farmers Insurance Company	Eva Grajedá Gonzalez		Jason Murphy Murphy Trial Law PLLC	Personal Auto	4.56.250 (1), 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-380	
0337.24	4/11/2024	4/9/2024	Travelers (The Standard Fire Insurance Company)	Uma Chand		Kelly A. Eiford Phillips Law Firm PLLC	Automobile	48.30.015 (1), 48.30.015 (8) (a), 48.30.015 (5), (a) through (f)	
0338.24	4/11/2024	4/9/2024	First National Insurance Company of America; Safeco Insurance	Julia L. Simonds		Michael W. Brown Harold D. Carr, P.S.	Personal Injury Protection; Uninsured Motorist	48.30.015 (5), (a) through (f)	rec. response from First National Insurance Company of America on 5/6/24
0339.24	4/11/2024	4/9/2024	Southern Owners Insurance	Peggy and Erik Splawn		Patricia Anderson Luvera Law Firm	UIM	48.30, WAC 284-30-330, WAC 284-30-350, WAC 284-30-360, WAC 284-30-370, WAC 284-30-380	rec. response from Auto-Owners Insurance on 5/6/24
0340.24	4/12/2024	4/9/2024	Safeco Insurance Company	Thanh Truong		Ryan Best Best Law, PLLC	Property	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0341.24	4/12/2024	4/10/2024	Houston Specialty Insurance Company		Assure Management, Inc. dba Vista Property Management ("Vista")	Matthew B. Edwards Owens Davies Attorneys at Law		48.30.015 (8), (a) through (c)	
0342.24	4/12/2024	4/10/2024	Foremost Insurance Group	Timothy Williams		Ronald D Richmond Richmond and Hill, PLLC	Homeowners	48.30.015 (5), (a) through (f)	

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0343.24	4/12/2024	4/9/2024	Midland National Life Insurance Company	Jessica Doyle		Patrick H. LePley LePley Law Firm	Life Insurance	48.30.015 (1)	
0344.24	4/15/2024	4/11/2024	American Zurich Insurance Company		24&U LLC; and Cascade Built LLC	Devon Thurtle Anderson Skepsis Legal Solutions PLLC	Builder's Risk	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330, 284-30-370, 284-30-380	
0345.24	4/15/2024	4/11/2024	Atlantic Casualty Insurance Company (policy No. L125006717-0) BTB Owned and operated by Auto-Owners Specialty Insurance Co. (NAIC #112508; WAOIC #501322)		Israel Basan Consulting, Inc. PC as additional insured by and through Cesar's Roofing, LLC under Policy No 2682133	Seth Millstein Pillar Law PPLC	CGL	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0346.24	4/15/2024	4/11/2024	Stewart Title Guaranty Company		PD Holdings, LLC	Aaron J. Atkisson Wertjes Atkisson Law, P.S.		48.30.015 (8)	
0347.24	4/15/2024	4/11/2024	State Farm Fire and Casualty Company	Wendy and Michael Johnson		Leah S. Snyder Ember Law PLLC	Homeowner's Insurance	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0348.24	4/15/2024	4/12/2024	Grange Insurance Association	Aurelia and Ryan Dasch		Greg D. Pendleton Gordon Tilden Thomas & Cordell LLP	Homeowners	19.86.010, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350	
0349.24	4/16/2024	4/12/2024	Liberty Mutual Insurance	Michael Robinson		Tyler J. Roth Illuminate Law Group		19.86, 48.30.015 (2), (3), (5), (8); WAC 284-30-300, 284-30-330, 284-30-360, 284-30-370, 284-30-380	
0350.24	4/16/2024	4/11/2024	Chicago Title Insurance Company		National Cooperative Bank, N.A.	Nicholas A. Reynolds Houser LLP	Title	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-360	
0351.24	4/18/2024	4/16/2024	GEICO Insurance Company	Christina Gamman		Christopher Cazares Polaris Injury Law	UIM	19.86, 48.30.010, 48.30.015 (5); WAC 284-30-330	Received two certified mail copies on 04/18/2024
0352.24	4/18/2024	4/15/2024	State Farm Fire and Casualty and State Farm Mutual Automobile Insurance Co.	James and Ashley Shasky		Calvin P. "Kelly" Vance Law Office		48.30.015(8)	
0353.24	4/18/2024	4/12/2024	USAA	Aaron Schiefelbein and Crystal Honor		Samantha Lin Myers & Company, P.L.L.C.	UIM	48.30.015 (1), 48.30.015 (5) (a) through (f)	
0354.24	4/22/2024	4/20/2024	First National Insurance Company	Abdalla Ali		Jason Murphy Murphy Trial Law PLLC	Personal Auto	48.30.015 (1), 48.30.015 (5) (a) through (f)	5/17/2024 Received IFCA response from First National Insurance Company of America
0355.24	4/19/2024	4/17/2024	American Family Insurance	Carl Lackey		Beau D. Harlan Harlan Law Firm PS	Auto	48.30.010, 48.30.015 (1), (6), (8)	04/30/2024: Received IFCA response from American Family Insurance stating they would not agree to arbitration
0356.24	4/22/2024	4/19/2024	Hartford Fire Insurance Company		Costco Wholesale Corporation	Bradley W. Hoff Buchalter PC	General Liability	48.30.015 (1), 48.30.015 (5) (a) through (f)	
0357.24	4/22/2024	4/19/2024	The Travelers Indemnity Company of Connecticut		Laird Norton Wetherby Turst Company LLC	Michael A. Moore CORR CRONIN LLP		48.30.015 (8)	
0358.24	4/22/2024	4/19/2024	Continental Casualty Company		Laird Norton Wetherby Turst Company LLC	Michael A. Moore CORR CRONIN LLP		48.30.015 (8)	
0359.24	4/22/2024	4/18/2024	Farmers Insurance	Samantha Litke		Joshua Campbell DUBIN LAW GROUP		48.30.015 (1), 48.30.015 (2); WAC 284-30-330	
0360.24	4/22/2024	4/18/2024	Farmers Insurance	Samantha Litke		Joshua Campbell DUBIN LAW GROUP		48.30.015 (1), 48.30.015 (2); WAC 284-30-330	
0361.24	4/22/2024	4/17/2024	Stillwater Insurance Company	Blair MacDonald & Gillian Fisher		Dave von Beck Levy von Beck Comstock, PS	Homeowners	48.30.015(1), 48.30.015 (5) (a) through (f)	
0362.24	4/22/2024	4/18/2024	State Farm Mutual Automobile Insurance Company	Lindsey Daily		Matthew M. Kennedy Rainier Legal Advocates, LLC	Personal Lines Automobile	48.30.015 (1), 48.30.015 (5) (a) through (f)	
0363.24	4/22/2024	4/17/2024	Permanent General Assurance Corporation	Jamie Klein and Kinley Nieshe		Sean B. Malcolm Malcolm Law Firm PLLC	Auto Uninsured Motorist (UIM)	48.30.015 (1), 48.30.015 (5) (a) through (f)	
0364.24	4/22/2024	4/17/2024	Hagerty Insurance Company (Encompass)	Jamie Klein		Sean B. Malcolm Malcolm Law Firm PLLC	Auto Uninsured Motorist (UIM)	48.30.015 (1), 48.30.015 (5) (a) through (f)	
0365.24	4/23/2024	4/16/2024	Certain Underwriters at Lloyd's London		K Vintners LLC	Selena J. Linde Perkins Coie, LLP	Marine Stock Throughput Insurance/ Stock Excess Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330 (3), (5), (6), (7), (11)	rec. response from Lane Powell on behalf of Certain Underwriters at Lloyd's, London on 5/6/24 did not receive original IFCA notice, but did receive response from Mix Sanders Thompson on behalf of GEICO on 4/23/24
0366.24			GEICO Advantage Insurance Company						
0367.24	4/23/2024	4/18/2024	Safeco Insurance Company of America	Patricia and James Doyle		Ryan Best Best Law, PLLC	Property	48.30.015 (1), 48.30.015 (5) (a) through (f)	
0368.24	4/23/2024	4/19/2024	Federated Mutual Insurance Company		Emerick Construction Company	Daniel L. Duyck Duyck Law, LLC		48.30.015 (8); WAC 284-30-330 (1), 284-30-330 (4), 284-30-330 (5), 284-30-330 (7)	the primary claimant, they are under Robert Lloyd Sheet Metal, Inc.'s Insurance Policy; 05/02/2024: Received second letter (IFCA response) including IFCA and mailing issues. Requested an investigation, sent to cosup. Made copies and filed with earlier IFCA
0369.24	4/23/2024	4/20/2024	USAA / Garrison Property and Casualty Insurance Company	Hunter McGill		Sean B. Malcolm Malcolm Law Firm PLLC	Auto - Uninsured Motorist (UIM)	48.30.015 (1), 48.30.015 (5) (a) through (f); WAC 284-30-330	
0370.24	4/24/2024	4/22/2024	Nationwide Insurance Company of America	Dan Goodman		Michael Kylio McGaughey Bridges Dunlap PLLC		48.30.015 (1), (5), (8); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0371.24	4/24/2024	4/22/2024	Allstate Fire & Casualty Insurance Company	Barbara VanSickle		Jackson R. Pahlke Connelly Law Offices PLLC		48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-360, 284-30-370	
0372.24	4/24/2024	4/22/2024	Zurich American Insurance Company		Madison Housing, LLP, Boylston Housing, LLC, Madison/Boylston Condominium Association	Linda L. Foreman Foreman Sturm & Thede LLP	Commercial Builders Risk	48.30.015 (1), 48.30.015 (5)	
0373.24			State Farm Mutual Automobile Insurance Company	Seth Raddue					did not receive initial IFCA notice, but received response from Crowley & Kay on behalf of State Farm Mutual Automobile Insurance Company on 4/24/24
0374.24	4/24/2024	4/22/2024	Old Republic Insurance Company		Costco Wholesale Corporation	Bradley W. Hoff Buchalter PC	General Liability	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0375.24	4/25/2024	4/23/2024	USAA	Mark & Ann Berry		Joseph M. Mano, Jr. MANO, PAROUTAUD, GROBERG & RICKS		48.30.015 (8) (B); WAC 284-30-330, 284-30-360, 284-30-370, 284-30-380	
0376.24	4/25/2024	4/23/2024	Farmer's Insurance (registered as Farmers General Insurance Agency, Inc.)		Maryland Garden Apps, LLC, Firwood Grove, LLC	Drew Mazzeo Harbor Appeals and Law, PLLC	Apartment Owners Policy	48.30.015 (1), 48.30.015 (8) (a)	
0377.24	4/25/2024	4/23/2024	Grange Insurance Association	Jaycee Isenhardt		Scott Blair BRAIN INJURY LAW OF SEATTLE, INC.	Personal Injury (UIM) Insurance	48.30.015 (1), 48.30.015 (5) (a) through (f); WAC 284-30-330	
0378.24	4/25/2024	4/24/2024	USAA Casualty Insurance Company	Andrew Bishop		Christopher Walsh Poli, Moon, & Zane, PLLC	Homeowners Policy	48.30.015 (1), 48.30.015 (5) (a) through (f), 48.30.010.; WAC 284-30-330	
0379.24	4/25/2024	4/23/2024	DOMA TITLE INSURANCE INC	Heidi and Ellery Lum		Trevor Matthews Phillabaum Ledlin Matthews & Sheldon PLLC	Title	48.30.015 (1), 48.30.015 (5) (a) through (f)	
0380.24	4/26/2024	4/24/2024	Lemonade Insurance Agency, LLC	Courtney Kendall		Courtney Kendall	Renters	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0381.24	4/26/2024	4/25/2024	State Farm Fire and Casualty Company	Wendy and Michael Johnson		Leah S. Snyder Ember Law PLLC	Homeowner's Insurance	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0382.24	4/26/2024	4/24/2024	HDI Global Insurance Company		City of Seattle	Franklin D. Cordell Gordon Tilden Thomas & Cordell LLP	General Liability	48.30.015 (1), 48.30.015 (2), 48.30.015 (5), (a) through (f)	
0383.24	4/26/2024	4/23/2024	Amica Mutual Insurance Company	Rene Gutierrez		Aaron Adee The Adee Law Firm, PLLC	Uninsured Motorist (UIM)	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0384.24	4/26/2024	4/24/2024	USAA	Rachel Combs		Jaime Cumming Pearson Law Firm	UIM	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0385.24	4/29/2024	4/26/2024	Allstate Vehicle and Property Insurance Company	Tram Nguyen and Hung N. Nguyen		Scott A. MacLaren / Kyle A. Sturm Foreman Sturm Thede LLP	Property (homeowner)	19.86.090, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0386.24	4/29/2024	4/26/2024	AgriSomp North America	William D. Palmer		William D. Palmer	Crop Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f); 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0387.24	4/29/2024	4/25/2024	Allstate Fire and Casualty Insurance Company	Ryan Stewart		Ryan J. Pauley Pauley Law Group plc	No Fault Collision Coverage	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0388.24	4/29/2024	4/26/2024	SafeCo Insurance Company of America	Gene Kelly		Seth E. Chastain Levy von Beck Comstock, P.S.	Property	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0389.24	4/29/2024	4/26/2024	USAA General Indemnity Company	Alton Riddle Sr.		Ryan J. Pauley Pauley Law Group plc	Liability / Bodily Injury	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0390.24	4/30/2024	4/25/2024	Allstate Vehicle and Property Insurance Company	Donald Buckingham		Nick Thede/Scott A. MacLaren Foreman, Sturm, & Thede LLP	Personal Lines (Homeowners)	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330 (1), 284-30-330 (4), 284-30-330 (7)	Policy No. 000817333601
0391.24	4/30/2024	4/24/2024	PROGRESSIVE CASUALTY INSURANCE COMPANY	Nathan Freeman		Trevor Matthews Phillabaum Ledlin Matthews & Sheldon PLLC	Automobile	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0392.24	4/30/2024	4/25/2024	Allstate Insurance Company	Pam Linn		John Louis Acken GLP Attorneys, P.S., Inc.	PIP	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8), (a) through (b)	
0393.24	4/30/2024	4/26/2024	State Farm Insurance	Kayla Velazquez		Ryan Best Best Law, PLLC	Property	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330 (2) through (4), 284-30-330 (7), 284-30-330 (14), 284-30-350, 284-30-360 (3) through (4), 284-30-370, 284-30-380	
0394.24	4/30/2024	4/26/2024	Country Financial	Malcom and Laura Mawbey		Ryan Best Best Law, PLLC	Property	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330 (3), 284-30-330 (7), 284-30-330 (14), 284-30-350, 284-30-360 (3) through (4), 284-30-370, 284-30-380	
0395.24	4/30/2024	4/26/2024	State Farm Insurance	Vanessa Betancourt		Ryan Best Best Law, PLLC	Property	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.030; WAC 284-30-330 (2) through (4), 284-30-330 (7), 284-30-330 (14), 284-30-360 (3) through (4), 284-30-370, 284-30-380	
0396.24	4/30/2024	4/26/2024	Travelers Insurance	Lyndalou Steckler		Ryan Best Best Law, PLLC	Property	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330 (2) through (4), 284-30-330 (7), 284-30-330 (14), 284-30-350, 284-30-360 (3), 284-30-370, 284-30-380	
0397.24	4/30/2024	4/26/2024	USAA	Travis and Meagan Janis		Ryan Best Best Law, PLLC	Property	19.86, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330 (2) through (4), 284-30-330 (7), 284-30-330 (14), 284-30-360 (3) through (4), 284-30-370, 284-30-380	

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0398.24	4/30/2024	4/26/2024	Liberty Mutual Insurance	Tyler and Justine Baxter		Ryan Best Best Law, PLLC	Property	19.86, 48.01.030, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8) (a); WAC 284-30-330 (2) through (4), 284-30-330 (7), 284-30-330 (14), 284-30-360 (3) through (4), 284-30-370, 284-30-380	
0399.24	4/30/2024	4/26/2024	State Farm Insurance	Aleksandr Velikanov		Ryan Best Best Law, PLLC	Property	19.86, 48.01.030, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8) (a); WAC 284-30-330 (2) through (4), 284-30-330 (7), 284-30-330 (14), 284-30-360 (3) through (4), 284-30-370, 284-30-380	
0400.24	4/30/2024	4/26/2024	Allstate Insurance	Erica Bowen		Ryan Best Best Law, PLLC	Property	19.86, 48.01.030, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8) (a); WAC 284-30-330 (2) through (4), 284-30-330 (7), 284-30-330 (14), 284-30-360 (3) through (4), 284-30-370, 284-30-380	
0401.24	4/30/2024	4/29/2024	GEICO Insurance Company	Merima Cutuk		Elizabeth Swanberg GLP Attorneys, P.S., Inc.	Auto Policy	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8), (a) through (b)	
0402.24	4/30/2024	4/29/2024	Farmers Insurance Company	Mickey McDonough and Carl Tostevin		Benjamin I. VandenBerge Montgomery Purdue PLLC	Homeowner's Insurance Policy	48.30.015 (1), 48.30.015 (8) (a); WAC 284-30-330 (1), 284-30-330 (3) through (4), 284-30-330 (6), 284-30-330 (16), 284-30-350 (1), 284-30-360, 284-30-380 (7)	
0403.24	5/1/2024	4/29/2024	State Farm	Zella McCarty		Joseph P. Loughlin LOUGHLIN LAW FIRM PLLC	3rd Party Motor Vehicle	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0404.24	5/1/2024	4/18/2024	PEMCO Mutual Insurance Company	Ghaly		Mark Belanger BORDER SOLUTIONS LAW GROUP	UIM	48.22.015, 48.22.030, 48.30.015, 48.30.015 *8) (a)	
0405.24	5/2/2024	4/30/2024	Nationwide Insurance Company of America	Matthew P. Bergman		Matthew P. Bergman Bergman Draper Oslund Udo	AUTO	48.30.015 (1), 48.30.015 (5) (a) through (f); WAC 284-30-330 (18)	
0406.24	5/2/2024	4/30/2024	Progressive Insurance Company underwritten by United Financial Casualty Company	The Zepedas, The Estate of Oscar Zepeda, Blanca Zepeda, and Jose Farias		Janelle Bailey Washington Injury Law	First Party Coverage	48.30.010 (7), 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330 (1), WAC 284-30-330 (4) THROUGH (7), WAC 284-30-330 (12), WAC 284-30-330 (13), 284-30-380 (1), 284-30-395	
0407.24	5/6/2024	5/2/2024	USAA	Jennifer Peterson		Rishabh R. Agny Forsberg & Umlauf P.S.	Homeowners	48.30.015 (1), 48.30.015 (5), (a) through (f)	
0408.24	5/6/2024	5/1/2024	Bankers Life and Casualty Company	Janice Eberling		Stacy M. Tucker Monahan Tucker Law		48.30.015 (8), 48.83.080; WAC 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0409.24	5/6/2024	5/3/2024	State Farm Fire and Casualty Company	Alfred G. Gunn and Marcia H. Gunn		Robert D. Bohm Robert D. Bohm PLLC	Homeowners	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0410.24	5/6/2024	5/3/2024	USAA Insurance	Nichole Finkbonner		Matthew Conner Bret McCandis Brown & Conner	Underinsured Motorist	46/61/190, 48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330,	
0411.24	5/7/2024	5/2/2024	Allstate Ins. Co.	Tina Tanguay		David Speikers Law Offices of David Speikers	Auto	48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0412.24	5/7/2024	4/30/2024	American Income Life Insurance Company	James Schaffer		Martin A. Peltram Peltram Law Offices	Whole Life	19.86, 48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.015 (8)	
0413.24	5/7/2024	5/3/2024	Federated Insurance	Daniel Guerrero		Daniel Guerrero Paul Kreuger Law Firm	Claim NO: 761421-3	48.30.015 (5), (a) through (f)	
0414.24	5/7/2024	5/3/2024	Country Mutual Insurance Company	Elvira Moreno		Sean B. Malcolm Malcolm Law Firm PLLC	Auto - Uninsured Motorist (UIM)	48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0415.24	5/8/2024	5/3/2024	USAA	Karen Gordon		Michael David Myers Myers & Company	UIM	48.30.015 (5) (a) through (f)	
0416.24	5/9/2024	5/7/2024	Allstate Insurance Company	Tamrat Haye		Zebeman Chekol Aduana Law, PLLC	First-party: UIM	48.30.015; WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0417.24	5/9/2024	5/7/2024	Geico Choice Insurance Company	Mery Sima		Fekadu Shibeshi Fekadu Shibeshi Law Firm, PLLC		48.30.015; WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0418.24	5/10/2024	5/3/2024	Allstate Insurance Company	Jacquelyn and Tony Johnson		Candice Martin Maloney Lauersdorf Reiner PC	Homeowners	48.30.015; WAC 284-30-330 (1) through (3), WAC 284-30-330 (5) THROUGH (7), WAC 284-30-330 (12), WAC 284-30-330 (14), 284-30-350 (1), 284-30-360 (3), 284-30-370, 284-30-380 (1), 284-30-380 (3), 284-30-380 (7)	
0419324	5/9/2024	5/6/2024	Farmers Insurance	Patrick McMenamin		Joseph Schodowski Schodowski Law, Inc., PS		48.30.015 (1) through (7), 48.30.015 (12), 48.30.015 (13); WAC 284-30	
0420.24	5/9/2024	5/7/2024	Starr Indemnity & Liability Company		Benson Industries, Inc.	Greg D. Pendleton Gordon Tilden Thomas & Cordell LLP	General Liability	19.86.010, 48.30.010 (1), 48.30.015 (1), 48.30.015 (5) (a) through (f); WAC 284-30-330	
0421.24	5/10/2024	5/8/2024	Encompass Indemnity Company	Kathleen Fraley		Ian M. Leifer Gordon Thomas Honeywell LLP	Homeowners Insurance -- Property	48.30.010 (1), 48.30.015 (1), 48.30.015 (5) (a) through (f), 48.30.015 (8); WAC 284-30-330 (3), 284-30-330 (6), 284-30-330 (13), 284-30-330 (16) 284-30-350 (1), 284-30-370, 284-30-380 (3)	
0422.24	5/10/2024	5/8/2024	First American Property and Casualty Insurance Company	Chibike Nwabude		Chibike Nwabude	Home owner property insurance	48.30.015 (1), 48.30.015 (5) (a) through (f)	
0423.24	5/10/2024	5/8/2024	Esurance Insurance Company	Scott Gray		Nicholas R. Major Nick Major Law, PLLC	Personal Automobile Policy	48.30.015 (1), 48.30.015 (5) (a) through (f), 48.30.015 (8) (b); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380, 284-30-380 (4)	

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0424.24	5/10/2024	5/8/2024	Allstate Property and Casualty Insurance Company	James and Carolyn Barry		Anthony L. Reiner Maloney Lauersdorf & Reiner, PC	Homeowners	48.30.015 (1); WAC 284-20-010284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0425.24	5/13/2024	5/9/2024	Homesite Insurance	Travis and Jennifer Miller		Kent Neil Doll, Jr. KND Law	Homeowners	48.30.015 (1), 48.30.015 (5) (a) through (f), 48.30.015 (8) (a)	
0426.24	5/13/2024	5/9/2024	State Farm Mutual Automobile Insurance Company	Cynthia Upp		Michael J. Delay, PS and Cynthia Upp Michael J. Delay, P.S., Inc.	Underinsured Motorist (UIM)/Auto	48.22.005 (7), 48.22.095, 48.22.100., 48.30.015 (1), 48.30.015 (5) (a) through (f), 48.30.015 (8) (a) through (b); WAC 284-30-330 (1) through (4), 284-30-330 (6) through (7), 284-30-360 (3) through (4)	
0427.24	5/13/2024	5/8/2024	Pemco Insurance Company	Alexsandr & Liliya Sitnik		Ryan M. Best Best Law PLLC	Property	48.01.030, 48.30.010, 48.30.015 (1), 48.30.015 (5) (a) through (f), 48.30.015 (8) (a); WAC 284-30-330 (2) through (5), 284-30-330 (7), 284-30-330 (14), 284-30-350, 284-30-360 (4), 284-30-360 (4) 284-30-370, 284-30-380	
0428.24	5/13/2024	5/9/2024	State Farm Fire and Casualty Company	Madalena Fossatti		Charles Davis Harper Hayes PLLC	Homeowners	48.30.015 (1), 48.30.015 (5) (a) through (f), 48.30.015 (8) (a); 384-30-330 (1), 384-30-330 (4), 384-30-350 (1), 284-30-330, 284-30-350	
0429.24	5/13/2024	5/11/2024	State Farm Fire and Casualty Company	Christina Dunbar & Nicholas Vandeventer		Nicholas Vandeventer & Christina Dunbar	Homeowners Insurance	48.30.015 (1), 48.30.015 (5) (a) through (f), 48.30.015 (8) (a)	
0430.24	5/14/2024	5/10/2024	Safeco Insurance Company of Illinois	Mae Tiesinga		Heather C. Shepherd Shepherd and Allen	Automobile	48.30.015; WAC 284-30-330, 284-30-370, 284-30-380	
0431.24	5/14/2024	5/13/2024	Mobilias General Insurance Company	Stephen Lynch and Erika Wolff, husband and wife		Munish K. Barin Sound Injury Law PLLC	Casualty	48.01.030, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-300, 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0432.24	5/15/2024	5/13/2024	Granite State Insurance Company		<i>Gull Industries</i>	Paul J. Lawrence Pacifica Law Group	Excess Insurance - Granite State Policy Nos.: 6380-7811, 6382-9777	48.30.015 (1), 48.30.015 (5) (a) through (f), 48.30.015 (8) (a); WAC 284-30-330 (2), 284-30-330 (9), 284-30-330 (13), 284-30-350 (1), 284-30-360 (3), 284-30-370, 284-30-380 (1), 284-30-380 (3)	
0433.24	5/15/2024	5/13/2024	Hartford Fire Insurance Company		<i>Costco Wholesale Corporation</i>	Bradley W. Hoff Buchalter PC	General Liability	48.30.015 (1), 48.30.015 (5) (a) through (f), 48.30.015 (8) (a)	
0434.24	5/15/2024	5/13/2024	Tokio Marine America Insurance Company		<i>Costco Wholesale Corporation</i>	Bradley W. Hoff Buchalter PC	General Liability	48.30.015 (1), 48.30.015 (5) (a) through (f), 48.30.015 (8) (a)	
0435.24	5/13/2024	5/6/2024	Farmers Insurance Exchange		<i>American Family Mutual Insurance</i>			rec. from American Retrieval, notice of intent to serve a subpoena (unsure whether this relates to IFCA)	
0436.24	5/13/2024	5/6/2024	Farmers Insurance Exchange		<i>American Family Mutual Insurance</i>			rec. from American Retrieval, notice of intent to serve a subpoena (unsure whether this relates to IFCA)	
0437.24	5/16/2024	5/13/2024	Liberty Mutual Insurance Company	Sergio Neil-Marin		Marye Scott Albrecht Law	Automobile Insurance	48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330	
0438.24	5/16/2024	5/13/2024	Encompass Indemnity Company	Julie Moran		Chad Freebourn Roberts Freebourn, PLLC		48.30.015 (1), 48.30.015 (8); WAC 284-30-330	
0439.24	5/16/2024	5/14/2024	General Insurance Company of America, A SAFECO Company	Ron Mitchell		Michael E. Farnell Patemoster, Farnell & Grein, LLP	Property	48.30.015 (5), (a) through (f), 48.30.015 (8); WAC 284-30-330, 284-30-360, 284-30-380	05/17/2024: Received Copy of notice
0440.24	5/16/2024	5/14/2024	State Farm Insurance	Matthew & Paige Calhoon		Ryan Best Best Law, PLLC	Property	19.86, 48.01.030, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0441.24	5/16/2024	5/14/2024	Foremost Insurance Group	Gary and Megan Hammon		Ryan Best Best Law, PLLC	Property	19.86, 48.01.030, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0442.24	5/16/2024	5/14/2024	State Farm Insurance	Scott & Nancy Schufreider		Ryan Best Best Law, PLLC	Property Insurance	19.86, 48.01.030, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0443.24	5/16/2024	5/14/2024	Travelers Insurance	Joshua & Jamie Hepburn		Ryan Best Best Law, PLLC	Property	19.86, 48.01.030, 48.30.010, 48.30.015 (1), 48.30.015 (5), (a) through (f); WAC 284-30-330, 284-30-350, 284-30-360, 284-30-370, 284-30-380	
0444.24	5/16/2024	5/14/2024	USAA General Indemnity Company	Samuel Sutanto/Siany Wulandari		Cydney Campbell Webster GLP Attorneys, P.S., Inc.	Underinsured Motorist	48.30.015 (1), 48.30.015 (5) (a) through (f), 48.30.015 (8) (a) and (b)	
0445.24	5/16/2024	5/14/2024	Allstate Insurance Company	Sarah Pajimola & Ava Pajimola, Minor		Gayford Claims Styves Law	Auto	48.30.015 (1), 48.30.015 (8) (a)	
0446.24	5/17/2024	5/14/2024	Allstate Insurance Company		<i>Fairway Drive Homeowners Association</i>	Daniel Stein STEIN, SUDWEEKS & STEIN, PLLC		48.30.015(1) through (5); WAC 284-30-330 (13)	
0447.24	5/17/2024	5/15/2024	Philadelphia Indemnity Insurance Company		<i>Yale Place Condominium Association</i>	Charles Davis Harper Hayes PLLC	Commercial	48.30.015 (1), 48.30.015 (5) (a) through (f), 48.30.015 (8) (a); WAC 284-30-330, 284-30-350, 384-30-330 (1), 384-30-330 (4), 384-30-350 (1)	
0448.24	5/17/2024	5/15/2024	USAA	Sara Torelli and Karen Torelli		Amme Verbarendse Anderson Hunter Law	Homeowner's	48.30.015 (1), 48.30.015 (5), (a) through (f), 48.30.018 (8) (a)	
0449.24	5/17/2024	5/15/2024	Allstate Fire & Casualty Insurance Company	Khang Bao Nguyen		Jared Rodger Isaacson Luat Su Son, P.S.	Allstate Insurance Company	48.30.015 (5), (a) through (f), 48.30.018 (8) (a)	

2024 Insurance Fair Conduct Act Notices

IFCA #	Date of Receipt by OIC	Postmark Date	Insurance Company	Complainant/Insured - Individuals	Complainant/ Insured - Business	Complainant Attorney	Line of Insurance	RCW/WAC	Notes
0450.24	5/17/2024	5/16/2024	Safeco Insurance Company	Bryce and Jennifer Kisker		Christopher Walsh Poli, Moon, & Zane, PLLC	Homeowners Policy	48.30.010, 48.30.015 (5), (a) through (f), 48.30.015 (8)(a); WAC 284-30-330	
0451.24	5/17/2024	5/16/2024	Travelers Home and Marine Insurance Company	Elen Tryfonopoulos		Christopher Walsh Poli, Moon, & Zane, PLLC	Homeowners Policy	48.30.010, 48.30.015 (5), (a) through (f), 48.30.015 (8)(a); WAC 284-30-330	